# FY2020 Update Webinar

Rural Health Care Program

Universal Service
Administrative Co.

Housekeeping

- Use the "Audio" section of your control panel to select an audio source and connect to sound

  - Turn on your computer's speakers, or

  - Use the call-in instructions in your confirmation email

- All participants are on mute

- Submit questions at any time using the "Questions" box

- Slides attached to GoToWebinar Panel and posted to RHC Learn
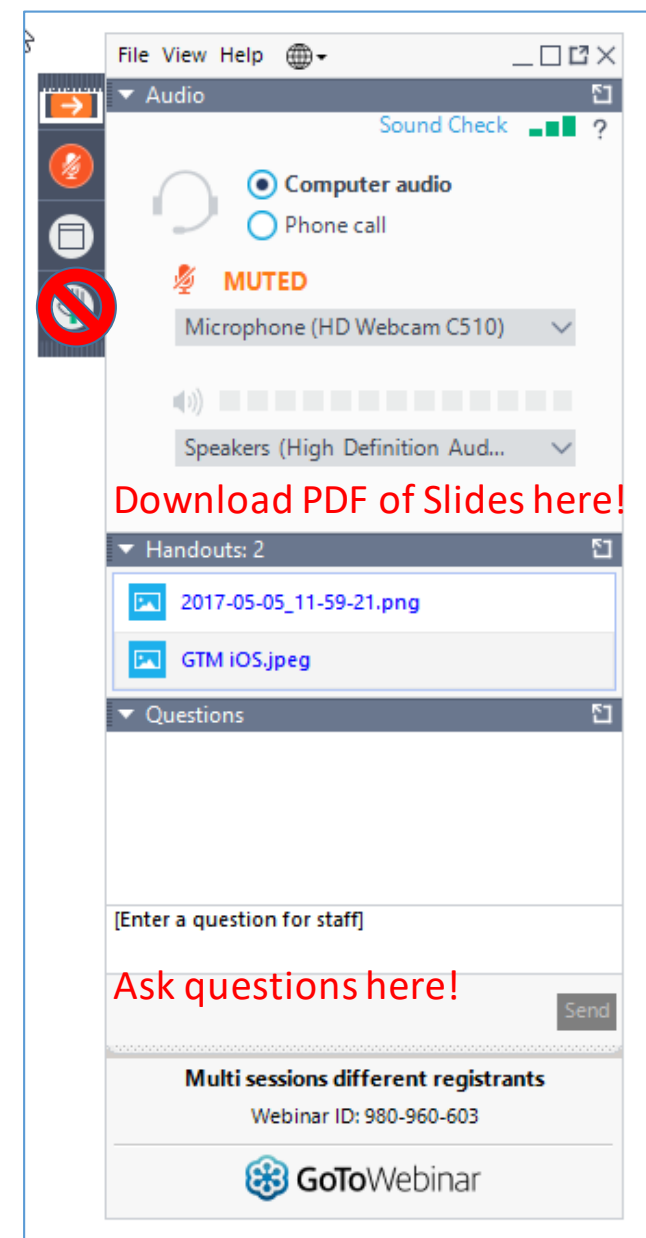
MEET OUR PRESENTERS

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Agenda

1. FY2020 Program Update

2. FY2020 My Portal Changes

3. Important Reminders

4. Upcoming Training

Glossary

Acronym	Definition
FCC	Federal Communications Commission
FY	Funding Year
HCP	Health Care Provider
FRN	Funding Request Number
FCL	Funding Commitment Letter
HSS	Healthcare Support Schedule

FY2020 Program Update

FY2020 Update Webinar

FY2020 Funding Requests

- Last month RHC started issuing decisions on FY2020 funding requests (FCC Forms 462 & 466), and will continue to do so on a rolling basis.

- All qualifying FY2020 funding requests will be fully funded.
  - On October 19, the FCC released Order DA 20-1233, waiving the upfront payment and multi-year commitment sub-cap of $152.7M.

- There will not be a second filing window for FY2020.

