New 499 ID Basics for Service Providers

Webinar

January 5, 2021



Universal Service Administrative Co.

Housekeeping

- Follow the email instructions for audio options
- The audience will remain on mute
- Enter questions at any time using the "Questions" box
- If your audio or slides freeze, restart the webinar
- A copy of the slide deck available in the "Handouts" section of the webinar panel

Today's Presenter

Amy Kavelman

Senior Telecom Industry Analyst

Ms Kavelman is a member of the 499 team that reviews the contributor FCC Forms 499, analyzes revenue reporting and manages the contributor communication needs.

Webinar Overview

In this webinar, designed for Service Providers new to USAC, we'll cover the basics of the 499 ID and the filing requirements.



- 1. 498 ID & 499 ID Purpose
- 2. Filing Calendar

3. Quarterly Form 499-Q

Agenda

- 4. Annual Form 499-A
- 5. Adding Authorized Users

6. Questions

498 ID & 499 ID

What are these IDs?



6

What The IDs Are

<u>498 ID</u>

Takes it's name from the registration form - FCC Form 498

Identification used to *receive* Universal Service funding

<u>499 ID</u>

Takes it's name from it's registration form – FCC Form 499-A

Identification used to *contribute* to the Universal Service Fund



ID Difference

498 Identification Number

aka SPIN (Service Provider Identification Number), 498 ID Nine digit number beginning with "143" (i.e. 143999999)

Who - Telecommunications Providers, Service Providers, Schools, Libraries

Why - to participate in any of the 4 programs USAC administers: *Rural Health Care*, *High Cost*, *Lifeline*, *E-Rate*

How - Complete Form 498

499 Filer ID

aka Filer ID, 499 ID, 6 digit number Six digit number beginning with an "8" (i.e. "889993")

Who - Telecommunications Providers, including VoIP service providers

Why - to contribute to the Universal Service Fund

How - Complete Form 499-A

Companies that have a 498 ID don't necessarily have to have a 499 ID, and vice versa!

2021 Filing Calendar

When to File the FCC Forms 499

Types of FCC Form 499

FCC Form 499-A

- 1. Required for all filers
- 2. The <u>FCC Form 499-A</u> is the annual form used to report the company's *actual* revenue billed during the <u>prior</u> calendar year.
- **3.** The FCC Form 499-A is due annually on April 1.

FCC Form 499-Q

- 1. Required for all non-*de minimis* filers
- 2. The <u>FCC Form 499-Q</u> is used to *project* or *forecast* the company's revenue for the <u>next</u> calendar quarter.
- **3**. The FCC Form 499-Q due dates:
 - February 1
 - May 1
 - August 1
 - November 1

ALL FCC Forms must be submitted online through E-File. Paper copies are not accepted.

2021 Filing Deadlines

Due Date	Revenue Reported	Revision Deadline	Contributor Invoice
FCC Form 499-Q February 1, 2021	2Q projected 2021 4Q revenue 2020	March 17, 2021	April – June 2021
FCC Form 499-A April 1, 2021	Prior year: 2020 January - December	April 1, 2022	July 2021
FCC Form 499-Q May 3, 2021*	3Q projected 2021 1Q revenue 2021	June 16, 2021	July – September 2021
FCC Form 499-Q August 2, 2021*	4Q projected 2021 2Q revenue 2021	September 15, 2021	October – December 2021
FCC Form 499-Q November 1, 2021*	1Q projected 2022 3Q revenue 2021	December 15, 2021	January – March 2022

* When a form due date falls on a weekend or holiday, the form is due the following business day.

Quarterly Filing Periods

Filing Dates – from the FCC Form 499-Q

Block 3: Contributor Historical and Projected Revenue Information									
113 Indicate which	<u>Filing due</u>	Historical revenues (lines 115-118) for	Projected revenues (lines 119-120) for						
quarterly filing this represents	November 1, 2020	July 1 – September 30, 2020	January 1 – March 31, 2021						
	February 1, 2021	October 1 – December 31, 2020	April 1 – June 30, 2021						
	May 1, 2021	January 1 – March 31, 2021	July 1 – September 30, 2021						
	August 1, 2021	April 1 – June 30, 2021	October 1 – December 31, 2021						

* When a form due date falls on a weekend or holiday, the form is due the following business day.

Find the FCC Forms 499

Navigate to USAC's website: <u>www.usac.org</u>

Click on the words *"Service Providers"* from the top right hand of page

Mega Menu will display with further menu selections for Service Providers.



The Universal Service Fund helps communities and people across the U.S. stay connected to the information, resources, and care they need.



USAC administers the Universal Service Fund under the direction of the Federal Communications Commission (FCC).

Find the FCC Forms

Select *Forms & Instructions* from the drop down mega menu

About	E-rate	Rural Health Care	Lifeline	High Cost	Service Provider
				_	
Contributing	to the USF	Making Payments	Participa	ating in a USF	Learn
Who Must Cont	tribute	How to Pay	Program	1	Webinars
Register for a 4	99 ID	Contribution Factors	Register fo	01 a 498 ID	Videos
Manage Your 4	99 ID	Invoices	Manage Yo	our 498 ID	FAQs
Forms to File		Late Payments, DCIA, Red	Disbursen	nent Schedules	Contact Us
When to File		Light	DATA Act		
What to Expect	After Filing	Billing Disputes	Resource	es	
Making Revisio	ns	Credit Balance Refunds	Forms & Ir	nstructions	
		Annual True Up Process	Upcoming	g Dates	
		Non-USAC Payments	Announce	ements	
		Request Invoice Copy	Quick Link	ks	
			Glossary o	of Terms	

Form 499 & Instructions

All 3 forms relevant to Service Providers can be found on this page.

Typically, the updated FCC Form 499-A is released in late February of the filing year. Until that time, the current form will be found here.

The paper copy of the instructions as well as the form itself are listed in this section. Actual forms are the last pages of the instructions document.

Click on the name to open up a .pdf document.



USAC | Service Providers | Resources | Forms & Instructions

Resources

Forms 🔨

Forms & Instructions

Prior Year Forms

USAC-Designed Forms and Templates

Upcoming Dates

Announcements

Quick Links

Glossary of Terms

Appeals and Audits

Multi-Factor Authentication

Forms & Instructions

This list of forms pertain to service providers for purposes of contributing to the USF and registering to receive disbursements.

