

Annual Form Training

Registration Section March 8, 2024

DISCLAIMER

To accommodate all attendees, real-time closed captions will be present during this presentation. We apologize in advance for any transcription errors or distractions. Thank you for your support.

Housekeeping

- The audience will remain on mute.
- Enter questions at any time using the "Questions" box.
- A copy of the slide deck is in the "Handouts" section of webinar panel.
- This webinar is being recorded and a copy of the presentation will be on our website under Service Providers and "Webinars".



Meet the Presenter

Amy Kavelman

Senior Telecom Industry Analyst | Contributor Operations

Ms Kavelman is a member of the 499 team that analyzes revenue reported on the FCC Form 499-A.

Amy also develops and delivers most of the 499 training. She has worked at USAC for 13 years.

Raised in central Illinois, she moved to the Washington DC area in 1997.

Agenda

- Introduction
- Webinar Format
- Annual Form Registration Section
- Questions
- Assistance Resources

"Office Hours" Webinar Format

- Office Hours will be held monthly.
- Brief presentation of a common topic at the beginning
- Open the floor to questions from attendees
 - Attendees type their question in the 'Questions' box in the GoToWebinar panel
 - USAC staff will repeat the question so everyone can hear
 - USAC staff will answer the question, keeping identify of the asker private
 - If question contains specific company information, USAC staff will follow-up with an email, keeping the question private.

Annual Form Filing

Registration Section

Annual Form - Main Page

E-FILE

Company Name: USAC Test Amy

Filer ID: 889993

2024 FCC Form 499-A (Reporting calendar 2023 revenues)

MAIN PAGE: 2024 FCC FORM 499-A (REPORTING ACTUAL REVENUES FROM CALENDAR YEAR 2023)

Thank you for choosing to electronically file your FCC Form 499-A. Use this E-File system to update your registration information and to report your actual revenues from calendar year 2023. As you enter your data, be sure that you understand the requirements as indicated in the 2024 FCC Form 499-A Instructions..

Update Registration Information

(Pages 1-3 of FCC Form 499-A)

Enter/Update Revenue Information

(Pages 4-8 of FCC Form 499-A)

Review and update your registration information, including your company contact names and addresses, carrier type and activities, and jursidiction. The E-File system has prepopulated this information from your prior FCC Form 499 submissions.

Enter or update your revenue information for calendar year 2023. If you are submitting a revision, the E-File system has pre-populated revenue information from your last filing.

Registration Information

Main page for completing of the

FCC Form 499-A in F-File.

annual form that require

attention.

There are two areas of the



Submitting the Form

Throughout the data entry process, the E-File system will conduct validations of your data and will advise you of any issues it detects. The "Review and Certify My Filing to USAC" button will be enabled only when any identified issues have been resolved.

Save & Close Form

Review & Certify My Filing to USAC

Registration Information Summary

Information reported in registration section

Company identification

Telecommunications services offered

Holding company/affiliates

Customer contact information

Form preparer contact information

USAC billing contact information

List of company officers

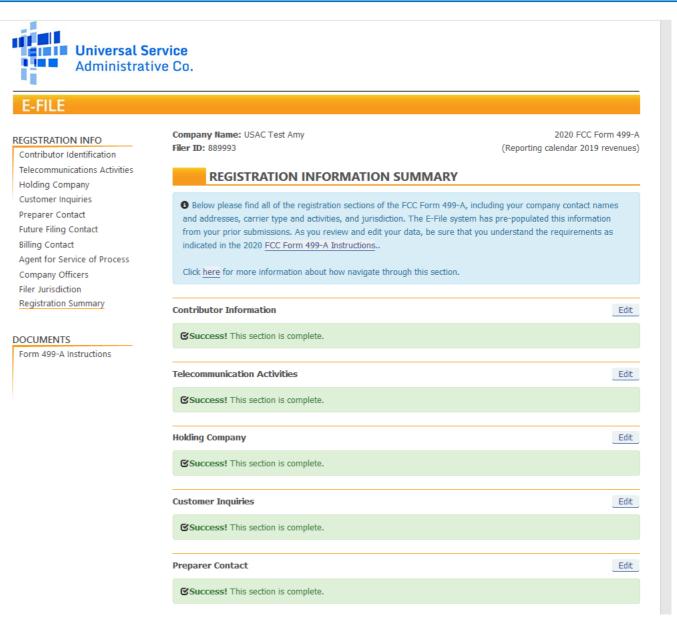
States where services are sold

Please review this information is correct when submitting the FCC Form 499-A. While the information is pre-populated from last year's form, take a moment to review for accuracy.

Service providers can update this information at any time during the year by submitting a revision.

Registration Information Summary

Main screen for the registration section of E-Files data entry tool for the annual form.

