

RHC Connect User Guide – FCC Form 463

Updated as of May 2023

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About RHC Connect for the FCC Form 463

RHC Connect is the web-based system that will host the FCC Form 463 beginning in funding year (FY) 2022. Although the look of the application has changed, the FCC Form 463 did not. To submit your FCC Form 463, you will be asked the same questions and are required to provide the same information as in years past. No preparation for this change is required by you.

RHC program applicants can submit their FCC Forms 463 for approved FY2022 funding requests (FCC Forms 462). Applicants will continue to use My Portal to submit invoices for all prior year funding commitments. Applicants will use RHC Connect to submit the FCC Form 463 beginning in FY2022. Forms for the Telecom Program or the Connected Care Pilot Program (CCPP) are not currently affected. Please continue to access My Portal for FCC Forms 460 and 463 for funding years prior to FY2022. You can also access FCC Forms 461 and 462 submitted prior to FY2022.

Please Note: The red boxes and arrows in the screenshots that follow do not actually appear in RHC Connect.



RHC Connect Walkthrough for HCPs

Step 1: Log in to My Portal and click "RHC Connect."



Step 2: Click "START A FORM."





Step 3: Click the box titled **"FCC Form 463**" and then click **"Next**" in the lower right-hand corner of the page.

RHC Connect			
11:16 Sep 07 2022	FCC Form 461 Develop Bid Evaluation Criteria & Select Services After determining that you are eligible, the next state is to identify the services you need and develop that you are eligible, the next state is to identify the services you need and develop the D development you will use a states service provider bids by completing the FCC Form 461 (Request for Services Form).	What type of Form would you like to file FCC Form 462	PCC Form 463 FCC Form 463 www.usc Invoice USAC Once you receive a bill from the service provider, you can create an invoice for the services received using the FCC Form 463.

Step 4: Select the Health Care Provider (HCP) or consortium from the dropdown menu and then select the FRN associated with the invoice being submitted. Enter a "**Nickname**" for the FCC Form 463. Click "**Save & Continue**" in the lower right hand corner of the page.

General Informa	ition	Invoice Line Items	Supporting Documentation	Certifications	Signature
FCC FORM 463					
General Information	n				
Paperwork Reduction Act (PRA)					>
A Note: Once you select a HCP or	r Consortium and correspo	nding Form 462 and click Continue, you will not be able t	o change your selection.		
	HCP or Consortium				-
	*Form 462 Selection				-
	RHC Invoice Number				
	Funding Year 2	023			
	* Nickname	Invoice #1			
	SPIN/498 ID				
	Vendor Name				
EXIT					
		If you have questions please contact our Help D	esk at (800) 453-1546 or RHC-Assist@usac.org 8:00 a.m. — 8:00	0 p.m. ET Monday through Friday for assistance.	Approved by OMB 3060-0804



Step 5: To use an Excel template to enter the information, navigate to the "**Invoice Line Items**" tab in the FCC Form 463. Under "**Advanced Features**," on the right side of the screen, click on "Generate **Template.**" Open Excel spreadsheet and save it on your computer. Enter all information. Click "**Upload Completed Template**."

DASHBOARD START A FORM				
General Information	Invoice Line Items	Supporting Documentation	Certifications	Signature
FCC FORM 463				Advanced Features v Generate Template Upload Completed Template
Select the approved line items from Form 462 Search	that you would like to add to this invoice.	SEARCH		

Step 6: To enter information manually, click the "**Ready**" hyperlink under the "**Status**" column for the first line item you would like to invoice.

			RHC_INV202200	09920001							
	General Informa	tion	In	voice Line Items	Suppo	orting Documentation		Certifications		Signature	
FCC FOR	M 463										
Invoice	Line Items										
Select the app	proved line items from	Form 462 RHC	20220009920 that you would lik	e to add to this invoice.							
	Search					SEAF	сн				
Line † Item #	Billing Account Number	HCP Number	Site Name	Expense Category	Expense Type	Expense Frequency	Bandwidth (Upload/Download)	Total Cost Remaining to Invoice 🛛	Today's Cost Invoiced 🛛	Today's Potential Reimbursement 🕢	Status O
1				Installation	Installation of Recurring Services	One Time		\$12,500.00			Ready
2				Equipment	Channel Service Unit / Data Service Unit (CSU/DSU) and Switches (leased)	Monthly		\$600,000.00			Ready
3				Installation	Installation of Recurring Services	One Time		\$12,500.00			Ready
4	555			Equipment	Fiber Network Transport Equipment	One Time		\$12,500.00	\$4,166.67	\$2,708.33	Added

Step 7: If this is the first FCC Form 463 submission, enter the "**Service Start Date**" using the dropdown calendar. Please note, once you enter a date, the date cannot be changed in subsequent FCC Forms 463. Be sure the service start date, on the first FCC Form 463 you submit, is correct and submit invoices in chronological order. Enter the "**Billing Period Start Date**" and the "**Billing Period End Date**" using the drop-down calendar. Enter "**Total Cost Invoiced (Undiscounted)**" and click "**Add to 463**" when complete.



