



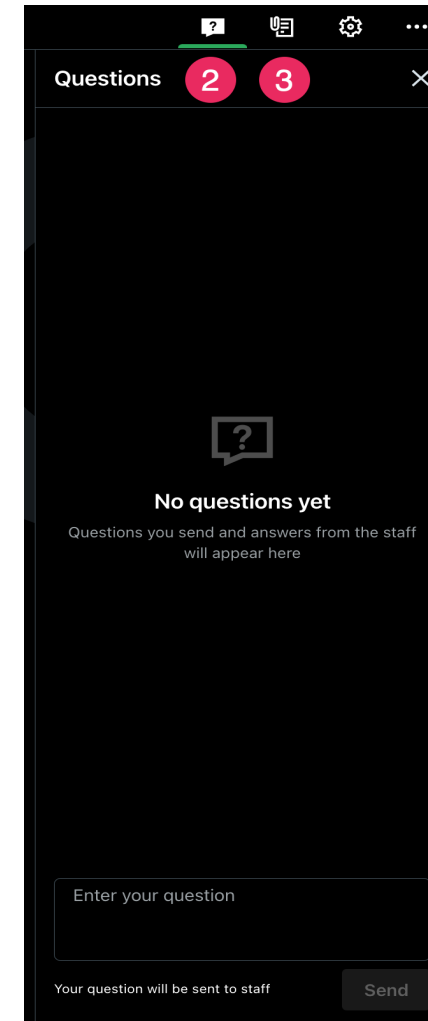
Contributor Office Hours

Telecom vs. Non-Telecom Revenue

June 18, 2026

Housekeeping

- The audience will remain on mute.
- If your audio or slides freeze, restart the webinar.
- A copy of today's presentation is available in the materials section of the GoToWebinar control panel.
- **Enter questions at any time using the “Questions” box.**
- Audio is available through your computer's speakers.
- Toggle Closed Captioning on or off using the GoToWebinar control panel.



Webinar Recordings

Please be aware that this webinar is being recorded.

A copy of the recorded webinar, along with a copy of the presentation will be available on the Service Provider's '**Webinars**' [webpage](#).

Future webinars are also posted on the webpage as well as their registration links. At the beginning of each quarter, all webinars scheduled for that quarter will be posted.

Meet Our Presenter

Al Cipparone

Senior Telecom Industry Analyst | Contributor Operations

Mr. Cipparone is a member of the 499 team that analyzes revenue reported on the FCC Form 499-A. He has worked at USAC since 2022.

Email: Form499@usac.org

Agenda

- Webinar Format
- Who Must Contribute
- Examples of Telecommunications & Non-Telecommunications
- Where to Report End-User Telecommunications & Non-Telecommunications on FCC Form 499-A
- SAM.gov UEI Requirement
- Follow-Up Contacts

“Office Hours” Webinar Format

- Office Hours are held monthly.
- Brief presentation of a common topic at the beginning.
- Open the floor to questions from attendees:
 - Attendees type their question in the ‘Questions’ box in the GoToWebinar panel.
 - USAC staff will repeat the question so everyone can hear.
 - USAC staff will answer the question, keeping identify of the asker private.
 - If question contains specific company information, USAC staff will follow-up with you, keeping the question private.

Who Must Contribute

Who Must Contribute

- All intrastate, interstate, and international providers of telecommunications (including VoIP providers) within the United States, with limited exceptions, are legally obligated to file the FCC Forms 499.
- The term “telecommunications” refers to the transmission, between or among points specified by the user, of information of the user’s choosing, without change in the form or content of the information as sent and received.
- FCC Form 499-A is a multi-purpose form. It is used for several annual filing requirements:
 1. Report revenues for purposes of the federal Universal Service Fund (USF);
 2. Report revenues for purposes of the federal Telecommunications Relay Services Fund (TRS);
 3. Report revenues for the administration of the North American Numbering Plan (NANPA);
 4. Report revenues for the shared costs of local number portability administration (LNPA);
 5. Report revenues for calculating and assessing FCC Interstate Telecommunications Service Provider (ITSP) regulatory fees.