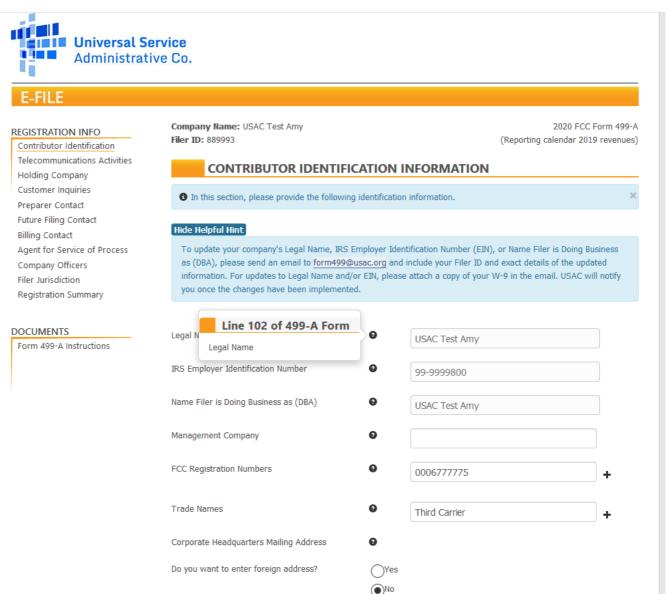


Company Identification

The company's information is pre-populated in the form.

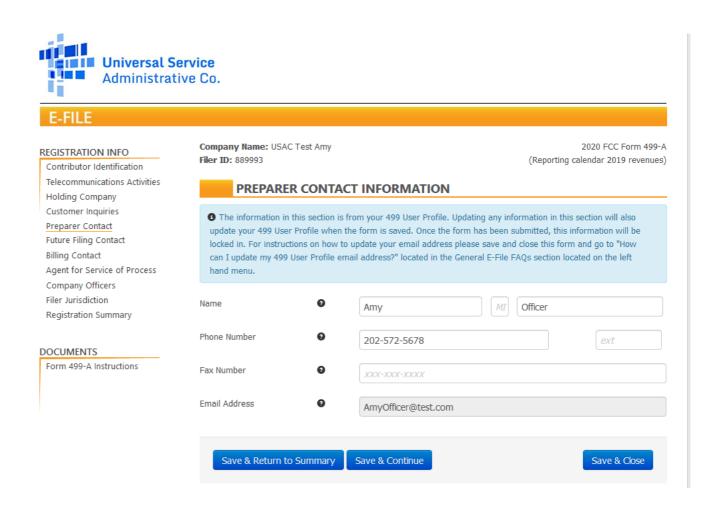
Click on the ?icon to see further explanation of the field.

Fields that are shaded cannot be updated.



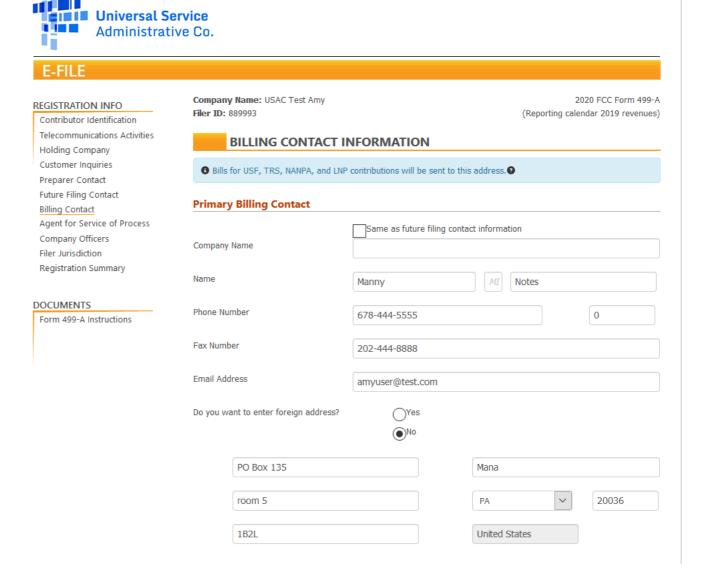
Preparer Contact

Identifies the person preparing the form. Email address cannot be updated, as it's the authorized username for E-File.



Billing Contact Information

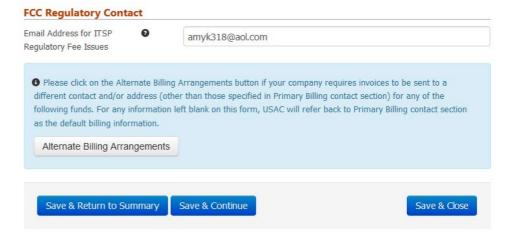
This needs to be confirmed each year, as USAC sends out detailed paper invoices in the mail.