			RHC_INV202200	09920001							
FCC FO	General Informa 廃M 463	tion	In	oice Line Items	Suppo	rting Documentation		Certifications		Signature	
Invoice Select the ap	e Line Items pproved line items from Search	Form 462 RHC2	0220009920 that you would lik	to add to this invoice.		SEAR	сн				
Line Item #	Billing Account Number	HCP Number	Site Name	Expense Category	Expense Type	Expense Frequency	Bandwidth (Upload/Download)	Total Cost Remaining to Invoice O	Today's Cost Invoiced 🕢	Today's Potential Reimbursement 🛛	Status Ø
1				Installation	Installation of Recurring Services	One Time		\$12,500.00			Ready
2				Equipment	Channel Service Unit / Data Service Unit (CSU/DSU) and Switches (leased)	Monthly		\$600,000.00			Ready
з		1		Installation	Installation of Recurring Services	One Time		\$12,500.00			Ready
4	555	:		Equipment	Fiber Network Transport Equipment	One Time		\$12,500.00	\$4,166.67	\$2,708.33	Added
LINE ITEM Total Cos \$600,000.1 Billing Ac 12345 Item Qua 1	E 2 Monthly Expense t Remaining to invoice 00 count Number ntity Invoiced	0	Servic 07/0	2 Start Date /2022 III		Billing Period 07/01/2022	Start Date	Bil	ing Period End Date 8/31/2022 📾		
Maximun S50,000,01 Total Cos S50,000, Today's P S32,500,01	n Amount for Chosen P 0 t Invoiced (Undiscount 00 otential Reimburseme 0	eriod 🖗 🔸 ed) Ø				Show Calc	ulations				> IO TO 463

Step 8: Click "Show Calculations" to show the calculation based on entered information.

			RHC_INV20	2200099	20001							
	General Informa	tion		Invoice	Line Items	Suppo	rting Documentation		Certifications		Signature	
FCC FO	RM 463											
Invoic	e Line Items											
Select the a	pproved line items from	Form 462 RHC2	0220009920 that you	would like to a	dd to this invoice.							
	Search						SEAT	RCH				
Line Item #	Billing Account Number	HCP Number	Site Name		Expense Category	Expense Type	Expense Frequency	Bandwidth (Upload/Download)	Total Cost Remaining to Invoice 😧	Today's Cost Invoiced 😡	Today's Potential Reimbursement 😡	Status 😧
1					Installation	Installation of Recurring Services	One Time		\$12,500.00			Ready
2					Equipment	Channel Service Unit / Data Service Unit (CSU/DSU) and Switches (leased)	Monthly		\$600,000.00			Ready
3					Installation	Installation of Recurring Services	One Time		\$12,500.00			Ready
4	555				Equipment	Fiber Network Transport Equipment	One Time		\$12,500.00	\$4,166.67	\$2,708.33	Added
LINE ITEN	1: 2 Monthly Expense											
Total Cos	t Remaining to invoice	0										
Billing Ac	count Number			Service Star	rt Date		Billing Perio	d Start Date	Bi	ing Period End Date		
12345				07/01/202	2 📾		07/01/2022	a	c	8/31/2022		
Item Qua 1	ntity Invoiced											
Maximur s50.000.0	n Amount for Chosen P	eriod 😮					Show Calo	ulations				~
Total Cos	• t Invoiced (Undiscount	ed) 😡							Total Undiscounted Cost I	from Approved FCC For	m 462 \$600,000.00	
\$50,000	00								Total Commitment i	rom Approved FCC For	m 462 \$390,000.00	
Today's F \$32,500.0	otential Reimburseme 0	nt 😡					percent	i commitment from your approv HCF program discount, commitr	ed FCC Form 462 includes all re ment capping, and proration.	ouction factors, includin	ig the percent eligible for support	the 65
									Today's	Cost Invoiced (Undiscou	inted) \$50,000.00	
							You're in	voicing for 8.33% of the line iter	Tod. n's total cost (\$50,000.00/\$600.0	ay's Potential Reimburse (00.00).	ement \$32,500.00	
							Your Pot	ential Reimbursement of \$32,50	10.00 is 8.33% of your Commitm	ent Amount (\$390,000.0	0).	

Follow steps 5-8 above for each line item to be added to the FCC Form 463 or use the Excel template.



Step 9: Use the "**Upload**" button to upload supporting documentation including an invoice from the vendor and a proof of payment document at minimum. If there are more documents to add, click "**Add Documents**" and use the upload button for each document. Select the line item for the associated document. Click "**Save & Continue**."

General Information	Invoice Line Items	Supporting Documentation	Certifications	Signature
ORM 463				
orting Documentation				
You are required to upload an I	Invoice and Proof of Payment.			
Document Type	Description	Upload Fi	le	Line Items
Invoice	Describe if Other is selected	UPLOAD 🔓 Drop file here	Select	- ×
Proof of Payment	Describe if Other is selected	UPLOAD 🔓 Drop file here	Select	- ×
Add Documents Add Documents Add Documents On this screen only, error message:	s may persist even after errors have been fixed. After fixing	rrors, please select save and continue.		<< < Showing 1 - 2 of 2 > >>
BACK				SAVE & C
				Approved by only

Step 10: Read and click all certifications. You will be unable to move forward until all certifications are clicked. Click **"Save & Continue**."