FCC Form 498 FCC Form 498 and Instructions 🕞 Due Date Submit at any time	Who Must File Service providers participating in USF Programs Learn more
FCC Form 499-A FCC Form 499A and Instructions 🕞 Due Date April 1	Who Must File All 499 Filer IDs Learn more
FCC Form 499-Q FCC Form 499-Q and Instructions 🕞 Due Date Feb 1, May 1, Aug 1, Nov 1	Who Must File All contributors to USF Learn more

The links open a .pdf document that contain the instructions to the form, with a copy of the form at the end of the document.

These documents are provided for reference only, as the forms must be completed online through USAC's E-File system

As a company reselling services like VoIP or "cloud PBX" offerings, you are responsible for filing your own FCC Form 499-A and if necessary, an FCC Form 499-Q. Your underlying provider **does not** file these forms on your behalf.

You are also responsible for completing a reseller certificate to your underlying provider. These forms are designed and maintained by your underlying provider. On this form, you usually certify if you contribute directly to USAC for the USF or if you fall below the *de minimis* threshold.

Questions



Quarterly Filers

Who is Required to File the 499-Q

Who Must File

- 1. Every <u>non</u> *de minimis* telecommunications company <u>must</u> file the FCC Form 499-Q.
- 2. *De minimis* filers are not required to file the FCC Form 499-Q, but they are requested to email USAC each quarter to notify of their continued *de minimis* status for the upcoming quarter.
 - Send the email to 'Form499@usac.org'
 - Include your Filer ID, Company name and the reporting period (i.e February 499-Q) for which you
 expect to be *de minimis*.

So the key question is - what exactly is a *de minimis* company??

Definition of *de minimis*

A filer qualifies for *de minimis* status for a given calendar year when the revenue reported on its corresponding FCC Form 499-A is such that the calculated annual contribution to the federal Universal Service Fund is less than \$10,000.

Annual Revenue Threshold

For calendar year 2021, filers that bill less than **\$44,248** of combined **end user** interstate and international telecommunication revenues will be considered *de minimis* for 2021.

Which leads to the question, "How do I know if I'm below the threshold for a quarter?"

Quarterly Revenue Threshold

For every quarter in 2021, if the revenue reported on Line 120(b) + (c) is **\$11,016.95** or less, then then service provider will be *de minimis*.

Form 499-Q

Understanding the Sections

Paper Form 499-Q

FCC Form 499-Q Telecommunications Reporting Worksheet		Approval by OMB	
Quarterly Filing for Universal Service Contributors > Please read inst	ructions before completing <	3060-0855	
Block 1: Contributor Identification Information	101 Filer 499 ID		
102 Legal name of reporting entity			-4
103 Filer SIRS employer identification number			-1
104 reame resecontinumications provider is doing outsiness as 105. A ffiliated Filer: Name	Check (CE) is being a CE in the		-1
[All affiliated companies should show same name here. In most cases, the	Check if filer has no affiliates:		
Affiliated Filers Name will be the holding company name			Company Identification and Contact Info
105.1 Affiliate Filers Name IRS employer identification number	[Enter 9 digit number]		
106 Filer's FCC Registration Number (FRN)	[Enter 10 digit number]		
107 Complete mailing address of reporting entity's corporate headquarters			
Block 2: Contact Information			
108 Person who completed this worksheet First	MI Last		
109 Telephone number of this person			-1
110 Pax number of this person 111 Email of this person	() -		-1
112 Billing address and billing contact person:			-
Bills for Universal Service contributions			
will be sent to this address.]			
Divero. Contributor Informent and Fregerica Revenue Information	110 for Desired annual (in 110 100		Reporting Period
113 Indicate which <u>Filing due</u> <u>Historical revenues (lines 115</u>	Frojected revenues (lines 119-120)	1) IOT	
this represents November 1, 2020 July 1 – September 30, 2020	January 1 - March 31, 2021		
February 1, 2021 October 1 – December 31, 2020	0 April 1 – June 30, 2021		
May 1, 2021 January 1 - March 31, 2021	July 1 – September 30, 2021		
August 1, 2021 April 1 – June 30, 2021	October 1 – December 31, 2021		\sim
114 Check it using sale introor to anotate interstate/intrastate revenues for	each of the following (as applicable).		Sate Harbor designation (Line 114)
Cellular & broadband PCS: 🛛 🦳 Paging: 🔲 Analog SMR: 🗌	Interconnected VoIP:		
rnistorical offeet revenues with no allowance of deductions for 1 uncollectibles. See Instructions	(a) (b)	international Revenues (c)	
115 Telecommunications provided to other universal service			
contributors for resale as telecommunications or as			Historical revenue reporting (Lines 115-117)
interconnected VoIP			
116 End-user telecommunications revenues including any pass-			
urrough charges for universal service controlinons, but excluding international to international revenues			
117 All other goods and services	Column (b) and	(c) not requested	-1
118 Gross-billed revenues from all courses [sum of above]	for Lines 1	117 and 118	
110 Drojected groce-billed and user interestate and international talescommun	nications returnues	117 mad 110	
including any pass-through charges for universal service contributions	, but excluding		\square
international-to-international revenues			Projected revenue reporting (Lines 119 & 120)
120 Projected collected end-user interstate and international telecommunic	ations revenues		-,
including any pass-through charges for universal service contributions	, but excluding		
International to international revenues	1		
Block 4: CERTIFICATION: to be signed by an officer of the reporting entit	y	~	
121 I certify that the revenue data contained herein are privileged and confi in the second data contained herein are privileged and configuration of the second data and the second da	idential and that public disclosure of such inform	ation	
would likely cause substantial harm to the competitive position of the information contained herein microart to container 0.450, 52.12, 54.211	company. I request nondisclosure of the revenue		
L certify that I am an officer of the above-named reporting artify, that I have every	and 04.004 01 the Commission's Rules.	nondedge information and	
belief, all statements of fact contained in this Worksheet are true, that said Worksh	heet is an accurate statement of the affairs of the a	above-named company for	
the quarter and that the projections of gross-billed and collected revenues represent	nt a good-faith estimate based on company proced	tures and policies.	Signature and Certification
		-	
122 Signature			
123 Printed name of officer First	MI Last		
124 Position with reporting entity			
125 Email of officer (Required if available)			
126 Date			
127 This filing is: Original filing Revise 	ed filing [revisions due within 45 days of original	filing deadline]	
Do not mail checks with this form. File this form online https://forms.universalservic	e.org/portal/login For additional information regarding	g this workshoet contact:	
Telecommunications Reporting Worksheet Info: (888)641-8722 or via email: Form 499@usa	C.OFS	THE UNITED STATES CODE	
TENSORS WILLFULLT PARING FALSE STATEMENTS IN THE WORKSHEET CAN BE PUNE 18 U.S.C.	\$1001	THE UNITED STATES CODE,	N

