

# 2023 499-A Annual Training

Getting Started February 7, 2023

### **DISCLAIMER**

To accommodate all attendees, real-time closed captions will be present during this presentation. We apologize in advance for any transcription errors or distractions. Thank you for your support.

# Housekeeping

- The audience will remain on mute.
- Enter questions at any time using the "Questions" box.
- If your audio or slides freeze, restart the webinar.
- A copy of the slide deck is in the "Handouts" section of webinar panel.
- This webinar is being recorded and a copy of the presentation will be on our website under Service Providers and "Webinars".



### **Meet the Presenter**

### **Amy Kavelman**

Senior Telecom Industry Analyst | Contributor Operations

Ms Kavelman is a member of the 499 team that analyzes revenue reported on the FCC Form 499-A.

Amy also develops and delivers most of the 499 training. She has worked at USAC for 12 years.

Raised in central Illinois, she moved to the Washington DC area in 1997.

### **Webinar Overview**

In this webinar, designed for all E-File users, we will review cover common topics associated with filing the annual form.

The annual filing is a required filing for all 499 Filer IDs.

The deadline to file is April 3, 2023.

# **Agenda**

- Gather Information
- General Information
- Accessing E-File
- Create New Form
- Certification Process
- Questions

# **Gather Materials**

### **Information Needed**

- Revenue Reports for CY 2022
  - Detailed sales by product
  - Federal and State Universal Service Collected from End Users
  - USF funding received (if applicable)
- Traffic studies or CDRs used in CY 2022
- Reseller Certificates

# **Purpose of the FCC Form 499-A**

## FCC Form 499-A Purpose

A company reports their actual historical revenues on the FCC Form 499-A.

The 2023 FCC Form 499-A reports actual revenues from calendar year 2022.

USAC uses the revenue numbers on the 2023 FCC Form 499-A and compares them to the projected revenue from the quarterly FCC Forms 499-Q.

- November 2021 Filing
- February 2022 Filing
- May 2022 Filing
- August 2022 Filing

# **Annual True-Up**

Compare 499-Q Revenue to the 499-A Revenue:

- If the company's projected revenues for calendar year 2022, reported on the FCC Forms 499-Q, are **too high**, USAC will calculate your credit.
  - The company 'contributed' too much over the year.

- If the company's projected revenues are **too low**, USAC will calculate a "true-up charge" to make up for the contribution deficit.
  - The company didn't contribute enough over the year.

These charges/credits will appear on the company's July invoice from USAC.

### **Who Must File**

Almost **every** telecommunications service provider must file FCC Form 499-A.

Must File
If you have a 499 ID, you must file.

- All VoIP providers, even resellers
- Audio bridging providers
- US Carriers that provide only international service
- Payphone aggregators

Who Doesn't File? Very few companies

- All non-common-carriers that are de minimis\*
- Government entities, including companies that provide exclusively to government agencies\*
- System Integrators\*

<sup>\*</sup>and do not provide VoIP services

### **Common Audit Findings**

USAC | About | Appeals & Audits | Beneficiary and Contributor Audit Program (BCAP) | Common Audit Findings: Contributors

- Description of real audit findings
- Audit tips from the internal audit team and 499 analysts



# Common Audit Findings: Contributors

In USAC's continuing efforts to ensure carriers are successful at following FCC rules, we have put together a list of some of the most common problem areas identified during audits.

For more information about the audit process, review the BCAP page of our website, which includes a checklist of documentation contributors should maintain for audit purposes. Using all of this information will help to expedite the audit process and should reduce or eliminate audit findings in the future.

### **Audit Findings**

For specific areas of revenue reporting on the FCC Form 499-A, we have outlined a description of the revenue reported, some common audit findings, and ways to prevent a finding like this in the future.

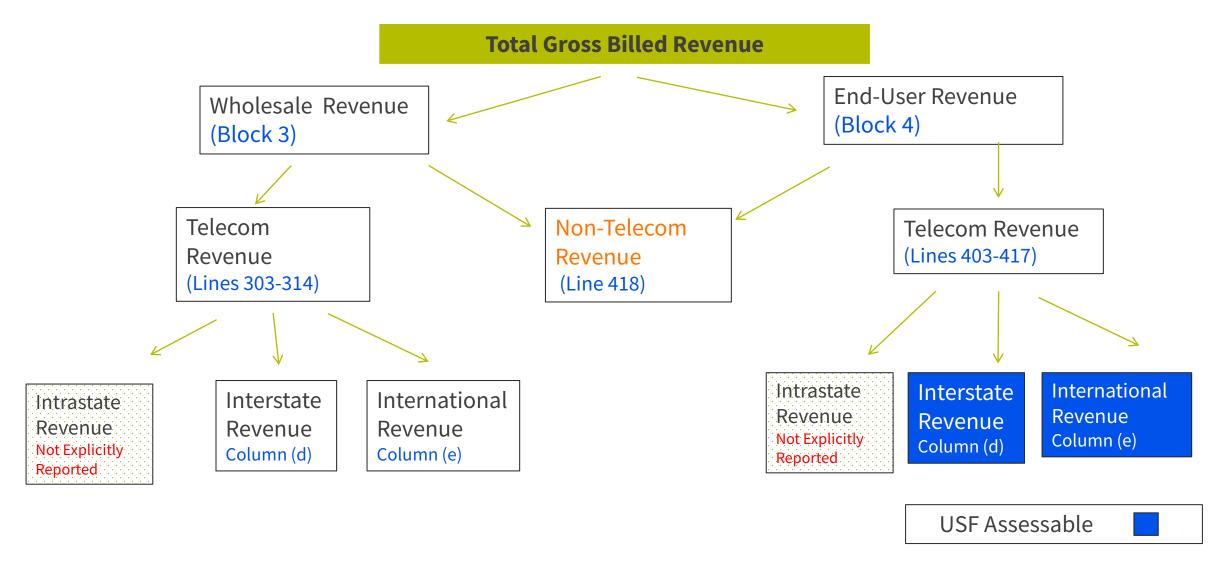
FINDING: Error in Categorizing Fixed Local/Long Distance Bundled Service Revenue on Lines 404.1 & 404.2