RHC	INV20220009922003			
General Information	Invoice Line Items	Supporting Documentation	Certifications	Signature
FCC FORM 463				
Certifications	bmit this request on behalf of the applicant or consorti	um.		
I certify under penalty of perjury that I have examined this	form and attachments and, to the best of my knowledg	e, information, and belief, all information contained therein is tru	e and correct.	
I certify under penalty of perjury that the applicant or const	ortium members have received the related services, ne	twork equipment, and/or facilities itemized on the invoice form.		
I certify under penalty of perjury that the required 35% min	imum contribution for each item on the FCC Form 463	was funded by eligible sources as defined in the FCC rules and th	at the required contribution was remitted to the service	provider.
I understand that all documentation associated with this ap	plication, including all billing records for services received	ed, must be retained for a period of at least five years after the la	st date of service delivered in a particular funding year	pursuant to 47 CFR § 54.631.
EXIT BACK				SAVE & CONTINUE
	If you have questions please contact our Help	Desk at (800) 453-1546 or RHC-Assist@usac.org 8:00 a.m. — 8:00	p.m. ET Monday through Friday for assistance.	
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Step 11: Type your full name, as it appears in RHC Connect, into the "**Digital Signature**" field and then click "**Certify & Submit**."

RHC_	INV20220009922003			
General Information	Invoice Line Items	Supporting Documentation	Certifications	Signature
FCC FORM 463				
Signature				
Current User Information				
Name Email Phone Employers FCC RN Employers FCC RN				
Signature				_
Certifier's Full Name				
Digital Signature	1			
Date	Sep 8, 2022			
EXIT BACK	If you have questions please contact our Help l	Desk at (800) 453-1546 or RHC-Assist@ursac.org 8:00 a.m. — 8:00	p.m. ET Monday through Friday for assistance.	CERTIFY & SUBMIT
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Step 12: RHC Connect will direct you back to the Dashboard. Return to the "**My Forms**" section of the Dashboard to make sure your FCC Form 463 was submitted. To view the submitted FCC Form 463, click on the icon under "**Actions**." In the "**Status**" column. "**SP Review**" indicates that the service provider has been notified that the FCC Form 463 is awaiting their review.

RHC Connect	-			-	_	_		_
	(25) on ead Notifications	Information Requests		My Forms		My Orea	nizations	· · · · · · · · · · · · · · · · · · ·
16:51 Sep 08 2022	My Forms		C The F	unding Year 2023 funding request filing window di	oses in 113 days.			
	Form Type Form 463 Q. Search Form 463s		SEARCH					۲.
	Site Name	Site Number	Application Number	Application Nickname	Form	Last Update	Status	Actions
				F463 34177 9922 09.07.2022	Form 463	9/8/2022 4:51 PM EDT	SP Review	۲
				test	Form 463	9/8/2022 4:34 PM EDT	Draft	• O 🗓
				F463 34177.1	Form 463	9/8/2022 1:50 PM EDT	Draft	@ O 🗊



RHC Connect Walkthrough for Service Providers

Step 1: Log in to My Portal and click "Rural Health Care."

Administrative Co.			Sign Out
Dashboard			~
 In accordance with the Supply Chain and High Cost & Lifeline - FCC Form 4 	orders, new certifications have been added to the following forms: RHC 31. Service providers are required to submit these annual certifications.	- FCC Form 463 and the Te For additional informatio	elecom invoice, E-rate - FCC Form 473, X n, visit the USAC Supply Chain page.
💾 Upcoming Dates	High Cost	\checkmark	Help?
09/14 September 2022 Monthly	Lifeline	\sim	Send us a message Click here
Webinar	Rural Health Care	\sim	Call us
09/21 Funding Year 2022 Update Webinar	Schools and Libraries	\sim	(888) 641-8722
09/30 CAF BLS Form	Service Providers	\sim	
2022 Due (Optional)	USAC Customer Service Portal	\checkmark	
09/30 CAF BLS Form 507 Line Counts Due (Optional)	USAC Customer Service Portal	~	

Step 2: Click "RHC Connect."

Dashboard			· · · · · · · · · · · · · · · · · · ·
(i) In accordance with the Supply Chain o and High Cost & Lifeline - FCC Form 482	rders, new certifications have been added to the following forms: RHC - FCC Form 4 1. Service providers are required to submit these annual certifications. For addition.	63 and the 1 al informati	Telecom invoice, E-rate - FCC Form 473, X on, visit the USAC Supply Chain page.
💾 Upcoming Dates	High Cost	\sim	Help?
09/14 September 2022 Monthly Webinar	Lifeline	\sim	Send us a message Click here
00 (01 Funding Year	Rural Health Care	^	Call us
09/21 2022 Update 2022 Webinar	Telecom Invoice - Service Providers must use this page to submit and manage invoices in the Telecommunications Program.		(00) 012 0122
09/30 CAF BLS Form 507 Line Counts Due (Optional)	My Portal FCC Form 463 - Service providers must use this page to submit and manage invoices (FCC Forms 463) in the Healthcare Connect Fund (HCF Program for FY2021 and earlier, and the Connected Care Pilot Program (CCPP).	F)	
see fuil Calendar	RHC Connect - Service providers must use this page to submit and manage invoices (FCC Forms 463) in the Healthcare Connect Fund (HCF) Program for FY2022 and later	ŕ	



Step 3: Click the "My Invoices" tab and locate invoice. Status will be "SP Review." Under "Actions" column, click on "view" icon (•).



