


## Connected Care Pilot Program

# Application View

**Log in to My Portal**– Go to [My Portal](#). Your Username is your email address. Instructions to set up your My Portal account are included in your FCC Form 460 Approval email.



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**Username**

**Password**

[Forgot password?](#)

You are accessing a portal to Universal Service Administrative Company (USAC) systems used to administer participation in the federal Universal Service programs in compliance with 47 C.F.R. Part 54. Access to the systems is provided solely to USAC-authorized users for USAC-authorized business purposes. By logging in, you represent that you are an authorized user. Use of this system indicates acceptance of the terms and conditions governing the USAC systems. USAC monitors user access and content for compliance with applicable laws and policies. Use of the system may be recorded, read, searched, copied and/or captured and is also subject to audit. Unauthorized use or misuse of this system is strictly prohibited and subject to disciplinary and/or legal action.

☐

Click the box to accept

By signing in, I accept the [terms and conditions](#) of the USAC system.

Sign In

Don't have an account? [Create an account](#)

**Select Connected Care Pilot Program** – From the dashboard homepage select Connected Care Pilot Program.

### Dashboard

Upcoming Dates
 

12/07 2020

Connected Care Pilot Program Application Window Closes

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01/04 2021

FY2021 RHC Program Filing Window Opens

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04/01 2021

FY2021 RHC Program Filing Window Closes

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[see full calendar](#)

### Rural Health Care

RHC My Portal - RHC My Portal allows users to create, sign, certify, and submit all forms for the Healthcare Connect Fund (HCF) and Telecommunications (Telecom) Programs of the Rural Health Care Program.

**Connected Care Pilot Program** - Health care providers must use this page to complete and submit their Connected Care Pilot Program application to the FCC.

### Help?

Send us a message  
[Click here](#)

Call us  
(888) 641-8722

## Dashboard View

DASHBOARD

START NEW APPLICATION

Good Afternoon John Smith

3 DRAFT

6 SUBMITTED

Window closes in 39 days 14 hours 40 mins

Start New Application

Site Name	Application Number	Action
Riverside Medical Center	CCPP2020008885	<a href="#">Resume</a>   <a href="#">View</a>
Sunnydale Hospital	CCPP20200656251	<a href="#">Resume</a>   <a href="#">View</a>
Tulip Clinic	CCPP20200049587	<a href="#">Resume</a>   <a href="#">View</a>

Note: If you would like to print a hardcopy of any of your applications, click 'View' then print from your browser.


11:52


Oct 13, 2020


[Privacy Act Notice](#)

2

## Application Type

 DASHBOARD

 START NEW APPLICATION



USAC  
Universal Service  
Administrative Co.

Start

Contact

Sites

Project

Funding

Documentation

Certification

### Start

**Application Type \***

☒ Individual Health Care Provider (HCP) (You are applying on behalf of one health care provider physical site)

☐ Consortium Application (You are applying on behalf of more than one health care provider site e.g., separate physical sites for multiple health care providers, or multiple sites for a health care system or organization)

**Select from your available individual sites \***

NOTE: If you can't find a site you are looking for, make sure the appropriate FCC Form 460 for that site is approved and you are listed as an account holder.

**Applicant Information (Lead Site Information):**

Applicant Name:

Applicant FCC  
Registration  
Number:

Name of Legal  
Entity:

Applicant National  
Provider Identifier:

BACK

EXIT

SAVE & CONTINUE

If you have questions please contact our Help Desk at (800) 453-1546 or RHC-Assist@usac.org 8:00 a.m. – 8:00 p.m. ET Monday through Friday for assistance.

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# Contact

DASHBOARD
START NEW APPLICATION

Start
Contact
Sites
Project
Funding
Documentation
Certification

## Contact

Permission	First Name	Last Name	Title/Position	Address	City	State	Zip Code	Email	Connected Care Project Manager
Primary									<input type="checkbox"/>
Tertiary			CEO						<input type="checkbox"/>
Tertiary			Officer						<input type="checkbox"/>

NOTE: If a contact person is missing or incorrect from this page, you can submit an FCC Form 400 revision to add new account holders.

