2020 FCC Form 499-A Webinar Series

February 12, 2020
VoIP Service Providers
Housekeeping

- Audio is available through your computer’s speakers
- The audience will remain on mute
- Enter questions at any time using the “Questions” box
- If your audio or slides freeze, restart the webinar
- A copy of the slide deck available in the “handouts” section of the webinar panel
Amy Kavelman
Senior Telecom Industry Analyst

Ms Kavelman has worked at USAC for 9 years. She reviews the contributor FCC Forms 499, analyzes revenue reporting and manages the contributor communication needs.
Webinar Overview

In this webinar, designed for VoIP service providers, we’ll cover the specific line numbers on the FCC Form 499-A to report VoIP revenue, use of the FCC’s safe harbor percentages and how to report VoIP bundles.
Agenda

1. Revenue Reporting
2. VOIP Revenue
3. Common Revenue
4. Questions
Revenue Reporting
Basics for reporting revenue on the 499-A
Almost *every* telecommunications service provider must file the 499-A

**MUST FILE!**
1. All de minimis carriers
2. All VoIP providers
3. All VoIP resellers
4. US Carriers that provide only international service

**Who is Exempt?**
1. Non common carrier of private service lines
2. Government agency that provide telecom exclusively to themselves or another gov agency
3. System Integrators whose telecom revenue is less than 5% of their gross revenues
1. Filers must maintain records and documentation to justify information reporting on the FCC Form 499-A Worksheet, including the methodology used to determine projections and to allocate interstate revenues, for five years.

   • The FCC is adding language to the 2020 form instructions to indicate that failure to “submit supporting documentation” when requested is subject to enforcement action and administrative penalties.

2. Filers must make available all documents and records that pertain to them, including those of contractors and consultants working on their behalf, to the FCC’s Office of Inspector General, USAC, and/or auditors upon request.

3. Review by the FCC or USAC may cover any existing corporate records, not just those specifically maintained for these purposes.

4. Entities acquiring carrier operations through consolidation, merger, etc., must maintain the records of the acquired entity.
Companies must break out revenue into 3 categories

1. Attribute telecommunications revenues derived from sales to contributing resellers (Block 3) or sales to end users (Block 4).

2. Assign gross billed revenues to between telecommunications and non-telecommunications categories.
   - which includes allocating revenues from bundled services between telecommunications and non-telecommunications components.

3. Then, apportion telecommunications revenues between the intrastate, interstate, and international jurisdictions.
Revenue Reporting on Form 499-A

Total Gross Billed Revenue

- Wholesale Revenue (Block 3)
  - Telecom Revenue (Lines 303-314)
  - NON-Telecom Revenue
    - NOT Reported

- End-User Revenue (Block 4)
  - Telecom Revenue (Lines 403-417)
  - Non-Telecom Revenue (Line 418)

- Intrastate Revenue
  - Not Explicitly Reported

- Interstate Revenue
  - Column (d)

- International Revenue
  - Column (e)

- Intrastate Revenue
  - Not Explicitly Reported

- Interstate Revenue
  - Column (d)

- International Revenue
  - Column (e)

USF Assessable
1. Reseller revenue is defined in the instructions as revenue from a customer that:

   (1) Incorporates purchased telecommunications services into its own telecommunications offerings; and

   (2) Can reasonably be expected to DIRECTLY contribute to federal universal service support mechanisms based on revenues from those offerings.

2. Each filer should have documented procedures to ensure that it reports as “revenues from resellers” in Block 3 only those revenues from entities that reasonably would be expected to DIRECTLY contribute to support universal service.

3. Revenue that does not qualify for Block 3 is reportable in Block 4 as end user revenue.
Interstate & International Jurisdictions

1. Total Revenue [Column (a)] = Intrastate Revenue + Column (d) + Column (e)
   • Column (d) is interstate, and Column (e) is international

2. Jurisdiction is based upon traffic; the originating and terminating points of the final product.

3. Revenues from services offered under interstate tariffs should be identified as interstate revenues. (i.e SLC & LNP)

4. Filers should determine jurisdiction by using information from their corporate books or other internal data reporting systems.