FCC Form 499-Q /October 2020

Save time, avoid problems - file electronically at http://forms.universalservice.org

Filing Online

Accessing through E-File

- Make sure your internet browser's 'pop up blocker' is **OFF**.
 - The system opens a new window to display the data entry screen for the FCC Form 499-Q.
 - If you have clicked 'Create New Form' and you don't see a new, smaller window you most likely have the pop-ups blocked.
- Please ensure these email addresses from USAC don't go to your SPAM folder!
 - Important USAC communication comes from the following emails
 - ✓ 'form499@usac.org'
 - ✓ 'CustomerSupport@usac.org'
 - ✓ 'form499@universalservice.org'
- Not sure if you are *de minimis* or not? FILE the form anyway!
 - We would rather have you report your revenues than us having to estimate on your behalf.

Online Filing the FCC Form 499-Q

Once logged in to E-File, the new service provider portal will appear. Only systems in which you have authorization to access will appear. In this example, the user can only access the 498 ID and the 499 Filer ID. Select 'Manage FCC Forms 499'.

Universal Service Administrative Co.			Sign Out
Dashboard			bcddca@usac.com ∨
💾 Upcoming Dates	Service Providers	^	Help?
03/19 2020 February FCC Form 499-Q Revision Deadline	Manage FCC Forms 498 - Provide contact and banking information for entities that receive support from universal service programs, manage authorized users.		Send us a message Click here Call us
04/01FCC Form 499-A 2020 Due	Manage FCC Forms 499 - Report revenue on FCC Forms 499, make USF payments, view payment history, download invoice summary and manage	2	(888) 641-8722
05/01 FCC Form 499- 2020 Q Due	users.		

Using the new E-File navigation system, navigate to the Filer ID that you wish to work on. Scroll to the bottom of the screen and summary view of the FCC Form 499s.

To enter the November 499-Q, select 'Start Form' action from right hand side at end of the row.



Online Filing the FCC Form 499-Q

Block 3:

- This section contains the revenue, both past and predicted.
- USAC uses the revenues reported on Line 120 to calculate your support mechanism charges (USF)

Block 3: Contributor Historical and Projected Revenue Information					
113. Indicate which Quarterly filling this represents Historical revenues (lines 115-118) for Filling due Historical revenues (lines 115-118) for Projected revenues (lines 119-120) for November 1, 2019 July 1 - September 31, 2019 January 1 - March 31, 2020 February 1, 2020 October 1 - December 31, 2019 April 1 - June 30, 2020 May 1, 2020 April 1 - June 30, 2020 July 1 - September 31, 2020 August 1, 2020 April 1 - June 30, 2020 October 1 - December 31, 2020					
114. Check if using safe harbor to allocate intersate/intrastate revenues for each of the following (as applicable	Cellular and Broadband Paging Analog SMR 🗹 Interconnected VoIP				
Historical billed revenues with no allowance or deductions for uncollectables. See instructions.	Total RevenuesInterstate RevenuesInternational Revenuesin \$ (a)in \$ (b)in \$ (c)				
115. Telecommunications provided to other universal service contributors for resale as telecommunications or interconnected VoIP	^s 499-A Translation - Carrier's carrier revenue, Lines 303-314				
116. End-user telecommunications revenues including any pass-through charges for universal service contributions, but excluding international-to-international revenues	499-A Translation – End User only – Lines 403-417				
117. All other goods and services	499-A Translation – NON telecommunications Line 418				
118. Gross-billed revenues from all sources [sum of above]	\$0.00				
119. Projected gross-billed end-user interstate and international telecommunications revenues including any p through charges for universal service contributions, but excluding international-to-international revenues	499-A Translation – End User only – Lines 403-417				
120. Projected collected end-user interstate and international telecommunications revenues including any pase through charges for universal service contributions, but excluding international-to-international revenues	\$0.00				

Projected

Historical

114. Check if using safe harbor to allocate intersate/intrastate revenues for each of the following (as applicable):	Cellular and Broadband	Paging Analog	Interconnected VoIP
Historical billed revenues with no allowance or deductions for uncollectables. See instructions.	Total Revenues in \$ (a)	Interstate Revenues in \$ (b)	nternational Revenues in \$ (c)
115. Telecommunications provided to other universal service contributors for resale as telecommunications or as interconnected VoIP	\$0.00	\$0.00	\$0.00
116. End-user telecommunications revenues including any pass-through charges for universal service contributions, but excluding international-to-international revenues	\$0.00	\$0.00	\$0.00
117. All other goods and services	\$0.00	Column (b) and	(c) not requested
118. Gross-billed revenues from all sources [sum of above]	\$0.00	for Lines 1	17 and 118
119. Projected gross-billed end-user interstate and international telecommunications revenues including any pass-through charges for universal service contributions, but excluding international-to-international revenues		\$270,000.00	\$0.00
120. Projected collected end-user interstate and international telecommunications revenues including any pass-through charges for universal service contributions, but excluding international-to-international revenues		\$270,000.00	\$0.00

9/27/2019

RegenerateEmailPopup

From: form499@usac.org

Sent: 7/31/2019 1:35:55 PM

To: akavelman@usac.org

Subject: ALERT: August 2019 499-Q IMPORTANT USF ALERT - 889993



FCC FORM 499 ALERT - INCREASED PROJECTED REVENUES

Thank you for submitting the August 2019 499-Q for Filer ID **889993 Test Company** LLC. USAC has successfully processed your filing and notes that the interstate and/or international revenues projected on your August 2019 499-Q filing are significantly higher than the revenues that were projected on your May 2019 499-Q filing. Based on these projections your quarterly contribution base will significantly increase as a result of this filing as compared to your May 2019 499-Q.