FINDING: Failure to Report Itemized State and Federal USF Surcharges as Revenue 

FINDING: Improper Assessment of USF on End-User Bill

## Wholesale vs End User Block 3 vs Block 4

# **FCC Form 499-A Revenue Reporting**



### Block 3 vs. Block 4

- Wholesale companies report reseller revenue on Block 3
  - A reseller is defined in the instructions as revenue from a customer that:
  - Incorporates purchased telecommunications services into its own telecommunications offerings, and
  - 2. Can reasonably be expected to DIRECTLY contribute to federal universal service support mechanisms based on revenues from those offerings.
- Revenue that does not qualify for Block 3 is reportable in Block 4 as end user revenue.
  - End Users are the final consumer of the service.
  - Resellers with de minimis amounts of interstate and international end user revenues.
    - These companies are not direct contributors

### **Reseller Certification**

Any filer reporting revenue in Block 3 of the FCC Form 499-A must demonstrate that the reseller meets both parts of the definition.

- Purchasing service(s) for resale, at least in part, and incorporating the purchased services into its own
  offerings which are, at least in part, assessable U.S. telecommunications or interconnected VoIP service;
  and
- Either directly contributing or have a reasonable expectation that another entity in the downstream chain of resellers directly contributes to the federal universal service support mechanisms on the assessable portion of revenue from offerings that incorporate the purchased services.
- The instructions were clarified that the reseller's 499 Filer ID must be active.

Resellers attest to this definition by signing a Reseller Certificate. Certificates must be submitted annually.

# **Reseller Template**

USAC | Service Providers | Resources | Forms & Instructions | USAC-Designed Forms and Templates

Resources

Forms /



**Prior Year Forms** 

USAC-Designed Forms and Templates

**Upcoming Dates** 

Announcements

**Quick Links** 

Glossary of Terms

Appeals and Audits

Multi-Factor Authentication

# USAC-Designed Forms and Templates

Paper forms and templates designed to help gather information that is not found on an FCC Form. Follow instructions on each form for submission requirements.

Credit Balance Refund Form Use this form to request USAC refund your company's credit balance
Learn more

FUSF Reseller Certification Template

FUSF Reseller Certification Template

Who Must File

Who Must File

Who Must File

Who Must File

Use this form to request USAC refund your company's credit balance
Learn more

Who Must File

Universal carriers can use this template to get information from resale customers regarding their FUSF (federal Universal Service Fund) contributions
Learn more

Certificates developed by the filer are acceptable as long as they meet the requirements outlined in the FCC Form 499-A instructions, pages 39 & 40.

