

Credit Balance Refund Request using 498 ID Banking Information

This document provides instructions for submitting a credit balance refund (CBR) request if the company has banking information recorded with the 498 ID with USAC. If your company does not have a 498 ID, please use the alternate instructions on our [Credit Balance Refunds webpage](#).

If your 498 ID and 499 Filer ID share a tax identification number, you may request USAC send your company's credit balance refund directly to the banking information identified on your company's FCC Form 498.

See the CBR distribution schedule on [the USAC website](#).

To make the request, follow these instructions:

- o Send an email request to USAC at CBRrequest@usac.org.
- o Your email to USAC needs to contain the following information:
 - 498 ID
 - 499 Filer ID related to 498 ID
 - Identify the universal service program that contains your company's banking information: High Cost (HC), Lifeline (LI), Schools and Libraries (SL) aka E-Rate, Rural Health Care (RHC)

Note: Please indicate the support mechanism/program that shows your company's banking information. USAC does not refund credits to the National Exchange Carrier Association (NECA).

The 498 ID must share the same tax identification number as the 499 Filer ID for this method to be used. If they do not, complete the [CBR Request Form](#).

The Refund

The final amount disbursed by USAC will be the credit balance reflected on the latest USAC invoice less any known future universal service obligations. In addition, your refund may not be issued for reasons including, but not limited to:

- Red Light status
- Existing DCIA balance
- Outstanding FCC Form 499-A/499-Q issues