5. Good faith estimates may be used if jurisdiction cannot be determined directly from corporate books.
When actual traffic jurisdictions cannot be determined, a traffic study can be used to estimate the breakdown.

- Lines 404.4 & 404.5 Interconnected VoIP (fixed local services)
- Line 414.2 Interconnected VoIP (long distance)

2020 Change!

1. When relying on Traffic Studies the Filer is no longer required to submit the quarterly traffic study each quarter with their 499Q. However they must keep them and submit them once a year with the 499 A.

2. Specific Traffic Study requirements are described on page 42 of the 2020 instructions.

Reminder that methodology used on the Q must remain as what is used on the 499-A. If 2 Q’s projections used safe harbor and then 2 Q’s were based on traffic studies, the Actual revenues reported on the 499-A must follow the same methods.
Customer Service Poll
VOIP Revenues

Line by Line
Completing the FCC Form 499-A

Company Name: Solutions, Inc.
Filer ID: 823


Thank you for choosing to electronically file your FCC Form 499-A. Use this E-File system to update your registration information and to report your actual revenues from calendar year 2016. As you enter your data, be sure that you understand the requirements as indicated in the 2017 FCC Form 499-A Instructions.

Update Registration Information
(Pages 1-3 of FCC Form 499-A)

Enter/Update Revenue Information
(Pages 4-6 of FCC Form 499-A)

Review and update your registration information, including your company contact names and addresses, carrier type and activities, and jurisdiction. The E-File system has pre-populated this information from your prior FCC Form 499-A submissions.

Enter or update your revenue information for calendar year 2016. If you are submitting a revision, the E-File system has pre-populated revenue information from your last filing.

Submitting the Form

Throughout the data entry process, the E-File system will conduct validations of your data and will advise you of any issues it detects. The "Review and Certify My Filing to USAC" button will be enabled only when any identified issues have been resolved.

Save & Close Form
Review & Certify My Filing to USAC
## Revenue Reporting Sections

### Form 499-A Line #

<table>
<thead>
<tr>
<th>Lines</th>
<th>Description</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>303-315</td>
<td>Carrier's Carrier</td>
<td></td>
</tr>
<tr>
<td>403-417</td>
<td>Non-Telecommunications</td>
<td></td>
</tr>
<tr>
<td>418.1-418.3</td>
<td>Non-Interconnected VoIP</td>
<td></td>
</tr>
<tr>
<td>418.4</td>
<td>Uncollectible Revenue or Bad Debt</td>
<td></td>
</tr>
<tr>
<td>511</td>
<td>Excluded Reseller Revenue</td>
<td></td>
</tr>
<tr>
<td>421-422</td>
<td>Regional Percentages</td>
<td></td>
</tr>
<tr>
<td>503-510</td>
<td>Certifying Officer Information</td>
<td></td>
</tr>
</tbody>
</table>

- **Carrier's Carrier**: This section is for reporting revenues received from (1) carriers that contributed to the federal universal service fund (USF); OR (2) USAC or state sources for universal service support.
- **Non-Telecommunications**: This section is for reporting revenues received for providing non-telecommunications services.
- **Non-Interconnected VoIP**: This section is for reporting revenues received for providing non-interconnected VoIP services.
- **Uncollectible Revenue or Bad Debt**: This section is for reporting any uncollectible revenue or bad debt.
- **Excluded Reseller Revenue**: This section is for reporting revenues from carriers that did not contribute to USF that you would like to exclude from other contribution bases (e.g., NANPA, TRS, LNP).
- **Regional Percentages**: This section is required for carriers and providers of interconnected VoIP with revenue to indicate regional billing data.
- **Certifying Officer Information**: This section you will need to fill out the filer's Certifying officer information.
End User Revenue Section

Company Name: USAC Test Amy
Filer ID: 889993

END-USER REVENUE

In this section, report revenues from services sold to end-users or other carriers that did not contribute to the universal service fund. For more information, please see the FCC Form 499-A Instructions.

