

# 2020 FCC Form 499-A Webinar Series

Mobile Service Providers

February 18, 2020



Universal Service  
Administrative Co.

## Webinar Overview

This webinar is intended for **mobile** service providers, including those providing paging services and specialized mobile radio (SMR) interested in learning about filing mobile service revenue, which includes revenue for cell phone calling, paging, and SMR.

# Housekeeping

- Audio is available through your computer's speakers
- The audience will remain on mute
- Enter questions at any time using the “Questions” box
- If your audio or slides freeze, restart the webinar
- A copy of the slide deck available in the “handouts” section of the webinar panel

# Topics

Helpful Hints

Revenue Reporting

Mobile Revenues

Common Revenue

Questions

# Common Audit Findings

- Description of real audit findings
- Audit tips from the internal audit team and 499 analysts

## Appeals & Audits

### Appeals

### Beneficiary and Contributor Audit Program (BCAP) ^

#### Beneficiary and Contributor Audit Program (BCAP)

#### Contributors

#### High Cost Program

#### Lifeline Program

#### Rural Health Care Program

#### E-rate Program

#### PQA Program

## Common Audit Findings: Contributors

In USAC's continuing efforts to ensure carriers are successful at following FCC rules, we have put together a list of some of the most common problem areas identified during audits.

For more information about the audit process, review the [BCAP page](#) of our website, which includes a [checklist](#) of documentation contributors should maintain for audit purposes. Using all of this information will help to expedite the audit process and should reduce or eliminate audit findings in the future.

## Audit Findings

For specific areas of revenue reporting on the FCC Form 499-A, we have outlined a description of the revenue reported, some common audit findings, and ways to prevent a finding like this in the future.

[Show All](#)

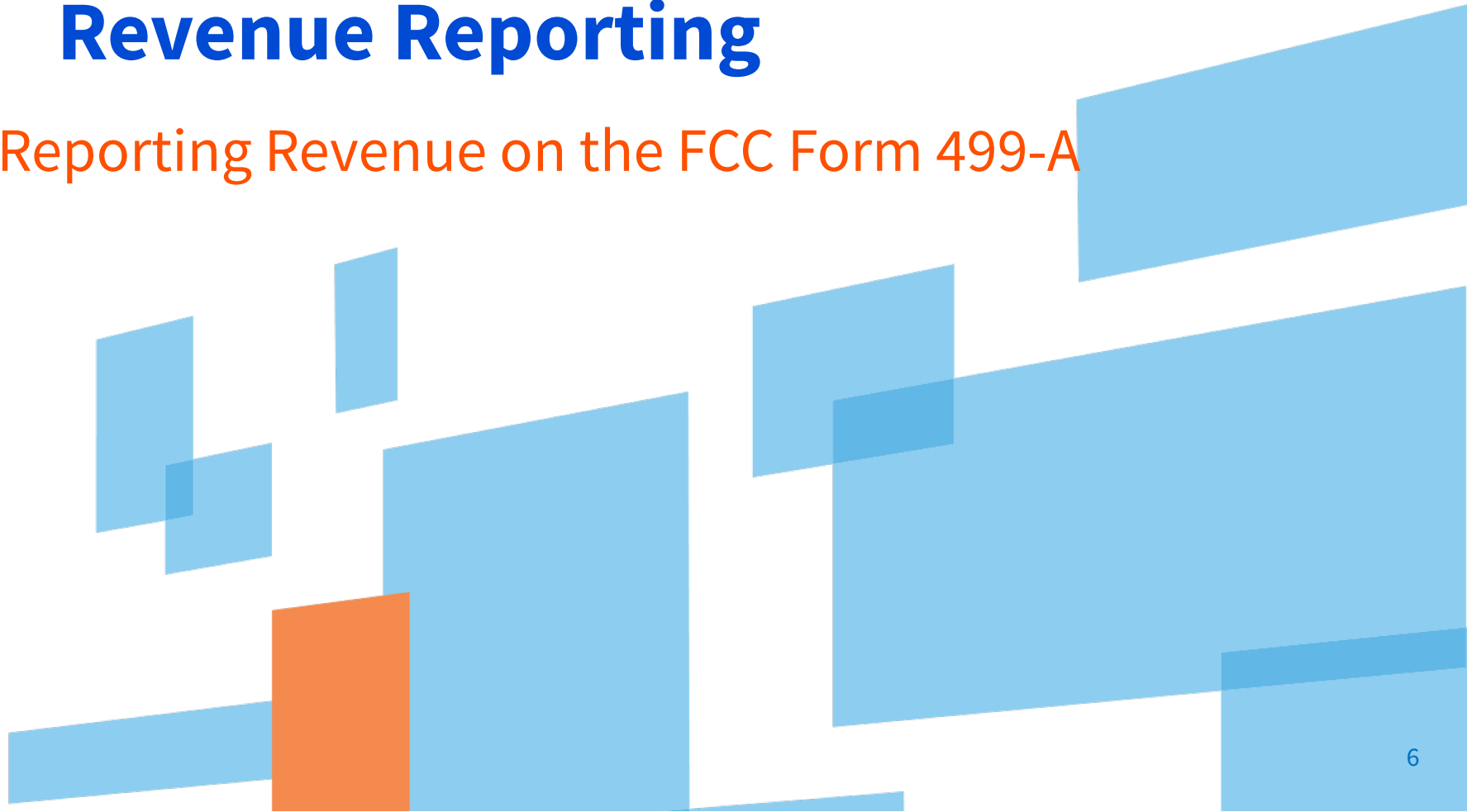
FINDING: Error in Categorizing Fixed Local/Long Distance Bundled Service Revenue on Lines 404.1 & 404.2

FINDING: Failure to Report Itemized State and Federal USF Surcharges as Revenue

FINDING: Improper Assessment of USF on End-User Bill

# Revenue Reporting

Basics for Reporting Revenue on the FCC Form 499-A



# Who Must File

---

Almost every telecommunications service provider must file FCC Form 499-A.

## MUST FILE!

1. All *de minimis* carriers
2. All VoIP providers
3. Audio bridging providers
4. US Carriers that provide only international service
5. Payphone aggregators

## Who DOESN'T File?

1. All non common carriers that are *de minimis* and do not provide VoIP
2. All gov entities, including companies that provide exclusively to gov and do not provide VoIP.
3. System Integrators (<5% of revenue) and do not provide VoIP

# Record Keeping

---

1. Filers must maintain records and documentation to justify information reporting on the FCC Form 499-A Worksheet, including the methodology used to determine projections and to allocate interstate revenues, for five years.
2. Filers must make available all documents and records that pertain to them, including those of contractors and consultants working on their behalf, to the FCC's Office of Inspector General, USAC, and/or auditors upon request.
3. Review by the FCC or USAC may cover any existing corporate records, not just those specifically maintained for these purposes.
4. Entities acquiring carrier operations through consolidation, merger, etc., must maintain the records of the acquired entity.

