

Contributor Office Hours

Reseller Certificates

December 13, 2023



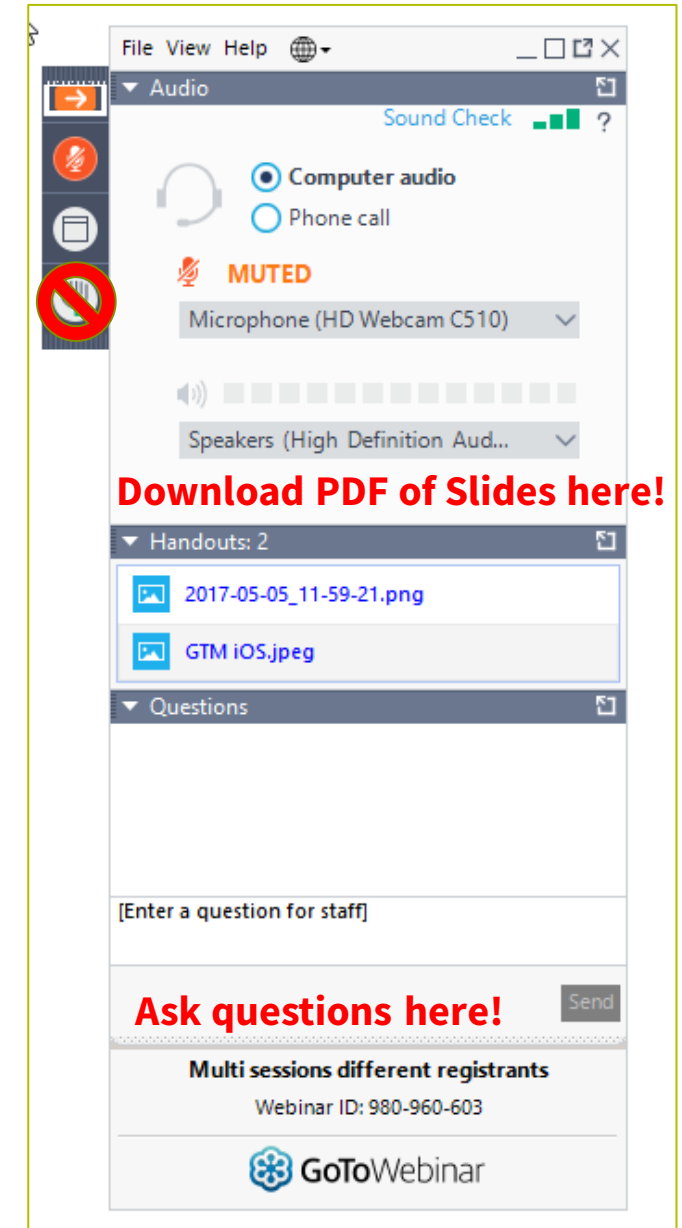
Universal Service
Administrative Co.

DISCLAIMER

To accommodate all attendees, real-time closed captions will be present during this presentation. We apologize in advance for any transcription errors or distractions. Thank you for your support.

Housekeeping

- The audience will remain on mute.
- Enter questions at any time using the “**Questions**” box.
- If your audio or slides freeze, restart the webinar.
- A copy of the slide deck is in the “**Handouts**” section of webinar panel.
- A copy of the recorded webinar will be available on the ‘**Webinar**’ webpage.



Meet Our Presenter

Amy Kavelman

Senior Telecom Industry Analyst | Contributor Operations

Ms Kavelman is a member of the 499 team that analyzes revenue reported on the FCC Form 499-A. She has worked at USAC for 13 years.

amy.kavelman@usac.org

Agenda

- Introduction
- Wholesale vs Reseller
- Reseller Certificates
- Questions
- Assistance Resources

“Office Hours” Webinar Format

- Office Hours will be held monthly.
- Brief presentation of a common topic at the beginning
- Open the floor to questions from attendees
 - Attendees type their question in the ‘Questions’ box in the GoToWebinar panel
 - USAC staff will repeat the question so everyone can hear
 - USAC staff will answer the question, keeping identify of the asker private
 - If question contains specific company information, USAC staff will follow-up with an email, keeping the question private.