Did you receive any revenues from end-users or carriers that did not contribute to the federal USF for providing telecommunications or interconnected VoIP services?

Yes | No
The resulting screen will show all of the end user revenue categories. The intent is that you read the questions, and answer if your company has that type of revenue.

If you prefer to reference the actual line numbers from the FCC Form 499-A (i.e. Line 403, 404.4, 404.5), click the ‘Expand All’ at the bottom of the screen.
...and here you will see every category of end user revenue explained along with the corresponding FCC Form 499-A line numbers.

This listing is LOOONG.

You’ll need to use your scroll button on your browser to see every line number.
An interconnected Voice over Internet Protocol (VoIP) service is a service that:

1. Enables real-time, two-way voice communications;
2. Requires a broadband connection from the user's location;
3. Requires Internet protocol-compatible customer premises equipment (CPE); and
4. Permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.
Local Voice Services

Did you receive any revenues for providing local voice service (i.e., traditional fixed local service or local interconnected VoIP service)?

Please report local voice revenues, including monthly service, local calling, connection charges, vertical features, and other local exchange service charges, except for federally tariffed subscriber line charges and PICC charges. Please report your revenues from all local exchange services that should be included with the basic local service revenues. Break out these revenues as follows:

Interconnected VoIP

<table>
<thead>
<tr>
<th>404.4</th>
<th>Bundled service - Interconnected VoIP and service for a broadband connection</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
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<tr>
<td></td>
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</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>404.5</th>
<th>Unbundled service - Interconnected VoIP only</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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Interconnected VoIP – Long Distance Reporting

**Line 414.2** — Separately billed revenue for ordinary long distance provided to end users using interconnected VoIP
Allocation of revenues between interconnected VoIP telecommunications and bundled non-telecommunications, such as information services and consumer premises equipment (CPE), are governed by the Commission's bundling rules.

The Commission adopted two methods for allocating revenue when telecommunications services and CPE/enhanced services are offered as a bundled package.

- The first option is to report revenues from bundled telecommunications and CPE/enhanced service offerings separately, based on the unbundled service offering prices, with no discount from the bundled offering being allocated to telecommunications services.
- Alternatively, filers may elect to treat all bundled revenues as telecommunications service revenues for purposes of determining their universal service obligations.

Filers may choose to use allocation methods other than the two described above. Filers should realize, however, that any other allocation method may not be considered reasonable and will be evaluated on a case-by-case basis.

Supporting documentation must be maintained for any method chosen when allocating revenue.
A non-interconnected VoIP service is a service that:

• Enables real-time voice communications that originate from or terminate to the user's location using Internet protocol or any successor protocol; and
• Requires Internet protocol compatible customer premises equipment; and
• Does not include any service that is an interconnected VoIP service.

Non-interconnected VoIP customers cannot make or receive calls from the PSTN.
Non-Interconnected VoIP is considered ‘non-telecommunications so you’ll need to enter that revenue in it’s associated category.

After clicking on ‘Edit’, you should once again click on ‘Expand All’ to see the description of the service along with the revenue data entry boxes.
In this section, report revenues received from providing non-interconnected VoIP not included in any other category. Non-interconnected VoIP is a service that (i) enables real-time voice communications that originate from or terminate to the user’s location using Internet protocol or any successor protocol and (ii) requires Internet protocol compatible customer premises equipment, but (iii) is not an interconnected VoIP service. For more information, please see the FCC Form 499-A Instructions.

418.4 Non-interconnected VoIP revenues not included in any other category

<table>
<thead>
<tr>
<th></th>
<th>$</th>
<th>0.00 %</th>
<th>$</th>
<th>0.00 %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Revenues</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Interstate %</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>International%</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Interstate Revenues</td>
<td>$</td>
<td>0.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>International Revenues</td>
<td>$</td>
<td>0.00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
1. Interconnected VoIP providers that choose to use the safe harbor percentage of 64.9% for interstate revenues may assume that the FCC will not find it necessary to review or question the data underlying their reported percentages.

