2021 FCC Form 499-A Webinar Series
Overview for Mobile Service Providers
February 16, 2021
Housekeeping

• The audience will remain on mute
• Enter questions at any time using the “Questions” box
• If your audio or slides freeze, restart the webinar
• A copy of the slide deck is available in the “handouts” section of the webinar control panel
• This webinar will be recorded and available on the Services Providers: Webinar webpage
Meet Our Presenter

Amy Kavelman
Senior Telecom Industry Analyst | Contributor Operations

Ms Kavelman is a member of the 499 review team, responsible for reviewing all of the FCC Form 499-As submitted to USAC. She is also responsible for developing and delivering training for service providers. Amy has worked at USAC for ten years.

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Webinar Overview

This webinar is intended for providers of mobile and cellular services.

We will cover the most common line numbers used by these service providers when completing their FCC Form 499-A revenue reporting.
Agenda

• Revenue Distinction
  • Reseller vs. End User
  • Interstate & International
• Service Specific Lines
• Common Revenue Lines
• Wrap-Up
Revenue Reporting
Basics for Reporting Revenue on the FCC Form 499-A
Who Must File

Almost every telecommunications service provider must file FCC Form 499-A.

Must File
If you have a 499 ID, you must file.

- All VoIP providers, even resellers
- Audio bridging providers
- US Carriers that provide only international service
- Payphone aggregators

Who Doesn’t File?
Very few companies

- All non-common-carriers that are de minimis*
- Government entities, including companies that provide exclusively to government agencies*
- System Integrators*

*and do not provide VoIP services
Record Keeping

• Filers must maintain records and documentation to justify information reporting on the FCC Form 499-A Worksheet, including the methodology used to determine projections and to allocate interstate revenues, for five years.
  • The FCC is added language to the 2020 form instructions to indicate that failure to “submit supporting documentation” when requested is subject to enforcement action and administrative penalties.

• USAC may ask you to provide the reports used by the filer that were used to determine the revenue numbers reported on the annual Form 499-A.
  • Example: $4,000 is reported as being collected as FUSF on Line 403. What report did you get that number from? You may be asked to provide it.

• Entities acquiring carrier operations through consolidation, merger, etc., must maintain the records of the acquired entity.
Block 3 vs. Block 4

• Wholesale companies report reseller revenue on Block 3
  • A reseller is defined in the instructions as revenue from a customer that:
    1. Incorporates purchased telecommunications services into its own telecommunications offerings, and
    2. Can reasonably be expected to DIRECTLY contribute to federal universal service support mechanisms based on revenues from those offerings.

• Revenue that does not qualify for Block 3 is reportable in Block 4 as end user revenue.
  • End Users are the final consumer of the service.
  • Resellers with *de minimis* amounts of interstate and international end user revenues
    • These companies are not direct contributors
Reseller Certification

Any filer reporting revenue in Block 3 of the FCC Form 499-A must demonstrate that the reseller meets both parts of the definition.

- Purchasing service(s) for resale, at least in part, and incorporating the purchased services into its own offerings which are, at least in part, assessable U.S. telecommunications or interconnected VoIP service; and

- Either directly contributing or have a reasonable expectation that another entity in the downstream chain of resellers directly contributes to the federal universal service support mechanisms on the assessable portion of revenue from offerings that incorporate the purchased services.

**Resellers attest to this definition by signing a Reseller Certificate. Certificates must be submitted annually.**

A template can be found on USAC’s website.
Certificates developed by the filer are acceptable as long as they meet the requirements outlined in the FCC Form 499-A instructions, page 37.
## Reseller Certification Exemption

The following categories of revenues reported in Block 3 do not require a reseller certification.

<table>
<thead>
<tr>
<th>Category of Revenue</th>
<th>499-A Line #</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per-minute switched access charges and reciprocal compensation</td>
<td>Line 304</td>
</tr>
<tr>
<td>Revenues received from carriers as payphone compensation for originating toll calls</td>
<td>Line 306</td>
</tr>
<tr>
<td>Charges for physical collocation of equipment pursuant to 47 U.S.C. § 251(c)(6)</td>
<td>Line 307</td>
</tr>
<tr>
<td>Revenues that filers receive as universal service support from either states or the federal government</td>
<td>Line 308</td>
</tr>
<tr>
<td>Revenues received from another U.S. carrier for roaming service provided to customers of that carrier</td>
<td>Line 309</td>
</tr>
</tbody>
</table>
Questions?
Revenue Reporting
Interstate & International
**Reporting Revenues by Jurisdiction**

All revenue is entered using the same methodology. Enter the total revenue in the far left hand box, and then break out the interstate and the international. The percentages will be calculated after entering the revenue.