- The deadline for Information Requests has been extended by DA 20-1021.
  - The FCC has extended the gift rule waiver and information request deadline to December 31, 2020. These waivers were originally set to expire on September 30, 2020.

FY2020 Funding Demand

- The total demand for FY2020 is $670.14 million, which includes $648.24 million in gross demand for all program funding requests during the funding year's single application filing window.

  - FY2020 had $804.74M in available funding.

  - Of the requested support, $195.46 million represents applications seeking support for upfront payments and multi-year commitments in the HCF Program.

Next Steps for FY2020 Applicants

- When you receive a funding commitment letter (FCL):
  - Review details carefully.
  - Prepare to invoice: The invoicing deadline for both Telecom and single-year HCF FY2020 requests is October 28, 2021.

- If you are awaiting a decision:
  - Be on the lookout for any information requests
  - Ensure account holders are up-to-date

New for FY2020 & Forward: Funding Prioritization

- In the event eligible funding requests exceed available funding amount, the FCC's rules provide for the prioritization of support based on the rurality tier of the HCP site and whether the site is located in a Medically Underserved Area/Population (MUA/P).

- HCPs located in more rural areas that are designated MUA/P are given a higher priority than sites in less rural and non-MUA/P areas.

The following table shows the different prioritization tiers and can be found in 47 C.F.R. § 54.621(b) ⤴:

Health Care Provider (HCP) Site is Located in:	MUA/P	Not in MUA/P
Extremely Rural Tier	Priority 1	Priority 4
Rural Tier	Priority 2	Priority 5
Less Rural Tier	Priority 3	Priority 6
Non-Rural Area	Priority 7	Priority 8

More information on the methods and procedures 📄 used to identify geographic areas for the rurality tiers and MUA/Ps.

Example of FY2020 FCL

- General information including:
  - FRN info
  - Listed contact information
  - Service provider information
  - Service type information

Funding Commitment Letter (FCL) Date:	12-Apr-2021
Funding Request Number (FRN):	20▓▓
Funding Priority Category:	Priority 3
Program:	Healthcare Connect Fund
Funding Year (FY):	2020
Service Delivery Deadline:	30-Jun-2021
Invoice Filing Deadline:	28-Oct-2021
FCC Form 461 Application Number:	10▓▓
Health Care Provider (HCP) Name:	▓▓ Clinic - ▓▓
HCP Number:	15▓▓
HCP Contact Name:	▓▓
HCP Contact Email:	▓▓
HCP Contact Phone:	▓▓

The Rural Health Care (RHC) Division of the Universal Service Administrative Company (USAC) has completed its review of the FCC Form 462 (Funding Request Form) and supporting documentation submitted on behalf of the HCP referenced above. Based on the information provided, RHC has approved funding for the services described below. Additionally, if the HCP submitted a contract or service agreement with the form, the outcome of the contract review is included in this letter.

Total Committed Funding:	$7,217.19
HCP Physical Location:	▓▓
Service Type:	Internet
Bandwidth:	100.0MB / 100.0MB
Service Provider Name:	▓▓
SPIN/498 ID:	▓▓
Billing Account Number (BAN):	▓▓

Example of FY2020 FCL Single Expense Information

Single Expense Information

Funding Start Date	Funding End Date	Undiscounted Non-Recurring Expense	Undiscounted Recurring Expense	Total Non-Recurring Funding Amount	Total Recurring Funding Amount	Committed Funding Amount (Before Pro-Ration)	Pro-Rated Committed Funding Amount
01-Jul-2020	30-Jun-2021	$0.00	$1,000.00	$0.00	$7,800.00	$7,800.00	$7,217.19

This funding request was submitted during the FY2020 Filing Window Period 1, and the HCP is assigned funding priority category *Priority 3*. For each filing window, if the total demand for RHC Program funding exceeds the total remaining funding available for the funding year, USAC

will fully fund all eligible requests falling in the first prioritization category before funding requests in the next lower prioritization category. If there is insufficient funding to fully fund all requests in a particular prioritization category, USAC will prorate the funding available among all eligible requests received in that prioritization category. Learn more about prioritizing funding and filing window periods at https://www.usac.org/rural-health-care/additional-program-guidance/funding-year-overview/.