2. Safe harbor percentages **cannot be** applied to universal service pass-through charges, fixed local, or itemized toll charges. **All filers must report the actual amount of interstate and international revenues for these services.**

3. All affiliated wireless telecommunications providers, interconnected and non-interconnected VoIP providers must make a single election for each type of safe harbor.

4. Filers should use the same methodology (traffic study or safe harbor) to report interstate and international jurisdictions on the FCC Form 499-A as used on the FCC Form 499-Qs to forecast revenue in each quarter of the applicable calendar year.
To enter revenues using the safe harbor percentage, enter in the total revenue in the ‘Total Revenues’ box.

The system does not allow you to enter a % in the ‘Interstate %’ box.

On your calculator, take the amount of total revenue you entered and multiply by .649 (VoIP Safe Harbor %) and enter the resulting answer in the ‘Interstate Revenues’ box. You’ll then see the ‘Interstate %’ box auto populate with the 64.9%.
Questions
Common Revenues

Line by Line
Revenue Reporting Summary

Revenue Reporting Sections

Form 499-A Line #

Lines 303-315
Carrier's Carrier
This section is for reporting revenues received from (1) carriers that contributed to the federal universal service fund (USF); OR (2) USAC or state sources for universal service support.

Lines 403-417
End-User
This section is for reporting revenues received from end-users, or carriers that did not contribute to the federal USF, for providing telecommunications or interconnected VoIP services.

Lines 418.1-418.3
Non-Telecommunications
This section is for reporting revenues received for providing non-telecommunications services.

Line 418.4
Non-Interconnected VoIP
This section is for reporting revenues received for providing non-interconnected VoIP services.

Lines 511
Excluded Reseller Revenue
This section is for reporting revenues from carriers that did not contribute to USF that you would like to exclude from other contribution bases (e.g., NANPA, TRS, LNP).

Lines 421-422
Uncollectible Revenue or Bad Debt
This section is for reporting any uncollectible revenue or bad debt.

Lines 503-510
Regional Percentages
This section is required for carriers and providers of interconnected VoIP with revenue to indicate regional billing data.

Certifying Officer Information
This section you will need to fill out the filer's Certifying officer information.
Line 308 — universal service support revenues should include all amounts that filers receive as universal service support from either states or the federal government. This includes payments received as cash or as a credit against contribution obligations.
Universal Service Surcharge Revenues

Itemized charges levied by the reporting entity in order to recover contributions to state and federal universal service support mechanisms should be reported on line 403.
# Non-Telecommunications Revenue

**NON-TELECOMMUNICATIONS REVENUE**

In this section, report revenues other than U.S. telecommunications revenues, including information services, inside wiring maintenance, billing and collection customer premises equipment, published directory, dark fiber, Internet access, cable TV program transmission, foreign carrier operations, and non-telecommunications revenues. For more information, please see the FCC Form 499-A Instructions.

<table>
<thead>
<tr>
<th>418.1</th>
<th>Bundled with circuit switched local exchange service</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$ 0.00</td>
</tr>
<tr>
<td></td>
<td><strong>Total Revenues</strong></td>
</tr>
<tr>
<td>418.2</td>
<td>Bundled with Interconnected VoIP local exchange service</td>
</tr>
<tr>
<td></td>
<td>$ 0.00</td>
</tr>
<tr>
<td></td>
<td><strong>Total Revenues</strong></td>
</tr>
<tr>
<td>418.3</td>
<td>Other</td>
</tr>
<tr>
<td></td>
<td>$ 0.00</td>
</tr>
<tr>
<td></td>
<td><strong>Total Revenues</strong></td>
</tr>
</tbody>
</table>

- Revenues that are not derived from telecommunications (i.e. rent or sale of equipment)
- Revenues that are derived from telecommunications related functions, but should not be included in the universal service or other fund contribution bases
If the filer has bad debt or uncollectible revenue, it is reported on a separate line number.

Filers do NOT subtract it from gross billed revenues reported earlier.
## Total Bad Debt

Enter the bad debt associated with your total gross billed revenue from all sources (Line 419 above).