Step 4: Review information in the "**Summary**" section. You can move to each section by clicking the hyperlinks at the top of the page. Please not the instructions in the yellow box. Click "**Add service provider comment**" at the bottom of each tab if you want to add a comment or if anything in the form is incorrect.

	RHC_INV2022000001001	
Summary Invoice Line Items Additional Document	ation	
Summary		
Please review the contents of the Summary	/, Invoice Line Items, and Additional Documentation tabs. Comments and files may be attached to	the bottom of each tab. To return or
finalize this FCC Form 463, confirm review of th	ne Invoice Line Items tab with a digital signature and then click the "Return or Finalize" button on the	Additional Documentation tab.
<u>.</u>		
Paperwork Reduction Act (PRA)		>
RHC Invoice Number	RHC_INV2022000001001	
HCP or Consortium		
Form 462 Selection		
Funding Year	2022	
463 Nickname		
Vendor Name		
	E ADD	SERVICE PROVIDER COMMENT
Comment History		>



Step 5: All expense items are displayed in the "**Invoice Line Items**" section. An overview of each line item is displayed. Click on each line item to review the data entered by the applicant.

	RHC_INV20220000001001										
Summary	Invoice Line Items e Line Items Search	Additional I	Documentation			SEARCH			Download an i	Advanced Option () Excel Document Version 🛓 T 2	
Line Item #	Billing Account Number	HCP Number	Site Name	Expense Category	Expense Type	Expense Frequency	Bandwidth (Upload/Download)	Total Cost Remaining to Invoice 🕑	Today's Cost Invoiced 😧	Today's Potential Reimbursement 📀	
1	859563233			Equipment	Hardware	One-Time	1200/800 Mbps	\$15,000.00	\$10,500.00	\$8,000.00	
5	866563233			Service	High Speed Service	Monthly	1200/800 Mbps	\$12,000.00	\$2,300.40	\$1,403.44	
7	915263233			Equipment	Hardware	One-Time	1200/800 Mbps	\$14,000.00	\$5,403.33	\$2,402.00	
10	859562223			Service	High Speed Service	Monthly	1200/800 Mbps	\$20,000.00	\$18,034.04	\$15,394.99	
16	859863233			Equipment	Infrastructure	Quarterly	1200/800 Mbps	\$22,000.00	\$17,402.94	\$14,293.88	
18	492563233			Equipment	Hardware	One-Time	1200/800 Mbps	\$18,500.00	\$12,394.22	\$10,300.22	
21	253563233			Equipment	Hardware	One-Time	1200/800 Mbps	\$9,000.00	\$6,400.22	\$4,984.88	

Step 6: Review all of the information entered on this page.

	RHC_INV20220009969001									RETURN OR FINALIZE
Summary	Summary Invoice Line Rems Supporting Documentation Applicant Certifications Applicant Signature									
FCC FO	RM 463									
Invoice Select the ap	Line Items proved line items from For	m 462 RHC202200	009969 that you wou	uld like to add to this	invoice.					
	Search					SEA	RCH			
Line Item #	† Billing Account Number	HCP Number	Site Name	Expense Category	Expense Type	Expense Frequency	Bandwidth (Upload/Download)	Total Cost Remaining to Invoice 🕢	Today's Cost Invoiced	Today's Potential Reimbursement 🛛
1	123456		m	Construction	HCP Owned Network Costs - Cable, Copper	Monthly	444 Kbps/77 Kbps	\$7,132,639.54	\$135,000.00	\$87,750.00
LINE ITEM	1 Monthly Expense									
Total Cost \$7,132,639 Billing Acc 123456 Item Quar 44	Remaining to invoice () .54 ount Number atity Invoiced		s J	Service Start Date		Billing Peri Aug 1, 2022	od Start Date	Biling P Aug 31,	eriod End Date 2022	
Maximum \$208,164.0 Total Cost \$135,000.0 Today's po \$87,750.00	Amount for Chosen Peric 0 Invoiced (Undiscounted) 0 stential Reimbursement 4	ed eo eo eo				Show Ca	lculations			>
										BACK
									I	ADD SERVICE PROVIDER COMMENT (Optional)
Comment	History									*
No comme	nt history available									
			Ifyou	have questions pleas	e contact our Help Desk at (800) 453-1546	i or RHC-Assist@usac.c	org 8:00 a.m. — 8:00 p.m. ET Mond	ay through Friday for assistance.		Approved by OMB 3060-0804
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Step 7: Click on the "**Show Calculations**" section to see how the system is calculating support for each line item.

