CCPP Definitions

**Broadband Internet Access Service:** Mass market high speed Internet access service that is always on and faster than traditional dial-up service. Broadband Internet access service can be offered through a variety of technologies, including digital subscriber line, cable modem, fiber, wireless, satellite, and broadband over power line. The FCC did not adopt minimum service standards for broadband Internet access service funded through the Pilot Program.

**Connected Care:** For purposes of the Pilot Program, “Connected Care” is defined as a “subset of telehealth that uses broadband Internet access service-enabled technologies to deliver directly to patients, remote medical, diagnostic, and treatment-related services outside of traditional brick and mortar medical facilities—specifically to patients at their mobile location or residence.” This definition includes services such as remote patient monitoring and video visits, but does not include audio-only (e.g., telephone) services.

**Connected Care Pilot Program (CCPP):** The three-year, up to $100 Million Pilot Program established by the FCC to examine how Universal Service Funds can support health care provider and patient use of connected care services.

**Federal Communications Commission (FCC or Commission):** The federal agency responsible for establishing, implementing and overseeing CCPP.

**Low-Income Patient:** For purposes of CCPP, a patient is considered low-income if: (1) the patient is eligible for Medicaid or (2) the patient’s household income is at or below 135% of the U.S. Department of Health and Human Services Federal Poverty Guidelines.

**My Portal:** [My Portal](#) is USAC’s online forms submission tool.

**Telehealth:** For purposes of CCPP, telehealth means the broad range of health care-related applications that depend upon broadband connectivity, including telemedicine; exchange of electronic health records; collection of data through Health Information Exchanges and other entities; exchange of large image files (e.g., X-ray, MRIs, and CAT scans); and the use of real-time and delayed video conferencing for a wide range of telemedicine, consultation, training, and other health care purposes. Where the term telehealth is used on the Pilot Program Reporting template, the Commission is interested in information on telehealth services that are remote clinical services.

**Universal Service Administrative Company (USAC):** The entity responsible for administering CCPP, including processing Pilot Program forms.

**Veteran Patient:** For purposes of the Pilot Program, a patient is considered a veteran if the patient qualifies for health care through the United States Department of Veterans Affairs (VA).