### Show Helpful Hint

<table>
<thead>
<tr>
<th>Line</th>
<th>Description</th>
<th>Total Revenues</th>
<th>Interstate %</th>
<th>International %</th>
<th>Interstate Revenues</th>
<th>International Revenues</th>
</tr>
</thead>
<tbody>
<tr>
<td>419</td>
<td>Gross billed revenue from all sources: Carrier’s Carrier, End-User, Non Telecom, Non-Interconnected VoIP [FCC Form 499 lines: 303 through 314 plus 403 through 418]</td>
<td>$0.00</td>
<td>0.00%</td>
<td>0.00%</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>421</td>
<td>Uncollectible revenue/bad debt associated with gross billed revenue shown on Line 419</td>
<td>$0.00</td>
<td>0.00%</td>
<td>0.00%</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

### User Entered

- Total Bad Debt
- Uncollectible revenue/bad debt

### System Calculated

- Total Revenues
- Interstate %
- International %
### End User Bad Debt

**Did you have bad debt associated with your revenue billed to end users?**

Enter the bad debt associated with your end-user revenue specific to the universal service contribution base from Line 420.

<table>
<thead>
<tr>
<th>Line</th>
<th>Description</th>
<th>Calculated/Entered</th>
</tr>
</thead>
<tbody>
<tr>
<td>420</td>
<td>Gross universal service contribution base amounts: end-user minus international originating and terminating in foreign points [FCC Form 499 lines: 403 through 411 plus 413 through 417]</td>
<td>System Calculated</td>
</tr>
<tr>
<td></td>
<td>Total Revenues</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td>Interstate %</td>
<td>0.00%</td>
</tr>
<tr>
<td></td>
<td>International %</td>
<td>0.00%</td>
</tr>
<tr>
<td>422</td>
<td>Uncollectible revenue/bad debt associated with universal service contribution base revenue shown on Line 420</td>
<td>User Entered</td>
</tr>
<tr>
<td></td>
<td>Total Revenues</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td>Interstate %</td>
<td>0.00%</td>
</tr>
<tr>
<td></td>
<td>International %</td>
<td>0.00%</td>
</tr>
<tr>
<td>423</td>
<td>Net universal service contribution base amounts [FCC Form 499 lines: 420 minus 422]</td>
<td>System Calculated</td>
</tr>
<tr>
<td></td>
<td>Total Revenues</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td>Interstate %</td>
<td>0.00%</td>
</tr>
<tr>
<td></td>
<td>International %</td>
<td>0.00%</td>
</tr>
</tbody>
</table>

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VoIP providers are required to the percentage of revenue sold in each region of the US as outlined on the form.

This percentage is used by the Local Number Portability (LNP) administrator to determine your contribution to the LNP fund.
### REGIONAL REVENUE PERCENTAGES FOR LOCAL NUMBER PORTABILITY (LNP)

<table>
<thead>
<tr>
<th>Regional Code</th>
<th>Locations</th>
<th>Carrier's Revenue Regions</th>
<th>End User Revenue Regions</th>
</tr>
</thead>
<tbody>
<tr>
<td>503 Southeast</td>
<td>Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, Puerto Rico, South Carolina, Tennessee, and U.S. Virgin Islands</td>
<td>0 %</td>
<td>0 %</td>
</tr>
<tr>
<td>504 Western</td>
<td>Alaska, Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington, and Wyoming</td>
<td>0 %</td>
<td>0 %</td>
</tr>
<tr>
<td>505 West Coast</td>
<td>California, Hawaii, Nevada, American Samoa, Guam, Johnston Atoll, Midway Atoll, Northern Mariana Islands, and Wake Island</td>
<td>0 %</td>
<td>0 %</td>
</tr>
<tr>
<td>506 Mid-Atlantic</td>
<td>Delaware, District of Columbia, Maryland, New Jersey, Pennsylvania, Virginia, and West Virginia</td>
<td>0 %</td>
<td>0 %</td>
</tr>
<tr>
<td>507 Mid-West</td>
<td>Illinois, Indiana, Michigan, Ohio, and Wisconsin</td>
<td>0 %</td>
<td>0 %</td>
</tr>
<tr>
<td>508 Northeast</td>
<td>Connecticut, Maine, Massachusetts, New Hampshire, New York, Rhode Island, and Vermont</td>
<td>0 %</td>
<td>0 %</td>
</tr>
<tr>
<td>509 Southwest</td>
<td>Arkansas, Kansas, Missouri, Oklahoma, and Texas</td>
<td>0 %</td>
<td>0 %</td>
</tr>
<tr>
<td>510 Total</td>
<td></td>
<td>0 %</td>
<td>0 %</td>
</tr>
</tbody>
</table>
Certify & Submit