Wholesale vs Resale

Explaining the Difference

Wholesale vs Resale

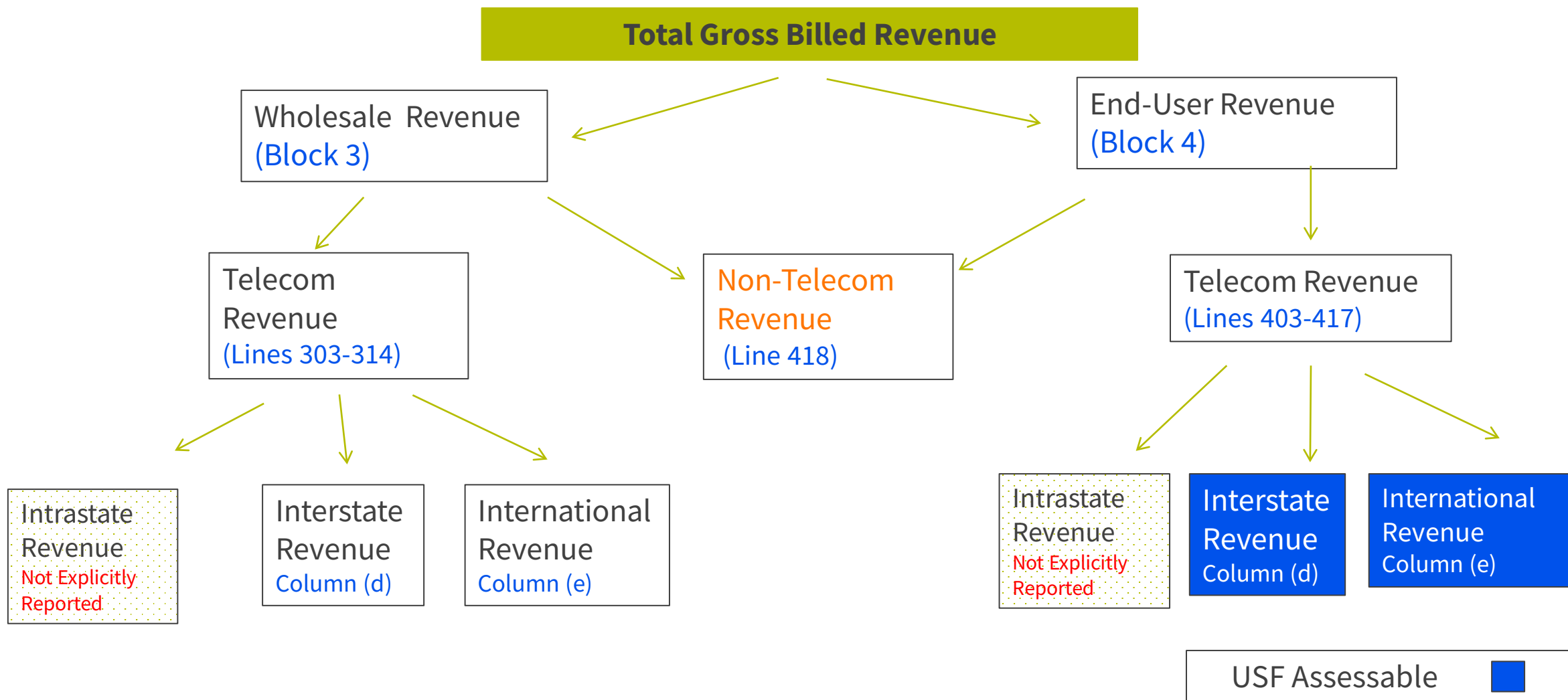
Filers must report revenues using two broad categories:

- 1) revenues reported in Block 3 (revenues from contributing resellers, intercarrier compensation, and universal service support) and
- 2) revenues reported in Block 4 (revenues from all other sources)

Taken together, these revenues should include all revenues billed to customers and should include all revenues on the filers' books of account.