BACK
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SAVE & CONTINUE

If you have questions please contact our Help Desk at (800) 453-1546 or RHC-Assist@usac.org 8:00 a.m. - 8:00 p.m. ET Monday through Friday for assistance.

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# Site Information

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Start
Contact
Sites
Project
Funding
Documentation
Certification

## Site Information

**Summary Information**

Lead Site Name: Hospital District #1

Number of Physical Sites: 1

Total Patient Population Served: 0

**Participating Site Information**

Enter the 'Total Patient Population' for each site below

HCP Number	Site Name	Address	City	State	Zip Code	County	Non-Profit Status	Eligibility Category	Rurality Determination	Tribal Affiliation	Total Patient Population Served
	Hospital District #1						Non-profit	Not-for-profit hospital	Rural	N/A	0

What is the estimated number of patients to be served by the pilot project? \*

Select the service areas covered by all the participating site(s) included in this application \*

BACK
SAVE & EXIT

SAVE & CONTINUE

## Project

### Project

Provide a brief summary of the pilot project for which Connected Care Pilot Program funding is being requested

#### Executive Summary \*

A large text area for writing the executive summary, with a vertical scrollbar on the right side.

1513 of 2500 characters

BACK

SAVE & EXIT

SAVE & CONTINUE

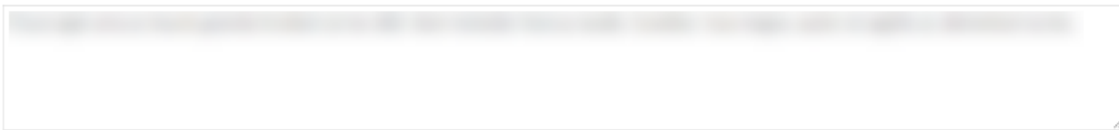
### Project

Do the participating providers on this Connected Care Pilot Program application have previous experience providing telehealth services (other than electronic health records)? \*

☐ Yes

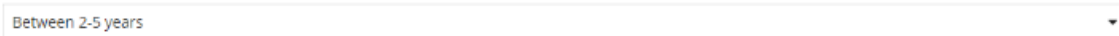
☒ No

Name the health care provider or organization that you will be partnering with to provide telehealth services \*

A text area for naming the health care provider or organization, with a vertical scrollbar on the right side.

150 of 1000 characters

Number of years of telehealth experience (participating sites or partner organizations) \*

A dropdown menu showing "Between 2-5 years".

Select the telehealth services with which the participating sites or partner organizations have experience \*

☐ Patient-based Internet-Connected Remote Monitoring

☐ Other Monitoring

☐ Video Consults

☒ Imaging Diagnostics

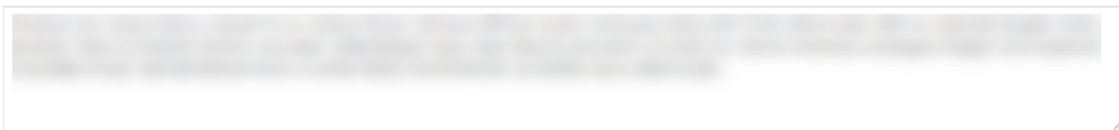
☐ Other Diagnostics

☐ Remote Treatment

☐ Video Visits or Consults

☐ Other Services

Describe the services selected above and list the participating sites or partner organizations with this experience \*

A large text area for describing the selected services and listing participating sites, with a vertical scrollbar on the right side.