Complete the 499-A Form
Review, Certify & Submit

Once the data entry is complete on the FCC Form 499-A, USAC does not consider it submitted until a Company Officer electronically signs (certify) and submits the form.

E-File preparers cannot submit the FCC Form 499-A, only a Company Officer can.

This quick video will demonstrate the steps to submit the form.

Video Reference

From www.usac.org, select ‘Service Providers’
- Videos
- Form 499-A
- ‘Form 499-A Certification’ video
Certify the FCC Form 499-A

Company Name:
Filer ID: 822


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(Pages 4-6 of FCC Form 499-A)

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Save & Close Form

Review & Certify My Filing to USAC
If the company officer did not complete the form themselves and had a preparer do it for them, they will receive a notification that the form is ready for certification. To certify, log in to E-File and find the ‘Pending Certifications’ option in the left hand navigation menu.
Confirmation Message

**FORM 499-A - FILING COMPLETE - CONFIRMATION MESSAGE**

Thank you for submitting your 499 worksheet to the Form 499 Data Collection Agent (DCA).
You have successfully completed the Online Submission and Certification process.
Thank you for using USAC’s online filing application.

Both the Preparer and the Officer will get a confirmation that the form was submitted.
What to Expect After Filing
499 Form Status

Forms not yet reviewed by USAC have the status of ‘Certified’.

Approved forms will have the status of ‘DCA Approved’.

Forms are often reviewed individually by a 499 analyst. If the analyst has any questions about the revenues reported on the forms, they will send an Issue Email to the preparer. The form’s status will change to ‘Issue Carrier Response Required’. These issues need to be addressed by the filer – please do not ignore.

A complete listing of the different form status can be found online:
Questions
• Description of real audit findings

• Audit tips from the internal audit team and 499 analysts

Common Audit Findings

Common Audit Findings: Contributors

In USAC’s continuing efforts to ensure carriers are successful at following FCC rules, we have put together a list of some of the most common problem areas identified during audits.

For more information about the audit process, review the BCAP page of our website, which includes a checklist of documentation contributors should maintain for audit purposes. Using all of this information will help to expedite the audit process and should reduce or eliminate audit findings in the future.

Audit Findings

For specific areas of revenue reporting on the FCC Form 499-A, we have outlined a description of the revenue reported, some common audit findings, and ways to prevent a finding like this in the future.

Show All

Finding: Error in Categorizing Fixed Local/Long Distance Bundled Service Revenue on Lines 404.1 & 404.2

Finding: Failure to Report Itemized State and Federal USF Surcharges as Revenue

Finding: Improper Assessment of USF on End-User Bill
For More Assistance

☑ Call Form 499-A Hotline beginning March 1
  ▪ Phone: (866) 411-8722
  ▪ Hours: Monday-Friday 9 AM to 5 PM ET

☑ Submit an email to Form499@usac.org

☑ Visit our online learning library

☑ USAC’s Regular Customer Support Available Year Round
  ☑ (888) 641-8722
2020 FCC Form 499-A Webinar Series

Wireline Local & Long Distance Companies
• Thursday, February 13, 2020    2:00-3:00 PM ET

Mobile Service Providers
• Tuesday, February 18, 2020     2:00-3:00 PM ET

Providers of All Other Services
• Thursday, February 20, 2020    2:00-3:00 PM ET