

Lifeline December 2022 Monthly Webinar

December 14, 2022



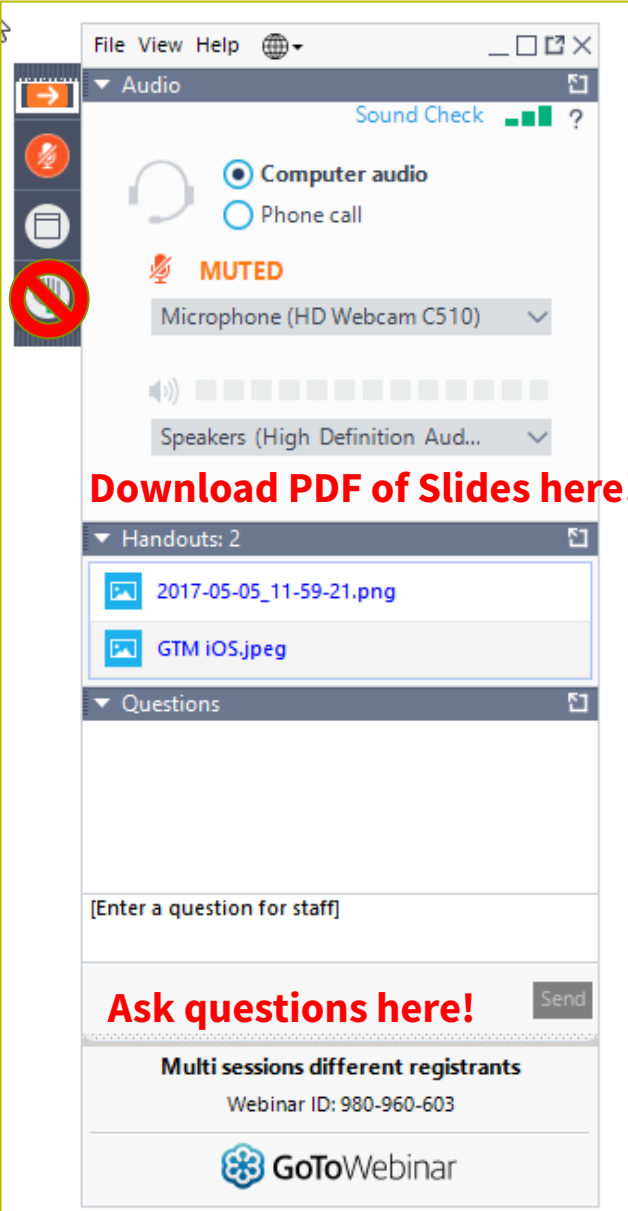
Universal Service
Administrative Co.

Disclaimer

To accommodate all attendees, real-time closed captions will be present during this presentation. We apologize in advance for any transcription errors or distractions. Thank you for your support.

Housekeeping

- Audio is available through your computer's speakers
- The audience will remain on mute
- Enter questions at any time using the “**Questions**” box
- If your audio or slides freeze, restart the webinar
- A copy of the slide deck is in the “**Handouts**” section of the webinar panel



The screenshot displays the GoToWebinar control panel. At the top, there is a menu with 'File', 'View', and 'Help'. Below this is the 'Audio' section, which includes a 'Sound Check' indicator and two options: 'Computer audio' (selected) and 'Phone call'. A red 'MUTED' icon is visible next to the microphone icon. The microphone is set to 'Microphone (HD Webcam C510)' and the speakers are set to 'Speakers (High Definition Aud...'. A red circle with a slash is drawn over the microphone icon. Below the audio settings is the 'Handouts: 2' section, which lists two files: '2017-05-05_11-59-21.png' and 'GTM iOS.jpeg'. The 'Questions' section is currently empty and contains a text input field with the placeholder '[Enter a question for staff]' and a 'Send' button. A red text overlay 'Download PDF of Slides here!' is positioned above the handouts section, and another red text overlay 'Ask questions here!' is positioned above the question input field. At the bottom of the panel, it says 'Multi sessions different registrants' and 'Webinar ID: 980-960-603', followed by the GoToWebinar logo.

Meet Our Lead Trainers



Delante Cherry

Communications Specialist
| Lifeline

Delante develops internal and external communications.



