Connected Care Pilot Program
Health Care Provider (HCP) Application Process

1. Submit Project Proposal to FCC
   HCP submits Connected Care Project Proposal
   HCP must submit project application for FCC review.
   HCP should present a well-defined plan for meeting the health care needs of participating patients.

2. If selected
   Develop Evaluation Criteria & Request for Services
   HCP submits FCC Form 461
   If selected, HCP describes the services needed and develops scoring criteria to evaluate bids.
   The request for services posts to usac.org for 28 days (minimum).

3. Evaluate Bids and Select a Service Provider
   HCP selects a service provider
   After the 28 day period, the HCP chooses the most "cost effective" service provider. The HCP should keep all documentation from this process.

4. Submit Funding Request
   HCP submits FCC Form 462
   HCPs provide information about the services selected, cost, service provider information, and terms of service agreements.

5. Certify Connection & Invoice
   HCP submits FCC Form 463
   HCPs initiate the invoicing process by sending the FCC Form 463 to their service provider for review and then submission to USAC.

*Note: each physical site/location must submit its individual FCC Form 460, even if part of a hospital system. A hospital system is not considered one entity; it must form a consortium to apply.