<table>
<thead>
<tr>
<th>Total Revenue</th>
<th>Intrastate %</th>
<th>International %</th>
</tr>
</thead>
<tbody>
<tr>
<td>$ ___________</td>
<td>____________</td>
<td>____________</td>
</tr>
</tbody>
</table>

**Total Revenue** [Column (a)] = Intrastate Revenue + Column (d) + Column (e)

- Enter **interstate** revenue in Column (d)
- Enter **international** revenue in Column (e)

- Jurisdiction is based upon traffic; the originating and terminating points of the final product.
- Revenues from services offered under interstate tariffs should be identified as interstate revenues. (i.e. SLC & LNP)
**Interstate & International Examples**

**Interstate Jurisdictions**

- A call from Virginia to Illinois is considered an interstate call.

- Data circuits connecting an office in Nevada with another office in California is considered an interstate circuit.

<table>
<thead>
<tr>
<th>Filer Picks up Call in US?</th>
<th>Destination</th>
<th>Form 499A Line</th>
<th>Example of Call</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>International End User Receiver of Call</td>
<td>414.1 (e)</td>
<td>Kansas to Mexico City receiver</td>
</tr>
<tr>
<td>Yes</td>
<td>International End User Receiver of Call</td>
<td>414.1(e)</td>
<td>London to Mexico City, but Filer received the call in US and terminated it in Mexico City.</td>
</tr>
<tr>
<td>Yes</td>
<td>US End User Receiver of Call (In bound International Call)</td>
<td>418</td>
<td>London to Kansas</td>
</tr>
<tr>
<td>No Gets traffic offshore</td>
<td>Foreign Carrier in Mexico City who carries call the rest of the way</td>
<td>412</td>
<td>London to Mexico City Telecom</td>
</tr>
<tr>
<td>No Gets traffic offshore</td>
<td>International End User Receiver of Call</td>
<td>418</td>
<td>London resident to Mexico Country side recipient of call</td>
</tr>
</tbody>
</table>
Methods to Determine Jurisdiction

1. Actual call detail records
   • This is truly the most accurate. If you can get these records and analyze, you should do so.

2. Traffic studies
   • By nature, less accurate. We’ll discuss the requirements on the next slide.

3. Wireless Safe Harbor
   • 2006 Contribution Methodology Reform Order, 21 FCC Rcd at 7545, para. 53.
   • may assume that the FCC (USAC) will not find it necessary to review or question the data underlying their reported percentages.

37.1% of cellular and broadband PCS telecommunications revenues
12.0% of paging revenues
1.0% of analog SMR dispatch revenues
Traffic Studies

• Filers may use traffic studies to determine the amount to attribute to intrastate, interstate, and international revenue

• Traffic studies must meet the following requirements (page 41 on instructions):
  • Traffic studies must be designed to produce a margin of error of no more than one percent with a confidence level of 95%
  • If a non-random sample is used (one example of this is a stratified sample) the traffic study should be described and an explanation provided as to why the non-random technique doesn’t result in a biased sample
  • Traffic studies should include at least an explanation of the sampling and estimation methods used and an explanation of why it results in an unbiased result

Email your 2020 traffic studies that support your revenues reported on the 2021 FCC Form 499-A to the address Form499@usac.org at the same time you submit your Form 499-A.

Subject Line: 2020 Traffic Study for Filer ID 8xxxxx
Use of Safe Harbors

Wireless providers that cannot determine the actual interstate revenue to report either through call detail records or a traffic study, can use the FCC approved Safe Harbor percentage.

Safe harbor percentages can not be applied to universal service pass-through charges, fixed local, or itemized toll charges. All filers must report the actual amount of interstate and international revenues for these services.

All affiliated wireless telecommunications providers, interconnected and non-interconnected VoIP providers must make a single election for each type of safe harbor.

Filers should use the same methodology (traffic study or safe harbor) to report interstate and international jurisdictions on the FCC Form 499-A as used on the FCC Form 499-Qs to forecast revenue in each quarter of the applicable calendar year.
To enter revenues using the safe harbor percentage, enter in the total revenue in the ‘Total Revenues’ box.