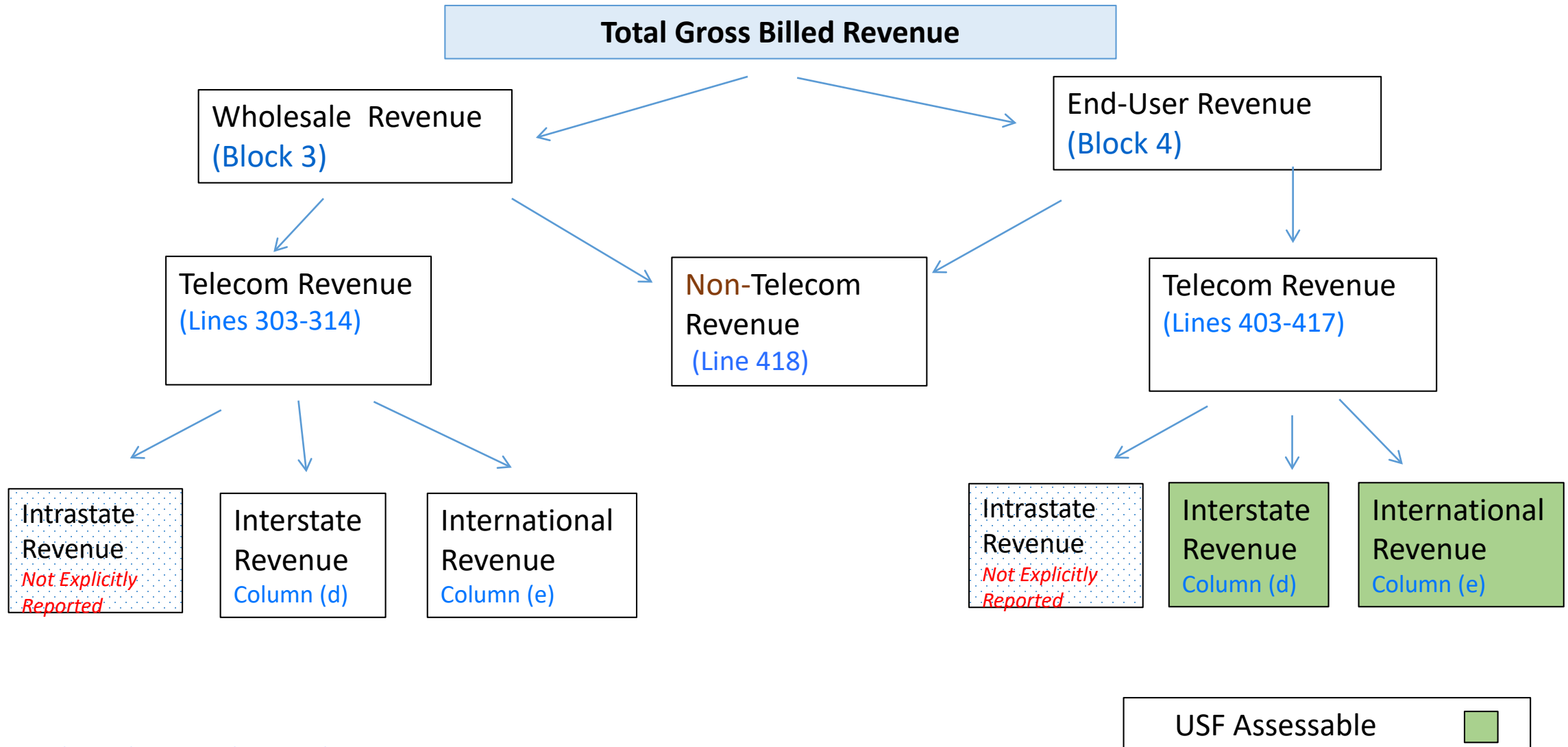


## How to Report Gross Billed Revenues

Companies must report revenue in three ways.

- Attribute telecommunications revenues derived from sales to contributing resellers (Carrier's Carrier, Block 3) or from sales to end users (End User, Block 4).
- Assign gross billed revenues to reporting categories between telecommunications and non-telecommunications components.
- Apportion telecommunications revenues between the intrastate, interstate, and international jurisdictions.

# Form 499-A Revenue Reporting



## Reseller vs End User

1. Reseller revenue is defined in the instructions as revenue from a customer that:
  - (1) Incorporates purchased telecommunications services into its own telecommunications offerings; and
  - (2) Can reasonably be expected to DIRECTLY contribute to federal universal service support mechanisms based on revenues from those offerings.
2. Each filer should have documented procedures to ensure that the revenue it reports in Block 3 is only those revenues from entities that meet the definition of “reseller”. Examples of a reseller certificate can be found in the instructions on page 37.
3. Revenue that does not qualify for Block 3 is reportable in Block 4 as end user revenue.

# Apportioning Revenues

## Interstate & International Jurisdictions

1. Total Revenue [Column (a)] = Intrastate Revenue + Column (d) + Column (e)
  - Column (d) is interstate, and Column (e) is international

404.5    Unbundled service - Interconnected VoIP only

\$ 0.00	0.00 %	0.00 %	\$ 0.00	\$ 0.00
Total Revenues	Interstate %	International %	Interstate Revenues	International Revenues

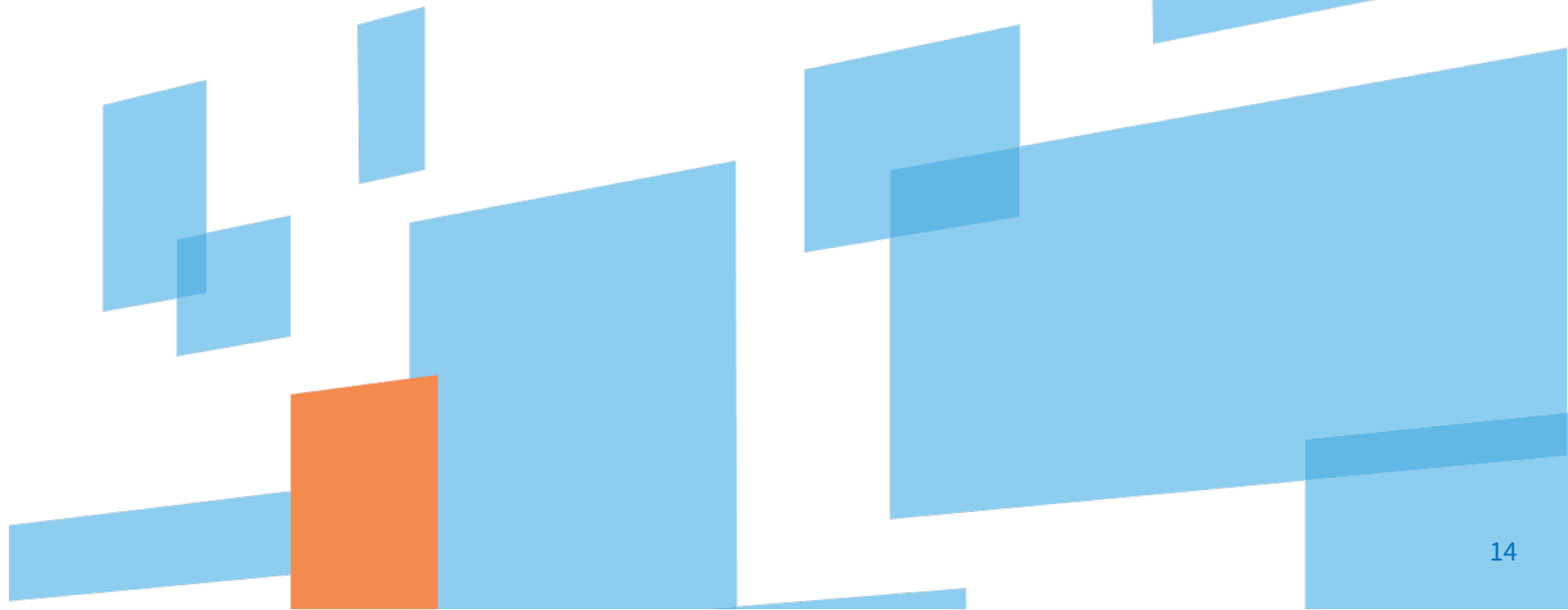
2. Jurisdiction is based upon traffic; the originating and terminating points of the final product.
3. Revenues from services offered under interstate tariffs should be identified as interstate revenues. (i.e SLC & LNP)
4. Filers should determine jurisdiction by using information from their corporate books or other internal data reporting systems.
5. Good faith estimates may be used if jurisdiction cannot be determined directly from corporate books.

