New 499 ID Basics

Overview for Service Providers

March 8, 2021
Housekeeping

1. Follow the email instructions for audio options
2. The audience will remain on mute
3. Enter questions at any time using the “Questions” box in the GoToWebinar panel
4. If your audio or slides freeze, restart the webinar
5. Relevant documents found in the “Handouts” box in the GoToWebinar panel
6. This webinar is being recorded and will be posted on the “Webinar” page on USAC’s website
Meet Our Presenter

Amy Kavelman
Senior Telecom Industry Analyst | Contributor Operations

Ms Kavelman is a member of the 499 team that analyzes revenue reported on the FCC Form 499-A. She has worked at USAC for 10 years.

amy.kavelman@usac.org
Webinar Overview

In this webinar, designed for service providers new to USAC, we’ll cover the basics of the 499 ID and the filing requirements.
Agenda

• 498 ID & 499 ID Purpose
• 499 ID Assignment
• Filing Calendar
• Quarterly Form 499-Q
• Annual Form 499-A
• Online Help
498 ID & 499 ID
Understanding the Difference
Purpose of These IDs

499 ID

1. Takes it’s name from the registration form – FCC Form 499-A
2. Identification used to contribute to the Universal Service Fund

498 ID

- Takes it’s name from the registration form – FCC Form 498
- Identification used to receive Universal Service funding
ID Differences

**498 ID**

aka SPIN (Service Provider Identification Number)

Nine digit number beginning with “143” (i.e. 143999999)

**Who** - Telecommunications Providers, Schools, Libraries

**Why** - to receive funding from any of the 4 programs USAC administers: *Rural Health Care, High Cost, Lifeline, Schools and Libraries*

**How** - Complete Form 498

**499 ID**

aka Filer ID or 499 Filer ID

Six digit number beginning with an “8” (i.e. 889993)

**Who** - All telecommunications Providers, including VoIP service providers and resellers

**Why** - to contribute to the Universal Service Fund

**How** - Complete Form 499-A

Companies that have a 498 ID don’t necessarily have to have a 499 ID, and vice versa!
499 ID Assignment

Next Steps
Next Steps

Two emails were sent to the Company Officer listed on the registration form.

1. Company Officer user name and log in instructions
2. Assignment of the 499 Filer ID and a list of forms you are required to file.

The Company Officer should now add any employees as users to USAC’s E-File system. Functions performed in E-File are form preparers, additional company officers and employees responsible for paying USAC invoices.

ALL FCC Forms must be submitted online through E-File. Paper copies are not accepted.
Adding E-File Users
Only Company Officers can add users to a 499 Filer ID. Select Add/Remove 499 Users under log in drop down.
Add Authorized Users in E-File

- The email address entered also acts as your E-File user ID.

- The email address entered is specific to the person and not an email address shared with another person(s) or a generic email address (e.g. Billing @gmail.com).

- The email address listed above is the address to which business communications, including confidential business communications, may be sent.
Add Authorized Users in E-File

- Enter in the contact information of the user you are adding.
- Place a check mark in the box confirming that the user id you are adding meets the USAC terms and conditions.
- Scroll down to assign a role to the new user.
Add Authorized Users in E-File

- Determine the level of access you will grant to the new user.
  - Company officers are the only persons who can certify an FCC Form.
  - Company officers can also add/remove users who have authority to access the account.

- Select which Filer IDs the new user will have access to by highlight the filer ID and clicking the right arrow button to move it to the ‘Selected Filer IDs’ column.

- Complete the set up by clicking the ‘Submit’ button
2021 Filing Calendar
When to File the FCC Forms 499
FCC Form 499-A

1. Required for EVERYONE
2. The FCC Form 499-A is the annual form used to report the company’s actual revenue billed during the prior calendar year.
3. The FCC Form 499-A is due annually on April 1.