408 of 1000 characters

BACK

SAVE & EXIT

SAVE & CONTINUE

## Project

### Select the geographic areas and populations served by the participating providers on this Connected Care Pilot Program application \*

- ☐ A geographic area with a large underserved or low-income population. (For purposes of the Pilot Program, health care providers can determine whether a patient is considered low-income by determining whether (1) the patient is eligible for Medicaid or (2) the patient's household income is at or below 135% of the U.S. Department of Health and Human Services Federal Poverty Guidelines (FCC 20-44, para. 52))
- ☐ A geographic area that has experienced recent health care provider closures or other health care shortages or deficiencies
- ☒ A geographic area that is subject to other factors that affect the ability of the population to obtain or access health care services
- ☐ N/A

#### Please describe \*

328 of 2500 characters

BACK

SAVE & EXIT

SAVE & CONTINUE

### The proposed pilot project will serve (check all that apply)

- ☐ Department of Health and Human Services, Health Resources & Services Administration (HRSA) designated Health Professional Shortage Areas for primary care or mental health care only). Refer to the HRSA HPSA look-up tool at: <https://data.hrsa.gov/tools/shortage-area/hpsa-find>
- ☒ Medically Underserved Areas as defined by the HRSA. Refer to the HRSA MUA look-up tool at: <https://data.hrsa.gov/tools/shortage-area/mua-find>

#### Please identify these areas: \*

2 of 1000 characters

☐ N/A

Would the participating providers that are included in this application and located in non-rural areas primarily serve veterans and low-income patients in rural areas? If so, list the counties where patients will be served. \*

☒ Yes

☐ No

Enter the percentage of the total patient population that falls into this category \*

#### Please explain and identify the rural counties \*

2 of 1000 characters

Would the pilot project primarily serve veterans or low-income patients? \*

- ☐ Veterans
- ☐ Low-income
- ☒ Both
- ☐ Neither

Enter the estimated percentage of the total patient population served by the pilot project that are veterans \*

Enter the estimated percentage of the total patient population served by the pilot project that are low-income \*

Please explain \*

136 of 1000 characters

Are the participating providers on this Connected Care Pilot Program application affiliated or partnered with Veterans Affairs facilities? \*

- ☒ Yes
- ☐ No

Please explain: \*

374 of 1000 characters

BACK

SAVE & EXIT

SAVE & CONTINUE

Have any of the health care provider sites for the proposed pilot project received or expect to receive funding from any FCC program (Telecommunications Program, Healthcare Connect Fund Program, COVID-19 Telehealth Program, etc.)? \*

- ☒ Yes
- ☐ No

Please provide the relevant application number(s) or Funding Request Numbers and describe what the program funding was or is or will be used for and how your Pilot Program funding request differs \*

0 of 1000 characters

## Project

CCPP2020000034

The proposed Pilot Project will treat or manage (check all that apply) ? \*

- ☒ Chronic or long-term conditions
- ☐ High-risk pregnancy/maternal health
- ☐ Infectious disease Other than COVID-19
- ☐ Infectious disease—COVID-19
- ☒ Mental health conditions
- ☐ Opioid dependency
- ☐ Other

Describe the experience of participating sites or partner sites treating each condition, including the number of years treating each condition \*

610 of 1000 characters

Additional Information on specific conditions to be treated

328 of 1000 characters

BACK

SAVE & EXIT

SAVE & CONTINUE

## Project

Describe the plan for implementing and operating the pilot project, including how the project intends to recruit patients and plans to provide training to providers and patients \*

610 of 2500 characters

What are the goals and objectives of the proposed Pilot Project (check all that apply) \*

- ☒ Reduce patient costs
- ☒ Reduce provider costs
- ☐ Improve patient overall health
- ☐ Improve patient adherence to treatment plan
- ☐ Increase number of patient engagements
- ☐ Reduce health care costs for facilities and the health care system
- ☐ Support the trend towards connected care everywhere
- ☐ Other

Please describe \*

310 of 2500 characters

BACK

SAVE & EXIT

SAVE & CONTINUE



## Project

What is the estimated timeline for ramping up the proposed pilot project service(s) (not to exceed 6 months from the date a funding commitment is issued)? \*

- ☐ 1-2 Months  
☒ 3-4 Months  
☐ 5-6 Months

BACK

SAVE & EXIT

SAVE & CONTINUE

## Project

Describe what data will be collected and what metrics will be used to assess the project's outcomes. Also include a description of how the project will collect, track, and store such information. \*

392 of 2500 characters

BACK

SAVE & EXIT

SAVE & CONTINUE

## Project

Describe plans for obtaining any necessary patient devices or medical equipment that will be used to provide the connected care services for the proposed pilot project \*