# Customer Service Poll

The background of the slide is a solid blue color. Overlaid on this background is an abstract pattern of numerous white-outlined rectangles. These rectangles vary in size and are oriented at various angles, creating a dynamic, geometric composition that resembles a modern architectural or digital design.

# Mobile Service Revenues

Line by Line



# Completing the FCC Form 499-A

**Company Name:** Solutions, Inc.  
**Filer ID:** 8221

2018 FCC Form 499-A  
(Reporting calendar 2017 revenues)

## MAIN PAGE: 2018 FCC FORM 499-A (REPORTING ACTUAL REVENUES FROM CALENDAR YEAR 2017)

Thank you for choosing to electronically file your FCC Form 499-A. Use this E-File system to update your registration information and to report your actual revenues from calendar year 2016. As you enter your data, be sure that you understand the requirements as indicated in the 2017 [FCC Form 499-A Instructions](#).

Update Registration  
Information

(Pages 1-3 of FCC Form 499-A)

Review and update your registration information, including your company contact names and addresses, carrier type and activities, and jurisdiction. The E-File system has pre-populated this information from your prior FCC Form 499 submissions.

Enter/Update Revenue  
Information

(Pages 4-8 of FCC Form 499-A)

Enter or update your revenue information for calendar year 2016. If you are submitting a revision, the E-File system has pre-populated revenue information from your last filing.

### Submitting the Form

Throughout the data entry process, the E-File system will conduct validations of your data and will advise you of any issues it detects. The "Review and Certify My Filing to USAC" button will be enabled only when any identified issues have been resolved.

Save & Close Form

Review & Certify  
My Filing to USAC

# Revenue Reporting Summary

## Revenue Reporting Sections

### Form 499-A Line #

Lines 303-315

#### Carrier's Carrier

This section is for reporting revenues received from (1) carriers that contributed to the federal universal service fund (USF); OR (2) USAC or state sources for universal service support.

[Edit](#)

Lines 403-417

#### End-User

This section is for reporting revenues received from end-users, or carriers that did not contribute to the federal USF, for providing telecommunications or interconnected VoIP services.

[Edit](#)

Lines 418.1-418.3

#### Non-Telecommunications

This section is for reporting revenues received for providing non-telecommunications services.

[Edit](#)

Line 418.4

#### Non-Interconnected VoIP

This section is for reporting revenues received for providing non-interconnected VoIP services.

[Edit](#)

Lines 511

#### Excluded Reseller Revenue

This section is for reporting revenues from carriers that did not contribute to USF that you would like to exclude from other contribution bases (e.g., NANPA, TRS, LNP).

[Edit](#)

Lines 421-422

#### Uncollectible Revenue or Bad Debt

This section is for reporting any uncollectible revenue or bad debt.

[Edit](#)

Lines 503-510

#### Regional Percentages

This section is required for carriers and providers of interconnected VoIP with revenue to indicate regional billing data.

[Edit](#)

#### Certifying Officer Information

This section you will need to fill out the filer's Certifying officer information.

[Edit](#)

[Save & Close Form](#)

[Go To Main Page](#)



Fixed Local Services

Did you receive any revenues for providing **fixed local** service for resale - *from carriers that contribute to USF (see above)*? YES - [Click here](#)  
NO - Continue to next question

Per-minute charges for originating and terminating calls

Did you receive any revenues from carriers for the **origination or termination of calls**? YES - [Click here](#)  
NO - Continue to next question

Private Line & Business Data Services

Did you receive any revenues for providing **private line and business data** service for resale - *from carriers that contribute to USF (see above)*? YES - [Click here](#)  
NO - Continue to next question

Payphone Services

Did you receive any **payphone compensation** from long distance carriers? YES - [Click here](#)  
NO - Continue to next question

Other Local Telecommunication Services

Did you receive any revenues for providing **other local telecommunicatons service** for resale - *from carriers that contribute to USF (see above)*? YES - [Click here](#)  
NO - Continue to next question

Universal Service Support Funding

Did you receive any **universal service funding** from either state sources or from USAC for high cost or low income support? YES - [Click here](#)  
NO - Continue to next question

Mobile Services (i.e., wireless telephony, paging, messaging, and other mobile services)

Did you receive any revenues for providing: 1) **mobile** service for resale - *from carriers that contribute to USF (see above)*; OR 2) other carriers with **roaming** service for its customers - *from carriers that contribute to USF (see above)*? YES - [Click here](#)  
NO - Continue to next question

Long Distance Services

Did you receive any revenues for providing **any long distance services** (i.e., operator assisted calls, ordinary long distance, private line, satellite, other long distance) for resale - *from carriers that contribute to USF (see above)*? YES - [Click here](#)  
NO - Continue to next question

[Save & Return to Summary](#)

[Save & Continue](#)

[Expand All](#)

[Save & Close](#)

# Wholesale Revenue



Most likely, the wholesale mobile revenues will be recorded in these two categories.



Click on the ‘Expand All’ option to see every category and line number

# Wholesale Revenue

## Mobile Services (i.e., wireless telephony, paging, messaging, and other mobile services)

Did you receive any revenues for providing: 1) **mobile** service for resale - **from carriers that contribute to USF (see above)**; OR 2) other carriers with **roaming** service for its customers - **from carriers that contribute to USF (see above)**?

YES - [Click here](#)

NO - Continue to next question

Please report revenues for all mobile service provided to contributing resellers, including revenues received from another carrier for roaming service provided to customers of that carrier.

### Show Helpful Hint

309 Monthly service, activation, and message charges except toll

\$ 0.00

0.00 %

0.00 %

\$ 0.00

\$ 0.00

Total Revenues

Interstate %

International %

Interstate Revenues

International Revenues

Please report revenues for ordinary long distance revenues (direct-dialed MTS, customer toll-free (800/888, etc.) service, "10-10" calls. Include revenues from most toll calls placed for a fee and flat monthly charges billed to customers, account maintenance, PICC pass-through charges and monthly minimums. Include, but do not limit to, separately stated toll revenues from wireline, wireless, and interconnected VoIP services.