If you need to make any corrections to your August 2019 FCC Form 499-Q please do so by submitting a revision with updated information, which can be done in the <u>E-File System</u>. **Please note that USAC will not accept any revisions to this filing after 9/16/2019 11:59:00 PM.**

Need Help? Contact Us!

If you have general questions or need assistance with E-File, call USAC Customer Operations at

(888)641-8722 or CustomerSupport@usac.org. You may also visit us at www.usac.org.

Email notification

IF USAC notices any large differences, USAC will notify the preparer with <u>another</u> <u>email</u> outlining potential issues.

Don't ignore this email!

It tells you that USAC noticed the filing you just submitted is significantly higher than the previous 499-Q.

This email also includes when you need to submit revisions by.

Revise the FCC Form 499-Q

The Form 499-Q has a very short revision window of 45 days!

This is because the data collected on the form is time sensitive.

USAC uses the data for invoicing as well as determining the USF contribution factor.



Click the 'Revise' button to open up the 499Q form again and submit changes.

Revisions submitted after the revision date will not be used.

Monthly Invoice

How USAC uses the revenue on the 499-Q

USAC Online Invoice Summary

On or around the 15th of the month, an online invoice summary is available to authorized users.

To access this summary page, from the 'Payments' section, scroll down to the 'Select Payment View', click in the box, and select 'Invoices'.

Summary





Invoice Number. Statement Date: 08/21/2020 New Balance. Payment Due Date: 09/15/2020

Filer ID. Billing Contact

STATEMENT OF ACCOUNT

 Date
 Description
 Charges/Credits

 Previous Balance
 08/11/2020
 Payment

 08/14/2020
 Support Mechanism Adjustment - 2020 499A
 Constrained on the second on

Transactions occurring after 08/14/2020 are not reflected in this statement.

*Please note that this is just the summary page of your invoice. A full invoice with more detail is being mailed to you.

Payment Information

To make payments go to www.usac.org/pay

Under the Debt Collection Improvement Act of 1996 (Pub. L. 104-134) (DCIA), your BALANCE DUE is a demand that you pay a DEBT owed to the United States on or before the DUE DATE. Any portion of the DEBT unpaid after the DUE DATE is a DELINQUENT DEBT, which incurs interest at the annual rate equal to the U.S. prime rate as of the DATE OF DELINOUENCY plus 3.5 percent from that DATE until the DEBT is paid in full. Any portion of the DEBT unpaid more

DETAILED SUMMARY OF CHARGES AND CREDITS

SUPPORT MECHANISM CHARGES

Your monthly support mechanism charges were calculated according to the following formulas:

Quarterly Contribution Base

The quarterly contribution base is a portion of your quarterly revenue that USAC considers when determining your quarterly Universal Service Fund contribution. The quarterly contribution base equals your interstate plus international revenue. Your current quarterly contribution base equals:

\$ 108,378.00		\$ 0.00		\$ 108,378.00
Interstate Revenue (Line 120B)	+	International Revenue (Line 120C)	=	Quarterly Contribution Base

Adjusted Quarterly Contribution

USAC adjusts carriers' quarterly contribution bases by the amount that they are expected to contribute in that quarter. The calculation for an adjusted contribution amount is as follows, and takes into account the circularity deduction:





De Minimis Eligibility

Carriers whose expected annual contribution is less than \$10,000 are considered de minimis and are exempted from paying into the Universal Service Fund. To be exempt, a carrier must meet the de minimis criteria on both the current 499A and 499Q forms.

You meet the de minimis criteria on neither the 499A or the current 499Q. Therefore, you are not eligible for the de minimis exemption during the current quarter.

Your eligibility was calculated using the contribution factors established by the FCC for determining de minimis status on each form:



For more information on the FCC estimated annual factor, please see the Form 499A Instructions. For more information on the current FCC contribution factor, visit the FCC website at www.fcc.gov.

Support Mechanism Charges

Your total monthly contribution is determined by multiplying one-third of your adjusted quarterly contribution base by the current quarter's FCC contribution factor.

USAC Paper Invoice

Page 1, Lower left hand side					
FORM 499	Q DATA				
This month's support mechanism charges were calculated using an FCC contribution factor of 0.212000 and the following revenue data:					
November 2019 499Q					
120b	\$108,378.00				
120c	\$0.00				
If the figures do not correspond with your records, please contact USAC Customer Service at 888-641-8722					

USAC takes the revenue input on Line 120b + 120c This is displayed on your invoice, page 1, lower left corner.



USAC outlines the calculations for the monthly contribution amount on page 2 of the invoice.

1/3

\$ 18,939.32 Adjusted Ouarterly Contribution

Total Monthly Contribution

\$ 6,313.11

Questions



Purpose of the FCC Form 499-A Required Annual Filing

What is it?

A company reports their actual historical revenues on the FCC Form 499-A.

The 2021 FCC Form 499-A reports actual revenues from calendar year 2020.

USAC takes the numbers on the 2021 FCC Form 499-A and compares them to the projected revenue from the quarterly FCC Forms 499-Q.

- November 2019 Filing
- February 2020 Filing
- May 2020 Filing
- August 2020 Filing

Compare 499-Q revenue to the 499-A revenue

If the company's projected revenues for calendar year 2020, reported on the FCC Form 499-Qs, are **too high**, USAC will calculate your credit.

The company 'contributed' too much over the year.

If the company's projected revenues are **too low**, USAC will calculate a "trueup charge" to make up for the contribution deficit.

The company didn't contribute enough over the year.

These charges/credits will appear on the company's July invoice from USAC.