Resale revenue is typically revenue associated with selling services to the end user customer.

FCC Form 499-A Revenue Reporting



Block 3 vs. Block 4

- Wholesale companies report reseller revenue on Block 3

A reseller is defined in the instructions as revenue from a customer that:

1. Incorporates purchased telecommunications services into its own telecommunications offerings, **and**
2. Can reasonably be expected to DIRECTLY contribute to federal universal service support mechanisms based on revenues from those offerings.

- Revenue that does not qualify for Block 3 is reportable in Block 4 as end user revenue.
 - End Users are the final consumer of the service.
 - Resellers with *de minimis* amounts of interstate and international end user revenues
 - These companies are not direct contributors

Reseller Certificates

Reseller Certification

Any filer reporting revenue in Block 3 of the FCC Form 499-A must demonstrate that the reseller meets both parts of the definition.

- Purchasing service(s) for resale, at least in part, and incorporating the purchased services into its own offerings which are, at least in part, assessable U.S. telecommunications or interconnected VoIP service; and
- Either directly contributing or have a reasonable expectation that another entity in the downstream chain of resellers directly contributes to the federal universal service support mechanisms on the assessable portion of revenue from offerings that incorporate the purchased services.
- The instructions were clarified that the reseller's 499 Filer ID must be active.

Wholesale carriers will request this certificate from their resellers.

Resellers attest to this definition by signing a Reseller Certificate. Certificates must be submitted annually.

Reseller Template

USAC | Service Providers | Resources | Forms & Instructions | **USAC-Designed Forms and Templates**

Resources

Forms ^

 Forms & Instructions

Prior Year Forms

USAC-Designed Forms and Templates

Upcoming Dates

Announcements

Quick Links



Glossary of Terms

Appeals and Audits

Multi-Factor Authentication

USAC-Designed Forms and Templates

Paper forms and templates designed to help gather information that is not found on an FCC Form. Follow instructions on each form for submission requirements.

Credit Balance Refund	Who Must File
Credit Balance Refund Form 	Use this form to request USAC refund your company's credit balance Learn more
FUSF Reseller Certification Template	Who Must File
FUSF Reseller Certification Template 	Wholesale carriers can use this template to get information from resale customers regarding their FUSF (federal Universal Service Fund) contributions Learn more

Certificates developed by the filer are acceptable as long as they meet the requirements outlined in the FCC Form 499-A instructions, pages 37-41.

Reseller Certification Exemption

The following categories of revenues reported in Block 3 do not require a reseller certification.

Category of Revenue	499-A Line #
Per-minute switched access charges and reciprocal compensation	Line 304
Revenues received from carriers as payphone compensation for originating toll calls	Line 306
Charges for physical collocation of equipment pursuant to 47 U.S.C. § 251(c)(6)	Line 307
Revenues that filers receive as universal service support from either states or the federal government	Line 308
Revenues received from another U.S. carrier for roaming service provided to customers of that carrier	Line 309

Questions?

E-File Message Portal

499 Forms Payments **Messages (0)**

Inbox
Archive

Displaying 0 of 0 records

+ Compose

No new messages.

Show 10 records

Send a message to the Service Provider team directly through the new Message Portal in E-File!

New Message ✕

Company
USAC Test Amy

Email

example@company.com

☐ Notify all contacts

Category
--Select A Category--
499-A
499-Q
Billing
Credit Balance Refunds
Deactivation
Payments
Red Light
True-Up
Other

Cancel Send

Contributors/Service Providers Customer Service Center (CSC)



Call us at (888) 641-8722

Monday – Friday 9 a.m. to 5 p.m. ET



Email: CustomerSupport@usac.org

- Include in your email
 - 498 ID/Service Provider ID Number (SPIN)
 - 499 Filer ID

Thank You!





Universal Service
Administrative Co.