311 Ordinary long distance

\$ 0.00

0.00 %

0.00 %

\$ 0.00

\$ 0.00

Total Revenues

Interstate %

International %

Interstate Revenues

International Revenues

# End User Revenue Reporting

## Revenue Reporting Sections

### Form 499-A Line #

Lines 303-315	<b>Carrier's Carrier</b> This section is for reporting revenues received from (1) carriers that contributed to the federal universal service fund (USF); OR (2) USAC or state sources for universal service support.	<a href="#">Edit</a>
Lines 403-417	<b>End-User</b> This section is for reporting revenues received from end-users, or carriers that did not contribute to the federal USF, for providing telecommunications or interconnected VoIP services.	<a href="#">Edit</a>
Lines 418.1-418.3	<b>Non-Telecommunications</b> This section is for reporting revenues received for providing non-telecommunications services.	<a href="#">Edit</a>
Line 418.4	<b>Non-Interconnected VoIP</b> This section is for reporting revenues received for providing non-interconnected VoIP services.	<a href="#">Edit</a>
Lines 511	<b>Excluded Reseller Revenue</b> This section is for reporting revenues from carriers that did not contribute to USF that you would like to exclude from other contribution bases (e.g., NANPA, TRS, LNP).	<a href="#">Edit</a>
Lines 421-422	<b>Uncollectible Revenue or Bad Debt</b> This section is for reporting any uncollectible revenue or bad debt.	<a href="#">Edit</a>
Lines 503-510	<b>Regional Percentages</b> This section is required for carriers and providers of interconnected VoIP with revenue to indicate regional billing data.	<a href="#">Edit</a>
	<b>Certifying Officer Information</b> This section you will need to fill out the filer's Certifying officer information.	<a href="#">Edit</a>



Save & Close Form

Go To Main Page

# End User Revenue Section

## E-FILE

**Company Name:** USAC Test Amy  
**Filer ID:** 889993

2019 FCC Form 499-A  
(Reporting calendar 2018 revenues)

## END-USER REVENUE

In this section, report revenues from services sold to end-users or other carriers that did not contribute to the universal service fund. For more information, please see the [FCC Form 499-A Instructions](#).

Did you receive any revenues from end-users or carriers that did not contribute to the federal USF for providing telecommunications or interconnected VoIP services?



[Save & Return to Summary](#)

[Save & Continue](#)

[Expand All](#)

[Save & Close](#)

# End User Revenue Categories

## E-FILE

Company Name: USAC Test Amy  
Filer ID: 889993

2019 FCC Form 499-A  
(Reporting calendar 2018 revenues)

## END-USER REVENUE

In this section, report revenues from services sold to end-users or other carriers that did not contribute to the universal service fund. For more information, please see the [FCC Form 499-A Instructions](#).

### Universal Service Surcharge Revenues

Did you receive any **USF surcharge** revenues from customers to recover state or federal USF contributions?

YES - [Click here](#)  
NO - Continue to next  
question

### Local Services

Did you receive any revenues for providing **local services** (i.e., local voice, local interconnected VoIP, local private line, payphone, or other local service)?

YES - [Click here](#)  
NO - Continue to next  
question

### Mobile Services (i.e., wireless telephony, paging, messaging, and other mobile services)

Did you receive any revenues for providing **wireless mobile services** (i.e., cellular, paging, messaging, SMR, and other mobile services)?

YES - [Click here](#)  
NO - Continue to next  
question

### Long Distance Services

Did you receive any revenues for providing **long distance services** (i.e., prepaid calling card, operator assisted calls, ordinary long distance, interconnected VoIP, private line, satellite, audio bridging, or other long distance)?

YES - [Click here](#)  
NO - Continue to next  
question

[Save & Return to Summary](#)

[Save & Continue](#)

[Expand All](#)

[Save & Close](#)

The resulting screen will show all of the end user revenue categories. The intent is that you read the questions, and answer if your company has that type of revenue.

If you prefer to reference the actual line numbers from the FCC Form 499-A (i.e Line 403, 404.4, 404.5), click the 'Expand All' at the bottom of the screen.



END-USER REVENUE

In this section, report revenues from services sold to end-users or other carriers that did not contribute to the universal service fund. For more information, please see the [FCC Form 499-A Instructions](#).

Universal Service Surcharge Revenues

Did you receive any **USF surcharge** revenues from customers to recover state or federal USF contributions?

YES - [Click here](#)  
NO - Continue to next question

Please report revenues from state and federal USF surcharges. Please note that revenues from federal USF surcharges should be reported as 100% interstate.

Show Helpful Hint

403 Surcharges or other amounts on bills identified as recovering state or federal USF contributions

\$ 0.00	0.00 %	0.00 %	\$ 0.00	\$ 0.00
Total Revenues	Interstate %	International %	Interstate Revenues	International Revenues

Local Services

Did you receive any revenues for providing **local services** (i.e., **local voice**, **local interconnected VoIP**, **local private line**, **payphone**, or **other local service**)?

YES - [Click here](#)  
NO - Continue to next question

Local Voice Services

Did you receive any revenues for providing **local voice service** (i.e., **traditional fixed local service** or **local interconnected VoIP service**)?

YES - [Click here](#)  
NO - Continue to next question

Please report local voice revenues, including monthly service, local calling, connection charges, vertical features, and other local exchange service charges, except for federally tariffed subscriber line charges and PICC charges. Please report your revenues from all local exchange services that should be included with the basic local service revenues. Break out these revenues as follows:

Traditional Circuit Switched

Bundled service - local and long distance service provided at a flat rate

Show Helpful Hint

404.1 Local portion

\$ 0.00	0.00 %	0.00 %	\$ 0.00	\$ 0.00
Total Revenues	Interstate %	International %	Interstate Revenues	International Revenues

404.2 Long distance portion

\$ 0.00	0.00 %	0.00 %	\$ 0.00	\$ 0.00
---------	--------	--------	---------	---------

# Expanded Revenue Data Entry

...and here you will see every category of end user revenue explained along with the corresponding FCC Form 499-A line numbers.

This listing is LOOONG.

You'll need to use your scroll button on your browser to see every line number.

# Wireless Service Provider Revenue

## Mobile Services Revenue

Did you receive any revenues for providing **wireless mobile services (i.e., cellular, paging, messaging, SMR, and other mobile services)**?

YES - [Click here](#)

NO - Continue to next question

Please report revenues for providing wireless mobile services (i.e., cellular, paging, messaging, SMR, and other mobile services).

Show Helpful Hint

409 Monthly and activation charges

\$	0.00	0.00	%	0.00	%	\$	0.00	\$	0.00
Total Revenues		Interstate %		International %		Interstate Revenues		International Revenues	

410 Message charges including roaming and air-time charges for toll calls, but excluding separately stated toll charges

\$	0.00	0.00	%	0.00	%	\$	0.00	\$	0.00
Total Revenues		Interstate %		International %		Interstate Revenues		International Revenues	

# Toll Services Revenues

## Ordinary Long Distance

Please report ordinary long distance revenues (e.g., direct-dialed MTS, customer toll-free (800/888, etc.) service, or "10-10" calls). Include revenues from most toll calls placed for a fee and flat monthly charges billed to customers, account maintenance, PICC pass-through charges, and monthly minimums. Break out the revenues as follows:

### Show Helpful Hint

414.1 Itemized long distance charges on wireline and wireless bills except interconnected VoIP

\$ 0.00	0.00 %	0.00 %	\$ 0.00	\$ 0.00
Total Revenues	Interstate %	International %	Interstate Revenues	International Revenues



# Bundles & Revenue Reporting

---

## Bundling Safe Harbor

Say you sell a bundled package of smart phone, voice, and data to your customers for \$100. The price for each of the three bundled items by itself is \$40 and the unbundled total is \$120. The voice is assessable for USF, and the smart phone and data are not. You can either declare the entire bundle assessable for USF, or you can take only the voice service at its non-discounted rate. In this case, the non-discounted rate for the voice service is \$40.

## Other Methods

Filers may choose to use allocation methods other than the two described above. Filers should realize, however, that any other allocation method may not be considered reasonable and will be evaluated on a case-by-case basis in an audit or enforcement context.