The system does not allow you to enter a % in the ‘Interstate %’ box.

On your calculator, take the amount of total revenue you entered and multiply by .371 (Cellular Safe Harbor %) and enter the resulting answer in the ‘Interstate Revenues’ box.

You’ll then see the ‘Interstate %’ box auto populate with the 37.1%.
Customer Service Poll

Thank You!
Questions?
Mobile Revenues
Reporting Mobile Revenue

Most Used Service Specific Line Numbers

• Line 309 – Monthly, activation and messaging except toll
• Line 311 – Ordinary long distance
• Line 409 – Monthly and activation
• Line 410 – Roaming and air-time charges for toll calls, but excluding separately stated toll charges
• Line 414.1 – Ordinary long distance
Entering Revenue Information

From the main data entry screen, select the button named ‘Enter/Update Revenue Information’.
Mobile Revenue Sections

Form 499-A Line #

- Lines 309 & 311
- Lines 409, 410 & 414.1

Select ‘Edit’ for each section that corresponds with the revenue line number you will enter revenue amounts on.
Revenue Section Display

When you select each section, you’ll need to click ‘Yes’ to go into the section. The system was designed to ‘talk’ the user through data entry. Many find it easier to look for the specific line numbers.
The resulting screen will show all of the end user revenue categories. The intent is that you read the questions, and answer if your company has that type of revenue.

If you prefer to reference the actual line numbers from the FCC Form 499-A (i.e. Line 403, 404.4, 404.5), click the ‘Expand All’ at the bottom of the screen.
Display Revenue Line Numbers

Mobile Services (i.e., wireless telephony, paging, and other mobile services)
Did you receive any revenues for providing: 1) mobile service for resale - from carriers that contribute to USF (see above). OR 2) other carriers with roaming service for its customers - from carriers that contribute to USF (see above)?

Yes - Click here
No - Continue to next question

Please report revenues for all mobile service provided to contributing resellers, including revenues received from another carrier for roaming service provided to customers of that carrier.

Show Helpful Hint
309 Monthly service, activation, and charges except toll

<table>
<thead>
<tr>
<th>Total Revenues</th>
<th>Interstate %</th>
<th>International %</th>
<th>Interstate Revenues</th>
<th>International Revenues</th>
</tr>
</thead>
<tbody>
<tr>
<td>$ 0.00</td>
<td>0.00 %</td>
<td>0.00 %</td>
<td>$ 0.00</td>
<td>$ 0.00</td>
</tr>
</tbody>
</table>

Long Distance Services
Did you receive any revenues for providing any long distance services (i.e., operator assisted calls; ordinary long distance, private line, satellite, other long distance) for resale - from carriers that contribute to USF (see above)?

Yes - Click here
No - Continue to next question

Please report revenues from all calling card or credit card calls, person-to-person calls, and calls with alternative billing arrangements such as third-number billing, collect calls, and country-direct type calls that either originate or terminate in a U.S. point. Also, include revenues from all calls placed from all coin and cornets, public and semi-public, accommodation and prison telephones and all charges from toll or long distance directory assistance.

310 Operator and toll calls with alternative billing arrangements (credit card, collect, international call-back, etc.)

<table>
<thead>
<tr>
<th>Total Revenues</th>
<th>Interstate %</th>
<th>International %</th>
<th>Interstate Revenues</th>
<th>International Revenues</th>
</tr>
</thead>
<tbody>
<tr>
<td>$ 0.00</td>
<td>0.00 %</td>
<td>0.00 %</td>
<td>$ 0.00</td>
<td>$ 0.00</td>
</tr>
</tbody>
</table>

...and here you will see every category of end user revenue explained along with the corresponding FCC Form 499-A line numbers.

This listing is LOOONG.

You’ll need to use your scroll button on your browser to see every line number.
Mobile Services Revenue

Did you receive any revenues for providing wireless mobile services (i.e., cellular, paging, messaging, SMR, and other mobile services)?

Please report revenues for providing wireless mobile services (i.e., cellular, paging, messaging, SMR, and other mobile services).