Hannah Fofana

Communications Specialist
| Lifeline

Hannah develops internal and external communications for Lifeline and State/Fed partners.



Linnita Hosten

Senior Communications Specialist
| Lifeline

Linnita develops external communications and creates content about Lifeline systems and program changes.

Meet Our Team



Kara Neesen

Supervisor of Communications

Kara supervises the Lifeline communications team.



Winta Woldu

Communications Specialist | Lifeline

Winta creates website content and training for consumer advocates, consumers, and service providers.

Objectives

At the end of the session, you will...



...understand:

- How to navigate the online form
- The implications for record keeping

...be able to:

- Submit the FCC Form 555 to USAC electronically via USAC's E-File (One Portal)



Agenda

- Program Updates
- FCC Form 555 Overview
- Walkthrough of Online Form
- Resources

Program Updates

Program Updates

Voice-Only Phase-Out and Minimum Service Standards

On July 1, the Bureau extended the waiver pausing both the phase-out of Lifeline support for voice-only services and the increase in Lifeline minimum service standards for mobile broadband data capacity for one additional year, until at least December 1, 2023.

- The basic Lifeline support of \$5.25 remains available to eligible consumers who subscribe to voice-only service until at least December 1, 2023.
- The minimum service standard for mobile broadband data capacity will remain at 4.5 GB per month until at least December 1, 2023.

Program Updates

COVID-19 Relief for Tribal Subscribers Extended through January 31, 2023

On September 30, 2022, WCB released an order further extending the waiver of the Lifeline recertification and reverification requirements for subscribers residing on Tribal lands through January 31, 2023.

- This order also extends the waiver of the Affordable Connectivity Program (ACP) recertification requirements for Tribal subscribers that participate in Lifeline and ACP. ACP recertification will commence for these subscribers after they have had an opportunity to complete the Lifeline recertification process.

FCC Form 555

Overview, Tips, & Implications for Recordkeeping

FCC Form 555

Overview

- Each year, service providers must submit the **FCC Form 555**, the “Annual Lifeline Eligible Telecommunications Carrier Certification Form”
 - Report recertification and non-usage
 - This year, the form is due to USAC, state commissioners, Tribal governments, and the FCC by **January 31**.
- The FCC Form 555 must be submitted to USAC electronically via USAC’s [E-File \(One Portal\)](#)
- Carriers must also file a copy of their FCC Form 555 in the FCC's Electronic Comment Filing System, Docket 14-171, with their state regulatory commission, and relevant Tribal governments

FCC Form 555

Overview

- Required for all Lifeline program service providers
 - Includes providers that have a SAC assignment from USAC that has not been relinquished (even if the company has had subscribers and didn't file reimbursement claims in LCS during the year)
 - Includes providers where the National Verifier has fully launched
 - One form submission per SAC is required

FCC Form 555

Tips for Completing the FCC Form 555

- You must include information for every subscriber you de-enrolled for non-usage
- Service providers are still responsible for completing FCC Form 555 in states and territories where the National Verifier has launched
 - If you were not responsible for conducting any recertifications (due to being part of the National Verifier), you should put “0” in blocks A – C for these subscribers
 - You must also complete blocks I – L for any recertification conducted by the state administrator in California, Oregon, and Texas
 - If you were not required to conduct recertification but you still did, you must report the results for those subscribers

FCC Form 555

National Verifier Launches

Launch	Soft Launch	Hard Launch	States and Territories
June 2018 launch	6/18/2018	11/4/2018	CO, MS, MT, NM, UT, WY
October 2018 launch	10/15/2018	1/15/2019	GU, HI, ID, ND, NH, SD
December 2018 launch	12/4/2018	3/5/2019	MO, NC, PA, TN
February 2019 launch	2/5/2019	5/7/2019	AK, AS, DC, DE, ME, MP, RI, VI
March 2019 launch	3/12/2019	6/11/2019	IN, KY, MI
June 2019 launch	6/25/2019	10/23/2019	AZ, CT, GA, IA, KS, NE, NV, NY, VA, VT, WV
October 2019 launch	10/11/2019	1/22/2020 *6/23/2020 (PR)	AL, AR, LA, MA, MD, NJ, OK, PR*, SC, WA
December 16, 2019 launch	12/16/2019	3/24/2020	FL, IL, MN, OH, WI
December 20, 2019 launch (NLAD opt-out states)	12/20/2019	11/18/2020 *12/18/2020 (CA)	CA*, OR, TX