Form 499-A

Understanding the Sections

Paper Form 499-A

2020	FCC Form 499-A Telecon	nmunications Reporting Works	sheet (Reporting 2	019 Rev	enues)		APPRO	VED BY OMI 3060-0855
		~~~	Annua	I Filing due Ar	oril 1, 2020	neung.			
	Black 1: Contributor Identifica	tion Information							
101	Filer 400 ID [[fyou don't know yo	ur number, contact the administrator at (202)	Juring th	e year, filers must	refile Bloc	ks 1, 2 and 6 it	f there are any changes in Lines 10	4 or 112. See Instructions.	
	If you are a new filer, write "NEW"	in this block and a Filer 499 ID will be assig	ined to y	ou.]					
102	Legal name of filer								
103	IRS employer identification numbe	r			0	Enter 9 digit n	umber]		
104	Name filer is doing business as								
105	Telecommunications activities of fi	ler [Select up to 5 boxes that best describe th	e reporti	ng entity. Enter n	umbers star	rting with "1"	to show the order of importance	see instructions.]	
	Audio Bridging (teleconferencing)	ng) Provider		CAP/CLEC		[	Cellular/PCS/SMR (wireless tele	phony inc. by resale)	
	Coaxial Cable	Incumbent LEC		Interconnected V	oIP	[	Interexchange Carrier (IXC)	Local Reseller	
	Non-Interconnected VoIP	Operator Service Provider		Paging		[	Payphone Service Provider	Prepaid Card	
	Private Service Provider	Satellite Service Provider		Shared-Tenant Se	ervice Provi	ider / Building	LEC	SMR (dispatch)	
	Toll Reseller	□ Wireless Data		Other Local		[	Other Mobile	Other Toll	
	If Other Local, Other Mobile or Oth	her Toll is checked							
	describe carrier type / services prov	rided:							
106.1	Affiliated Filers Name/Holding Con	mpany Name (All affiliated companies must	show the	same name on thi	is line.)	Check if fi	ler has no affiliates		
106.2	Affiliated Filers Name/Holding Co	mpany Name IRS employer identification nu	mployer identification number			[Enter 9 dig	it number]		
107	FCC Registration Number (FRN)	https://apps.fcc.gov/cores/userLogin.do]							
	[For assistance, contact the CORES	help desk at 877-480-3201 or CORES@fcc.	gov]			[Enter 10 di	git number]		
108	Management company [if filer is n	nanaged by another entity]							
09	Complete mailing address of report	ing entity corporate headquarters		Street1					
				Street2 Street3					
				City		State	Zip (postal code)	Country	
10	Complete business address for custo	omer inquiries and complaints		Street1					
				Street2					
		check if same address as Lin	e 109 🗌	Street3		<b>C</b> 1.1		<i>c</i>	
11	Talanhona numbar for customar co	mplaints and inquiries. [Toll-free number if a	vailablal	City		State	Zip (postal code)	Country	
12	List all trade names used in the nast	t 3 years in providing telecommunications. In	valiable]	names by which	vou are kno	own by custom	ers		
	a	years in providing telecommunications.	ierade an	g		onn of custom			
	b			h					
	с			i	1				
	d			j					
	e			k					
	f			1					

Eight pages in total.

**Block 1**: Identification information **Block 2**: Contact Information

- Agent for Service
- Preparer
- Billing
- Company Officers

**Block 3**: Wholesale revenues

Block 4: End User revenues

Block 5: Regional revenue breakout

Revenue totals

Block 6: Officer certification

# **Filing the Annual Form Online**

### **Start a New Form Online**

**Remember!** All FCC Forms 499-A and 499-Q must be submitted online.

• Paper copies are NOT accepted.

Currently, the 2021 FCC Form 499-A is NOT online in E-File. Check back near the end of February 2021 for an announcement.

• Filers will also be notified via email that the form is ready.

USAC's online system, E-File, will display a data entry screen, guiding the user through reporting the revenue on the form.

• These screens do NOT look like the paper copy of the form.

## **Online Filing the FCC Form 499**

Once logged in to E-File, the new service provider portal will appear. Only systems in which you have authorization to access will appear. In this example, the user can only access the 498 ID and the 499 Filer ID.



### **Online Filing the FCC Form 499**

The FCC reviews and updates the FCC Form 499-A prior to releasing it for the year. Until the new form has been released, you will not see the form listed. Typically, the FCC releases the updated FCC Form 499-A in late February.

To start the FCC Form 499-A, select 'Start Form' from the row containing the FCC Form 499-A.

499 Forms	Receipt Date	Status	View	Action
499-Q - November 2020 Filing		Not Started	PDF	Start Form
499-Q - August 2020 Filing		Not Started	PDF	Start Form
499-Q - May 2020 Filing		Not Started	PDF	Start Form
499-A - 2020 Filing		Not Started	PDF	Start Form
499-Q - February 2020 Filing		Not Started	PDF	Start Form

Displaying 1 to 10 of 15 records

### FCC Form 499-A E-File Main Page

Main page for completing of the FCC Form 499-A in E-File.



#### E-FILE

Company Name: USAC Test Amy Filer ID: 889993 2020 FCC Form 499-A (Reporting calendar 2019 revenues)

#### MAIN PAGE: 2020 FCC FORM 499-A (REPORTING ACTUAL REVENUES FROM CALENDAR YEAR 2019)

Thank you for choosing to electronically file your FCC Form 499-A. Use this E-File system to update your registration information and to report your actual revenues from calendar year 2019. As you enter your data, be sure that you understand the requirements as indicated in the 2020 FCC Form 499-A Instructions..



#### Submitting the Form

Throughout the data entry process, the E-File system will conduct validations of your data and will advise you of any issues it detects. The "Review and Certify My Filing to USAC" button will be enabled only when any identified issues have been resolved.



## **Registration Information Summary**

### Information Reported in Registration Section

- Company identification
- Telecommunications services offered
- Holding Company/Affiliates
- Customer contact information
- Form preparer contact information
- USAC billing contact information
- List of company officers
- States where services are sold

Please review this information is correct when submitting the FCC Form 499-A.

While the information is pre-populated from last year's form, take a moment to review for accuracy.

Service providers can update this information at any time during the year by submitting a revision.

### **Registration Information Data Entry**

Edit

Edit

Edit

Edit



#### 2019 FCC Form 499-A Telecommunications Reporting Worksheet (Reporting 2018 Revenues)

	>>> Please read instructions before completing.<<<						
			Annual	Filing due Ap	ril 1, 2019		
	Block 1: Contributor Identifica	tion Information	During the	vear, filers must	refile Bloc	ks 1, 2 and 6 if	there are any changes