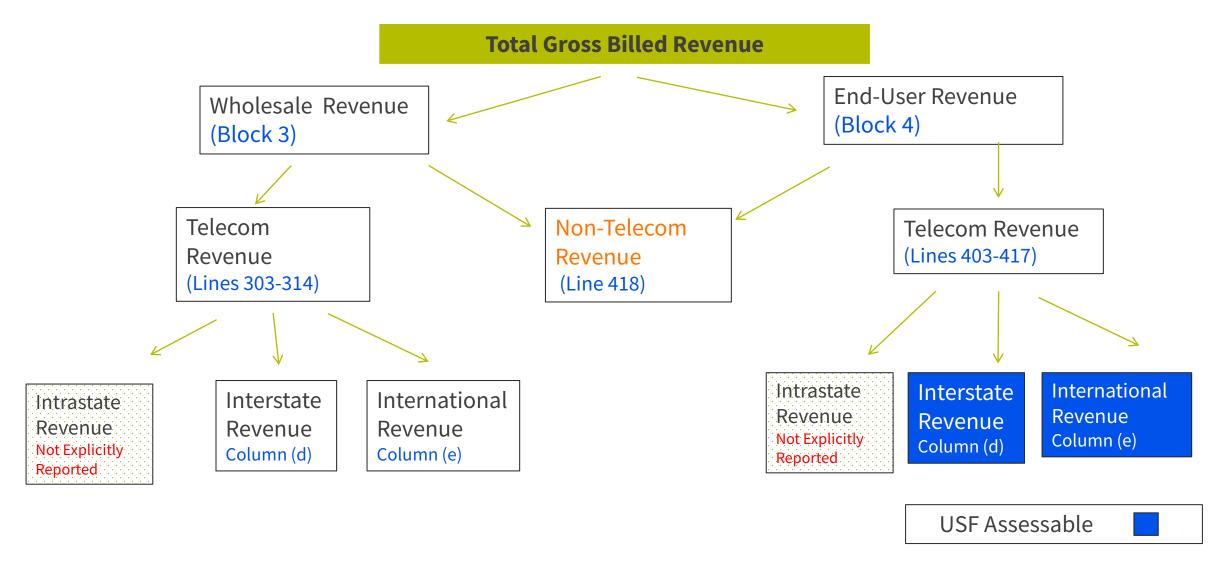
# **Reseller Certification Exemption**

The following categories of revenues reported in Block 3 do not require a reseller certification.

Category of Revenue	499-A Line #
Per-minute switched access charges and reciprocal compensation	Line 304
Revenues received from carriers as payphone compensation for originating toll calls	Line 306
Charges for physical collocation of equipment pursuant to 47 U.S.C. § 251(c)(6)	Line 307
Revenues that filers receive as universal service support from either states or the federal government	Line 308
Revenues received from another U.S. carrier for roaming service provided to customers of that carrier	Line 309

# Reporting Revenues Interstate and International

# **FCC Form 499-A Revenue Reporting**



# **Reporting Revenues by Jurisdiction**

All revenue is entered using the same methodology. Enter the total revenue in the far left hand box, and then break out the interstate and the international. The percentages will be calculated after entering the revenue.



**Total Revenue** [Column (a)] = Intrastate Revenue + Column (d) + Column (e) Enter **interstate** revenue in Column (d) Enter **international** revenue in Column (e)

- Jurisdiction is based upon traffic; the originating and terminating points of the final product.
- Revenues from services offered under interstate tariffs should be identified as interstate revenues.
   (i.e. SLC & LNP)

# **Methods for Determining Jurisdiction**

- Total call detail records
  - This is truly the most accurate. If you can get these records and analyze, you should do so
- 2. Traffic studies
  - By nature, less accurate. We'll discuss the requirements on the next slide
- 3. Safe Harbor percentages
  - Interconnected and Non-Interconnected VoIP Safe Harbor: interstate revenues associated with Line 303.2, Line 311, Line 404.4, Line 404.5, Line 414.2, and Line 418.4:
    - 64.9% of interconnected VoIP and non-interconnected VoIP telecommunications revenue
  - Wireless Safe Harbor: interstate revenues associated with Line 309, Line 409, and Line 410:
    - 37.1% of cellular and broadband PCS telecommunications revenues
    - 12.0% of paging revenues
    - 1.0% of analog SMR dispatch revenues

### **Traffic Studies**

- Filers may use traffic studies to determine the amount to attribute to intrastate, interstate, and international revenue
- Traffic studies must meet the following requirements (page 43 on instructions):
  - Traffic studies must be designed to produce a margin of error of no more than one percent with a confidence level of 95%
  - If a non-random sample is used (one example of this is a stratified sample) the traffic study should be described and an explanation provided as to why the non-random technique doesn't result in a biased sample
  - Traffic studies should include at least an explanation of the sampling and estimation methods used and an explanation of why it results in an unbiased result

Email your 2022 traffic studies that support your revenues reported on the 2023 FCC Form 499-A to the address <a href="mailto:Form499@usac.org">Form499@usac.org</a> at the same time you submit your Form 499-A.

**Subject Line: 2022 Traffic Study for Filer ID 8xxxxx** 

### **Use of Safe Harbors**

- Safe harbor percentages can not be applied to universal service pass-through charges, fixed local, or itemized toll charges. All filers must report the actual amount of interstate and international revenues for these services.
- All affiliated wireless telecommunications providers, interconnected and non-interconnected VoIP
  providers must make a single election for each type of safe harbor.
- Filers should use the same methodology (traffic study or safe harbor) to report interstate and international jurisdictions on the FCC Form 499-A as used on the FCC Form 499-Qs to forecast revenue in each quarter of the applicable calendar year.

### **Data Entry of Safe Harbor**

To enter revenues using the safe harbor percentage, enter in the total revenue in the 'Total Revenues' box.

The system does not allow you to enter a % in the 'Interstate %' box.