FCC Form 555

Implications for Recordkeeping

- Maintain documentation to support what is reported on the FCC Form 555
 - Subscribers eligible for recertification per month
 - De-enrollments for non-usage per month
 - Successful and failed recertifications by recertification method
- Recordkeeping Examples
 - Snapshot of anniversary dates per month
 - Results of database queries and other recertification efforts

FCC Form 555

Implications for Recordkeeping

- Reminder: Lifeline Rule Section 54.417 – Recordkeeping
 - Keep each subscriber’s recertification documentation (program/income/state database queries, signed form, etc.) for as long as they receive Lifeline service from that ETC, but for no less than the three full preceding calendar years

Questions?

Walkthrough of Online Form

Online Filing Tips

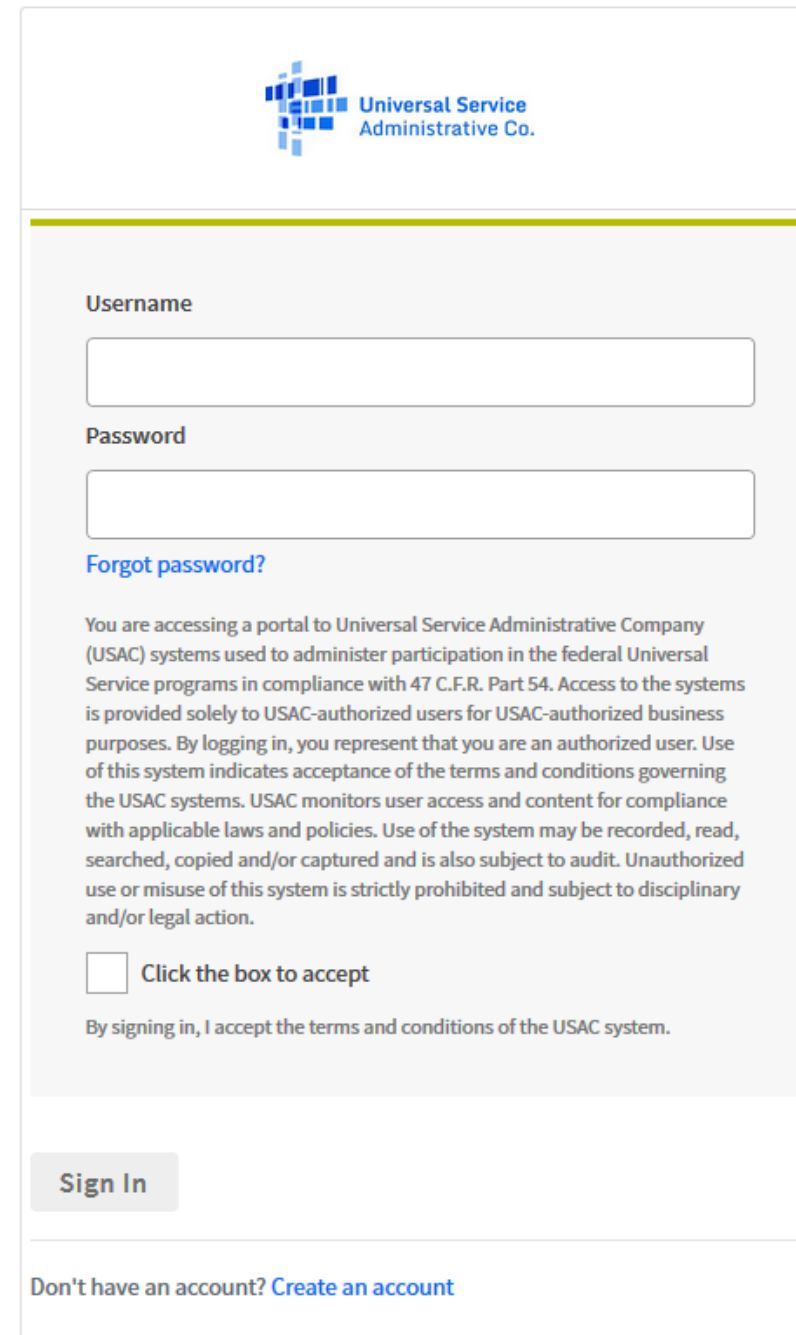
Walkthrough of Online Form

Online Filing Tips

- Use a recommended browser
 - Chrome
 - Firefox
 - Internet Explorer 10
- E-File credentials
 - User name = your email address
 - Permissions for the Online 555 are the same as for filing claims through LCS
 - Need help? [E-File User Guide](#) or call (888) 641-8722