Alternate Billing Contacts

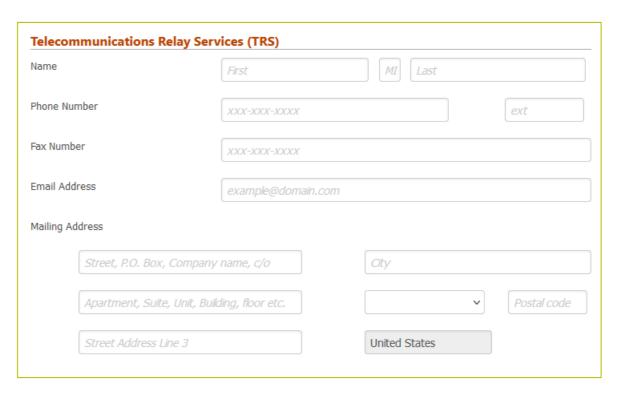
If needed, different contacts can be entered for each of the 3rd party administrators that use the information entered on the form to determine their contribution amounts.

Select 'Alternate Billing Arrangements' to begin.



Billing Contact Information

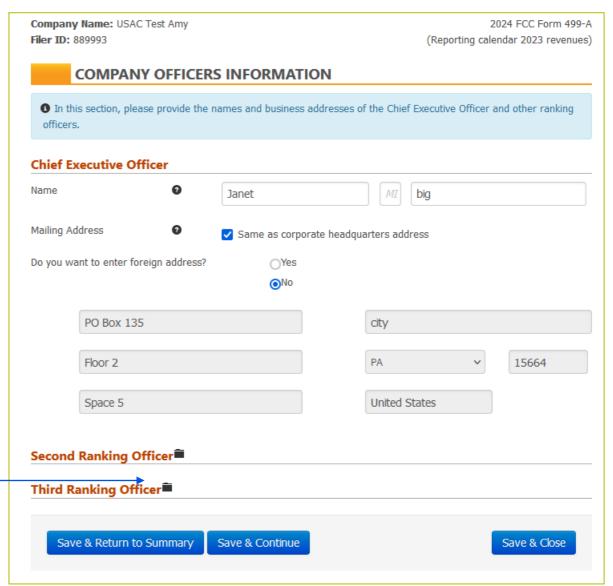
Example of the data entry screen for the TRS fund.



Company Officers Information

Please verify that the company officer information is current. Identification of these officers does not result in access to E-File.

To add a Second and Third Ranking Officer, click on the folder icon to expand the data entry fields.



Questions?

Additional Help

Weekly Webinars - Questions about the Annual Form

* New * this year. Scheduled opportunities to ask questions about completing the 2024 FCC Form 499-A

Friday, March 8 – **Annual Form Training: Registration Questions**

• Review of information found in Block 1 and Block 2.

Friday, March 15 – Annual Form Training: Wholesale Revenue (Block 3)

Review of line numbers reporting revenue in Block 3.

Friday, March 22 - Annual Form Training: End User Revenue (Block 4)

• Review of line numbers reporting revenue in Block 3.

Friday, March 29 - Annual Form Training: Regional Percentages and Certification

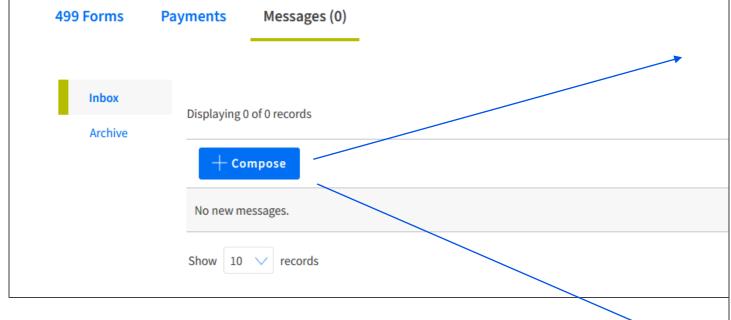
Review of information reported in Block 5.

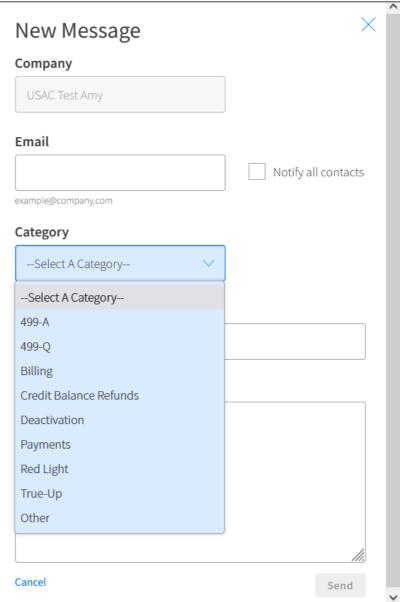
All webinars are 2 p.m. – 3 p.m ET. Register here.

Webinars will be recorded and posted on the same website where you register.

E-File Message Portal

Send a message to the Service Provider team directly through the Message Portal in E-File.





Customer Service Center (CSC)

Contributors/Service Providers



Call us at (888) 641-8722

Monday – Friday 9 a.m. to 5 p.m. ET



Email: CustomerSupport@usac.org

- Include in your email
 - 498 ID/Service Provider ID Number (SPIN)
 - 499 Filer ID