The FCC provides the following safe harbor percentages of interstate revenues associated with Line 309, Line 409, and Line 410:

- 37.1% of cellular and broadband PCS telecommunications revenues
- 12.0% of paging revenues
- 1.0% of analog SMR dispatch revenues

# Data Entry of Safe Harbor

To enter revenues using the safe harbor percentage, enter in the total revenue in the 'Total Revenues' box.

The system does not allow you to enter a % in the 'Interstate %' box.

409 Monthly and activation charges

\$ 0.00	0.00 %	0.00 %	\$ 0.00	\$ 0.00
Total Revenues	Interstate %	International %	Interstate Revenues	International Revenues

On your calculator, take the amount of total revenue you entered and multiply by .371 (Cellular Safe Harbor %) and enter the resulting answer in the 'Interstate Revenues' box.

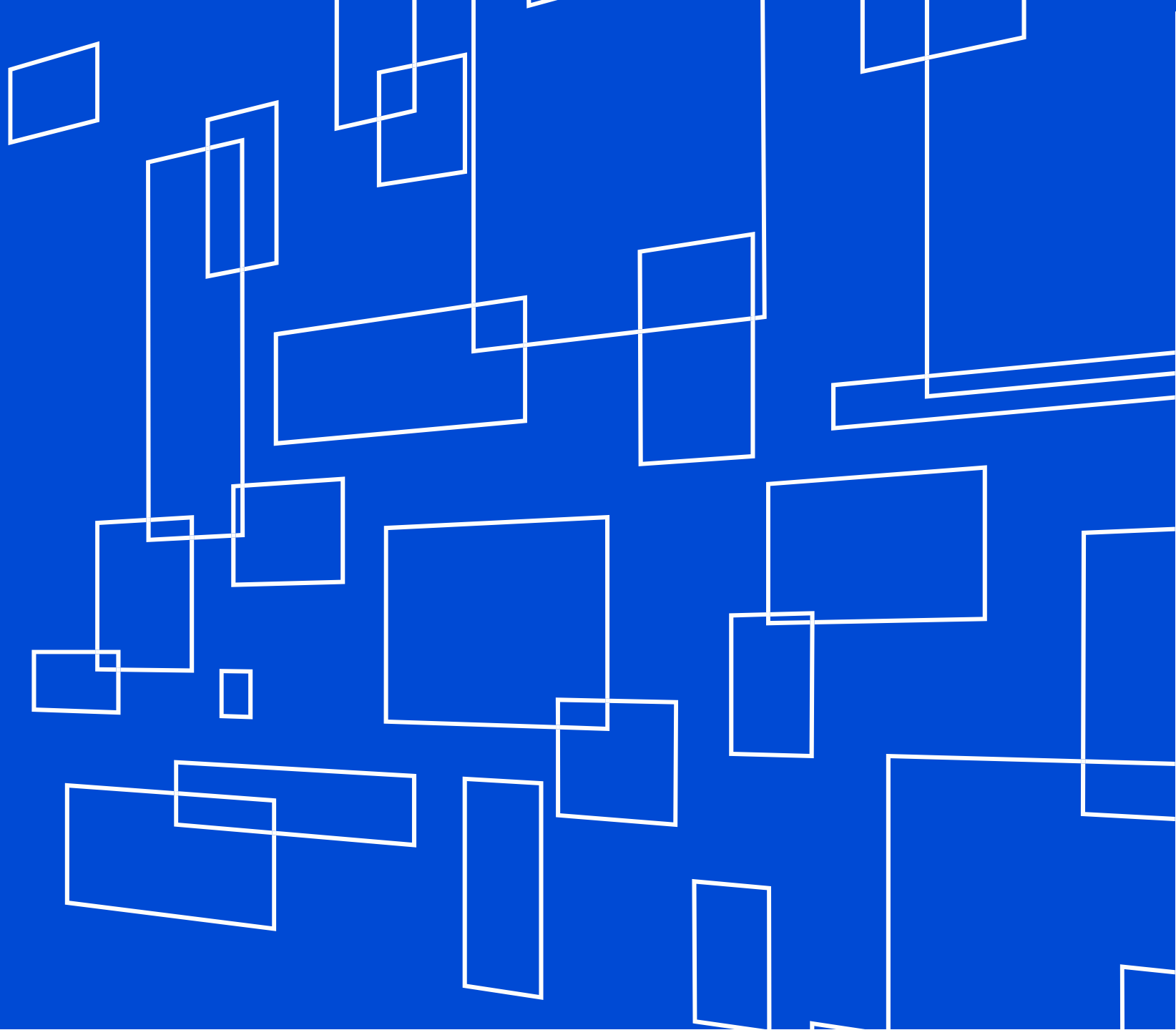
You'll then see the 'Interstate %' box auto populate with the 37.1%.

# Traffic Studies

---

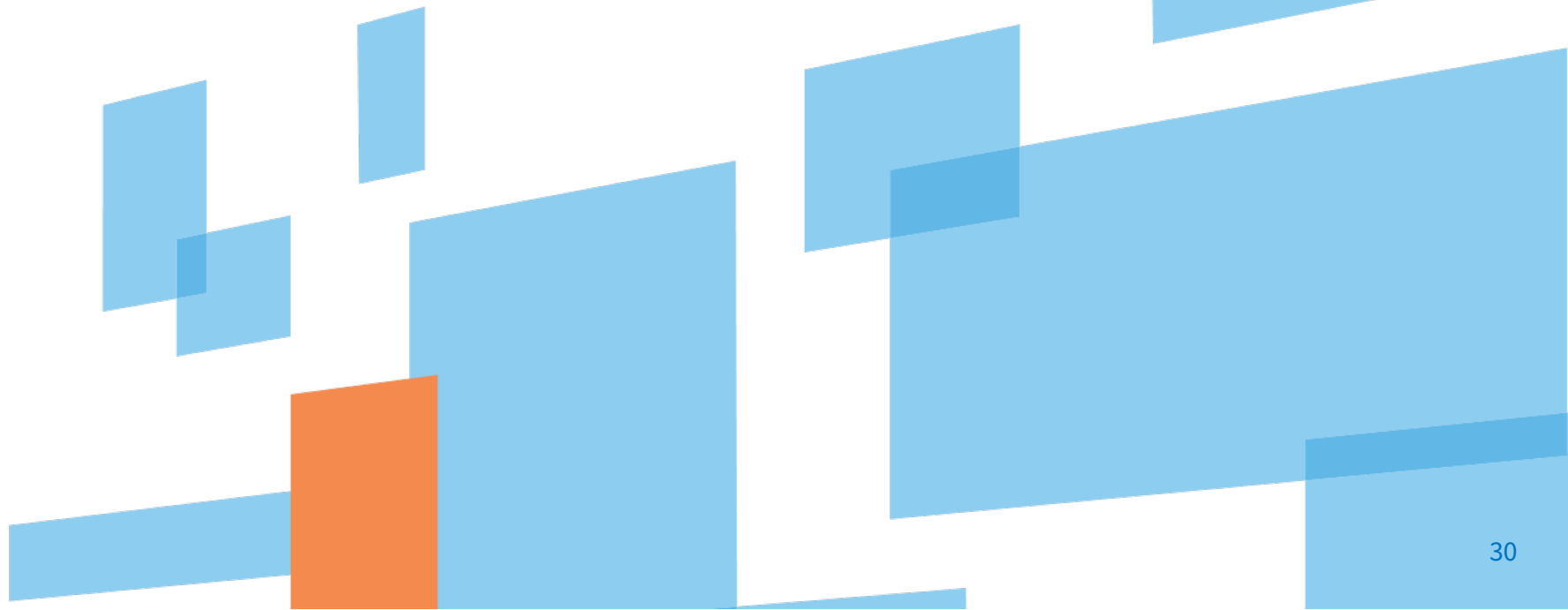
1. Wireless telecommunications providers, interconnected VoIP providers, and non-interconnected VoIP providers may rely on traffic studies if they are unable to determine their actual interstate and international revenues.
2. Pursuant to the FCC Form 499 Instructions, companies that rely on traffic studies and elect not to use the 37.1% Safe Harbor must submit a traffic study to USAC. **Beginning this year, traffic studies only submitted once a year when filing the annual FCC Form 499-A.**
3. Filers should use the same methodology (traffic study or safe harbor) to report interstate and international jurisdictions on the FCC Form 499-A as used on the FCC Form 499-Qs to forecast revenue in each quarter of the applicable calendar year.