The total cap pro-rata factor for this funding request is 92.52804%. Therefore, the funding commitment is: 92.52804% * $7,800.00 = $7,217.19

* Note: This is an example FCL and there will be no proration for all FY2020 qualifying funding requests.

Example of FY2020 FCL Multi-Expense Information

Multiple Expense Information

Expense Item	Funding Start Date	Funding End Date	Total Undiscounted Expense	Committed Funding Amount (Before Pro-Ration)	Funding Priority Category	Expense Type	Pro-Rated Committed Funding Amount
1	01-Jul-2020	30-Jun-2021	$100,000.00	$65,000.00	1	Single Yr. Recur.	$65,000.00
2	01-Jul-2020	30-Jun-2021	$100,000.00	$65,000.00	2	Single Yr. Recur.	$65,000.00
3	01-Jul-2020	30-Jun-2021	$100,000.00	$65,000.00	3	One-Time	$32,500.00
4	01-Jul-2020	30-Jun-2021	$100,000.00	$65,000.00	3	Upfront	$16,250.00

* Note: This is an example FCL and there will be no proration for all FY2020 qualifying funding requests.

Questions?
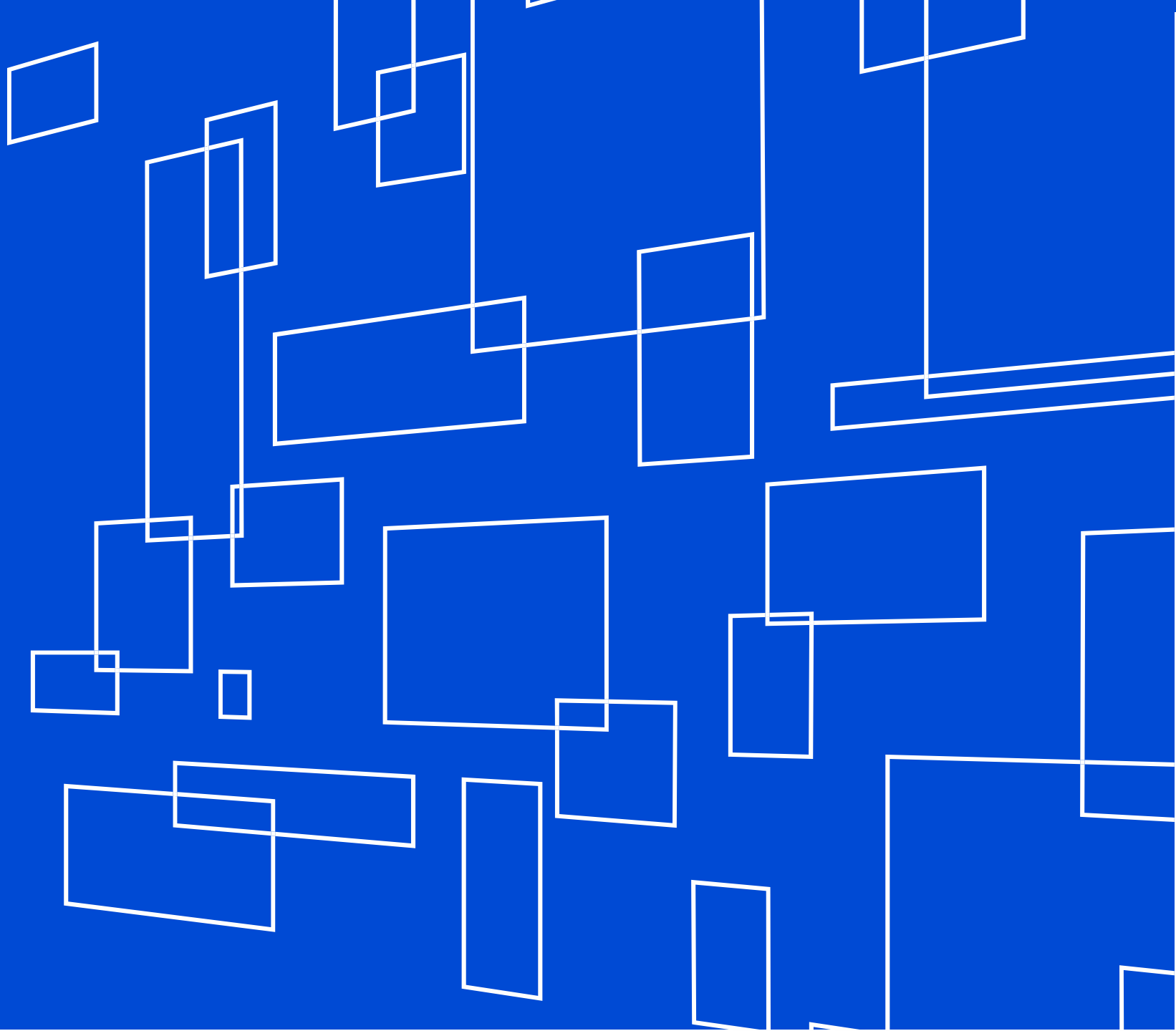
FY2020 My Portal Changes

FY2020 Update Webinar

Priority Category Display

- For FY2020 and forward, every site is assigned a rurality tier that determines the HCP priority category.

  - A site's rurality tier is a factor in the prioritization of funding in the event eligible funding requests exceed the amount of available funding for a particular funding year.

  - It is also used to calculate the "rural rate" for determining the amount of support for eligible telecommunications services to the site location for the RHC Telecom Program

- My Portal now displays an **HCP's priority category**.

Telecom

HCF – Individual Applicant

HCF – Consortia

Rurality Tier Search Tool: Additional Guidance

- If your address does not show results when using the Rurality Tier Search Tool, you can enter your site's geolocation (the latitude and longitude.

- To find your site's coordinates:

    1. Go to Google Maps

    2. Type in your site's address

    3. Right click on the marker pin pointing your site on the map and select "What's Here?"