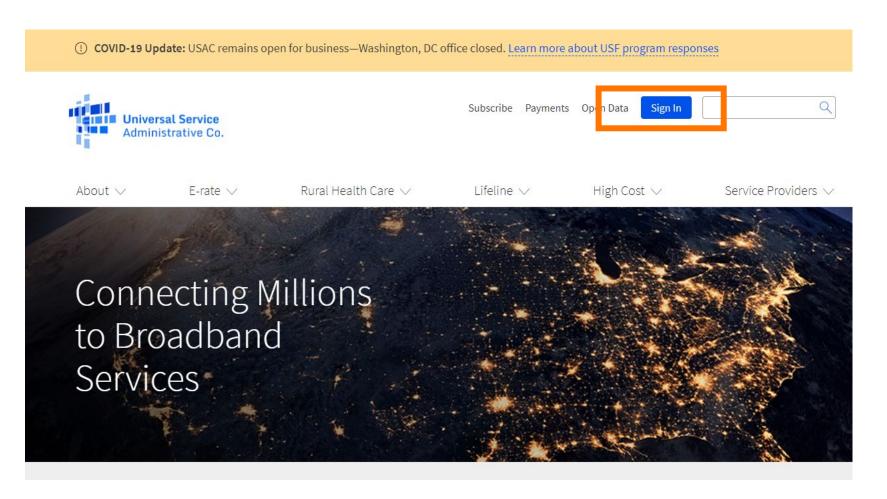


On your calculator, take the amount of total revenue you entered and multiply by .371 (Cellular Safe Harbor %) and enter the resulting answer in the 'Interstate Revenues' box.

You'll then see the 'Interstate %' box auto populate with the 37.1%.

# **Data Entry in E-File**

# **E-File Login**



USAC's main website: usac.org

Click blue "Sign In" button at the top right side of the screen

# **E-File Login**

EPC users and BEAR Form filers: If this is your first time logging in to One Portal, please read this information carefully.

USAC has added multifactor authentication (MFA) to increase the security of our Universal Service Fund (USF) IT applications. The first time you sign into an application, the system will prompt you to set up MFA for your account. To do this:

- 1. Click the blue Continue button below.
- 2. Click the Forgot Password link.
- 3. Enter your Username (your email address) and click Reset via Email.
- 4. When you receive the email, click the link to create a password. Your password must be at least eight characters long and include one lowercase letter, one uppercase letter, one number, and one special character.
- 5. Accept the system's terms of use and click Sign In.
- 6. On the next page, confirm the email associated with your account and click Send Email.
- 7. Check your email for a verification code.
- 8. Enter the code and click Verify.

After logging in, you will see USAC's new single portal application dashboard if you have access to more than one application. On this page you can access all of the USF applications associated with your log in. This means users no longer have to sign into multiple applications to interact with different USF programs.

From the dashboard, you can visit the "Settings" page to add a cell phone number to your account. This will allow you to receive verification codes via either email or text message when you log in in the future.

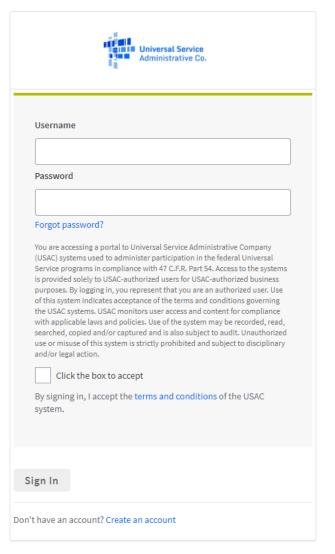
To learn more about USAC's MFA and to find a list of all USF IT applications included in the single portal, visit USAC's website. If you cannot access the email associated with your account and need to set up a new log in, please contact your organization's USF administrator. If you need to reset your password, click the "forgot password" link. More detailed instructions are available in this video.

USAC online systems notification box is the first thing you will see

This announcement discusses the multifactor authentication process.

In most cases, you will need to scroll down to see the "Continue" button.

# **E-File Login**



Enter username and password.

Review and accept terms and conditions and click on the box to accept.

Multifactor Authentication will begin.

## **How to Create a Form**

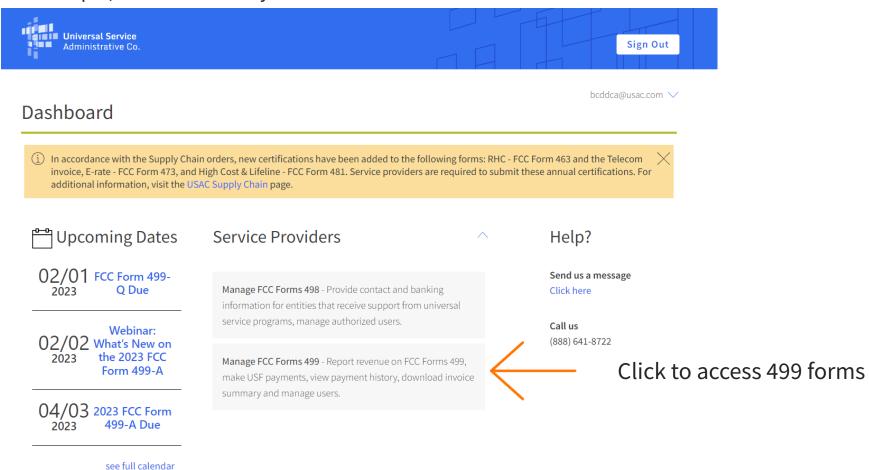
### **Start a New Form Online**

- Remember! All FCC Form 499s must be submitted online.
  - Paper copies are NOT accepted.
- <u>Currently, the 2023 FCC Form 499-A is NOT online in E-File but will be on February 25, 2023.</u>
  - Filers will also be notified via email that the 2023 Form 499-A is open and available for filing.
- USAC's online system, E-File, will display a data entry screen, guiding the user through reporting the revenue on the form.
  - These screens do NOT look like the paper copy of the form.