Show Helpful Hint

409 Monthly and activation charges

<table>
<thead>
<tr>
<th></th>
<th>Total Revenues</th>
<th>Interstate %</th>
<th>International %</th>
<th>Interstate Revenues</th>
<th>International Revenues</th>
</tr>
</thead>
<tbody>
<tr>
<td>$</td>
<td>0.00</td>
<td>0.00 %</td>
<td>0.00 %</td>
<td>$</td>
<td>0.00</td>
</tr>
</tbody>
</table>

410 Message charges including roaming and air-time charges for toll calls, but excluding separately stated toll charges

<table>
<thead>
<tr>
<th></th>
<th>Total Revenues</th>
<th>Interstate %</th>
<th>International %</th>
<th>Interstate Revenues</th>
<th>International Revenues</th>
</tr>
</thead>
<tbody>
<tr>
<td>$</td>
<td>0.00</td>
<td>0.00 %</td>
<td>0.00 %</td>
<td>$</td>
<td>0.00</td>
</tr>
</tbody>
</table>

Show Helpful Hint

414.1 Itemized long distance charges on wireline and wireless bills except interconnected VoIP

<table>
<thead>
<tr>
<th></th>
<th>Total Revenues</th>
<th>Interstate %</th>
<th>International %</th>
<th>Interstate Revenues</th>
<th>International Revenues</th>
</tr>
</thead>
<tbody>
<tr>
<td>$</td>
<td>0.00</td>
<td>0.00 %</td>
<td>0.00 %</td>
<td>$</td>
<td>0.00</td>
</tr>
</tbody>
</table>
Bundling & Revenue Reporting

Bundled Safe Harbor Method

Say you sell a bundled package of smart phone, voice, and data to your customers for $100. The price for each of the three bundled items by itself is $40 and the unbundled total is $120. The voice is assessable for USF, and the smart phone and data are not. You can either declare the entire bundle assessable for USF, or you can take only the voice service at its non-discounted rate. In this case, the non-discounted rate for the voice service is $40.

Other Methods

Filers may choose to use allocation methods other than the two described above. Filers should realize, however, that any other allocation method may not be considered reasonable and will be evaluated on a case-by-case basis in an audit or enforcement context.
Common Audit Findings

- Description of real audit findings
- Audit tips from the internal audit team and 499 analysts

Common Audit Findings: Contributors

In USAC’s continuing efforts to ensure carriers are successful at following FCC rules, we have put together a list of some of the most common problem areas identified during audits.

For more information about the audit process, review the BCAP page of our website, which includes a checklist of documentation contributors should maintain for audit purposes. Using all of this information will help to expedite the audit process and should reduce or eliminate audit findings in the future.

Audit Findings

For specific areas of revenue reporting on the FCC Form 499-A, we have outlined a description of the revenue reported, some common audit findings, and ways to prevent a finding like this in the future.

- FINDING: Error in Categorizing Fixed Local/Long Distance Bundled Service Revenue on Lines 404.1 & 404.2
- FINDING: Failure to Report Itemized State and Federal USF Surcharges as Revenue
- FINDING: Improper Assessment of USF on End-User Bill

Show All
Common Revenues

Lines 308, 403, 405 & 418
# Revenue Reporting Sections

### Form 499-A Line #

<table>
<thead>
<tr>
<th>Line</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>308</td>
<td>Carrier's Carrier &lt;br&gt;This section is for reporting revenues received from (1) carriers that contributed to the federal universal service fund (USF); OR (2) USAC or state sources for universal service support.</td>
</tr>
<tr>
<td>403 &amp; 405</td>
<td>End-User &lt;br&gt;This section is for reporting revenues received from end-users, or carriers that did not contribute to the federal USF, for providing telecommunications or interconnected VoIP services.</td>
</tr>
<tr>
<td>418.1-418.3</td>
<td>Non-Telecommunications &lt;br&gt;This section is for reporting revenues received for providing non-telecommunications services.</td>
</tr>
<tr>
<td></td>
<td>Non-Interconnected VoIP &lt;br&gt;This section is for reporting revenues received for providing non-interconnected VoIP services.</td>
</tr>
<tr>
<td></td>
<td>Excluded Reseller Revenue &lt;br&gt;This section is for reporting revenues from carriers that did not contribute to USF that you would like to exclude from other contribution bases (e.g., NANPA, TRS, LNP).</td>
</tr>
<tr>
<td></td>
<td>Uncollectible Revenue or Bad Debt &lt;br&gt;This section is for reporting any uncollectible revenue or bad debt.</td>
</tr>
<tr>
<td></td>
<td>Regional Percentages &lt;br&gt;This section is required for carriers and providers of interconnected VoIP with revenue to indicate regional billing data.</td>
</tr>
<tr>
<td></td>
<td>Certifying Officer Information &lt;br&gt;This section you will need to fill out the filer's Certifying officer information.</td>
</tr>
</tbody>
</table>

### Buttons

- [Save & Close Form](#)
- [Go To Main Page](#)
Line 308 — Universal service support revenues from Lifeline or High Cost; this should include disbursements from either state or federal government.