			RHC	_INV20220	009969001					RETURN OR FINALIZE
Summary	Summary Involce Line Items Supporting Documentation Applicant Certifications Applicant Signature									
FCC FO	RM 463									
Invoice Select the ap	Line Items	m 462 RHC20221	0009969 that you w	ould like to add to this	invoice.					
	Search						SEARCH			
Line Item #	Billing Account Number	HCP Number	Site Name	Expense Category	Expense Type	Expense Frequency	Bandwidth (Upload/Download)	Total Cost Remaining to Invoice 😧	Today's Cost Invoiced	Today's Potential Reimbursement 🛛
1	123456			Construction	HCP Owned Network Costs - Cable, Copper	Monthly	444 Kbps/77 Kbps	\$7,132,639.54	\$135,000.00	\$87,750.00
LINE ITEM:	1 Monthly Expense									
Total Cost \$7.132,639 Billing Acc 123456 Item Quar 44	Total Cost Remaining to invoice 57,132,639,54 Billing Account Number Service Start Date 123456 jul 30, 2022 Item Quantity Invoiced 44					Billing Aug 1,	Period Start Date 2022	Biling Aug 3	Period End Date 1, 2022	
Maximum	Amount for Chosen Perio	od 😡				Sho	w Calculations			~
\$208,164.0 Total Cost \$135,000.0 Today's pc \$87,750.00) Invoiced (Undiscounted)) tential Reimbursement (0 9				Th pe Yo Yo	e total commitment from your appr creat HCP program discount, comm ure involcing for 1.89% of the line it ur Potential Reimbursement of \$87,	Total Undiscounted Cost Fron Total Commitment Fron oved PCC Form 452 includes all reduction timent capping, and profession Today's Co. Today's em's total cost (\$135.000.00/\$7.132 (\$250.00 is 1.89% of your Commitment	n Approved FCC Form 462 n Approved FCC Form 462 tion factors, including the pe trivolced (Undiscounted) Potential Reimbursement 39.54), Amount (\$4,636,215,70),	97,132,639,54 54,636,215,70 reart eligible for support, the 65 5135,000,00 887,750,00
										ВАСК
									1	ADD SERVICE PROVIDER COMMENT (Optional)

Step 8: Click on the "**Supporting Documentation**" tab to review submitted documents. Applicants must upload, at minimum, invoice and proof of payment documentation. Click on the hyperlink under the "**Upload File**" column to review the submitted document. The relevant line item is displayed on the right.

RH	IC_INV20220009969001				RETURN OR FINALIZE
Summary Invoice Line Items Supporting Documentation A	oplicant Certifications Applicant Signature				
FCC FORM 463					
Supporting Documentation					
Document Type	Description	Upload File		Line Item(s)	
Invoice		Test Invoice		Line 1	
Proof of Payment		Test Proof of Payment		Line 1	
	-				ADD SERVICE PROVIDER COMMENT (Optional)
Comment History					~
No comment history available					
					Approved by OMB 3060-0804
	you have questions please contact our Help Desk at (800) 453-1546 or RHC-Assist@usac.	org 8:00 a.m. — 8:00 p.m. ET Monday through Friday for assis	tance.	
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Step 9: The "**Applicant Certifications**" section displays the applicant's certifications.

RHC_INV20220009969001	
Summary Invoice Line Items Supporting Documentation Applicant Certifications Applicant Signature	
FCC FORM 463	
Certifications	
I certify under penalty of perjury that I am authorized to submit this request on behalf of the applicant or consortium.	
i Lertify under penalty of perjury that I have examined this form and attachments and, to the best of my knowledge, information, and belief, all information contained therein is true and correct.	
I certify under penalty of perjury that the applicant or consortium members have received the related services, network equipment, and/or facilities itemized on the invoice form.	
I certify under penalty of perjury that the required 35% minimum contribution for each item on the FCC Form 463 was funded by eligible sources as defined in the FCC rules and that the required contribution was remitted to the service provider.	
I understand that all documentation associated with this application, including all billing records for services received, must be retained for a partic of at least five years after the last date of service delivered in a particular funding year pursuant to 47 CFR § 24.631.	
	Approved by OMB 3060-0804
H you have questions please contact our Heip Desk at (800) 453-1546 or RHC-Assist@usac.org 8:00 a.m. — 8:00 p.m. ET Monday through Friday for assistance.	
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Step 10: The "**Applicant Signature**" displays the applicant's signature.

	RHC_INV20220009969001	
Summary Invoice Line Items	Supporting Documentation Applicant Certifications Applicant Signature	
FCC FORM 463		
Signature		
User Information		
	Name Email Employer Title Employer's FCC RN	
Signature		
	Certifier's Full Name Digital Signature Date Sep 7, 2022	
	If you have questions please contact our Help Desk at (800) 453-1546 or RHC-Assist@usac org 800 a.m. — 8.00 p.m. ET Monday through Friday for assistance.	Approved by OMB 3060-0804



Step 11: Navigate back to the "**Summary**" page to return the form to the HCP or finalize and submit the FCC Form 463.

F	RHC_INV20220009969001 -		RETURN OR FINALIZE
Summary Invoice Line Items Supporting Documentation	Applicant Certifications Applicant Signature		
FCC FORM 463			
General Information			
Paperwork Reduction Act (PRA)			>
RHC Invoice Number HCP or Consortium Form 492 selection Funding Year 463 Nickname SPIN/498 ID Vendor Name			
		ADD SERV	ICE PROVIDER COMMENT (Optional)
Comment History			~
No comment history available			
	If you have questions please contact our Help Desk at (800) 453-1546 or RHC-Assist@usac.org 8:00 a.m. — 8:00 p.m. ET Monday through Friday for assistance.	Ap	proved by OMB 3060-0804
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Step 12: If the FCC Form 463 has incorrect information entered, return the form to the HCP. You must leave comments for the HCP, directing them to the incorrect information. You must leave at least one comment before the "**Return Form**" button is activated.