### File the FCC Form 499-A Online

Once logged in to E-File, the new service provider portal will appear. Only systems in which you have authorization to access will appear.

In this example, the user can only access the 498 ID and the 499 Filer ID.



### File the FCC Form 499-A Online

Until the new form has been made available in E-file, you will not see the form listed.

To start the FCC Form 499-A, select 'Start Form' from the row containing the FCC Form 499-A.

Displaying 1 to 10 of 17 records		Bulk Certify	
499 Forms	Receipt Date	Status	View Action
499-Q - May 2022 Filing		Not Started	Start Form
499-A - 2022 Filing		Not Started	Start Form
499-Q - February 2022 Filing	02/01/2022	Approved	Revise   Certify
499-Q - November 2021 Filing	11/01/2021	Approved	Revise   Certify



# FCC Form 499-A E-File Main Page

Main page for completing of the FCC Form 499-A in E-File.



### E-FILE

Company Name: USAC Test Amy

2020 FCC Form 499-A (Reporting calendar 2019 revenues)

### Filer ID: 889993

#### MAIN PAGE: 2020 FCC FORM 499-A (REPORTING ACTUAL REVENUES FROM CALENDAR YEAR 2019)

Thank you for choosing to electronically file your FCC Form 499-A. Use this E-File system to update your registration information and to report your actual revenues from calendar year 2019. As you enter your data, be sure that you understand the requirements as indicated in the 2020 FCC Form 499-A Instructions..

Registration Info



Update Registration Information

(Pages 1-3 of FCC Form 499-A)

Review and update your registration information, including your company contact names and addresses, carrier type and activities, and jursidiction. The E-File system has prepopulated this information from your prior FCC Form 499 submissions.

**Revenue Reporting** 



Enter/Update Revenue Information

(Pages 4-8 of FCC Form 499-A)

Enter or update your revenue information for calendar year 2019. If you are submitting a revision, the E-File system has pre-populated revenue information from your last filing.

#### **Submitting the Form**

Throughout the data entry process, the E-File system will conduct validations of your data and will advise you of any issues it detects. The "Review and Certify My Filing to USAC" button will be enabled only when any identified issues have been resolved.

Save & Close Form

Review & Certify My Filing to USAC

# **Registration Information Summary**

- Information reported in registration section
  - Company identification
  - Telecommunications services offered
  - Holding company/affiliates
  - Customer contact information
  - Form preparer contact information



USAC billing contact information

- List of company officers
- States where services are sold

Please review this information is correct when submitting the FCC Form 499-A. While the information is pre-populated from last year's form, take a moment to review for accuracy.

Service providers can update this information at any time during the year by submitting a revision.