The amount includes revenues received as cash or as a credit against contribution obligations.
### Universal Service Surcharge Revenues

Did you receive any **USF surcharge** revenues from customers to recover state or federal USF contributions?  

- **YES** - [Click here](#)
- **NO** - Continue to next question

Please report revenues from state and federal USF surcharges. Please note that revenues from federal USF surcharges should be reported as 100% interstate.

**Show Helpful Hint**

<table>
<thead>
<tr>
<th>403</th>
<th>Surcharges or other amounts on bills identified as recovering state or federal USF contributions</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td>0.00%</td>
</tr>
<tr>
<td></td>
<td>0.00%</td>
</tr>
<tr>
<td></td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td>$0.00</td>
</tr>
</tbody>
</table>

If you charge your customers a universal service fee, either state or federal, it should be reported on line 403.

- Federal USF is categorized as interstate
- State USF is just included in the total revenue reported in column (a)
Line 405 - SLCs, PICCs, and ARCs

Did you receive any revenues for access tariffs (i.e., tariffed subscriber line charges (SLCs), Access Recovery Charges (ARCs), and/or Primary Interexchange Carrier Charges (PICCs) levied by a local exchange carrier on customers that are not pre-subscribed to an interexchange carrier)?

Yes - Click here
No - Continue to next question

Please report revenues charged to end-users specified in access tariffs, such as tariffed subscriber line charges (SLCs), Access Recovery Charges (ARCs), and/or Primary Interexchange Carrier Charges (PICCs) levied by a local exchange carrier on customers that are not pre-subscribed to an interexchange carrier.

Show Helpful Hint

405 Separately stated line items on customer bills for SLC charges, PICC charges, ARC charges

<table>
<thead>
<tr>
<th></th>
<th>$</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Revenues</td>
<td>0.00</td>
<td>0.00%</td>
</tr>
<tr>
<td>Interstate %</td>
<td></td>
<td></td>
</tr>
<tr>
<td>International %</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Interstate Revenues</td>
<td>0.00</td>
<td></td>
</tr>
<tr>
<td>International Revenues</td>
<td>0.00</td>
<td></td>
</tr>
</tbody>
</table>
Reporting Revenue Line 405

• Line 405 includes tariffed subscriber line charges (SLCs), Access Recovery Charges (ARCs), or Primary Interexchange Carrier Charges (PICCs) charged by a local exchange carrier on customers that are not presubscribed to an interexchange carrier.

• Intrastate SLC charges should be listed in your state tariff or be in an intrastate only general ledger account and not listed as a Federal Subscriber Line Charge on the invoice. It should be reported on line 405 as 100% intrastate (shown in column A only).
Non-Telecommunications Revenue

**NON-TELECOMMUNICATIONS REVENUE**

In this section, report revenues other than U.S. telecommunications revenues, including information services, inside wiring maintenance, billing and collection customer premises equipment, published directory, dark fiber, Internet access, cable TV program transmission, foreign carrier operations, and non-telecommunications revenues. For more information, please see the FCC Form 499-A Instructions.

- **418.1** Bundled with circuit switched local exchange service
  - Total Revenues
    - $0.00

- **418.2** Bundled with interconnected VoIP local exchange service
  - Total Revenues
    - $0.00

- **418.3** Other
  - Total Revenues
    - $0.00

- **Total Revenues**
  - $0.00

- Revenues that are not derived from telecommunications (i.e., rent or sale of equipment).
- Revenues that are derived from telecommunications related functions, but should not be included in the universal service or other fund contribution bases.
Uncollectable Revenues

Bad Debt Reporting
Revenue Reporting Sections

Form 499-A Line #

Carrier's Carrier
This section is for reporting revenues received from (1) carriers that contributed to the federal universal service fund (USF); OR (2) USAC or state sources for universal service support.

End-User
This section is for reporting revenues received from end-users, or carriers that did not contribute to the federal USF, for providing telecommunications or interconnected VoIP services.