FCC Form 499-Q

1. Required for all non-de minimis filers
2. The FCC Form 499-Q is used to project or forecast the company's revenue for the next calendar quarter.
3. The FCC Form 499-Q due dates:
   - February 1
   - May 1
   - August 1
   - November 1

ALL FCC Forms must be submitted online through E-File. Paper copies are not accepted.
### 2021 Filing Deadlines

<table>
<thead>
<tr>
<th>Due Date</th>
<th>Revenue Reported</th>
<th>Revision Deadline</th>
<th>Contributor Invoice</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>FCC Form 499-Q</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>February 1, 2021</td>
<td>2Q projected 2021 4Q revenue 2020</td>
<td>March 17, 2021</td>
<td>April – June 2021</td>
</tr>
<tr>
<td><strong>FCC Form 499-A</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>April 1, 2021</td>
<td>Prior year: 2020 January - December</td>
<td>April 1, 2022</td>
<td>July 2021</td>
</tr>
<tr>
<td><strong>FCC Form 499-Q</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>May 3, 2021*</td>
<td>3Q projected 2021 1Q revenue 2021</td>
<td>June 16, 2021</td>
<td>July – September 2021</td>
</tr>
<tr>
<td><strong>FCC Form 499-Q</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>August 2, 2021*</td>
<td>4Q projected 2021 2Q revenue 2021</td>
<td>September 15, 2021</td>
<td>October – December 2021</td>
</tr>
<tr>
<td><strong>FCC Form 499-Q</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>November 1, 2021</td>
<td>1Q projected 2022 3Q revenue 2021</td>
<td>December 15, 2021</td>
<td>January – March 2022</td>
</tr>
</tbody>
</table>

* When a form due date falls on a weekend or holiday, the form is due the following business day.
Quarterly Filing Periods

Filing Dates – from the FCC Form 499-Q

One form is used to file all four of the quarterly filings. The relevant time periods are included on the form showing the filer exactly what time periods the form is reporting.

<table>
<thead>
<tr>
<th>Block 3: Contributor Historical and Projected Revenue Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Filing due</strong></td>
</tr>
<tr>
<td>November 1, 2020</td>
</tr>
<tr>
<td>February 1, 2021</td>
</tr>
<tr>
<td>May 1, 2021</td>
</tr>
<tr>
<td>August 1, 2021</td>
</tr>
</tbody>
</table>

* When a form due date falls on a weekend or holiday, the form is due the following business day.
Find the FCC Forms 499

Navigate to USAC’s website: www.usac.org

Click on the words “Service Providers” from the top right hand of page

Mega Menu will display with further menu selections for Service Providers.
Select **Forms & Instructions** from the drop down mega menu.

<table>
<thead>
<tr>
<th>About</th>
<th>E-rate</th>
<th>Rural Health Care</th>
<th>Lifeline</th>
<th>High Cost</th>
<th>Service Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contributing to the USF</td>
<td>Making Payments</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Who Must Contribute</td>
<td>How to Pay</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Register for a 499 ID</td>
<td>Contribution Factors</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Manage Your 499 ID</td>
<td>Invoices</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Forms to File</td>
<td>Late Payments, DCIA, Red Light</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>When to File</td>
<td>Billing Disputes</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>What to Expect After Filing</td>
<td>Credit Balance Refunds</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Making Revisions</td>
<td>Annual True Up Process</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Non-USAC Payments</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Request Invoice Copy</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Participating in a USF Program
- Learn
- Webinars
- Videos
- FAQs
- Contact Us

- Resources
- Forms & Instructions
- Upcoming Dates
- Announcements
- Quick Links
- Glossary of Terms
- Appeals and Audits
- Multi-Factor Authentication
All 3 forms relevant to Service Providers can be found on this page.

The paper copy of the instructions as well as the form itself are listed in this section. Actual forms are the last pages of the instructions document.

Click on the name to open up a .pdf document.
As a company reselling services like VoIP or “cloud PBX” offerings, you are responsible for filing your own FCC Form 499-A and if necessary, an FCC Form 499-Q. Your underlying provider **does not** file these forms on your behalf.

