

LIFELINE NATIONAL VERIFIER QUARTERLY ELIGIBILITY DATA

Second Quarter 2026

The Lifeline National Eligibility Verifier (NV) is a centralized system that determines whether consumers are eligible for Lifeline. The NV launched in its first states in June of 2018 and is now fully launched in all 56 states, territories, and the District of Columbia.¹

- During the second quarter of 2026, the National Verifier (NV) received 3,978,916 applications.²
 - Of the applications received, 35.98% were qualified automatically, and 3.41% were qualified through manual documentation review.
 - Of the applications submitted, 2,411,554 applications were determined to be “Not Qualified” because they did not meet the program criteria and were not resolved by the applicant within 45 days.³

The data below examines the eligibility status result for individuals participating in a qualifying assistance program or through their income as well as the overall qualification results.⁴

¹ The NV leverages state administrator processes and eligibility determinations in the National Lifeline Accountability Database (NLAD) opt-out states (Oregon, and Texas). The data outlined here includes application results in the NLAD opt-out states for the limited number of applications that are submitted through the National Verifier for those consumers with broadband-only service in California.

² All applications received in Q2 2026.

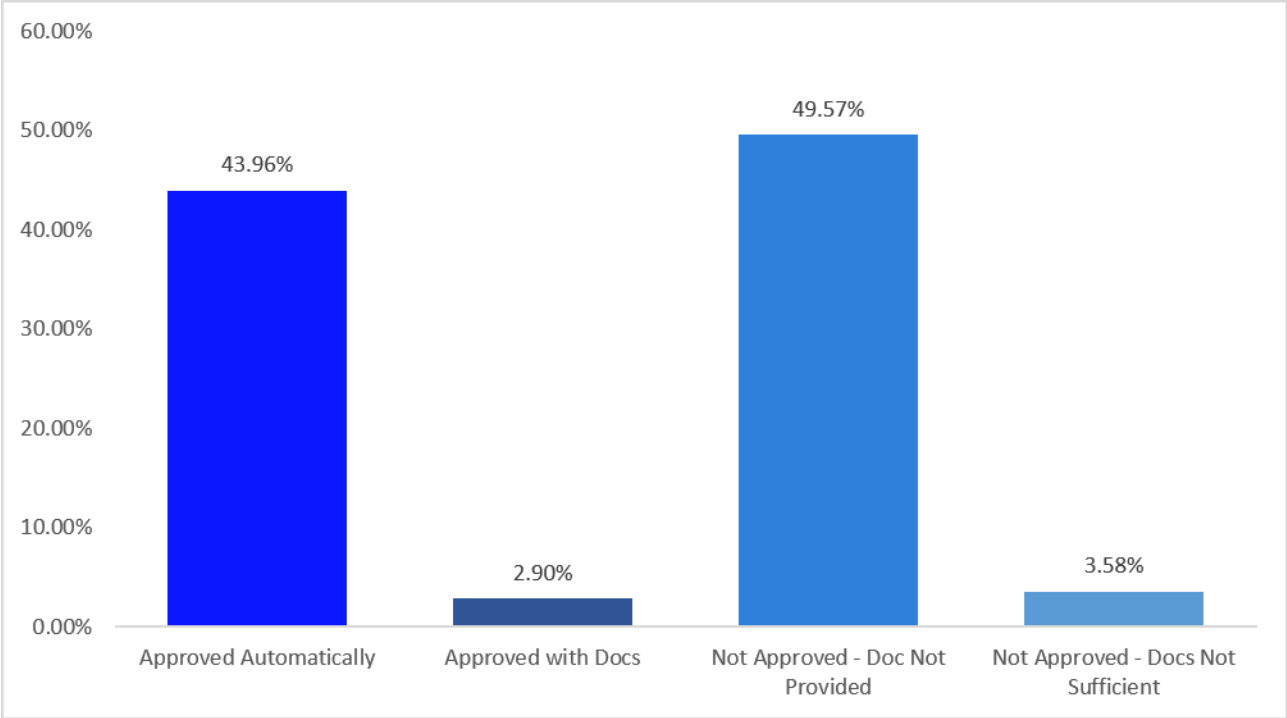
³ Program eligibility and the application results take into account eligibility through a qualifying assistance program or income, passing identity verifications, no duplicate enrollment, and address validation.