RHC_INV20220009969001	
Summary Invoice Line Items Supporting Documentation Applicant Certifications Applicant Signature	
Review	
A If you choose to Return for Changes, the application will be returned to the Health Care Provider and you will be taken back to the landing page.	
I have reviewed this FCC Form 463 and I would like to	
Please note: You must write at least one (1) comment on one or more of the prior tabs if you wish to return this FCC Form 463 to the Health Care Provider for changes.	
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Step 13: Once the FCC Form 463 has been returned, you will see this notice on the screen.

RHC_INV2022000996	i9001
Summary Invoice Line Items Supporting Documentation	
Review A RHC_INV20220009969001 has been returned to the Applicant for changes.	

Step 14: When the HCP account holder logs back into RHC Connect, they will see the service provider's comments and make corrections. They will be required to re-certify the FCC Form 463 before submitting it. Once the HCP submits the Form 463, the service provider will be notified.

	RHC_INV20220009969001										
	General Informatio	on		Invoice Line I	tems	Supporting Docum	nentation	Certifications		Signature	
FCC FORM 463											
Invoice Li	ne ltems										
Select the approve	ed line items from Fo	orm 462 KHC2U2	20009969 that you	would like to add to	this invoice.		SEARCH				
Line Item † Bi # Ni	illing Account lumber	HCP Number	Site Name	Expense Category	Expense Type	Expense Frequency	Bandwidth (Upload/Download)	Total Cost Remaining to Invoice 😧	Today's Cost Invoiced 😡	Today's Potential Reimbursement 💿	Status Ø
1 12	23456			Construction	HCP Owned Network Costs - Cable, Copper	Monthly	444 Kbps/77 Kbps	\$7,132,639.54	\$135,000.00	\$87,750.00	Added
ADD COMMENT	r FOR SERVICE PRO ecc ptional UPLOAD pry 13 52 PM EDT fformation	VIDER	re e							[SAVE & CONTINUE
										Sh	owing 1 - 1 of 1
			If 3	you have questions p	lease contact our Help Desk at (800)	453-1546 or RHC-Assist	@usac.org 8:00 a.m. — 8:00 p.	m. ET Monday through Friday for ass	stance.	Approve	d by OMB 3060-0804
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Step 15: Follow steps 1-3 above to log back into RHC Connect to review the corrections. All comments are recorded and are displayed under the "**Comment History**" section. Click "**Return or Finalize**."



Summary	Invoice Line Items	upporting Docum	nentation Applic	ant Certifications A	Applicant Signature					
FCC FOR	RM 463									
Invoice Select the app	Line Items	m 462 RHC20220	1009969 that you we	uld like to add to this i	involce.					
	Search					SEA	IRCH			
Line Item	Billing Account Number	HCP Number	Site Name	Expense Category	Expense Type	Expense Frequency	Bandwidth (Upload/Download)	Total Cost Remaining to Invoice 😧	Today's Cost Invoiced	Today's Potential Reimbursement O
1	123456			Construction	HCP Owned Network Costs - Cable, Copper	Monthly	444 Kbps/77 Kbps	\$7,132,639.54	\$135,000.00	\$87,750.00
										ADD SERVICE PROVIDER COMMENT (Optional)
Comment H	istory									~
9/9/2	022 3:56 PM EDT									
9/9/2	022 3:52 PM EDT									
test, incorre	ct information									Showing 1 - 2 of 2
										Approved by OMB 3060-0804
			lfyou	i have questions pleas	e contact our Help Desk at (800) 453-154	5 or RHC-Assist@usac.o	org 8:00 a.m. — 8:00 p.m. ET Monda	y through Friday for assistance.		
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Step 16: Click the correct radio button to indicate whether any third parties were involved during the competitive bidding process. Then click "**Next**."

	RHC_INV20220009969001			
Summary Invoice Line Items Supporting Documentation	Applicant Certifications Applicant Signature			
Declaration of Assistance		Certifications	Signature	
FCC FORM 463 Declaration of Assistance Have any consultants or third parties helped y authorized to act on your behalf in the RHC Pro Ves No	u to identify the applicant's Request for proposals (RFP) or FCC Form gram? *	461, helped to connect you with the health care provider p	participating in the program, or is anyone	
EXIT				NEXT
	If you have questions please contact our Help Desk at (800) 453-1546	or RHC-Assist@usac.org 8:00 a.m. — 8:00 p.m. ET Monday thro	ough Friday for assistance.	Approved by OMB 3060-0804
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Step 17: If you click **"Yes**," you will be directed to click the **"Add Contact**" hyperlink and enter information about the third party who assisted you with any of the described activities. Once all fields are complete, click **"Save**" to continue.