# Questions



# Common Revenues

Line by Line



# Revenue Reporting Summary

## Revenue Reporting Sections

### Form 499-A Line #

Lines 303-315	<b>Carrier's Carrier</b> This section is for reporting revenues received from (1) carriers that contributed to the federal universal service fund (USF); OR (2) USAC or state sources for universal service support.	<a href="#">Edit</a>
Lines 403-417	<b>End-User</b> This section is for reporting revenues received from end-users, or carriers that did not contribute to the federal USF, for providing telecommunications or interconnected VoIP services.	<a href="#">Edit</a>
Lines 418.1-418.3	<b>Non-Telecommunications</b> This section is for reporting revenues received for providing non-telecommunications services.	<a href="#">Edit</a>
Line 418.4	<b>Non-Interconnected VoIP</b> This section is for reporting revenues received for providing non-interconnected VoIP services.	<a href="#">Edit</a>
Lines 511	<b>Excluded Reseller Revenue</b> This section is for reporting revenues from carriers that did not contribute to USF that you would like to exclude from other contribution bases (e.g., NANPA, TRS, LNP).	<a href="#">Edit</a>
Lines 421-422	<b>Uncollectible Revenue or Bad Debt</b> This section is for reporting any uncollectible revenue or bad debt.	<a href="#">Edit</a>
Lines 503-510	<b>Regional Percentages</b> This section is required for carriers and providers of interconnected VoIP with revenue to indicate regional billing data.	<a href="#">Edit</a>
	<b>Certifying Officer Information</b> This section you will need to fill out the filer's Certifying officer information.	<a href="#">Edit</a>

[Save & Close Form](#)[Go To Main Page](#)

# Universal Service Support

## Universal Service Support Funding

Did you receive any **universal service funding** from either state sources or from USAC for high cost or low income support?

YES - [Click here](#)

NO - Continue to next question

Please report revenues from state sources in column (a) only as intrastate revenues, and revenues from USAC in columns (a) and (d) as interstate revenues.

### Show Helpful Hint

308 Universal service support revenues received from federal or state sources

\$ 0.00

Total Revenues

0.00 %

Interstate %

0.00 %

International %

\$ 0.00

Interstate Revenues

\$ 0.00

International Revenues

Line 308 — universal service support revenues should include all amounts that filers receive as universal service support from either states or the federal government. This includes payments received as cash or as a credit against contribution obligations.

Disbursements from Lifeline Program and High Cost Program support are reported here.



# Universal Service Surcharge Revenues

## Universal Service Surcharge Revenues

Did you receive any **USF surcharge** revenues from customers to recover state or federal USF contributions?

YES - [Click here](#)

NO - Continue to next question

Please report revenues from state and federal USF surcharges. Please note that revenues from federal USF surcharges should be reported as 100% interstate.

[Show Helpful Hint](#)

403    Surcharges or other amounts on bills identified as recovering state or federal USF contributions

\$	0.00	0.00	%	0.00	%	\$	0.00	\$	0.00
Total Revenues		Interstate %		International %		Interstate Revenues		International Revenues	

Itemized charges levied by the reporting entity in order to recover contributions to state and federal universal service support mechanisms should be reported on line 403.

# Non-Telecommunications Revenue

## NON-TELECOMMUNICATIONS REVENUE

In this section, report revenues other than U.S. telecommunications revenues, including information services, insider wiring maintenance, billing and collection customer premises equipment, published directory, dark fiber, Internet access, cable TV program transmission, foreign carrier operations, and non-telecommunications revenues. For more information, please see the [FCC Form 499-A Instructions](#).

418.1 Bundled with circuit switched local exchange service

\$ 0.00

Total Revenues

418.2 Bundled with interconnected VoIP local exchange service

\$ 0.00

Total Revenues

418.3 Other

\$ 0.00

Total Revenues

- Revenues that are not derived from telecommunications (i.e., rent or sale of equipment).
- Revenues that are derived from telecommunications related functions, but should not be included in the universal service or other fund contribution bases.

# Revenue Reporting Summary

## Revenue Reporting Sections

### Form 499-A Line #

Lines 303-315	<b>Carrier's Carrier</b> This section is for reporting revenues received from (1) carriers that contributed to the federal universal service fund (USF); OR (2) USAC or state sources for universal service support.	<a href="#">Edit</a>
Lines 403-417	<b>End-User</b> This section is for reporting revenues received from end-users, or carriers that did not contribute to the federal USF, for providing telecommunications or interconnected VoIP services.	<a href="#">Edit</a>
Lines 418.1-418.3	<b>Non-Telecommunications</b> This section is for reporting revenues received for providing non-telecommunications services.	<a href="#">Edit</a>
Line 418.4	<b>Non-Interconnected VoIP</b> This section is for reporting revenues received for providing non-interconnected VoIP services.	<a href="#">Edit</a>
Lines 511	<b>Excluded Reseller Revenue</b> This section is for reporting revenues from carriers that did not contribute to USF that you would like to exclude from other contribution bases (e.g., NANPA, TRS, LNP).	<a href="#">Edit</a>
Lines 421-422	<b>Uncollectible Revenue or Bad Debt</b> This section is for reporting any uncollectible revenue or bad debt.	<a href="#">Edit</a>
Lines 503-510	<b>Regional Percentages</b> This section is required for carriers and providers of interconnected VoIP with revenue to indicate regional billing data.	<a href="#">Edit</a>
	<b>Certifying Officer Information</b> This section you will need to fill out the filer's Certifying officer information.	<a href="#">Edit</a>

[Save & Close Form](#)[Go To Main Page](#)

# Uncollectible Revenue or Bad Debt

## Total Bad Debt

Enter the bad debt associated with your total gross billed revenue from all sources (Line 419 above).

### Show Helpful Hint

419 Gross billed revenue from all sources: Carrier's Carrier, End-User, Non Telecom, Non-Interconnected VoIP  
[FCC Form 499 lines: 303 through 314 plus 403 through 418]

\$	0.00	0.00	%	0.00	%	\$	0.00	\$	0.00
----	------	------	---	------	---	----	------	----	------

Total Revenues

Interstate %

International %

Interstate Revenues

International Revenues

421 Uncollectible revenue/bad debt associated with gross billed revenue shown on Line 419

\$	0.00	0.00	%	0.00	%	\$	0.00	\$	0.00
----	------	------	---	------	---	----	------	----	------

Total Revenues

Interstate %

International %

Interstate Revenues

International Revenues

Gross billed revenue from all sources net of bad debt  
[FCC Form 499 lines: 419 minus 421]

\$	0.00	0.00	%	0.00	%	\$	0.00	\$	0.00
----	------	------	---	------	---	----	------	----	------

Total Revenues

Interstate %

International %

Interstate Revenues

International Revenues

System Calculated

User Entered

System Calculated

# Net Universal Service Contribution Base

## End User Bad Debt

Did you have bad debt associated with your revenue billed to end users?