Non-Telecommunications
This section is for reporting revenues received for providing non-telecommunications services.

Non-Interconnected VoIP
This section is for reporting revenues received for providing non-interconnected VoIP services.

Excluded Reseller Revenue
This section is for reporting revenues from carriers that did not contribute to USF that you would like to exclude from other contribution bases (e.g., NANPA, TRS, LNP).

Uncollectible Revenue or Bad Debt
This section is for reporting any uncollectible revenue or bad debt.

Regional Percentages
This section is required for carriers and providers of interconnected VoIP with revenue to indicate regional billing data.

Certifying Officer Information
This section you will need to fill out the filer's Certifying officer information.

Lines 421-422
Uncollectable Revenue or Bad Debt

• The filer has the option to enter uncollectible revenue or bad debt on the FCC Form 499-A.
  • On line 421, enter the uncollectible revenue associated with the **total gross billed revenue** that is shown on line 419.
  • On line 422, you’ll enter the uncollectible revenue associated only with the **end user telecommunications revenue base** shown on line 420.

• Both lines 419 and 420 are total fields, which will be calculated for you by the system. You’ll notice their field boxes are grayed out.
Third Party Administrators
Contribution Base

The revenue entered on the FCC Form 499-A is used not only by USAC for determining the USF contribution base.

The third party administrators also receive a copy of this form for their use in calculating contributions to the following:

- Telecommunications Relay Services (TRS)
- North American Numbering Plan (NANPA)
- Local Number Portability (LNP)

Table 4, included in the instructions on page 47, outlines funding basis for each administrator.
Line 511 Requirements

Revenues from *de minimis* Resellers are included in Block 4 - Line 511

1. For purposes of completing the 499-A worksheet: Revenues from resellers that do not contribute directly to USAC are to be reported as End User revenues. These *de minimis* reseller revenues may be excluded from a filer’s TRS, NANPA, LNP, and FCC interstate telephone service provider regulatory fee contribution bases.

2. To have these amounts excluded, the wholesaler has the option of identifying such revenues on Line 511.

3. Please see page 43 of the instructions on how to complete the 499-A worksheet for requirement(s) and instructions.
Line 511

Revenues from *de minimis* resellers are reported on Line 511.
Regional Percentages

For the LNP Administrator
Regional Percentages

Carriers are required to report the percentage of revenue sold in each region of the US as outlined on the form.

This percentage is used by the Local Number Portability (LNP) administrator to determine your contribution to the LNP fund.
# LNP Regional Percentages

## Regional Revenue Percentages for Local Number Portability (LNP)

<table>
<thead>
<tr>
<th>Region</th>
<th>Carrier’s Carrier Revenue Regions</th>
<th>End User Revenue Regions</th>
</tr>
</thead>
<tbody>
<tr>
<td>503 Southeast</td>
<td></td>
<td></td>
</tr>
<tr>
<td>504 Western</td>
<td></td>
<td></td>
</tr>
<tr>
<td>505 West Coast</td>
<td></td>
<td></td>
</tr>
<tr>
<td>506 Mid-Atlantic</td>
<td></td>
<td></td>
</tr>
<tr>
<td>507 Mid-West</td>
<td></td>
<td></td>
</tr>
<tr>
<td>508 Northeast</td>
<td></td>
<td></td>
</tr>
<tr>
<td>509 Southwest</td>
<td></td>
<td></td>
</tr>
<tr>
<td>510 Total</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Enter the % sold in each region. The total must equal 100%.
Questions?
2021 FCC Form 499-A Webinar Series

All webinars begin at 2 p.m. ET and last approximately 1 hour.

- **VoIP Service Providers:** Thursday, February 11, 2021
- **Mobile Service Providers:** Tuesday, February 16, 2021
- **Wireline Local & Long Distance Companies:** Thursday, February 18, 2021
- **Resellers:** Tuesday, February 23, 2021
- **Providers of All Other Services:** Thursday, February 25, 2021

How to Register: usac.org > Service Providers > Webinars
Contact Us

• FCC Form 499-A hotline opens March 1
  • Phone: (866) 411-8722
  • Hours: Monday-Friday 9 a.m. to 5 p.m. ET
• Submit an email to Form499@usac.org
• Visit our online learning library
• USAC’s Customer Support Available Year-Round
  • (888) 641-8722