416 of 2500 characters

BACK

SAVE & EXIT

SAVE & CONTINUE

## Project

Has the project received any commitments from community partners, including physicians, hospitals, health systems, and home health/community providers to the success of the proposed pilot project? \*

- ☒ Yes  
☐ No

Please describe \*

447 of 2500 characters

BACK

SAVE & EXIT

SAVE & CONTINUE

## Project

Explain how the pilot project might be self-sustaining once established \*

362 of 2500 characters

BACK

SAVE & EXIT

SAVE & CONTINUE

Is this Connected Care Pilot Project application requesting funding for network equipment? \*

☒ Yes

☐ No

Is this Connected Care Pilot Project application requesting connectivity services for participating health care providers? \*

☒ Yes

☐ No

Is this Connected Care Pilot Project application requesting funding for patient broadband? \*

☒ Yes

☐ No

Estimate of percentage of pilot project patient population that lacks adequate broadband for connected care services \*

How will this pilot project assess whether a patient lacks broadband service or has broadband Internet access service insufficient for the indicated connected care service based on speed, technology, or data cap limitations? \*

695 of 1000 characters

Technology \*

☒ Fixed

☒ Mobile

☒ Other

Speed necessary for the pilot project

Download \*

Upload \*

Mobile technology required for the pilot project \*

☐ 2G

☒ 3G

☐ LTE

☐ 4G

☐ 5G

Please Describe \*

328 of 1000 characters

Provide the estimated number of broadband connections that the health care provider intends to purchase to provide connected care services to patients who lack broadband service or have insufficient broadband services: \*

Is this Connected Care Pilot Project application requesting funding for an information service, other than broadband connectivity, that you will use to provide connected care services?\*

☒ Yes  
☐ No

Describe the service \*

853 of 1000 characters

Does the service facilitate capturing, transmitting, or storage of data for connected care?\*

☒ Yes  
☐ No

Describe why it is integral to your Pilot Project \*

328 of 1000 characters

## Funding

### Funding

Enter the estimated costs for eligible items required to support this Pilot Project

*Note: In this section, provide the estimated funding for eligible items for which the pilot project intends to request funding. Including costs in this section does not guarantee that the costs are in fact eligible for funding through the Connected Care Pilot Program. Selected pilot projects will be required to comply with the applicable competitive bidding rules and submit a funding request for each item for which funding is requested.*

**Year One**

Item	Category of Eligible Expense	Description of Expense	Quantity of Items	Expense Frequency	Quantity of Expense Periods	Cost per Item per Expense Period/ Unit Cost	Total Cost	Remove
Xpsx	Network equipment	Network connector	100	One-Time	1	10	\$1,000.00	
Access	Patient broadband internet access ser...	Patient access	100	Monthly	12	10	\$12,000.00	

[Add Item](#)

**Year Two**

Item	Category of Eligible Expense	Description of Expense	Quantity of Items	Expense Frequency	Quantity of Expense Periods	Cost per Item per Expense Period/ Unit Cost	Total Cost	Remove
Access	Patient broadband internet access ser...	Patient access	100	Monthly	12	10	\$12,000.00	

[Add Item](#)

**Year Three**

Item	Category of Eligible Expense	Description of Expense	Quantity of Items	Expense Frequency	Quantity of Expense Periods	Cost per Item per Expense Period/ Unit Cost	Total Cost	Remove
No items available								

**Total Funding Request**

Year	Total	Total @ 85%
1	\$13,000.00	\$11,050.00
2	\$12,000.00	\$10,200.00
3	\$0.00	\$0.00
Total	\$25,000.00	\$21,250.00

Estimated Funding  
Request Total: \$21,250.00

Estimated Applicant  
Share of Cost for  
Eligible Items: \$3,750.00

\* Estimated Cost of  
Ineligible Items: 100000

Total Estimated Pilot  
Project Cost: \$125,000.00

[BACK](#)[SAVE & EXIT](#)[SAVE & CONTINUE](#)