101	Filer 499 ID [If you don't know you	ar number, contact the administrator at (88	8) 641-8722				
	If you are a new filer, write "NEW"	in this block and a Filer 499 ID will be as	signed to you	u.]			
102	Legal name of filer						
103	IRS employer identification number	T			[]	Enter 9 digit nu	mber]
104	Name filer is doing business as						
105	Telecommunications activities of fil	ler [Select up to 5 boxes that best describe	the reporting	g entity. Enter n	umbers star	ting with "1" to	show the order of im
	Audio Bridging (teleconferencing)	g) Provider		CAP/CLEC			Cellular/PCS/SMR (1
	Coaxial Cable	Incumbent LEC		nterconnected Vo	oIP		Interexchange Carrier
	Non-Interconnected VoIP	Operator Service Provider	🗆 P	aging & Messag	ing		Payphone Service Pro
	Private Service Provider	Satellite Service Provider		hared-Tenant Se	rvice Provi	der / Building I	.EC
	Toll Reseller	U Wireless Data		Other Local			Other Mobile
	If Other Local, Other Mobile or Oth	er Toll is checked					
	describe carrier type / services provi	ided:					
106.1	Affiliated Filers Name/Holding Cor	npany Name (All affiliated companies mus	t show the s	ame name on thi	s line.)	Check if fil	er has no affiliates
106.2	Affiliated Filers Name/Holding Cor	npany Name IRS employer identification r	umber			[Enter 9 digit	number]
107	FCC Registration Number (FRN)	https://apps.fcc.gov/cores/userLogin.do]					,
	[For assistance, contact the CORES	help desk at 877-480-3201 or CORES@fc	c.gov]			[Enter 10 dig	it number]
108	Management company [if filer is m	anaged by another entity]					
109	Complete mailing address of reporti	ng entity corporate headquarters		Street1			
				Street2			
		(III)		Street3		State	Zin (nortal or
110	Complete business address for control	on complaints		Street1		State	Zip (postar co
	ne'			Street2			
	036	check if same address as I	ine 109 🗌	Street3			
				City		State	Zip (postal co
111	Telephone number for customer cor	nplaints and inquiries [Toll-free number it	available]				-
112	List all trade names used in the past	3 years in providing telecommunications.	Include all	names by which	you are kno I	own by custome	rs.
	a			<u>g</u>			
	D			n	<u> </u>		
				1			
	a			J			
	6			K 1			
		Use additional -basts if a	anarran E	nah filar must m	wide all	man used for to	lecommunication
	EBRONE MAKING WILLELL FALS	Use additional sheets if n	CAN DE D	ach mer must pro	DUE OR IN	mes used for te	T UNIDED TITLE 18
P	EKSONS MAKING WILLFUL FALS	E STATEMENTS IN THE WORKSHEET	CAN BE P	UNISHED BY F	INE OK IN	IPRISONMEN	I UNDER IIILE 18

## **Registration Information Data Entry**

#### E-FILE

#### **REGISTRATION INFO**

Contributor Identification Telecommunications Activities Holding Company **Customer Inquiries** Preparer Contact Future Filing Contact Billing Contact Agent for Service of Process Company Officers Filer Jurisdiction Registration Summary

DOCUMENTS

Form 499-A Instructions

Company Name: USAC Test Amy Filer ID: 889993

2019 FCC Form 499-A (Reporting calendar 2018 revenues)

#### REGISTRATION INFORMATION SUMMARY

Below please find all of the registration sections of the FCC Form 499-A, including your company contact names and addresses, carrier type and activities, and jurisdiction. The E-File system has pre-populated this information from your prior submissions. As you review and edit your data, be sure that you understand the requirements as indicated in the 2019 FCC Form 499-A Instructions.

Click here for more information about how navigate through this section.

#### Contributor Information

**Success!** This section is complete.

Company Name: USAC Test Amy Filer ID: 889993

Do

Edit

2019 FCC Form 499-A (Reporting calendar 2018 revenues)

#### CONTRIBUTOR IDENTIFICATION INFORMATION

**1** In this section, please provide the following identification information.

Show Helpful Hint Legal Name	0	USAC Test Amy	
IRS Employer Identification Number	0	99-9999999	
Name Filer is Doing Business as (DBA)	θ	USAC Test Amy	
Management Company	Θ		
FCC Registration Numbers	0	0006777775	+
Trade Names	Θ	Third Carrier	+
Corporate Headquarters Mailing Address	0		
Do you want to enter foreign address?	_Yes ⊛No		
PO Box 135		Mana	
Floor 2		PA • 15664	
Space 5		United States	
Save & Return to Summary Save 8	& Continue		Save & Clos

**Revenue Reporting Summary** 

### **Revenue Reporting Sections**

Form 499-A Line #		
Lines 303-315	Carrier's Carrier This section is for reporting revenues received from (1) carriers that contributed to the federal universal service fund (USF); OR (2) USAC or state sources for universal service support.	Edit
Lines 403-417	End-User This section is for reporting revenues received from end-users, or carriers that did not contribute to the federal USF, for providing telecommunications or interconnected VoIP services.	Edit
Lines 418.1-418.3	Non-Telecommunications This section is for reporting revenues received for providing non-telecommunications services.	Edit
Line 418.4	Non-Interconnected VoIP This section is for reporting revenues received for providing non-interconnected VoIP services.	Edit
Lines 511	Excluded Reseller Revenue This section is for reporting revenues from carriers that did not contribute to USF that you would like to exclude from other contribution bases (e.g., NANPA, TRS, LNP).	Edit
Lines 421-422	Uncollectible Revenue or Bad Debt This section is for reporting any uncollectible revenue or bad debt.	Edit
Lines 503-510	Regional Percentages This section is required for carriers and providers of interconnected VoIP with revenue to indicate regional billing data.	Edit
	Certifying Officer Information This section you will need to fill out the filer's Certifying officer information.	Edit

Save & Close Form

Go To Main Page



### **Revenue Data Entry**

Placed side by side, you'll see that the online data entry screen does not look like the paper form.

2019 FCC Form 499-A Telecommunications Reporting Worksheet (Reporting 2018 Revenues) Page 4					
Block 3: Carrier's Carrier Revenue Information					
301 Filer 499 ID [from Line 101]					
302 Legal name of filer [from Line 102]					
Report billed revenues for January 1 through December 31, 2018. Breakouts					
Do not report any negative numbers. Dollar amounts may be rounded to the nearest thousand dollars. amounts, enter whole Interstate Int	ernational				
However, report all amounts as whole dollars. Total percentage estimates Revenues R	evenues				
Revenues Interstate International					
See instructions regarding percent interstate and international.	(c)				
Revenues from Services Provided for Resale as Telecommunications					
by Other Contributors to Federal Universal Service Support Mechanisms					