Examples of Telecommunications & Non-Telecommunications

Examples of Telecommunications

Telecommunications providers and services include, but are not limited to:

- Cellular, personal communications service (PCS), and specialized mobile radio (SMR)
- Competitive access provider (CAP)
- Competitive local exchange carrier (CLEC)
- Coaxial cable provider
- Incumbent local exchange carrier (ILEC)
- Interconnected VoIP provider
- Interexchange carrier (IXC), including subscriber toll-free and 900 services
- Local reseller
- Message telephone services (MTS)
- Non-interconnected VoIP provider
- Operator service provider (OSP)
- Pay phone service provider
- Prepaid calling card provider
- Private service provider
- Provider of private line and special access service, including wide area telecommunications services (WATS), frame relay services, asynchronous transfer mode (ATM) services, multi-protocol label switching (MPLS) services
- Satellite service provider
- Shared-tenant service provider, building LEC
- Specialized mobile radio (SMR) dispatch
- Stand-alone audio bridging provider, integrated teleconferencing service provider
- Telex and telegraph
- Toll reseller
- Video service
- Wireless data

Examples of Non-Telecommunications

Non-Telecommunications products and service include:

- Information services offering a capability for generating, acquiring, storing, transforming, processing, retrieving, utilizing, or making available information via telecommunications are not included in the universal service or other fund contribution bases. For example, wireless text messaging services including Short Message Service (SMS) and Multimedia Messaging Service (MMS), voice mail, call moderation, and call transcription services are information services. Information services do not include any use of any such capability for the management, control, or operation of a telecommunications system or the management of a telecommunications service.
- The provision of broadband transmission offered on a non-common-carrier basis to providers of broadband Internet access
- The provision of broadband transmission service offered on a common-carrier basis by rate-of-return carriers that are exempt from contribution obligations on those services pursuant to Commission order
- The provision of broadband Internet access
- Published directory services
- Billing and collection services
- Inside wiring
- Inside wiring maintenance insurance
- Pole attachments
- Open video systems (OVS)
- Cable leased access
- Cable service
- Direct broadcast satellite (DBS) service
- The sale, lease, installation, maintenance, or insurance of customer premises equipment (CPE)
- The sale or lease of transmission facilities, such as dark fiber or bare transponder capacity, that are not provided as part of a telecommunications service or as a UNE.
- Late payment charges
- Charges imposed by the filer for customer checks returned for non-payment
- Revenues from telecommunications provided in a foreign country where the traffic does not transit the United States or where the provider is offering service as a foreign carrier, i.e., a carrier licensed in that country.
- Tower leases

Where to Report End-User Telecommunications & Non-Telecommunications on FCC Form 499-A

Where to Report End-User Telecommunications on 499-A

- State or Federal Universal Service Fees Collected – Line 403
- Fixed Local Services: Traditional Circuit Switched – Lines 404.1 – 404.3
- Fixed Local Services: Interconnected VoIP – Lines 404.4 -404.5

Report billed revenues for January 1 through December 31, 2025. Do not report any negative numbers. Dollar amounts may be rounded to the nearest thousand dollars. However, report all amounts as whole dollars. See instructions regarding percent interstate and international.	Total Revenues (a)	If breakouts are not book amounts, enter whole percentage estimates		Breakouts	
		Interstate (b)	International (c)	Interstate Revenues (d)	International Revenues (e)
		Revenues from All Other Sources (end-user, telecom. & non-telecom.)			
403 Surcharges or other amounts on bills identified as recovering State or Federal universal service contributions					
Fixed local services					
Monthly service, local calling, connection charges, vertical features, and other local exchange service charges except for federally tariffed subscriber line charges and PICC charges <u>Traditional Circuit Switched</u>					
404.1 Provided at a flat rate including interstate toll service – local portion					
404.2 Provided at a flat rate including interstate toll service – toll portion					
404.3 Provided without interstate toll included (see instructions)					
<u>Interconnected VoIP</u>					
404.4 Offered in conjunction with a broadband connection					
404.5 Offered independent of a broadband connection					

Where to Report End-User Telecommunications on 499-A

- Subscriber Line Charges, Access Recovery Charges, and PICC Charges – Line 405
- Local Private Line and Business Data Service – Line 406
- Payphone Revenues – Line 407
- Other Local Telecommunications Service Revenues – Line 408

405	Tariffed subscriber line charges, Access Recovery Charges, and PICC charges levied by a local exchange carrier on a no-PIC customer					
406	Local private line & business data service [Includes the transmission portion of wireline broadband Internet access provided on a common carrier basis.]					
407	Payphone coin revenues (local and long distance)					
408	Other local telecommunications service revenues					

Where to Report End-User Telecommunications on 499-A

- Mobile Services: Monthly and Activation Charges – Line 409
- Mobile Services: Roaming Charges Including Prepaid Wireless - Line 410
- Prepaid Calling Card – Line 411
- International Calls that Originate and Terminate in Foreign Points – Line 412