    4. The coordinates (a pair of numbers, each with a decimal point) will appear on the screen

- Use these coordinates to "Search with geographic coordinates" in the Rurality Tier Search Tool. Be sure to include the negative sign when entering the negative longitude coordinate.

Invoicing Updates

- For FY2020 and forward, invoicing is now based on the **service delivery deadline.**

    - The "service delivery deadline" is replacing the term "funding end date."

    - The service delivery deadline for all services is June 30 of the funding year for which support was sought. Extensions of the service delivery deadline are available for non-recurring services in limited circumstances.

    - The FY2020 invoice deadline for single year HCF and Telecom Programs is October 28, 2021.

- Telecom invoice deadline implemented to mirror HCF Program.

- Deadlines displayed in My Portal and included on FCL and HSS.

Telecom Changes – Service Provider View

FRN	HCP #	HCP Name	BAN	Service Type	Bandwidth	Lines	FCL Date	Service Delivery
				Voice Grade Business Line(s)	56 Kbps	2	Jul 14, 2020	Jun 30, 2021

h	Lines	FCL Date	Service Delivery Deadline	Invoice Deadline	Committed $	Scheduled $	Invoiced $	Approved Invoiced $	Authorized $
	2	Jul 14, 2020	Jun 30, 2021	Oct 28, 2021					

Telecom Changes – HCP View

HCF Changes – HCP View

Form 460 | **Form 461** | **Form 462** | **Form 463** | **Documents**

Click the 'Substitution' button to view approved 462s and submit site and service substitutions. You can select expense items to modify and create new expense items on one FRN at a time. Refer to the approved NCW by downloading the excel file as a reference to aid you during this process. Note that total funding on an FRN cannot increase above the original commitment amount. For more information, watch the site and service substitution demonstration video or review the guide. Expense items included on submitted or draft 463s are not available for modification until USAC processes them, and expense items included in substitutions are not available for invoicing on the 463 until USAC processes the substitution.