⁴ An applicant can have multiple applications. A qualified application does not equate to enrollment in Lifeline. The applicant must select and enroll in service with a participating Lifeline service provider.

Eligibility Status Result

The eligibility status check verifies an individual’s participation in a qualifying assistance program, such as SNAP or Medicaid. Of the applications received, 43.96% of applications were automatically deemed eligible via database connections that the Lifeline program has established with states and federal agencies. Of the applications received, 53.14% failed to pass an automated eligibility check and did not provide sufficient eligibility documentation.

Q2 2026 Eligibility Status Result
Income or participation in qualifying programs

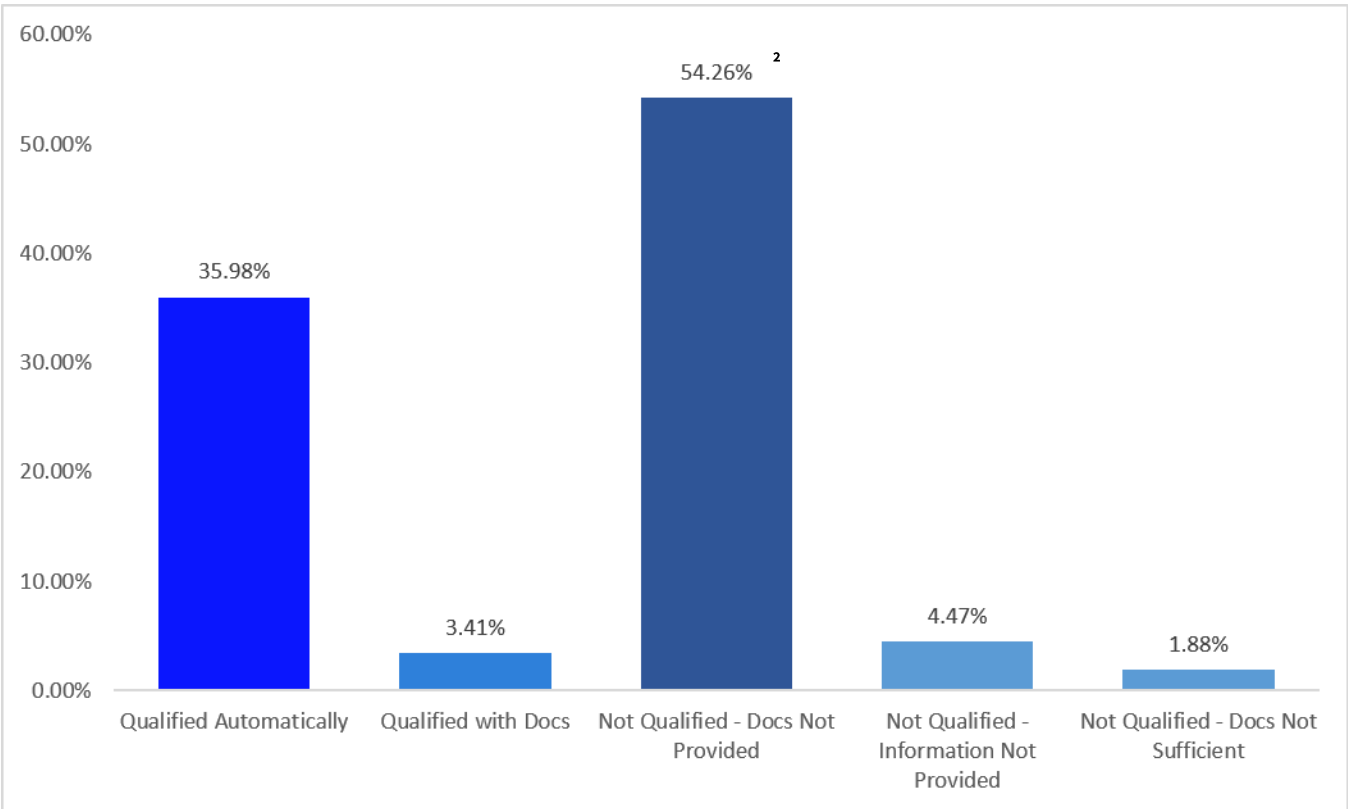


Overall Qualification Result

After all application checks were concluded, including eligibility status checks and NLAD validations¹, 1,567,362 applications were qualified to receive Lifeline (39.29% pass rate) either automatically or by submitting documentation.

Q2 2026 Overall Qualification Result

After Eligibility Status Result and including NLAD validations



¹ NLAD validations refer to duplicate subscriber, duplicate address, identity, and Address Management System (AMS) checks.

² This category refers to application errors that can be resolved without uploading documentation (e.g., pending consumer certifications, Lifeline Household Worksheet not complete, or AMS errors are unresolved).

Lifeline Program Eligibility Status Result
 Second Quarter 2026

State	Approved Automatically	Approved with Docs	Not Approved – Docs Not Sufficient	Not Approved – Docs Not Provided	Total
AK	2,419	420	350	1,321	4,510
