



National Verifier v6.0 Production Release Notes

National Verifier Components

Beginning mid-April, consumers residing in the June 2018 launch (launch 1) states will be able to start using the recertification portal to complete their annual recertification: **CO, MS, MT, NM, UT and WY**.

Service Provider Portal

When attempting to submit an application on the National Verifier **service provider portal** for a subscriber currently in their 60-day recertification window, service providers will be prevented from submitting the application until the subscriber has completed their recertification requirement. The notification returned from the NV portal will provide the specific options and steps for a subscriber to complete their recertification. These options include recertifying online via the NV consumer portal, by phone, or by mailing in a recertification form to the Lifeline Support Center.

Consumer Portal

If a subscriber logs into the National Verifier **consumer portal** while in a 60-day self-certification window, the subscriber will be automatically directed to complete and submit their recertification.