Substitution

461 App #	FRN	Split Original FRN	Last Edited	Type of Funding Request	Expense Type	Bandwidth (Download/Upload)	FCL Issuance Date	Invoice Deadline	Status	Download	Actions Available
			2/13/2019	Multiple Eligible	Network Management Services	NA / NA	2/15/2019	12/31/2019	Approved		Create 463
			4/07/2020	Multiple Eligible	Internet	75.0MB / 75.0MB	4/08/2020	12/31/2019	Approved		Create
			3/09/2020	Multiple Eligible	Multiple	Multiple	3/11/2020	12/31/2019	Approved		Create 463
			4/16/2020	Multiple Eligible	Internet	300 Mbps / 300 Mbps	4/16/2020	12/31/2022	Approved		Create 463
			4/16/2020	Multiple Eligible	Multiple	Multiple	4/16/2020	12/31/2020	Approved		Create 463
			4/30/2020	Multiple Eligible	Multiple	Multiple	4/30/2020	12/30/2020	Approved		Create 463
			5/28/2020	Multiple Eligible	Multiple	Multiple	5/28/2020	12/31/2022	Approved		Create 463
			4/03/2020	Multiple Eligible	Multiple	Multiple	4/06/2020	12/31/2022	Approved		Create 463

The invoicing deadline has passed for this FRN

HCF Changes – Service Provider View

Questions?

Important Reminders

FY2020 Update Webinar

Awaiting Decision on FY2020

- If you are waiting on an FY2020 decision or multi-year commitment/evergreen determination, we recommend filing an FCC Form 461 or 465 to competitively bid for FY2021.

  - [Information for FY2020 and FY2021 Applicants Tip Sheet](#)

- **Applicants interested in applying for FY2021 funding should submit their forms prior to window close, regardless of their FY2020 pending form status.**

  - FY2021 Filing Window: 01/04/2021 - 04/01/2021 at 11:59 EST.

- Please be sure to include a cover letter when you submit your FY2021 request explaining your competitive bidding process and include the associate FY2020 FRN for reference.

  - Without an explanation, your FY2021 funding request could be perceived as a duplicate request and denied as such. RHC reviewers will work directly with applicants on specific applications.

Reminder: FCC Form 467 Revisions

- Please remember to carefully review your Funding Commitment Letter (FCL) and Healthcare Support Schedule (HSS) prior to beginning the invoicing process.

- If there is an error or you have any questions about the information on the FCL or HSS, email RHC-Assist@usac.org with the FRN in the subject line.

- As a reminder, if services were delayed or not turned on, it is the responsibility of the HCP to submit a request for an FCC Form 467 revision.

Reminder: Account Holders

- Please ensure all account holders are up to date for all HCPs.

- We recommend having at least one secondary account holder per HCP.

- Resources
  - HCF Program Account Holder Guide
  - Telecom Program Account Holder Guide

Reminder: Information Requests

- The deadline to respond to Information Requests has been extended by DA 20-1021.

- Please respond to Information Requests as soon as possible.

- Respond directly to information requests. Do not send your response to RHC-Assist@usac.org.

Connected Care Pilot Program

- Will provide up to $100 million over a three-year period to support the provision of connected care services, with an emphasis on supporting these services for low income Americans and veterans.

- Will provide funding to cover 85% of the eligible costs of broadband connectivity, network equipment, and information services necessary to provide connected care services to the intended patient population.

- USAC will determine eligibility for the program using the existing FCC Form 460.
  - Read more about the eligibility criteria and application process
  - FAQs on program basics
  - Subscribe for the Connected Care Pilot Program mailing list for latest news

Upcoming Training

FY2020 Update Webinar

Upcoming Webinars

- Invoicing Best Practices – November 19, 2020
  - This is for FRNs from FY2019 and prior years

- Funding Request Best Practices for FY2021 Filing Window
  - HCF Program – December 8, 2020
  - Telecom Program – December 10, 2020

New RHC Program Learning Modules

- HCF Program Eligibility available now! – [Take the course](#)