You are also responsible for completing a reseller certificate to your underlying provider. These forms are designed and maintained by your underlying provider. On this form, you usually certify if you contribute directly to USAC for the USF or if you fall below the *de minimis* threshold.
Questions?
Quarterly Filing

Who is Required to File the 499-Q
Who Must File

1. Every non *de minimis* telecommunications company *must* file the FCC Form 499-Q.

2. *De minimis* filers are not required to file the FCC Form 499-Q, but they are requested to email USAC each quarter to notify of their continued *de minimis* status for the upcoming quarter.
   - Send the email to ‘Form499@usac.org’
   - Include your Filer ID, Company name and the reporting period (i.e February 499-Q) for which you expect to be *de minimis*.

So the key question is - what exactly is a *de minimis* company??
Definition of *de minimis*
A filer qualifies for *de minimis* status for a given calendar year when the revenue reported on its corresponding FCC Form 499-A is such that the calculated annual contribution to the federal Universal Service Fund is less than $10,000.

**Annual Revenue Threshold**
For calendar year 2021, filers that bill less than $44,248 of combined end user interstate and international telecommunication revenues will be considered *de minimis* for 2021.

Which leads to the question, “How do I know if I’m below the threshold for a quarter?”

**Quarterly Revenue Threshold**
For every quarter in 2021, if the revenue reported on Line 120(b) + (c) is $11,016.95 or less, then service provider will be *de minimis.*
Form 499-Q
Understanding the Sections
The FCC Form 499-Q (quarterly) is used to determine the amount of money a company must contribute to the universal service fund for a quarter. It is similar in concept to the IRS quarterly estimated tax forms a business must file. The same form “template” is used for each quarter’s filing. While the filer reports both historical and projected revenues on the form, only the projected revenues are used to determine the contribution amount.
Paper Form 499-Q

**Company Identification and Contact Info**

**Reporting Period**

**Safe Harbor designation (Line 114)**

**Historical revenue reporting (Lines 115-117)**

**Projected revenue reporting (Lines 119 & 120)**

**Signature and Certification**
Filing Online

Accessing the Forms Through E-File
Online Filing – Before You Start

• Make sure your internet browser’s ‘pop up blocker’ is **OFF**.
  • The system opens a new window to display the data entry screen for the FCC Form 499-Q.
  • If you have clicked ‘**Start Form**’ and you don’t see a new, smaller window – you most likely have the pop-ups blocked.

• Please ensure these email addresses from USAC don’t go to your SPAM folder!
  • Important USAC communication comes from the following emails:
    ✓ ‘form499@usac.org’
    ✓ ‘CustomerSupport@usac.org’
    ✓ ‘form499@universalservice.org’

• Not sure if you are *de minimis* or not? **FILE** the form anyway!
  • We would rather have you report your revenues than us having to estimate on your behalf.
All data entry and submission of 499 forms is done while logged in to USAC’s online system called E-File. You can log in from the main USAC webpage, www.usac.org, by clicking the blue ‘Sign In’ button at the top of the page.
Online Filing the FCC Form 499-Q

Once logged in to E-File, the new service provider portal will appear. Only systems in which you have authorization to access will appear. In this example, the user can only access the 498 ID and the 499 Filer ID. Select ‘Manage FCC Forms 499’.
Using the new E-File navigation system, navigate to the Filer ID that you wish to work on. Scroll to the bottom of the screen and summary view of the FCC Form 499s.

To enter the November 499-Q, select ‘Start Form’ action from right hand side at end of the row.
Block 3:

- This section contains the revenue, both past and predicted.
- USAC uses the revenues reported on Line 120 to calculate your support mechanism charges (USF)
### Revenue Reporting Sections

#### Historical

<table>
<thead>
<tr>
<th>Line</th>
<th>Description</th>
<th>Total Revenues</th>
<th>Interstate Revenues</th>
<th>International Revenues</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>in $ (a)</td>
<td>in $ (b)</td>
<td>in $ (c)</td>
</tr>
<tr>
<td>115</td>
<td>Telecommunications provided to other universal service contributors for resale as telecommunications or as interconnected VoIP</td>
<td>$0.00</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>116</td>
<td>End-user telecommunications revenues including any pass-through charges for universal service contributions, but excluding international to international revenues</td>
<td>$0.00</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>117</td>
<td>All other goods and services</td>
<td>$0.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>118</td>
<td>Gross-billed revenues from all sources [sum of above]</td>
<td>$0.00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Projected