## Funding

Estimated Applicant Share of Cost for Eligible Items: \$3,750.00

**Please select all anticipated sources of financial support for the applicant's share of cost for eligible items \***

- ☒ Eligible HCP participant
- ☐ State grants, funding, or appropriations
- ☐ Federal funding, grants, loans, or appropriations
- ☐ Tribal government funding
- ☐ Other grant funding including private grants
- ☐ Individual patients

Estimated Cost of Ineligible Items: \$100,000.00

**What is the plan to cover the cost of ineligible items? \***

695 of 1000 characters

[BACK](#)[SAVE & EXIT](#)[SAVE & CONTINUE](#)

# Documentation

## Documentation

Please attach supporting documentation to provide additional information on any of the fields included in the application form or to assist the Federal Communications Commission in making a determination of whether you should be selected to participate in the Connected Care Pilot Program.

*Note: The applicant must attach documentation of the participating health care provider(s)'s financial health (e.g., recent audited balance sheets and income statements that are no more than two years old).*

By checking this box, Applicants request confidential treatment under the Commission's rules, 47 CFR § 0.459, for one or more of the attachments. Only those portions of an attachment that actually contain confidential information may be designated as confidential. All information for which confidential treatment is requested must be specifically identified, for example, by highlighting or setting off the information with brackets. The attachment containing the confidential information must be marked "CONFIDENTIAL" in the file name and, where feasible, in a page header. Where only a portion of a document contains confidential information, a public version of the document, with the confidential information redacted from it, must also be submitted.

☐ Request confidential treatment

### Financial Health Documentation \*



UPLOAD

Drop files here

### General Files



UPLOAD

Drop files here

### Non-Confidential Only (Including Waivers)



UPLOAD

Drop files here

Applicants may request a waiver of FCC rules to participate in the Connected Care Pilot. When requesting a waiver, additional documentation must be included detailing the need for such a waiver (these attached materials will not be withheld from public inspection pursuant to the procedures set forth in section 0.459 of the Commission's rules). Does the project need a waiver of any applicable FCC rules to participate in the Pilot Program? \*

- ☒ Yes  
☐ No

Please identify the rules you wish to have waived \*

0 of 1000 characters

## Certifications

### Select all Certifications:

- ☒ I certify, under penalty of perjury, that I am authorized to submit this application on behalf of the health care provider(s) listed in the application.
- ☒ I certify, under penalty of perjury, that to the best of my knowledge, information, and belief, all information contained in this application, and in any attachments, is true and correct.
- ☒ I certify and acknowledge, under penalty of perjury, that if selected, the health care provider(s) in the application will comply with all applicable Connected Care Pilot Program rules, requirements and procedures, including the requirement to pay 15% of the costs for supported items from eligible sources, and all applicable federal and state laws, including the Americans with Disabilities Act, the Rehabilitation Act, the False Claims Act, the Anti-Kickback Statute, and the Civil Monetary Penalties Law.
- ☒ I certify and acknowledge, under penalty of perjury, that if selected, the health care providers in the application will comply with the applicable Health Insurance Portability and Accountability Act (HIPAA) requirements and other applicable privacy and reimbursement laws and regulations, and applicable medical licensing laws.
- ☒ I certify and acknowledge, under penalty of perjury, that all documentation associated with this application must be retained for a period of at least five years after the conclusion of the participating pilot project to demonstrate compliance with the Connected Care Pilot Program rules, requirements and procedures, subject to audit.
- ☒ I certify, under penalty of perjury, to the best of my knowledge, that the health care provider(s) listed in the application is not already receiving or expecting to receive other funding (from any source, private, state, or federal) for the exact same services and/or equipment eligible for support under the Connected Care Pilot Program.
- ☒ I certify and acknowledge, under penalty of perjury, that all requested equipment and services funded under the Connected Care Pilot Program will be used for their intended purposes.

*NOTE: To review all information on this form, select Exit to return to the home page, and then select View next to your application. You can then print the View screen if you would like a copy of your application.*

### Signature and Date

Certifier's Full Name:

\* Certifier's  
Signature:

\* Date: