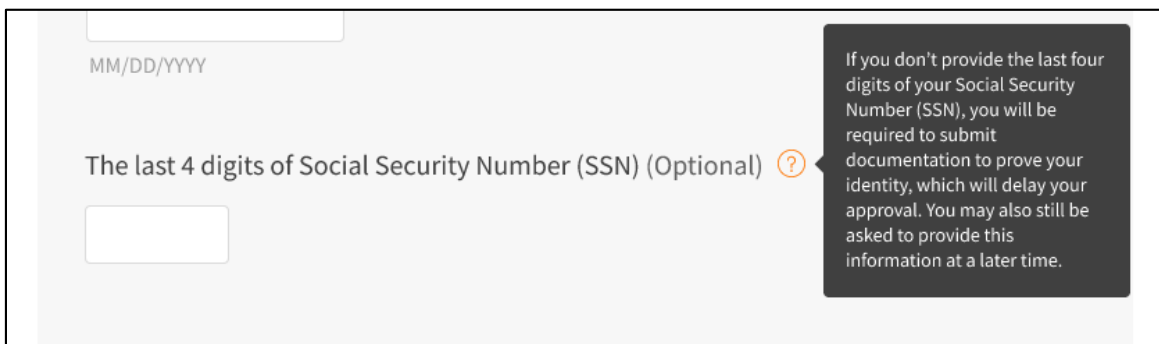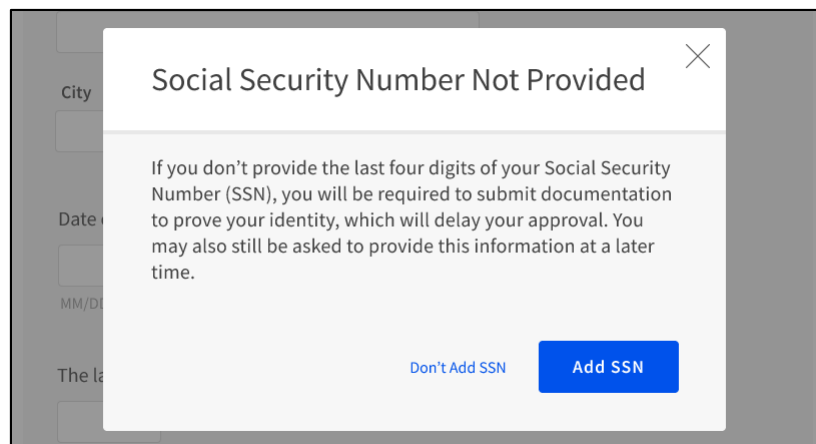# Representative Accountability Database (RAD) v1.7.0, National Verifier APIs v1.2.0, and National Lifeline Accountability Database (NLAD) v8.3.0 Production Release Notes: February 25, 2020 Release

RAD v1.7.0

- Representatives can now choose whether or not they provide the last four digits of their Social Security Number (SSN4) when registering in RAD. Other changes related to this update include:
    - A new pop-up to inform representatives that they will be required to submit documentation if they choose to proceed with registration without providing their SSN4.
    - A new system email will be sent to US-based representatives who choose not to provide their SSN4 during registration. The email will inform them of what type of documentation must be submitted to complete registration.
    - A new error that will require SSN4 from representatives who attempt to register without it, if they are identified as a match of another representative.
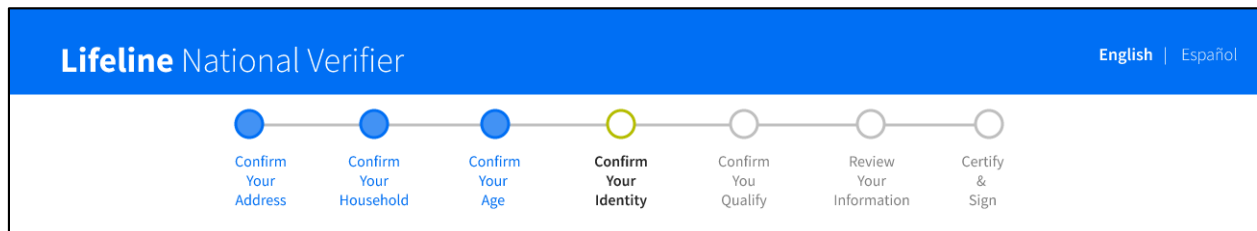
Representative Registration

⚠ Your information matched an existing representative in our records. **In order to continue with registration, you must re-submit your form with the last 4 digits**. If you already have a Representative ID, please leave this form and visit the Forgot Representative ID page to retrieve your Representative ID.

- A new system email will be sent to international representatives when they submit the registration form. The email will inform them of what type of documentation must be submitted to complete registration.
- Representatives can now choose to provide a business address rather than their residential address during registration.

NV APIs v1.2.0

- A progress bar has been added to the NV API workflow for consumers who need to resolve errors during before completing certifications and submitting their National Verifier application. The progress bar is dynamic and shows users which pages they must complete, which page they are currently on, and the pages remaining.

Lifeline National Verifier   English | Español

Confirm Your Address — Confirm Your Household — Confirm Your Age — **Confirm Your Identity** — Confirm You Qualify — Review Your Information — Certify & Sign

- Consumers will now receive a specific error if the unique link used to direct them to the National Verifier for error resolution and/or certifications is expired or has already been used. Consumers will receive the following error in this situation.

Error

Oops! The page you are trying to access is no longer valid. Please return to your service provider's website or application to try again.

- Consumers will now receive an improved error if they upload files that exceed the limit of 10 MB. Consumers will received the following error in this situation.

Document File Size Exceeded: The total size of all uploaded documents exceeds 10 MB. Please select the back button to return to the previous pages and replace any large files.

- The Pending Review page, which consumers see after they have submitted documentation for review, will now automatically refresh when documentation has been reviewed. Upon refreshing, the page will inform consumers whether their documentation was accepted and their application is complete or whether their documentation was not accepted and additional documentation is needed.

NLAD v8.3.0

- Some API users may have experienced problems processing errors related to updating BQP fields in NLAD. This issue was due to missing headers in the error response and it is resolved with this release.