<table>
<thead>
<tr>
<th>Line</th>
<th>Description</th>
<th>Total Revenues</th>
<th>Interstate Revenues</th>
<th>International Revenues</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>$270,000.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>119</td>
<td>Projected gross billed end user interstate and international telecommunications revenues including any pass-through charges for universal service contributions, but excluding international to international revenues</td>
<td>$270,000.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>120</td>
<td>Projected collected end user interstate and international telecommunications revenues including any pass-through charges for universal service contributions, but excluding international-to-international revenues</td>
<td>$270,000.00</td>
<td></td>
<td>$0.00</td>
</tr>
</tbody>
</table>
IF USAC notices any large differences, USAC will notify the preparer with another email outlining potential issues.

Don’t ignore this email!

It tells you that USAC noticed the filing you just submitted is significantly higher than the previous 499-Q.

This email also includes when you need to submit revisions by.
The Form 499-Q has a very short revision window of 45 days!

This is because the data collected on the form is time sensitive. USAC uses the data for invoicing as well as determining the USF contribution factor.

Click the ‘Revise’ button to open up the 499Q form again and submit changes.

Revisions submitted after the revision date will not be used.
Monthly Invoice

How USAC Uses the Revenues on the 499-Q
On or around the 15th of the month, an online invoice summary is available to authorized users.

To access this summary page, from the ‘Payments’ section, scroll down to the ‘Select Payment View’, click in the box, and select ‘Invoices’.
USAC outlines the calculations for the monthly contribution amount on page 2 of the invoice.

USAC takes the revenue input on Line 120b + 120c. This is displayed on your invoice, page 1, lower left corner.
Questions?
Purpose of the Annual Filing
A company reports their actual historical revenues on the FCC Form 499-A. The 2021 FCC Form 499-A reports actual revenues from calendar year 2020. USAC takes the numbers on the 2021 FCC Form 499-A and compares them to the projected revenue from the quarterly FCC Forms 499-Q.

**FCC Form 499-A Purpose**

**What is it?**

A company reports their actual historical revenues on the FCC Form 499-A. The 2021 FCC Form 499-A reports actual revenues from calendar year 2020. USAC takes the numbers on the 2021 FCC Form 499-A and compares them to the projected revenue from the quarterly FCC Forms 499-Q.

**Actual Revenues**

- 2021 FCC Form 499-A
- January – December 2020

**Estimated Revenues**

- November 2019 Filing (1st Qtr 2020)
- February 2020 Filing (2nd Qtr 2020)
- May 2020 Filing (3rd Qtr 2020)
- August 2020 Filing (4th Qtr 2020)
Annual True-Up

Compare 499-Q revenue to the 499-A revenue

If the company’s projected revenues for calendar year 2020, reported on the FCC Form 499-Qs, are **too high**, USAC will calculate your credit.

   The company ‘contributed’ too much over the year.

If the company’s projected revenues are **too low**, USAC will calculate a “true-up charge” to make up for the contribution deficit.

   The company didn’t contribute enough over the year.

These charges/credits will appear on the company’s July invoice from USAC.
Sections of the Form 499-A
Eight pages in total.

Block 1: Identification information
- Agent for Service
- Preparer
- Billing
- Company Officers

Block 2: Contact Information
- Agent for Service
- Preparer
- Billing
- Company Officers

Block 3: Wholesale revenues

Block 4: End User revenues

Block 5: Regional revenue breakout
- Revenue totals

Block 6: Officer certification
Filing the Annual Form
Remember! All FCC Forms 499-A and 499-Q must be submitted online.
  • Paper copies are NOT accepted.

The 2021 FCC Form 499-A is ready in E-File.
  • Reporting revenue from calendar year 2020

USAC’s online system, E-File, will display a data entry screen, guiding the user through reporting the revenue on the form.
  • These screens do NOT look like the paper copy of the form.
Once logged in to E-File, the new service provider portal will appear. Only systems in which you have authorization to access will appear. In this example, the user can only access the 498 ID and the 499 Filer ID.
The FCC reviews and updates the FCC Form 499-A prior to releasing it for the year. Until the new form has been released, you will not see the form listed. Typically, the FCC releases the updated FCC Form 499-A in late February.