Questions?
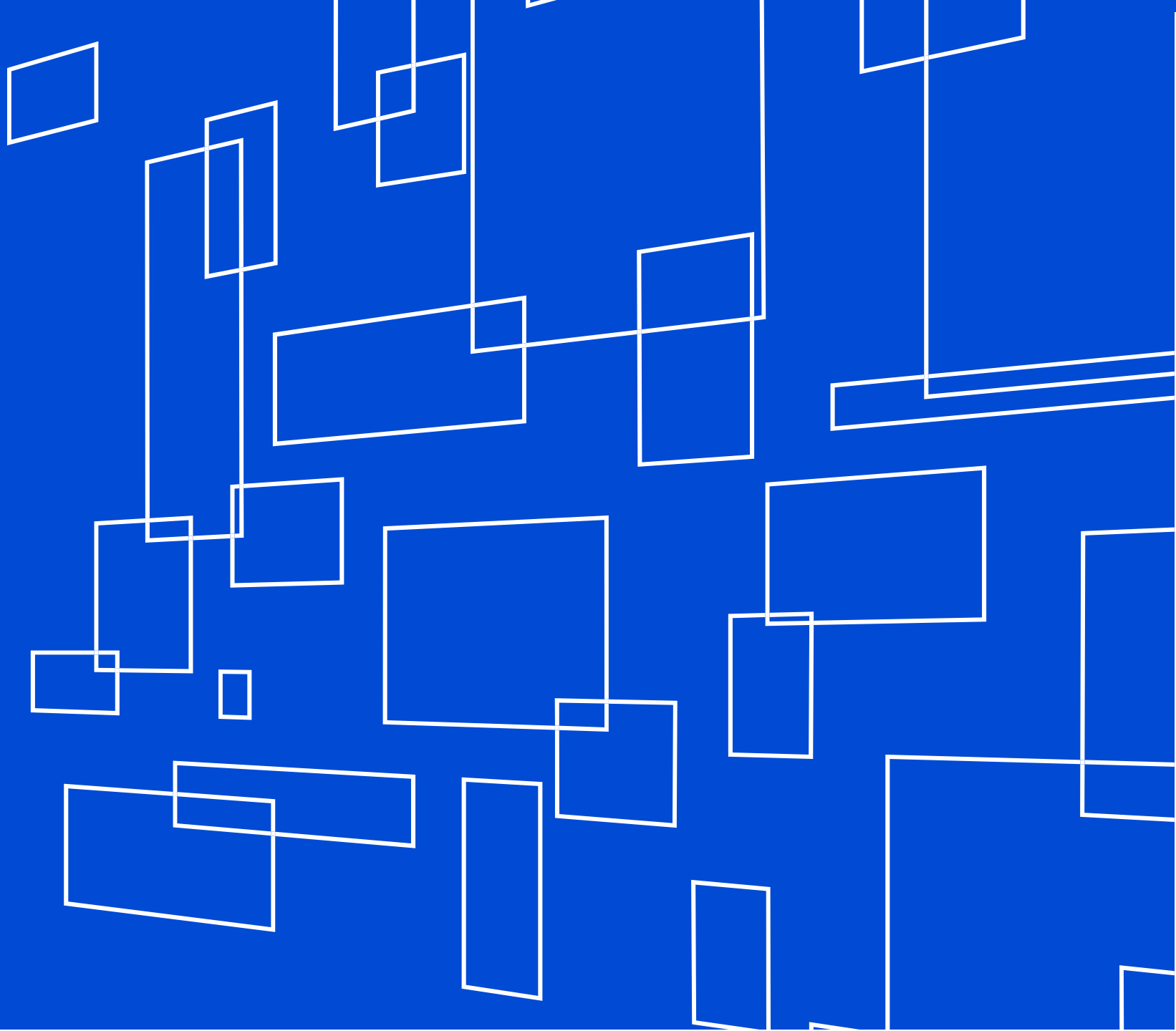
Thank you for joining us today!

- RHC Help Desk
  - Call (800) 453-1546
  - Email RHC-Assist@usac.org

- Please fill out the post-webinar survey!

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