AL	17,333	3,234	2,882	21,056	44,505
AR	12,225	887	1,360	8,286	22,758
AS		294	67	70	431
AZ	26,379	1,345	2,490	19,184	49,398
CA	354,934	33,195	64,112	141,640	593,881
CO	22,207	540	574	10,934	34,255
CT	4,873	148	227	1,675	6,923
DC	1,801	142	268	468	2,679
DE	1,315	165	225	515	2,220
FL	60,687	3,351	5,824	55,218	125,080
GA	45,818	1,976	3,703	41,084	92,581
GU	21	4	8	15	48
HI	2,708	186	265	1,715	4,874
IA	13,964	231	599	36,354	51,148
ID	2,485	168	246	1,483	4,382
IL	41,207	2,203	4,642	32,561	80,613
IN	27,383	721	1,571	28,394	58,069
KS	2,469	928	959	4,191	8,547
KY	55,315	394	1,555	131,726	188,990
LA	33,296	1,644	2,629	34,966	72,535
MA	10,079	991	1,297	6,345	18,712
MD	31,505	1,409	1,742	35,480	70,136
ME	2,447	140	219	950	3,756
MI	88,873	370	1,208	146,183	236,634
MN	13,648	513	1,220	19,591	34,972
MO	34,989	195	993	31,207	67,384
MP	1	77	18	45	141
MS	21,965	1,231	1,638	36,932	61,766
MT	1,558	123	213	1,022	2,916
NC	19,001	328	1,117	4,998	25,444
ND	1,365	313	229	885	2,792
NE	3,113	295	382	3,136	6,926
NH	989	121	174	257	1,541
NJ	21,632	2,182	2,868	21,792	48,474
NM	6,563	889	1,019	3,314	11,785
NV	34,300	197	699	163,191	198,387
NY	190,371	3,590	6,933	178,964	379,858
OH	52,346	2,361	3,962	27,575	86,244
OK	48,586	32,883	5,979	151,733	239,181
OR	9		2	3	14
PA	109,611	929	2,804	88,125	201,469
PR	60,808	8,508	2,952	17,543	89,811
RI	2,961	190	302	1,324	4,777
SC	37,440	421	1,400	89,832	129,093
SD	1,174	337	337	688	2,536
TN	29,183	745	1,900	28,081	59,909
TX		3	3	13	19
UT	9,859	183	318	45,079	55,439
VA	70,355	657	1,617	83,463	156,092
VI	50	9	3	86	148
VT	1,212	46	85	471	1,814
WA	32,967	2,201	2,456	45,499	83,123
WI	37,084	231	957	56,983	95,255
WV	43,841	373	597	108,065	152,876
WY	340	69	110	546	1,065
Total	1,749,064	115,286	142,309	1,972,257	3,978,916