To start the FCC Form 499-A, select ‘Start Form’ from the row containing the FCC Form 499-A.

<table>
<thead>
<tr>
<th>499 Forms</th>
<th>Receipt Date</th>
<th>Status</th>
<th>View</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>499-Q - November 2020 Filing</td>
<td></td>
<td>Not Started</td>
<td></td>
<td>[Start Form]</td>
</tr>
<tr>
<td>499-Q - August 2020 Filing</td>
<td></td>
<td>Not Started</td>
<td></td>
<td>[Start Form]</td>
</tr>
<tr>
<td>499-Q - May 2020 Filing</td>
<td></td>
<td>Not Started</td>
<td></td>
<td>[Start Form]</td>
</tr>
<tr>
<td>499-A - 2020 Filing</td>
<td></td>
<td>Not Started</td>
<td></td>
<td>[Start Form]</td>
</tr>
<tr>
<td>499-Q - February 2020 Filing</td>
<td></td>
<td>Not Started</td>
<td></td>
<td>[Start Form]</td>
</tr>
</tbody>
</table>
Main page for completing the FCC Form 499-A in E-File.

Registration Info

Revenue Reporting

Submit the Form

Throughout the data entry process, the E-File system will conduct validations of your data and will advise you of any issues it detects. The "Review and Certify My Filing to USAC" button will be enabled only when any identified issues have been resolved.
Registration Information Summary

Information Reported in Registration Section
• Company identification
• Telecommunications services offered
• Holding Company/Affiliates
• Customer contact information
• Form preparer contact information
• USAC billing contact information
• List of company officers
• States where services are sold

Please review this information is correct when submitting the FCC Form 499-A. While the information is pre-populated from last year’s form, take a moment to review for accuracy.

Service providers can update this information at any time during the year by submitting a revision.
Registration Information Data Entry

Company Name: USAC Test Army
Filer ID: 889993

REGISTRATION INFORMATION SUMMARY

- Below please find all of the registration sections of the FCC Form 499-A, including your company contact names and addresses, carrier telephone activities, and jurisdiction. The E-File system has pre-populated this information from your previous submissions. As you review and edit your data, be sure that you understand the requirements as outlined in the 2019 FCC Form 499-A Instructions.

Contributor Information
- Success! This section is complete.

Telecommunication Activities
- Success! This section is complete.

Holding Company
- Success! This section is complete.

Customer Inquiries
- Edt

Documents
- Form 499-A Instructions

2019 FCC Form 499-A Telecommunications Reporting Worksheet (Reporting 2018 Revenues)

Filing and Return Information

Company Name: USAC Test Army
Filer ID: 889993

Date:

Contributor Information

- Success! This section is complete.

Telecommunication Activities

- Success! This section is complete.

Holding Company

- Success! This section is complete.

Customer Inquiries

- Edt

2019 FCC Form 499-A Telecommunications Reporting Worksheet (Reporting 2018 Revenues)

- Please read instructions before completing

Block 1: Contributor Identification Information

- 101: File 499-A if you do not know your number, contact the administrator at (888) 661-9722. If you are a new filer, select “New” in this block and a File ID number will be assigned to you.

- 102: Legal name of filer

- 105: Telecommunications activities of file (Select up to 5 boxes that best describe the reporting entity. Enter numbers starting with “T” to show the order of importance within a single box. For example, “T1” means “T1 only” and “T1 T2” means “T1 and T2.”)

- 108: Management contact (Name of person in charge of maintaining records)

- 109: Complete mailing address of reporting entity

- 110: Complete business address of reporting entity

- 111: Telephone number of customer complaints and inquiries (Toll-free number, if available)

- 113: Additional data if necessary. Each filer may provide all data needed for telecommunications entity

- 114: Persons making written false statements in this Worksheet can be punished by fine or imprisonment under Title 18, U.S. Code

Online data entry screen
Paper form
Registration Information Data Entry

Company Name: USAC Test Amy
Filer ID: 889993

REGISTRATION INFORMATION SUMMARY

Below please find all of the registration sections of the FCC Form 499-A, including your company contact names and addresses, carrier type and activities, and jurisdiction. The E-file system has pre-populated this information from your prior submissions. As you review and edit your data, be sure that you understand the requirements as indicated in the 2019 FCC Form 499-A Instructions.