<i>Mobile services (i.e., wireless telephony, paging, and other mobile services)</i>					
409	Monthly and activation charges				
410	Roaming and air-time charges for toll calls, but excluding separately stated toll charges				
<i>Toll services</i>					
411	Prepaid calling card (including card sales to customers and non-carrier distributors) reported at face value of cards				
412	International calls that both originate and terminate in foreign points		0%	100%	

Where to Report End-User Telecommunications on 499-A

- Operator Services – Line 413
- Toll Services Other Than VoIP - Line 414.1
- Interconnected VoIP Long Distance - Line 414.2
- Long Distance Private Line – Line 415

413	Operator and toll calls with alternative billing arrangements (credit card, collect, international call-back, etc.) other than revenues reported on Line 412					
	Ordinary long distance (direct-dialed MTS, customer toll-free (800/888 etc.) service, "10-10" calls, associated monthly account maintenance, PICC pass-through, and other switched services not reported above)					
414.1	All, other than interconnected VoIP, including, but not limited to, itemized toll on wireline and wireless bills					
414.2	All interconnected VoIP long distance, including, but not limited to, itemized toll					
415	Long distance private line services					

Where to Report End-User Telecommunications on 499-A

- Satellite Services – Line 416
- All Other Long Distance Services - Line 417

416	Satellite services					
417	All other long distance services					

Questions?

Where to Report End-User Non-Telecommunications on 499-A

- Non-Telecommunications Bundled with Circuit Switched Local Exchange Service – Line 418.1
- Non-Telecommunications Bundled with Interconnected VoIP Local Exchange Service - Line 418.2

	Revenues other than U.S. telecommunications revenues, including information services, inside wiring maintenance, billing and collection, customer premises equipment, published directory, dark fiber, Internet access, cable TV program transmission, foreign carrier operations, and non-telecommunications revenues (See instructions)				
418.1	bundled with circuit switched local exchange service				
418.2	bundled with interconnected VoIP local exchange service				

Where to Report End-User Non-Telecommunications on 499-A

- Other Non-Telecommunications – Line 418.3
- Non-Interconnected VoIP - Line 418.4

418.3	Other					
418.4	non-interconnected VoIP revenues not included in any other category					

Questions?

SAM.gov UEI Requirement

SAM.gov UEI Requirement

- Beginning August 2026, USAC will use the System for Award Management (SAM.gov) banking information to remit payment for all Universal Service Fund (USF) invoices.
- All service providers and E-Rate participants who use the Billed Entity Applicant Reimbursement (BEAR) invoicing method to receive USF disbursements must have an active SAM.gov Unique Entity Identifier (UEI) on their FCC Form 498 and must have a valid bank account associated with their UEI. Note: Until August 2026, all payments will continue business as usual.
- USAC can answer questions about locating and adding a UEI to your FCC Form 498 and more information is available on our website (<https://www.usac.org/about/sam-gov-uei-requirement/>).
- USAC cannot help with the SAM.gov registration process itself, confirm where you are in the SAM.gov registration process, when you will need to renew your UEI (an annual requirement), or whether your bank account is linked or what bank account is linked. You will need to check SAM.gov for these items. For direct assistance on updating your FCC Form 498 or USF-held payments, contact USAC's Customer Service Center, Contributors/Service Providers option at (888) 641-8722.
- Visit [SAM.gov](https://www.sam.gov) for additional information on how to obtain a UEI or register your entity.

Questions?

Contacting USAC

E-File Message Portal

499 Forms Payments **Messages (0)**

Inbox
Archive

Displaying 0 of 0 records

+ Compose

No new messages.

Show records

Send a message to the Service Provider team directly through the Message Portal in E-File.

New Message

Company

Email

example@company.com

Notify all contacts

Category
--Select A Category--
--Select A Category--
499-A
499-Q
Billing
Credit Balance Refunds
Deactivation
Payments
Red Light
True-Up
Other

Cancel

Contributors/Service Providers Customer Service Center (CSC)



Call us at (888) 641-8722

Monday – Friday 9 a.m. to 5 p.m. ET



Email: CustomerSupport@usac.org

- Include in your email
 - 498 ID/Service Provider ID Number (SPIN)
 - 499 Filer ID

Contact the CSC for issues relating to login, error messages, and other technical problems.

Thank You!





Universal Service
Administrative Co.