Walkthrough of Online Form Logging In

- Log into [E-File \(One Portal\)](#) with your user name and password
- Accept USAC's system policy



The screenshot shows the login interface for the Universal Service Administrative Company (USAC). At the top right is the USAC logo and name. Below is a form with two input fields: 'Username' and 'Password'. A link for 'Forgot password?' is located below the password field. A large block of text contains the system's terms and conditions. Below this text is a checkbox labeled 'Click the box to accept' and a line of text stating 'By signing in, I accept the terms and conditions of the USAC system.' At the bottom of the form is a 'Sign In' button and a link for 'Don't have an account? Create an account'.

Universal Service Administrative Co.

Username

Password

[Forgot password?](#)

You are accessing a portal to Universal Service Administrative Company (USAC) systems used to administer participation in the federal Universal Service programs in compliance with 47 C.F.R. Part 54. Access to the systems is provided solely to USAC-authorized users for USAC-authorized business purposes. By logging in, you represent that you are an authorized user. Use of this system indicates acceptance of the terms and conditions governing the USAC systems. USAC monitors user access and content for compliance with applicable laws and policies. Use of the system may be recorded, read, searched, copied and/or captured and is also subject to audit. Unauthorized use or misuse of this system is strictly prohibited and subject to disciplinary and/or legal action.

Click the box to accept

By signing in, I accept the terms and conditions of the USAC system.

Sign In

Don't have an account? [Create an account](#)

Walkthrough of Online Form

Select the Form

- After you are logged in, you will see the [E-File \(One Portal\)](#) Home screen
- Under the Lifeline section, choose “FCC Form 555”
 - E-File permissions for FCC Form 555 are the same as for filing claims through LCS
 - 497 Agent can complete the form
 - 497 Officer must certify the form

Upcoming Dates

01/12
2022 **January 2022**
Monthly
Webinar

02/09
2022 **February 2022**
Monthly
Webinar

03/09
2022 **March 2022**
Monthly
Webinar

[see full calendar](#)

Lifeline

National Verifier - All participating service providers use the National Verifier to help prospective consumers apply and verify eligibility for the federal Lifeline benefit or the Emergency Broadband Benefit Program (EBBP).

National Lifeline Accountability Database (NLAD) - Service providers enroll Lifeline or EBBP subscribers in NLAD to identify recipients, prevent duplicate benefits, and track household usage. Service providers must register a subscriber in NLAD for a company to claim Lifeline or EBBP reimbursement.

National Lifeline Accountability Database Staging Environment - The NLAD staging environment allows Lifeline and EBBP providers to test system features.

Lifeline Claims System (LCS) - Lifeline service providers file monthly reimbursement claims using the Lifeline Claims System.

Emergency Broadband Benefit Program Claims System (EBBPCS) - Emergency Broadband Benefit Program service providers file monthly reimbursement claims using the EBBP Claims System.

EBBPCS Staging - Emergency Broadband Benefit Program service providers can test the process of filing monthly reimbursement claims using the EBBP Claims System.

FCC Form 555 - The FCC Form 555 reports company recertification results. All Lifeline service providers must complete the form annually on or before

Help?

Send us a message
[Click here](#)

Call us
(888) 641-8722

Walkthrough of Online Form

Choose Filing Method

- Single form entry
 - Select a state and SAC, then click “Search”
 - Demo of single-form entry
- Bulk Upload
 - Bulk upload and bulk certify are also available

The screenshot displays the website for the Universal Service Administrative Co. (USAC). At the top left is the USAC logo, a grid of blue squares, followed by the text "Universal Service Administrative Co.". Below the logo is a red horizontal bar with the word "LIFELINE" in white. Underneath this bar is a navigation menu with links: "USAC Home", "Lifeline Program", "FCC Form 555", and "FCC Form 555 Menu".