# **Registration Information**



### REGISTRATION INFO Contributor Identification

Telecommunications Activities Holding Company

Customer Inquiries

Preparer Contact Future Filing Contact

Billing Contact

Agent for Service of Process

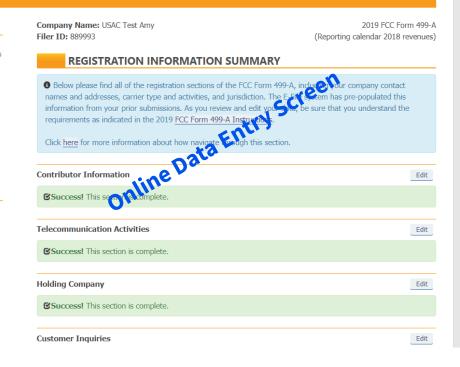
Company Officers

Filer Jurisdiction

Registration Summary

#### **DOCUMENTS**

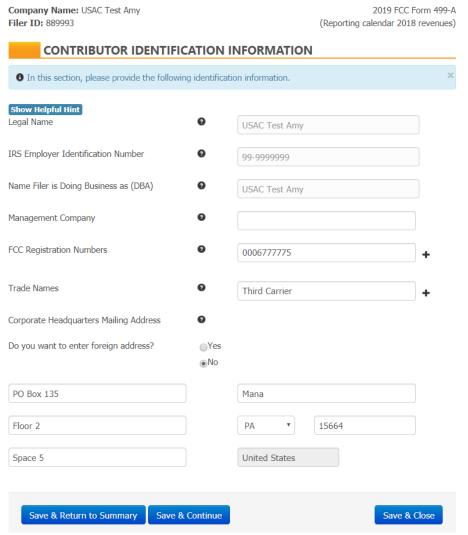
Form 499-A Instructions



2019 FCC Form 499-A Telecommunications Reporting Worksheet (Reporting 2018 Revenues)								PPROVED BY OMB		
			333	Please res	ad instructions	before cor	mnleting <	~		3060-0855
					Filing - due			-		
	211-	1: Contributor Identification	Y-6		-					
			Di		year, filers mu	ıst refile B	locks 1, 2 a	nd 6 if there are any changes in Lines 1	04 or 112. See Instruction	S.
101	If vo	ou are a new filer, write "NEW" in	umber, contact the administrator at (888) 6 this block and a Filer 499 ID will be assign	ed to you	il					
102		al name of filer								
103	IRS	employer identification number					[Enter 9 d	ligit number]		
104	Nan	ne filer is doing business as								
105	Tele	ecommunications activities of filer	[Select up to 5 boxes that best describe the	reporting	g entity. Enter	r numbers s	starting with	h "1" to show the order of importance	see instructions.]	
	$\Box A$	Audio Bridging (teleconferencing) I	Provider	□ C	CAP/CLEC			☐ Cellular/PCS/SMR (wireless tel	ephony inc. by resale)	
		oaxial Cable	☐ Incumbent LEC	☐ In	nterconnected	VoIP		☐ Interexchange Carrier (IXC)	☐ Local Reseller	
	$\square$ N	on-Interconnected VoIP	Operator Service Provider	□ P	aging & Mess	aging	•	☐ Payphone Service Provider	☐ Prepaid Card	
		rivate Service Provider	☐ Satellite Service Provider	$\square$ S	hared-Tenant	Service P	ov der / Bui	ilding LEC	☐ SMR (dispatch)	)
	□ T	oll Reseller	☐ Wireless Data	□ <b>o</b>	Other Local	20		Other Mobile	☐ Other Toll	
		ther Local, Other Mobile or Other				N.				
1061	desc	ribe carrier type / services provided	i:		0.	his tissa	Lou			
106.1	AIII	nated Filers Name/Floiding Compa	ry Name (All affiliated companies must sh	iow the sa	anie	uns ime.)	Chec	k if filer has no affiliates		
106.2	Affi	liated Filers Name/Holding Compa	ny Name IRS employer identification num	ber 💙	0		[Enter	9 digit number]		
107			s://apps.fcc.gov/cores/userLogin.do]		•					
	[For assistance, contact the CORES help desk at 877-480-3201 or CORES@fcc.gov]					[Enter 10 digit number]				
108		agement company [if filer is mana applete mailing address of reporting			Street1					
109	Con	ipiete mannig address of reporting	entity corporate neadquarters		Street2					
					Street3					
					City		State	Zip (postal code)	Country	
110	Con	plete business address for custome	r inquiries and complaints		Street1 Street2					
			check if same address as Line	100 🗆	Street3					
			check if same address as Line	109 🗆	City		State	Zip (postal code)	Country	
111			aints and inquiries [Toll-free number if av					ext -		
112		all trade names used in the past 3 y	ears in providing telecommunications. Inc	lude all n			known by c	ustomers.		
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# **Registration Information Summary**

### E-FILE Company Name: USAC Test Amy 2019 FCC Form 499-A REGISTRATION INFO (Reporting calendar 2018 revenues) Filer ID: 889993 Contributor Identification Telecommunications Activities **REGISTRATION INFORMATION SUMMARY** Holding Company **Customer Inquiries** 1 Below please find all of the registration sections of the FCC Form 499-A, including your company contact Preparer Contact names and addresses, carrier type and activities, and jurisdiction. The E-File system has pre-populated this Future Filing Contact information from your prior submissions. As you review and edit your data, be sure that you understand the Billing Contact requirements as indicated in the 2019 FCC Form 499-A Instructions. Agent for Service of Process Company Officers Click here for more information about how navigate through this section. Filer Jurisdiction Registration Summary Contributor Information Edit DOCUMENTS **©Success!** This section is complete. Form 499-A Instructions



# **Revenue Reporting Sections**

Carrier's Carrier - (Form 499-A Lines 303-315) This section is for reporting revenues received from (1) carriers that contributed to the federal universal service fund (USF); OR (2) USAC or state sources for universal service support.	Edit
End-User - (Form 499-A Lines 403-417) This section is for reporting revenues received from end-users, or carriers that did not contribute to the federal USF, for providing telecommunications or interconnected VoIP services.	Edit
Non-Telecommunications - (Form 499-A Lines 418.1-418.3) This section is for reporting revenues received for providing non-telecommunications services.	Edit
Non-Interconnected VoIP - (Form 499-A Line 418.4) This section is for reporting revenues received for providing non-interconnected VoIP services.	Edit
Excluded Reseller Revenue - (Form 499-A Line 511) This section is for reporting revenues from carriers that did not contribute to USF that you would like to exclude from other contribution bases (e.g., NANPA, TRS, LNP).	Edit
Uncollectible Revenue or Bad Debt - (Form 499-A Lines 421-422) This section is for reporting any uncollectible revenue or bad debt.	Edit
Regional Percentages - (Form 499-A Lines 503-510) This section is required for carriers and providers of interconnected VoIP with revenue to indicate regional billing data.	Edit
Certifying Officer Information This section you will need to fill out the filer's Certifying officer information.	Edit

## **Revenue Data Entry**

Placed side by side, you'll see that the online data entry screen does not look like the paper form.