YES - [Click here](#)

NO - Continue to next question

Enter the bad debt associated with your end-user revenue specific to the universal service contribution base from Line 420.

420 Gross universal service contribution base amounts: end-user minus international originating and terminating in foreign points  
[FCC Form 499 lines: 403 through 411 plus 413 through 417]

\$	0.00	0.00 %	0.00 %	\$	0.00	\$	0.00
----	------	--------	--------	----	------	----	------

Total Revenues

Interstate %

International %

Interstate Revenues

International Revenues

422 Uncollectible revenue/bad debt associated with universal service contribution base revenue shown on Line 420

\$	0.00	0.00 %	0.00 %	\$	0.00	\$	0.00
----	------	--------	--------	----	------	----	------

Total Revenues

Interstate %

International %

Interstate Revenues

International Revenues

423 Net universal service contribution base amounts  
[FCC Form 499 lines: 420 minus 422]

\$	0.00	0.00 %	0.00 %	\$	0.00	\$	0.00
----	------	--------	--------	----	------	----	------

Total Revenues

Interstate %

International %

Interstate Revenues

International Revenues

System Calculated

User Entered

System Calculated

# Revenue Reporting Summary

## Revenue Reporting Sections

### Form 499-A Line #

Lines 303-315	<b>Carrier's Carrier</b> This section is for reporting revenues received from (1) carriers that contributed to the federal universal service fund (USF); OR (2) USAC or state sources for universal service support.	<a href="#">Edit</a>
Lines 403-417	<b>End-User</b> This section is for reporting revenues received from end-users, or carriers that did not contribute to the federal USF, for providing telecommunications or interconnected VoIP services.	<a href="#">Edit</a>
Lines 418.1-418.3	<b>Non-Telecommunications</b> This section is for reporting revenues received for providing non-telecommunications services.	<a href="#">Edit</a>
Line 418.4	<b>Non-Interconnected VoIP</b> This section is for reporting revenues received for providing non-interconnected VoIP services.	<a href="#">Edit</a>
Lines 511	<b>Excluded Reseller Revenue</b> This section is for reporting revenues from carriers that did not contribute to USF that you would like to exclude from other contribution bases (e.g., NANPA, TRS, LNP).	<a href="#">Edit</a>
Lines 421-422	<b>Uncollectible Revenue or Bad Debt</b> This section is for reporting any uncollectible revenue or bad debt.	<a href="#">Edit</a>
Lines 503-510	<b>Regional Percentages</b> This section is required for carriers and providers of interconnected VoIP with revenue to indicate regional billing data.	<a href="#">Edit</a>
	<b>Certifying Officer Information</b> This section you will need to fill out the filer's Certifying officer information.	<a href="#">Edit</a>

[Save & Close Form](#)[Go To Main Page](#)

# LNPA Regional Percentages

## REGIONAL REVENUE PERCENTAGES FOR LOCAL NUMBER PORTABILITY (LNP)

		Carrier's Carrier Revenue Regions	End User Revenue Regions
503 Southeast:	Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, Puerto Rico, South Carolina, Tennessee, and U.S. Virgin Islands	<input type="text" value="0"/> %	<input type="text" value="0"/> %
504 Western:	Alaska, Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington, and Wyoming	<input type="text" value="0"/> %	<input type="text" value="0"/> %
505 West Coast:	California, Hawaii, Nevada, American Samoa, Guam, Johnston Atoll, Midway Atoll, Northern Mariana Islands, and Wake Island	<input type="text" value="0"/> %	<input type="text" value="0"/> %
506 Mid-Atlantic:	Delaware, District of Columbia, Maryland, New Jersey, Pennsylvania, Virginia, and West Virginia	<input type="text" value="0"/> %	<input type="text" value="0"/> %
507 Mid-West:	Illinois, Indiana, Michigan, Ohio, and Wisconsin	<input type="text" value="0"/> %	<input type="text" value="0"/> %
508 Northeast:	Connecticut, Maine, Massachusetts, New Hampshire, New York, Rhode Island, and Vermont	<input type="text" value="0"/> %	<input type="text" value="0"/> %
509 Southwest:	Arkansas, Kansas, Missouri, Oklahoma, and Texas	<input type="text" value="0"/> %	<input type="text" value="0"/> %
510 Total:		<input type="text" value="0"/> %	<input type="text" value="0"/> %

[Save & Return to Summary](#)[Save & Continue](#)[Expand All](#)[Save & Close](#)

**Certify and Submit**



# Certify the FCC Form 499-A

Company Name:

Filer ID: 822

2018 FCC Form 499-A

(Reporting calendar 2017 revenues)

## MAIN PAGE: 2018 FCC FORM 499-A (REPORTING ACTUAL REVENUES FROM CALENDAR YEAR 2017)

Thank you for choosing to electronically file your FCC Form 499-A. Use this E-File system to update your registration information and to report your actual revenues from calendar year 2016. As you enter your data, be sure that you understand the requirements as indicated in the 2017 [FCC Form 499-A Instructions](#).

Update Registration  
Information

(Pages 1-3 of FCC Form 499-A)

Review and update your registration information, including your company contact names and addresses, carrier type and activities, and jurisdiction. The E-File system has pre-populated this information from your prior FCC Form 499 submissions.

Enter/Update Revenue  
Information

(Pages 4-8 of FCC Form 499-A)

Enter or update your revenue information for calendar year 2016. If you are submitting a revision, the E-File system has pre-populated revenue information from your last filing.

### Submitting the Form

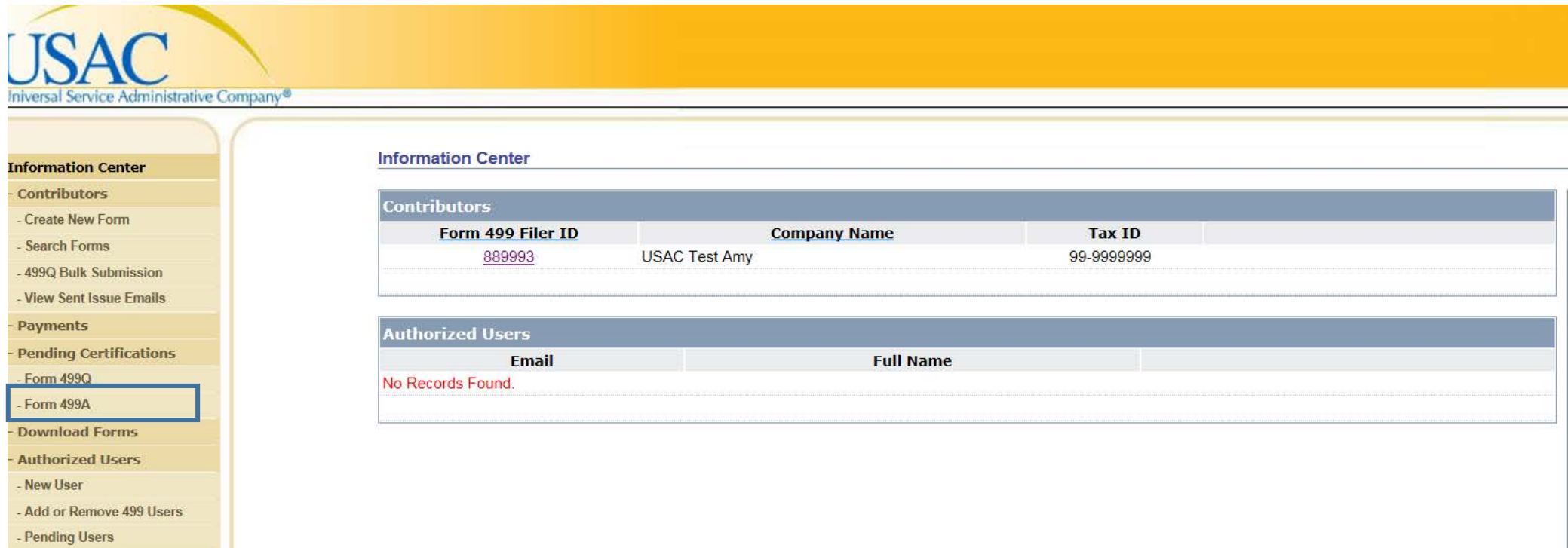
Throughout the data entry process, the E-File system will conduct validations of your data and will advise you of any issues it detects. The "Review and Certify My Filing to USAC" button will be enabled only when any identified issues have been resolved.