Lifeline Overall Qualification Result
 Second Quarter 2026

State	Qualified Automatically	Qualified with Docs	Not Qualified - Docs Not Sufficient	Not Qualified - Docs Not Provided	Not Qualified - Information Not Provided	Total
AK	1,966	484	141	1,516	403	4,510
AL	15,420	3,280	346	22,043	3,416	44,505
AR	10,252	1,290	409	9,288	1,519	22,758
AS		242	2	68	119	431
AZ	22,354	1,887	706	21,509	2,942	49,398
CA	281,196	34,282	20,530	175,839	82,034	593,881
CO	18,971	465	749	11,868	2,202	34,255
CT	3,955	291	130	2,261	286	6,923
DC	1,501	171	55	636	316	2,679
DE	1,140	181	28	622	249	2,220
FL	50,964	4,381	1,536	61,292	6,907	125,080
GA	38,764	2,627	1,189	45,726	4,275	92,581
GU	17	5		18	8	48
HI	2,293	231	103	1,948	299	4,874
IA	11,832	434	368	37,818	696	51,148
ID	2,148	218	71	1,674	271	4,382
IL	35,365	3,008	1,149	36,064	5,027	80,613
IN	23,132	1,415	763	30,951	1,808	58,069
KS	2,038	964	41	4,445	1,059	8,547
KY	41,417	1,481	3,233	140,982	1,877	188,990
LA	28,137	2,205	1,158	38,093	2,942	72,535
MA	8,492	1,238	181	7,276	1,525	18,712
MD	28,188	1,493	730	37,224	2,501	70,136
ME	2,062	215	63	1,152	264	3,756
MI	73,056	1,132	3,604	157,213	1,629	236,634
MN	12,171	738	326	20,388	1,349	34,972
MO	27,577	717	2,097	35,787	1,206	67,384
MP	1	75		43	22	141
MS	16,223	1,598	1,152	40,946	1,847	61,766
MT	1,328	151	41	1,167	229	2,916
NC	15,659	792	511	7,083	1,399	25,444
ND	1,159	388	28	961	256	2,792
NE	2,709	364	76	3,343	434	6,926
NH	837	152	22	322	208	1,541
NJ	18,610	2,443	439	23,799	3,183	48,474
NM	5,676	1,062	193	3,720	1,134	11,785
NV	27,412	370	1,008	168,773	824	198,387
NY	158,314	5,284	12,463	195,661	8,136	379,858
OH	44,435	3,594	1,727	32,029	4,459	86,244
OK	38,009	32,325	1,956	157,891	9,000	239,181
OR	7			5	2	14
PA	93,195	1,814	2,886	100,332	3,242	201,469
PR	49,157	12,045	3,767	20,462	4,380	89,811
RI	2,532	256	59	1,591	339	4,777
SC	27,677	679	2,028	97,133	1,576	129,093
SD	922	388	47	793	386	2,536
TN	23,040	1,273	1,139	32,330	2,127	59,909
TX		1		13	5	19
UT	8,443	301	240	45,963	492	55,439
VA	57,746	1,260	1,671	93,473	1,942	156,092
VI	33	15	6	91	3	148
VT	1,044	68	37	566	99	1,814
WA	25,609	2,534	1,214	50,862	2,904	83,123
WI	30,387	537	1,095	62,070	1,166	95,255
WV	36,875	710	1,258	113,322	711	152,876
WY	282	79	8	582	114	1,065
Total	1,431,729	135,633	74,779	2,159,027	177,748	3,978,916