2019 FCC Form 499-A Telecommunications Reporting Workshee	t (Reporting 2018 Rev	enues)			Page 4
Block 3: Carrier's Carrier Revenue Information					
301 Filer 499 ID [from Line 101]	T				
302 Legal name of filer [from Line 102]					
Report billed revenues for January 1 through December 31, 2018.		If breakout	ts are not book	Breakouts	
Do not report any negative numbers. Dollar amounts may be rounded to the nearest thousand dollars.		amounts, enter whole		Interstate	International
However, report all amounts as whole dollars.	Total		ge estimates	Revenues	Revenues
	Revenues	Interstate	International		
See instructions regarding percent interstate and international.		(b)	(c)	(d)	(e)
Revenues from Services Provided for Resale as Telecommunications					
by Other Contributors to Federal Universal Service Support Mechanisms					
m					
Fixed local service	<b>Y</b>				
Monthly service, local calling, connection charges, vertical features,					
and other local exchange service including subscriber line and PICC charges to IXCs					
Provided as unbundled network elements (UNEs)					
See instructions regarding percent interstate and international.  Revenues from Services Provided for Resale as Telecommunications by Other Contributors to Federal Universal Service Support Mechanisms  Fixed local service  Monthly service, local calling, connection charges, vertical features, and other local exchange service including subscriber line and  PICC charges to IXCs  Provided as unbundled network elements (UNEs)					
Per-minute charges for originating or terminating calls					
304.1 Provided under state or federal access tariff					
304.2 Provided as unbundled network elements or other contract arrangement					
Y1	1		<u> </u>		

Upon opening a revenue section, the data entry boxes will not appear.

Click the 'Expand All' selection at the bottom of the screen in order for all data entry fields to be displayed.

Available for Public Use

### E-FILE

Company Name: USAC Test Amy Filer ID: 889993 2019 FCC Form 499-A (Reporting calendar 2018 revenues)

### CARRIER'S CARRIER REVENUE

In this section, report: (1) revenues from telecommunications services sold to other carriers; and Evenue received from USAC or state sources for universal service support.

For questions below regarding revenue "from carriers that counts" as to USF", the carrier's customer must (1) incorporate the purchased telecommunications services into its own telecommunication that the purchased support mechanisms based on revenues from such officings when provided to end users. FCC Form 499-A Instructions.

#### Fixed Local Services

Did you receive any revenues for providing **fixed local** service for resale - **from carriers that contribute to USF** (see above)?

YES - Click here

NO - Continue to next question

### Per-minute charges for originating and terminating calls

Did you receive any revenues from carriers for the origination or termination of calls?

YES - Click here
NO - Continue to next question

#### Private Line & Business Data Services

Did you receive any revenues for providing **private line and business data** service for resale - *from carriers that contribute to USF (see above)?* 

YES - Click here

NO - Continue to next question

#### Payphone Services

Did you receive any payphone compensation from long distance carriers?

YES - Click here

NO - Continue to next question

### **Other Local Telecommunication Services**

Did you receive any revenues for providing **other local telecommunicatons service** for resale - **from carriers that contribute to USF (see above)?** 

YES - Click here

NO - Continue to next question

### Universal Service Support Funding

Did you receive any **universal service funding** from either state sources or from USAC for high cost or low income support?

YES - Click here

NO - Continue to next question

### Mobile Services (i.e., wireless telephony, paging, messaging, and other mobile services)

Did you receive any revenues for providing: 1) mobile service for resale - from carriers that contribute to USF (see above); OR 2) other carriers with roaming service for its customers - from carriers that contribute to USF (see above)?

YES - Click here

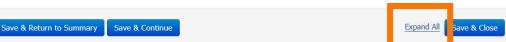
NO - Continue to next question

### **Long Distance Services**

Did you receive any revenues for providing any long distance services (i.e., operator assisted calls, ordinary long distance, private line, satellite, other long distance) for resale - from carriers that contribute to USF (see above)?