Fixed local service					
Monthly service, local calling, connection charges, vertical features,					
and other local exchange service including subscriber line and					
303.1 PICC charges to IACS					
Provided as unbuilded network elements (UNES)					
303.2 Provided under other arrangements					
Per-minute charges for originating or terminating calls					
304.1 Provided under state or federal access tariff					
304.2 Provided as unbundled network elements or other contract arrangement					

Click the 'Expand All' selection at the bottom of the screen.....

Company Name: USAC Test Amy Filer ID: 889993 2019 FCC Form 499-A (Reporting calendar 2018 revenues)

#### CARRIER'S CARRIER REVENUE

In this section, report: (1) revenues from telecommunications services sold to other carriers; and (2) revenue received from USAC or state sources for universal service support.

For questions below regarding revenue "*from carriers that contribute to USF*", the carrier's customer must (1) incorporate the purchased telecommunications efferings and (2) be reasonably expected to contribute to the federal universal service support mechanisms based on revenues from such offerings when provided to end users. FCC Form 499-A Instructions.

d you rea ee abova	eive any revenues for providi e <b>)?</b>	ing fixed local service for	resale - <i>from carriers tha</i>	at contribute to USF	YES - Click here NO - Continue to nex
Please re and PICC Break out	port revenues for monthly se charges to IXCs. Please rep t these revenues as follows:	ervice,local calling,connecti ort your revenues from all	on charges, vertical feature local exchange services tha	es, and other local exchange It should be included with t	e service including subscribe he basic local service revenu
how Help 303.1	ful Hint Provided to carriers as unb	undled network elements	(UNEs)		
	\$ 0.00	0.00 %	0.00 %	\$ 0.00	\$ 0.00
	Total Revenues	Interstate %	International %	Interstate Revenues	International Revenues
303.2	Services provided to carrie 303.2 should also include	ers under tariffs or arrange Presubscribed Interexchar	ements other than unbundl nge Carrier Charge (PICC) (	ed network elements (for e charges levied on carriers.	example, resale). Line
		0.00 0/	0.00 %	\$ 0.00	\$ 0.00
	\$ 0.00	0.00 %			
	\$ 0.00 Total Revenues	Interstate %	International %	Interstate Revenues	International Revenues
er-minu	Total Revenues	Interstate %	International %	Interstate Revenues	International Revenues
<b>er-minu</b> d you rec	\$ 0.00 Total Revenues	Interstate %	International %	Interstate Revenues	Thermational Revenues YES - Click here NO - Continue to
<b>er-minu</b> d you rec Please re traffic (vo	O.00     Total Revenues     Total Revenues     te charges for original     eive any revenues from carr     port revenues for per-minut     poice over Internet protocol to	Interstate % ting and terminating iers for the origination o e charges for originating a o public switched telephon	International %	Interstate Revenues	International Revenues YES - Click here NO - Continue to inating or terminating VoI
<b>er-minu</b> d you rec Please re traffic (vo	O.00     Total Revenues     te charges for originat eive any revenues from carr port revenues for per-minut pice over Internet protocol to	Interstate % ting and terminating iers for the origination o e charges for originating a p public switched telephon	International % calls r termination of calls? and terminating calls, include te network traffic).	Interstate Revenues	International Revenues YES - Click here NO - Continue to inating or terminating VoII
er-minu d you rec Please re traffic (vo how Help 304.1	O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O	Interstate % ting and terminating iers for the origination o e charges for originating a o public switched telephon deral access tariff	International % calls r terminating calls, include e network traffic).	Interstate Revenues	Thernational Revenues YES - Click here NO - Continue to inating or terminating Volf
er-minu d you rec Please re traffic (w how Help 304.1	O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O     O	Interstate % ting and terminating iers for the origination o e charges for originating a public switched telephon deral access tariff 0.00 %	International % calls r termination of calls? and terminating calls, include e network traffic). 0.00 %	Interstate Revenues	International Revenues YES - Click here NO - Continue to innating or terminating VoIf \$ 0.00
er-minu d you rec Please re traffic (vo how Help 304.1	O     O     O     Total Revenues     Total Revenues     the charges for original eive any revenues from carr port revenues for per-minut objec over Internet protocol to     ful film     Provided under state or fe         \$         0.00         Total Revenues	Interstate % interstate % interstate % iting and terminating iers for the origination o charges for originating a public switched telephon deral access tariff 0.00 % Interstate %	International % calls r termination of calls? and terminating calls, include e network traffic).	Interstate Revenues	International Revenues YES - Click here NO - Continue to inating or terminating VoII \$ 0.00 International Revenues
er-minu d you rec Please re traffic (w how Help 304.1	O.00     Total Revenues  Total Revenues  Total Revenues  Total Revenues  Total Revenues  Provided under state or fe      O.00     Total Revenues  Provided as unbundled ne	Interstate % interstate % interstate % iting and terminating iers for the origination o charges for origination o charges for origination o charges for originating a public switched telephon deral access tariff	International % Internation of calls? Internation of calls, include Interminating calls, include International % International % Ontract arrangement	Interstate Revenues	International Revenues YES - Click here NO - Continue to inating or terminating VoII \$ 0.00 International Revenues
er-minu d you rec Please re traffic (w how Help 304.1	O     O     O     Total Revenues     Total Revenues     the charges for original evenues from carr port revenues from per-minut port revenues for per-minut port revenues for per-minut provided under state or fe     \$     O     Total Revenues     Provided as unbundled ne     \$     0.00	Interstate % interstate % interstate % iting and terminating iers for the origination o charges for origination o charges for originating a public switched telephon deral access tariff  O.00 % Interstate % twork elements or other o O.00 %	International % calls r termination of calls? ind terminating calls, includ e network traffic).	Interstate Revenues Interstate Revenues Interstate Revenues S 0.00 Interstate Revenues S 0.00	International Revenues         YES - Click here         NO - Continue to 1         inating or terminating VoIF         \$ 0.00         International Revenues         \$ 0.00