The main content area is divided into two columns. The left column has a red header "FCC FORM 555" and contains three links: "FCC Form 555 Search", "FCC Form 555 Bulk Certify", and "FCC Form 555 Bulk Upload". Below these links is a red header "RETURN TO E-FILE" and a link "E-File Home Page".

The right column has a red header "FCC FORM 555 SEARCH". Below this header are two dropdown menus: "State:" with "WI" selected, and "SAC:" with "-Select All-" selected. Below the dropdowns is a "Search" button.

Walkthrough of Online Form

Find your SAC

- Locate the SAC you want to file for
 - Search results at the bottom of the screen
- In the “Actions” column on the right, select “New Entry”

The screenshot shows the Universal Service Administrative Co. website. At the top left is the logo and name. Below it is a navigation bar with 'LIFELINE' in a red box, and links for 'USAC Home', 'Lifeline Program', 'FCC Form 555', and 'FCC Form 555 Menu'. The main content area is titled 'FCC FORM 555 SEARCH' in a red box. On the left, there are links for 'FCC FORM 555' (FCC Form 555 Search, FCC Form 555 Bulk Certify, FCC Form 555 Bulk Upload) and 'RETURN TO E-FILE' (E-File Home Page). On the right, there are dropdown menus for 'State' (set to WI) and 'SAC' (set to -Select All-), and a 'Search' button.

To view previous year information, click on the expand (+) button

List of SACs based on Search Criteria											
	SAC	SPIN	Data Year	State	ETC Name	Updated Details	Version	Filing Status	View/Print	Submission Details	Action
+	████████	████████	2020	WI	Wisconsin RSA #7 Limited Partnership			Not Filed			New Entry

Walkthrough of Online Form Select Companies

- The companies included in your SAC are auto-populated based on last year's filing
 - Link to update information if needed
- Progress bar at top of screen

The screenshot shows the 'Lifeline' section of the Universal Service Administrative Co. website. At the top, there is a blue header with the company logo, the text 'Universal Service Administrative Co.', the user's email 'ckonanf@gmail.com', a 'Log Out' link, and an 'E-File' button. Below the header is a progress bar with four steps: 'Carrier Information' (completed, indicated by a yellow circle), 'Annual Recertification' (warning, indicated by a blue circle with an exclamation mark), 'Summary' (warning, indicated by a blue circle with an exclamation mark), and 'Certify' (warning, indicated by a blue circle with an exclamation mark). A link for 'Instructions' is also present. The main content area is titled 'Form 555 Carrier Information' and displays the following information: Data Year: 2020, State: PS, SPIN: 143048290, SAC: 999999, ETC Name: USAC Service Validation Account -NOT FOR PAYMENT OR USE, DBA, Marketing, or Other Branding Name: N/A, and Holding Company Name: N/A. A link 'Need to update this information?' is provided. Below this, there are two sections with questions and radio button options: 'Does the reporting company have affiliated ETCs?' with 'Yes' and 'No' options (the 'No' option is selected), and 'Is the ETC subject to the non-usage requirements?' with 'Yes' and 'No' options (the 'No' option is selected).


Walkthrough of Online Form

Affiliate Companies

- Select “yes” or “no” to whether the reporting company has affiliated ETCs
 - Tool tip explains affiliate criteria
- ETC names will auto-populate based on last year’s filing

Holding Company Name N/A

Need to update this information?

Does the reporting company have affiliated ETCs? 

Yes No

[Previous](#) [Next](#) [New Row](#)

SAC*	ETC Name*	Checked Rows	Actions
<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	[X] <input type="checkbox"/>

Provide a list of all ETCs that are affiliated with the reporting ETC. Affiliation will be determined in accordance with Section 3(2) of the Communications Act. That Section defines 'affiliate' as 'a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person.' 47 U.S.C. Section 153(2). See also 47 C.F.R. Section 76.1200.