FCC FOF	RM 463							
Declara	ation of Ass	istance						
	Have any consultan authorized to act or Yes No	ts or third parties help n your behalf in the RH	ed you to identify the applicant's Reque C Program? *	st for proposals (RFP) or FCC Form 461, he	lped to connect you with the health ca	re provider participatin	g in the program, or is anyone	
Name		Title	Employer	Nature of Relationship		Email	Telephone Number	
				No item	s available			
+ Add Co	ntact							
[New Contact							
	First Name			Middle Name(Optional)		Last Name		
	Title/Role							
	Employer							
	Address 1							
	Address 1							
	Address 2							
				-				
	City			State Select State		Zip •		
	Email							
	Phone				Extension(Optinal)			
	Nature of Relationship							
							CANCEL	
EXIT								NEXT

Step 18: Once you click "**Save**," a pop-up window will appear asking if you are sure you want to save the contact information. Click "**Yes**" to save the information.



	Declaration of	Assistance	Are you sure want to rave the context.			Signature					
C FORM 4	463										
oclaratio	on of Assistanco		NO	YES							
Have	any consultants or third partie	as helped you to identify the ar	plicant's Request for proposals (REP) or ECC Form 461 beloed to	connect you with the health care	vovider participat	ing in the program or is anyone					
author	rized to act on your behalf in t	the RHC Program?*		connect you with the neural care	normer participat	ing in the program, or is anyone					
O Yes											
Name	Title	Employer	Nature of Relationship	En	nail	Telephone Number					
			No items avail	able							
+ Add Contact											
New	Contact										
First	t Name		Middle Name(Optional)		Last Name						
Joh	in				Smith						
Title	/Role										
Πc	tonsultant										
Emp	loyer										
ITE	Heaven										
Add	Address 1										
123	1224 Main Street										
Add	ress 2										
City			State		Zip						
Los	s Angeles		Select State	•	90028						
Ema	il										
joh	in.smith@it.com										
Phor	ne		Ext	ension(Optinal)							
800	01231234										
Nati	ure of Relationship										
cor	nsultant										
						CANCEL					

Step 19: Once the information is saved, it will be displayed on the screen. Click "**Next**" to continue.

		RHC_IN	V20220009969	001						
Sum	mary Invoice Line Items	Supporting Documentation Applicant Ce	rtifications Applicant Signatu	ire						
-		Declaration of Assistance		Certifications		Signature				
F	C FORM 463									
D	eclaration of Ass	istance								
	Have any consultan authorized to act o Yes No	nts or third parties helped you t y identify t n your behalf in the RHC Program? *	he applicant's Request for pro	posals (RFP) or FCC Form 461, helped to connect you with the	health care provider participating in the program,	, or is anyone				
	Name	Title	Employer	Nature of Relationship	Email	Telephone Number				
	John Smith	IT consultant	IT Heaven	IT consultant	john.smith@it.com	2001231234				
L	+ Add Contact									
E	ατ									
	Hyou have questions please contact our Help Desk at (800) 453-1546 or RHC-Assist@usac.org 8:00 a.m. — 8:00 p.m. ET Monday through Friday for assistance.									
¢	1022 Universal Service Admini	strative Company. All rights reserved.					PRIVACY POLICIES			

Step 20: If you select "No," click "Next" to continue.



F	RHC_INV20220009969001			
Summary Invoice Line Items Supporting Documentation	Applicant Certifications Applicant Signature			
Declaration of Assistance		Certifications	Signature	
FCC FORM 463 Declaration of Assistance Have any consultants or third parties helped you unboing to act on your behalf in the RHC Prog Ves No No	u to identify the applicant's Request for proposals (RFP) or FCC Form ram? *	461, helped to connect you with the health care provider participating in the p	program, or is anyone	NEXT
	If you have questions please contact our Help Desk at (800) 453-1546	or RHC-Assist@usac.org 8:00 a.m. — 8:00 p.m. ET Monday through Friday for assists	Approved b ance.	y OMB 3060-0804
🕲 2022 Universal Service Administrative Company. All rights res	erved.		F	RIVACY POLICIES

Step 21: Read and click all certifications. You will be unable to move forward until all certifications are clicked. Click **"Save & Continue**."