Did you receive any revenues for providing private line and business data service for resale - from carriers that contribute to USF (see above)? NO - Continue to next question
Please report revenues from all private line and business data services. Break out those revenues as follows:

### **Revenue Data Entry**

After clicking the 'Expand All', every section is expanded and the corresponding line numbers that reference the paper form are displayed.

There's a lot of lines, so use the scroll bar on the right hand side of the screen to scroll through all of the data entry questions.

If the line number is a service your company sells, enter the total revenue in the box on the left hand side of the screen. For each line on which you provide revenue numbers, you will be required to enter what portion of that total revenue can be attributed to interstate and international.

The percentage boxes are grayed out and will be calculated when you enter the actual revenue numbers.

## **Data Entry Navigation**



# Questions



# **Certify & Submit**

Complete the 499-A Form

## **Certify & Submit**

### Review, Certify & Submit

Once the data entry is complete on the FCC Form 499-A, USAC does not consider it submitted until a Company Officer electronically signs (certify) and submits the form.

E-File preparers cannot submit the FCC Form 499-A, only a Company Officer can.

E-File gives the officer two methods for certifying forms.

						Ч
Account #	Company Name	Form	Status	View	Action	
889994	USAC Test	499-Q - November 2020 Filing - Rev 5	Approved	POF	Revise   Certify	
889997	USAC Test	499-Q - November 2020 Filing	Approved	POF	Revise   Certify	
889993	USAC Test	499-Q - November 2020 Filing	Approved	POF	Revise   Certify	
889992	USAC Test	499-Q - November 2020 Filing - Rev 1	Approved	PDF	Revise   Certify	

Universal Service Administrative Company®

Company Name: USAC Test Amy Filer ID: 889993

E-FILE

2019 FCC Form 499-A (Reporting calendar 2018 revenues)

#### MAIN PAGE: 2019 FCC FORM 499-A (REPORTING ACTUAL REVENUES FROM CALENDAR YEAR 2018)

Thank you for choosing to electronically file your FCC Form 499-A. Use this E-File system to update your registration information and to report your actual revenues from calendar year 2018. As you enter your data, be sure that you understand the requirements as indicated in the 2019 FCC Form 499-A Instructions.

> Update Registration Information
>  Review and update your registration information, including your company contact names and addresses, carrier type and activities, and jursidiction. The E-File system has prepopulated this information from your prior FCC Form 499 submissions.

Enter or update your revenue information for

Enter or update your revenue information for calendar year 2018. If you are submitting a revision, the E-File system has pre-populated revenue information from your last filing.

#### Submitting the Form

Information (Pages 4-8 of FCC Form 499-A)

Throughout the data entry process, the E-File system will conduct validations of your data and will advise you of any issues it detects. The "Review and Certify My Filing to USAC" button will be enabled only when any identified issues have been resolved.



© 2020 Universal Service Administrative Co. I 499 Series Webinar

# **Adding Authorized Users**

Only Company Officers can add users to a 499 Filer ID. Select Add/Remove 499 Users under log in drop down.



ADD OI	R REMOVE USER ACCOU	INTS	". 🛨 Add User Accounts	
move User: T	o remove a user's access to an acc	ount, check the "Re	move check box next to the person's ham	e and click "Save".
993 U	SAC Test Amy			
cer(s)		Remove	Preparer(s)	Remove
Officer	AmyOfficer@test.com			
	Save		Cancel	

Cancel

# **Online Resources**



# **Webinar Training Announcements**

Annual Training

• February

**Quarterly Trainings** 

- 499Q Basics
- 498/499 ID Basics

Previous webinar recordings also stored here.

lbout	E-rate	Rural Health Care	Lifeline	High Cost	Service Providers
Contributing	to the USF	Making Payments	Participa Program	iting in a USF	Learn
Who Must Contr Register for a 49	ribute 19 ID	How to Pay Contribution Factors	Register for a 498 ID		Webinars Videos
Manage Your 49	9 ID	Invoices	Manage Yo	our 498 ID	FAQs
Forms to File		Late Payments, DCIA, Red Light	Disbursement Schedules		Contact Us
When to File What to Expect.	After Filing	Billing Disputes	Resource	25	
Making Revisior	15	Credit Balance Refunds Annual True Up Process	Forms & Instructions		
		Non-USAC Payments	Opcoming	g Dates ments	
		Request Invoice Copy	Quick Link	(S	
			Glossary o	of Terms	

## **Video Training**

The USAC website offers several options to learn via our online video library as well.

Click on the words 'Service Providers' on the main webpage.

Select the 'Videos' option from the dropdown menu.

<b>Universal Service</b> Administrative Co.		Subscribe Payment	s Open Data Sign In	Q
About E-rate	Rural Health Care	Lifeline	High Cost	Service Providers
Contributing to the USF	Making Payments	Participa Program	ting in a USF	Learn
Who Must Contribute	How to Pay			Webinars
Register for a 499 ID	Contribution Factors	Register fo	r a 498 ID	Videos
Manage Your 499 ID	Invoices	Manage Yo	our 498 ID	FAQs
Forms to File	Late Payments, DCIA, Red	Disbursem	ient Schedules	
	Light	DATA Act		Contact Us

# **Video Training**

Service Providers

Five categories of video instructions are available to users.

Listed under the Videos left hand navigation menu.

Click on the different menu options to take you to the specific section.

Abou	ut	E-rate	Rural Health Care
USAC	Service Provide	rs   Learn   <b>Vid</b>	leos
Lear Webin	<b>'n</b> nars		Vide
Video	os 🔨		Payme
	ECC Form 498		Makin Using th
	FCC Form 499-A		Iu
	FCC Form 499-Q		Annual Society of the second
	E-File Navigation		Making Payn New System
	Payment Instruct	tions	56:02 minutes
FAQs	$\checkmark$		Paying

### Videos

### **Payment Instructions**

Lifeline



Making Payments Using the



High Cost

Paying Invoices Online 5:08 minutes



**Return Program Funding** for Service Providers 1:40 minutes



Paving Invoices by ACH



## **E-File Navigation Video Training**



1:26 minutes

2:55 minutes

1

1:07 minutes

61

# **For More Assistance**

✓ Call Customer Support Phone: (888) 641-8722, Option 4 Hours: Monday-Friday 9 AM to 5 PM ET

✓ Submit an email to <a>Form499@usac.org</a>

✓ Visit our <u>online learning library</u>