Save & Close Form

Review & Certify  
My Filing to USAC

# Certify the FCC Form 499-A

## Officer Certification - Alternative



The screenshot displays the USAC (Universal Service Administrative Company) Information Center interface. On the left, a navigation menu lists various options, with 'Form 499A' highlighted under the 'Pending Certifications' section. The main content area, titled 'Information Center', contains two tables. The first table, 'Contributors', lists a single entry for 'USAC Test Amy' with a 'Form 499 Filer ID' of 889993 and a 'Tax ID' of 99-9999999. The second table, 'Authorized Users', shows 'No Records Found'.

**USAC**  
Universal Service Administrative Company®

**Information Center**

- Contributors
  - Create New Form
  - Search Forms
  - 499Q Bulk Submission
  - View Sent Issue Emails
- Payments
- Pending Certifications
  - Form 499Q
  - **Form 499A**
- Download Forms
- Authorized Users
  - New User
  - Add or Remove 499 Users
  - Pending Users

**Information Center**

Contributors		
Form 499 Filer ID	Company Name	Tax ID
889993	USAC Test Amy	99-9999999

Authorized Users	
Email	Full Name
No Records Found.	

Officers Only: Upon signing in to E-File, from the Left Hand Navigation menu, look for “Pending Certifications” and select “Form 499A”.

## Confirmation Message

### **FORM 499-A - FILING COMPLETE - CONFIRMATION MESSAGE**

---



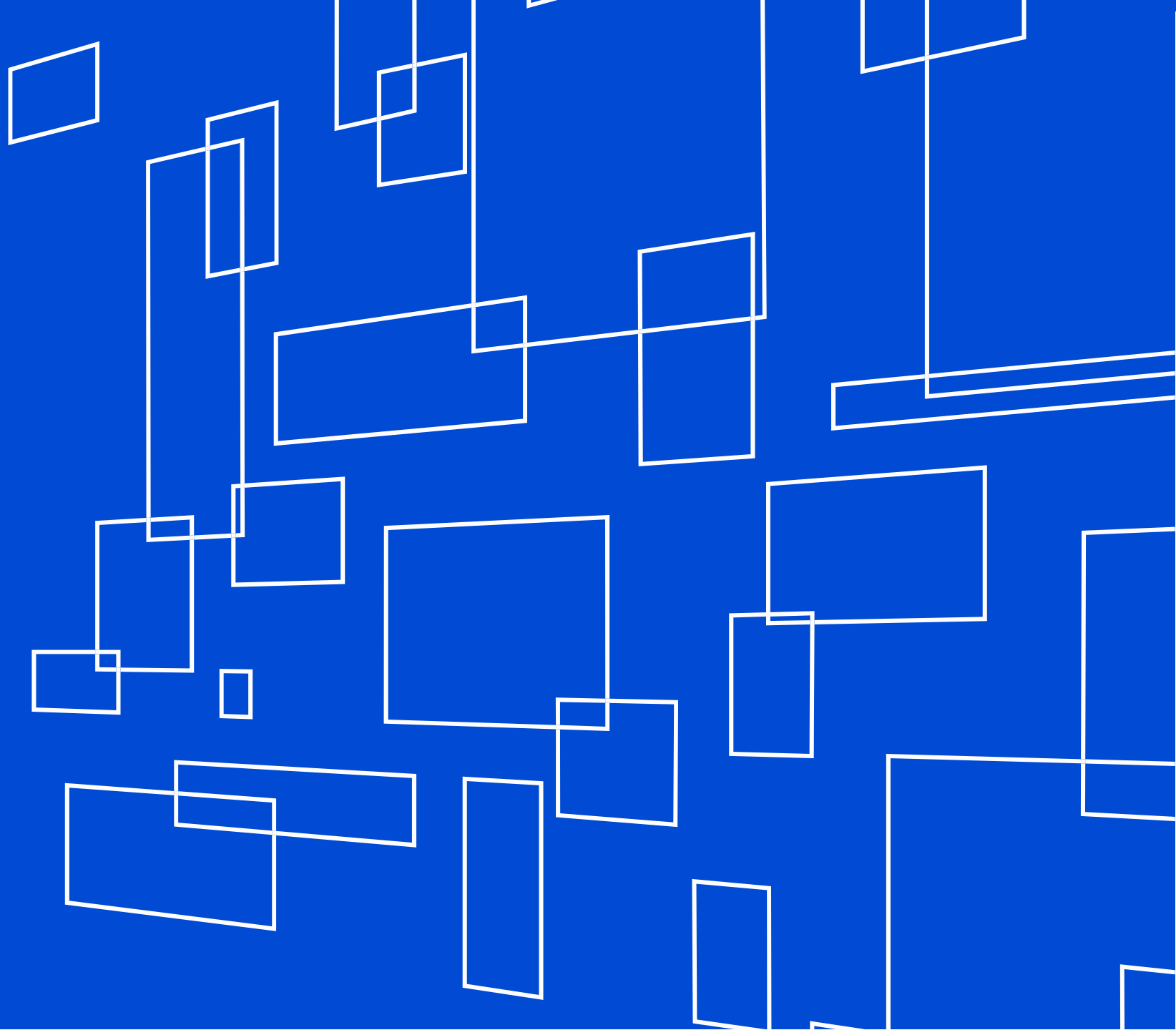
Thank you for submitting your 499 worksheet to the Form 499 Data Collection Agent (DCA).

You have successfully completed the Online Submission and Certification process.

Thank you for using USAC's online filing application.

Both the Preparer and the Officer will get a confirmation that the form was submitted.

# Questions



## For More Assistance

- ✓ Call Form 499-A Hotline beginning March 1
  - Phone: (866) 411-8722
  - Hours: Monday-Friday 9 AM to 5 PM ET
- ✓ Submit an email to [Form499@usac.org](mailto:Form499@usac.org)
- ✓ Visit our [online learning library](#)
- ✓ USAC's Regular Customer Support Available Year Round
  - ✓ (888) 641-8722

## 2020 FCC Form 499-A Webinar Series

### Providers of All Other Types of Services

- Thursday, February 20, 2020 2:00-3:00 PM ET

Register: [USAC](#) | [Service Providers](#) | [Learn](#) | [Webinars](#)



**Universal Service**  
Administrative Co.