Walkthrough of Online Form Non-Usage

- Indicate whether the ETC is subject to the non-usage requirements
 - Does not assess or collect a monthly fee
- If yes:
 - Enter the number of subscribers de-enrolled for non-usage per month
- ? symbol is a **tool tip**; click/hover for more information

Is the ETC subject to the non-usage requirements? ?

Yes No

Record the number of subscribers de-enrolled for non-usage

January	February
10	10
March	April
10	10
May	June
10	10
July	August
10	10
September	October
10	10
November	December
10	10
Total Subscribers	
120	

Save & Exit

Save & Continue

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements and must indicate the number of subscribers de-enrolled by month. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

Walkthrough of Online Form

Subscribers Subject to Recertification

- Provide numbers per month
- Complete lines A and B:
 - A. Subscribers eligible for recertification (by anniversary month)
 - B. Subscribers de-enrolled prior to recertification attempts (by anniversary month)
- Line C is calculated automatically
 - C. Total number of subscribers ETC is responsible for recertifying

Universal Service Administrative Co. Lifeline ckonanf@gmail.com Log Out E-File

USAC Home | Lifeline Program | FCC Form 555

Carrier Information Annual Recertification Summary Certify Instructions

Form 555 Annual Recertification

Subscribers subject to recertification ⓘ

Report the number of Lifeline subscribers due for recertification by month (January - December).

A. Subscribers eligible for recertification by anniversary month

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
10	0	0	0	0	0	0	0	0	0	0	0	10

B. Subscribers de-enrolled prior to recertification attempts

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
5	0	0	0	0	0	0	0	0	0	0	0	5

C. Total number of subscribers ETC is responsible for recertifying (A-B)

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
5	0	0	0	0	0	0	0	0	0	0	0	5

Walkthrough of Online Form

Method: Database

- If you have access to a **state or federal** database, complete lines D & E:
 - D. Subscribers who were recertified through state database access (by anniversary month)
 - E. List the data sources used to verify consumer eligibility
- **Do not** include state-administered recertification in this section
 - Examples: CA, OR, TX
 - 3rd party recertification in a later section



Recertification Methods

State or federal database

D. Subscribers recertified through ETC access to state or federal database by anniversary month
Report the number of eligible subscribers verified through access to state and federal database.

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

E. Name of the data source(s) used to verify consumer eligibility:

Walkthrough of Online Form

Method: Direct Contact

- Report subscribers you contacted directly
 - F. Total subscribers contacted (by anniversary month)
 - G. Subscribers who **failed** to recertify via ETC direct contact (by anniversary month)
 - H. Subscribers who **successfully** recertified via direct contact (by anniversary month)
- Include subscriber-initiated recertifications in this section



ETC Direct Contact												
F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications.) Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility.												
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
G. Subscribers who failed to recertify through ETC direct outreach attempt Report the number of Lifeline subscribers de-enrolled due to ineligibility or non-response to ETC's direct outreach attempt.												
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
H. Subscribers who certified through ETC direct outreach attempt (F-G) Report the number of Lifeline subscribers certified through ETC's direct outreach attempt.												
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Walkthrough of Online Form

Method: Third Party

- Report subscribers whose eligibility was reviewed by a state administrator, **third party**, or USAC
 - I. Total subscribers contacted (by anniversary month)
 - J. Name of the third-party administrator that verified eligibility
 - K. Subscribers who **failed** as result of third-party recertification attempt for ineligibility or non-response (by anniversary month)
 - L. Subscribers **successfully** recertified by third party (by anniversary month)



Third Party												
<p>I. Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC</p> <p>Report the number of Lifeline subscribers contacted by state administrator, third party administrator, or USAC for the purpose of recertification.</p>												
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<p>J. Name of the third party administrator used to verify subscriber eligibility:</p> <input type="text"/>												
<p>K. Subscribers de-enrolled as result of third party recertification attempt</p> <p>Report the number of subscribers de-enrolled as result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC.</p>												
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<p>L. Subscribers who certified through a state administrator, third party administrator, or USAC's recertification effort (I-K)</p> <p>Report the number of subscribers that certified through a request from a state administrator, third party administrator, or USAC.</p>												
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>



Walkthrough of Online Form Results

- Total results are auto-populated for the year
 - Total subscribers de-enrolled
 - Total subscribers the ETC is responsible for recertifying
 - Percent of subscribers de-enrolled

The screenshot shows a web form titled "Results" with a yellow underline. It contains three sections, each with a label, a formula, and an input field:

- M.** Total number of subscribers de-enrolled as a result of recertification
Year Total ($M = G + K$)
- N.** Total number of subscribers ETC responsible for recertifying
Year Total ($N = D + F + I$)
- O.** Percent of subscribers due for recertification who were de-enrolled
Year Total ($O = M/N * 100$)

At the bottom of the form, there are three buttons: "Save & Exit" (text), "Back" (text), and "Save & Continue" (text on a blue background).