YES - Click here

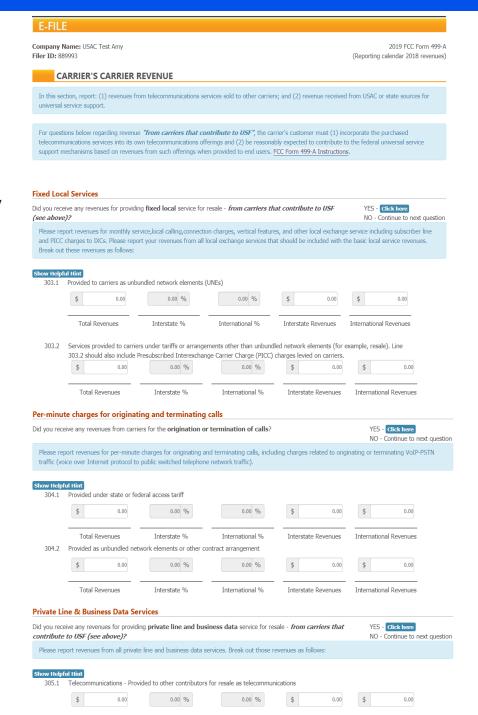
NO - Continue to next question



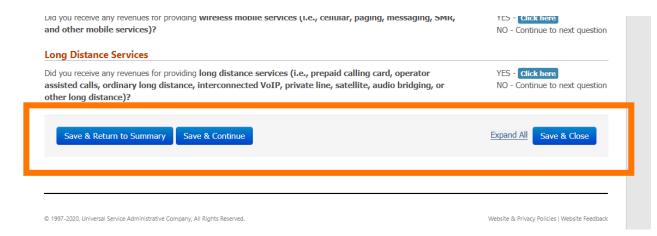
## **Revenue Data Entry**

After clicking the 'Expand All', every section is expanded and the corresponding line numbers that reference the paper form are displayed.

There's a lot of lines, so use the scroll bar on the right hand side of the screen to scroll through all of the data entry questions.



# **Data Entry Navigation**



Save & Return to Summary

Save & Continue

Save & Close

buttons for navigating through the data entry process.

At the bottom of each data entry page, there is a line of





### E-FILE

Company Name: USAC Test Amy Filer ID: 889993 2019 FCC Form 499-A (Reporting calendar 2018 revenues)

### FORM 499-A DATA SAVED



Your 499 worksheet has been successfully saved. It is now safe to close this window.

#### No information has been submitted to USAC.

You may return at any time to complete and submit this worksheet by going to the E-File search screen for this filer and clicking on the form name.

Please note that failure to submit your certified 499 Form by the due date could result in late fees.

Close

# **Certify & Submit**

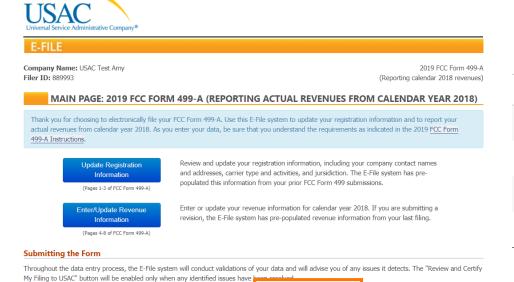
Complete the FCC Form 499-A Form

# **Certify & Submit**

Once the data entry is complete on the FCC Form 499-A, USAC does not consider it submitted until a Company Officer electronically signs (certify) and submits the form.

E-File preparers cannot submit the FCC Form 499-A, only a Company Officer can.

E-File gives the officer two methods for certifying forms.



Save & Close Form

Review & Certify

My Filing to USAC

Account #	Company Name	Form	Status	View	Action
889993	USAC Test Amy	499-Q - November 2020 Filing - Rev 3	Pending Officer Approval	PDF	Revise   Certify
	Communications, LLC	499-A - 2022 Filing - Rev 1	Pending Officer Approval	PDF	Revise   Certify
889994	USAC Test J	499-A - 2022 Filing	Pending Officer Approval	PDF	Revise   Certify
889993	USAC Test Amy	499-A - 2020 Filing - Rev 2	Pending Officer Approval	PDF	Revise   Certify

# **What Happens Next**

USAC Review of the FCC Form 499-A Form

## 2023 FCC Form 499-A Review

- USAC runs a program to review for discrepancies and revenue fluctuations.
- If the Form is not auto approved, a 499 analyst will review the form.
- Analysts are assigned a 499 Filer ID number range to review.
  - ~ 6,000 active 499 Filer IDs and 5 analysts
- Review may take 3 months to complete, dependent upon volume.
- If the analyst finds an issue, we'll send the preparer an email outlining what the
  issue is. Please respond to the issue email.
- If after 90 days the issue goes unresolved, the account will be flagged as noncompliant.

## 2023 FCC Form 499-A Review

- Form Status
  - Certified
    - Waiting for USAC to review no action required by filer
  - DCA Approved
    - Form has been approved by USAC no action required by filer
  - Issue Carrier Response Required
    - Issue email sent to preparer that requires attention
    - Reply to email with answer and documents requested.

### **Contact Us**

- USAC's Client Service Center Available Year-Round
  - (888) 641-8722 Option 3
  - Hours: Monday-Friday 9 a.m. to 5 p.m. ET
- Submit an email to <u>Form499@usac.org</u> for help with filing the FCC Form 499-A or form specific questions
- Visit our online learning library

## **2023 Annual Training Announcements**

### Thursday, February 2 – What's New on the 2023 FCC Form 499-A

Review of the changes to this year's form

### Tuesday, February 7 – 2023 FCC Form 499-A: Getting Started

General session reviewing the revenue collected and how to complete the form

### Wednesday, February 8 – **2023 FCC Form 499-A: Wireline and Wireless Carriers**

Review of line number reporting for services offered by these types of service providers

### Thursday, February 9 - 2023 FCC Form 499-A: VoIP Providers and Resellers

Review of specific line number reporting for VoIP service providers

All webinars are 2 p.m. – 3 p.m ET. <u>Register here</u>. Webinars will be recorded and posted on the same website where you register.

Available for Public Use