Click here for more information about how navigate through this section.

Contributor Information

Success! This section is complete.
<table>
<thead>
<tr>
<th>Form 499-A Line #</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lines 303-315</td>
<td>Carrier's Carrier - This section is for reporting revenues received from (1) carriers that contributed to the federal universal service fund (USF); OR (2) USAC or state sources for universal service support.</td>
</tr>
<tr>
<td>Lines 403-417</td>
<td>End-User - This section is for reporting revenues received from end-users, or carriers that did not contribute to the federal USF, for providing telecommunications or interconnected VoIP services.</td>
</tr>
<tr>
<td>Lines 418.1-418.3</td>
<td>Non-Telecommunications - This section is for reporting revenues received for providing non-telecommunications services.</td>
</tr>
<tr>
<td>Line 418.4</td>
<td>Non-Interconnected VoIP - This section is for reporting revenues received for providing non-interconnected VoIP services.</td>
</tr>
<tr>
<td>Lines 511</td>
<td>Excluded Reseller Revenue - This section is for reporting revenues from carriers that did not contribute to USF that you would like to exclude from other contribution bases (e.g., NANPA, TRS, LNP).</td>
</tr>
<tr>
<td>Lines 421-422</td>
<td>Uncollectible Revenue or Bad Debt - This section is for reporting any uncollectible revenue or bad debt.</td>
</tr>
<tr>
<td>Lines 503-510</td>
<td>Regional Percentages - This section is required for carriers and providers of interconnected VoIP with revenue to indicate regional billing data.</td>
</tr>
<tr>
<td></td>
<td>Certifying Officer Information - This section you will need to fill out the filer’s Certifying officer information.</td>
</tr>
</tbody>
</table>
Placed side by side, you’ll see that the online data entry screen does not look like the paper form.

Click the ‘Expand All’ selection at the bottom of the screen.....
After clicking the ‘Expand All’, every section is expanded and the corresponding line numbers that reference the paper form are displayed.

There’s a lot of lines, so use the scroll bar on the right hand side of the screen to scroll through all of the data entry questions.

If the line number is a service your company sells, enter the total revenue in the box on the left hand side of the screen. For each line on which you provide revenue numbers, you will be required to enter what portion of that total revenue can be attributed to interstate and international.

The percentage boxes are grayed out and will be calculated when you enter the actual revenue numbers.
At the bottom of each data entry page, there is a line of buttons for navigating through the data entry process.

- **Save & Return to Summary**: Saves form, return to summary page
- **Save & Continue**: Saves form, advances to next section
- **Save & Close**: Saves form, EXITS form data entry
Questions?
Certify and Submit

Complete the FCC Form 499
Once the data entry is complete on the FCC Form 499-A, USAC does not consider it submitted until a Company Officer electronically signs (certify) and submits the form.

E-File preparers cannot submit the FCC Form 499-A, only a Company Officer can.

E-File gives the officer two methods for certifying forms.
Online Resources
Webinar Training Announcements

Annual Training
• February

Quarterly Trainings
• 499Q Basics
• 498/499 ID Basics

Previous webinar recordings also stored here.
The USAC website offers several options to learn via our online video library as well.

Click on the words ‘Service Providers’ on the main webpage.

Select the ‘Videos’ option from the dropdown menu.
Video Training

Five categories of video instructions are available to users.

Listed under the Videos left hand navigation menu.

Click on the different menu options to take you to the specific section.
A collection of videos containing helpful tips to service providers using the E-File system.
Contact Us

• USAC’s Customer Support Team FCC Form 499-A hotline opens March 1
  • Phone: (866) 641-8722 Option 4
  • Hours: Monday-Friday 9 a.m. to 5 p.m. ET
• Submit an email to Form499@usac.org
• Visit our online learning library