Three blue arrows point from the text on the left to the input fields for M, N, and O.

Walkthrough of Online Form Summary Page

- Review your entries
- Press “Continue” button
 - E-File permissions: 497 Officer can certify FCC Form 555

Carrier Information Annual Recertification **Summary** Certify

Form 555
Summary

[Instructions](#)

A	Subscriber eligible for recertification by anniversary month	0
B	Subscriber de-enrolled prior to recertification attempts	0
C	Total number of subscribers ETC is responsible for recertifying	0
D	Total number of subscribers ETC access to state or federal database by anniversary month	0
E	Name of the data source(s) used to verify subscribers eligibility	
F	Subscribers contacted by ETC directly to recertify	0
G	Subscribers who failed to recertify through ETC direct outreach attempt	0
H	Subscribers who recertified through ETC direct outreach attempt	0
I	Subscribers whose eligibility was reviewed by state administrator, third party administrator or, USAC	0
J	Name of the third party administrator used to verify subscribers eligibility	
K	Subscribers de-enrolled as result of third party recertification attempt	0
L	Subscriber who recertified through state administrator, third party administrator or, USAC's recertification effort	0
M	Total number of subscribers de-enrolled as result of recertification	
N	Total number of subscribers ETC is responsible for recertifying	
O	Percent of subscribers due for recertification who were de-enrolled	

Save & Exit [Back](#) [Continue](#)

Walkthrough of Online Form Certification

- An officer of the company must initial and certify the form to complete the submission

Universal Service Administrative Co. Lifeline test@usac.org Log Out E-File

USAC Home | Lifeline Program | FCC Form 555

Carrier Information Annual Recertification Summary Certify

Initial Certification

i For purposes of this filing, an officer is an occupant of a similar legal document. An officer is a person who (under a similar agreement), and would typically be president, vice president, or in a comparable position. If the filer is a sole proprietor, the officer is the filer.

I certify that the company listed above has certified that, to the best of my knowledge, the company was present in the Lifeline program based on program-based eligibility prior to his or her enrollment in Lifeline.

A. Review income and program-based eligibility documentation. If, to the best of my knowledge, the company was present in the Lifeline program based on program-based eligibility prior to his or her enrollment in Lifeline.

B. Confirm consumer eligibility by relying upon acceptance of the Lifeline program by the administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Signed, _____

Date

Name and Title of Officer

Email Address of Officer

Person Completing this Form

Contact Phone Number

Initial

Exit [Return to Summary](#) [Certify](#)

Questions?

Resources

Resources

USAC is available to help you submit a successful FCC Form 555 filing

- Use the [supplemental information](#) for details about how to complete the form
- Read the tool tips inside the online form
- For help, contact Form555@usac.org

Resources

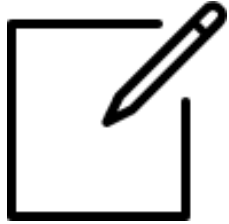
Bulk Upload

- Bulk upload is designed to make filing easier for users who are preparing FCC Forms 555 for multiple SACs
 - [Excel template](#)
 - Saves time if filing for multiple SACs
 - Available on the [Lifeline Forms](#) page of our website

Learn More About Lifeline

- [Sign up](#) for Lifeline email updates and upcoming events
- Need help? Contact us!
 - General inquiries: LifelineProgram@usac.org
 - FCC Form 555: Form555@usac.org

Take Our Survey



- We want to hear about your webinar experience
- Expect an email from invites@mailersurveygizmo.com with a unique survey link in 1-2 business days
- We appreciate your feedback

Thank You!





**Universal Service
Administrative Co.**