RHC_INV20220009	969001	
Summary Invoice Line Items Supporting Documentation Applicant Certifications Applican	t Signature	
Declaration of Assistance	Certifications	Signature
FCC FORM 463		
Castifications		
Certifications		
I certify under penalty of perjury that I am authorized to submit this request on behalf of the service	e provider.	
I understand that the service provider must apply the amount submitted, approved, and paid by US	;AC to the billing account of the applicant(s) and FRN/FRN ID listed on this invoice.	
I certify under penalty of perjury that I have examined this form and attachments and that, to the b	est of my knowledge, information, and belief, the date, quantities, and costs provided are	true and correct.
I certify under penalty of perjury that I have abided by all RHC Program requirements and procedur	es, including all applicable Commission rules.	
I certify under penalty of perjury that I charged only for eligible services delivered or provided to the	a applicant prior to submitting the invoice form and accompanying documentation.	
I certify under penalty of perjury that I have not offered or provided a gift or any other thing of value	e to the applicant (or to the applicant's personnel, including its consultant) for which it will	l provide services.
I certify under penalty of perjury that the consultants or third parties hired do not have an ownersh Program rules, including the Commission's rules requiring fair and open competitive bidding.	ip interest, sales commission arrangement, or other financial stake in the service provider.	r chosen to provide the requested services, and that they have otherwise complied with RHC
I certify under penalty of perjury, as a condition of receiving support, that I will provide to the health respond to Commission or Administrator inquiries.	n care providers, on a timely basis, all information and documents regarding supported eq	guipment, facilities, or services that are necessary for the applicant to submit required forms or
I understand that all documentation associated with this application, including all billing records for	r services received, must be retained for a period of at least five years after the last day of	the delivery of supported services, equipment or facilities pursuant to 47 CFR § 54.631.
I certify under penalty of perjury that no universal service support has been or will be used to purch posing a national security threat to the integrity of communications networks or the communication	nase, obtain, maintain, improve, modify, or otherwise support any equipment or services p ns supply chain since the effective date of the designations.	produced or provided by any company designated by the Federal Communications Commission as
I certify under penalty of perjury that no Federal subsidy made available through a program admini purchase, rent, lease, or otherwise obtain, any covered communications equipment or service, or m	istered by the Commission that provides funds to be used for the capital expenditures nec saintain any covered communications equipment or service previously purchased, rented,	cessary for the provision of advanced communications services has been or will be used to leased, or otherwise obtained, as required by 47 C.F.R. § 54,10
EXIT BACK		SAVE & CONTINUE
		Approved by OMB 3060-0804
If you have questions please contact	st our Help Desk at (800) 453-1546 or RHC-Assist@usac.org 8:00 a.m. — 8:00 p.m. ET Mond	day through Friday for assistance.
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Step 22: Type your full name as it appears in RHC Connect into the "**Digital Signature**" field and then click "**Certify & Submit**."



		F	RHC_INV2022	20009969001	
Summa	ry Invoice Line Items	Supporting Documentation	Applicant Certifications	Applicant Signature	
-		Declaration of Assistance		Certifications 5	ignature
FCC	FORM 463				
Sig	nature				
Cur	rent User Information				
		Name Email SPIN/498 ID Service Provider Name Service Provider FCC RN			
Sig	ature				
		Certifier's Full Name Digital Signature Date	iep 9, 2022		
EXI	ВАСК		If you have questions pl	iesse contact our Heip Desk at (800) 453-1546 or RHC-Assist@usac org 800 a.m. — 8:00 p.m. ET Monday through Friday for assistance.	CERTIFY & SUBMIT
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Step 23: Navigate back to the "**Dashboard.**" The invoice should appear as "**Submitted**" under the "**Status**" column. Under the "**Actions**" column, you can view the submitted FCC Form 463 or download a PDF copy of the form.

ն Dashboard									
	RHC Connect	-	6		-	-	-	_	
	<	My Fe	unding		My Invoice	1		My SPINs	
		My Form 463s							
	17.54	Q. Search Form 463s		SEARCH STATUS Any					۲- ۵
	Sep 09 2022	Invoice Number	Site Name		Site Number	Form 462	Invoice Deadline	Status	Actions
		RHC_INV20220009920001				RHC20220009920	10/28/2025	SP Review	۲
		RHC_INV20220009895004				RHC20220009895	10/28/2025	Returned	
		RHC_INV20220009902001				RHC20220009902	10/28/2025	Submitted	۵ ک
		RHC_INV20220009959001				RHC20220009959	10/28/2025	Submitted	۵ ۵
		RHC_INV20220009959002				RHC20220009959	10/28/2025	Returned	
		RHC_INV20220005387004				RHC20220005387	10/28/2025	Submitted	æ 🖟
		RHC_INV20220009895007				RHC20220009895	10/28/2025	Returned	
		RHC_INV20220006655001				RHC20220006655	10/28/2025	Submitted	۵ ک
		RHC_INV20220009969001				RHC20220009969	10/28/2025	Submitted	æ 🖟
		RHC_INV20220009960002				RHC20220009960	10/28/2024	Submitted	•



Frequently Asked Questions

What changes were made to RHC Connect?

RHC Connect has a new look and feel that is more intuitive and user-friendly. It is easier to navigate the form for submission, and it is easier for RHC program reviewers to review and approve forms.

Did the FCC Form 463 change?

No, the FCC Form 463 itself did not change—only the look and feel has changed. The questions on the form and the information required of applicants remain the same.

Who is impacted by this change?

RHC Connect is used for FY2022 and future funding years. Applicants who participate in the Telecom Program will begin submitting the FCC Form 466 in RHC Connect in FY2024. CCPP projects are not impacted unless they also participate in the HCF Program.

Can I still make updates or changes to my FCC Forms 460 in My Portal?

Yes, please verify in My Portal that all account holder information is accurate and up to date. USAC will import this data to pre-populate the FCC Forms 461, 462 and 463.

Resources

For more information, visit the <u>Welcome to RHC Connect – FCC Form 463</u> webpage.

For questions about the Rural Health Care program, contact <u>RHC-Assist@usac.org</u> or the RHC Customer Service Center at (800) 453-1546 from 8 a.m. – 8 p.m. ET Monday through Friday for assistance. Use the <u>RHC Customer Service Center Tip Sheet</u> to learn about what the RHC Customer Service Center can and cannot help you with.