

LIFELINE NATIONAL VERIFIER QUARTERLY ELIGIBILITY DATA

First Quarter 2026

The Lifeline National Eligibility Verifier (NV) is a centralized system that determines whether consumers are eligible for Lifeline. The NV launched in its first states in June of 2018 and is now fully launched in all 56 states, territories, and the District of Columbia.¹

- During the first quarter of 2026, the National Verifier (NV) received 10,110,959 applications.²
 - Of the applications received, 19.31% were qualified automatically, and 1.82% were qualified through manual documentation review.
 - Of the applications submitted, 7,974,895 applications were determined to be “Not Qualified” because they did not meet the program criteria and were not resolved by the applicant within 45 days.³

The data below examines the eligibility status result for individuals participating in a qualifying assistance program or through their income as well as the overall qualification results.⁴

¹ The NV leverages state administrator processes and eligibility determinations in the National Lifeline Accountability Database (NLAD) opt-out states (Oregon and Texas). The data outlined here includes application results in the NLAD opt-out states for the limited number of applications that are submitted through the National Verifier for those consumers with broadband-only service in California.

² All applications received in Q1 2026.

³ Program eligibility and the application results take into account eligibility through a qualifying assistance program or income, passing identity verifications, no duplicate enrollment, and address validation.

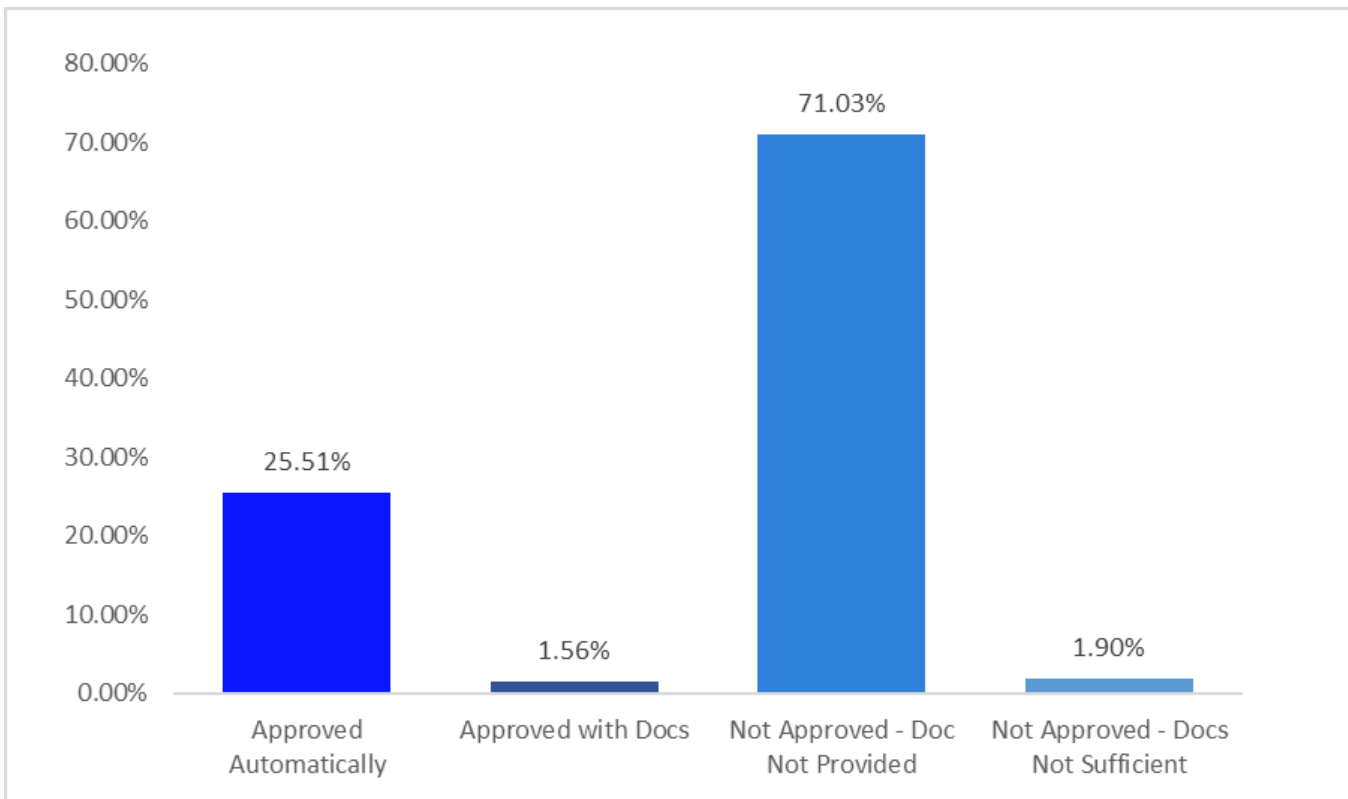
⁴ An applicant can have multiple applications. A qualified application does not equate to enrollment in Lifeline. The applicant must select and enroll in service with a participating Lifeline service provider.

Eligibility Status Result

The eligibility status check verifies an individual's participation in a qualifying assistance program, such as SNAP or Medicaid. Of the applications received, 25.51% of applications were automatically deemed eligible via database connections that the Lifeline program has established with states and federal agencies. Of the applications received, 72.93% failed to pass an automated eligibility check and did not provide sufficient eligibility documentation.

Q1 2026 Eligibility Status Result

Income or participation in qualifying programs

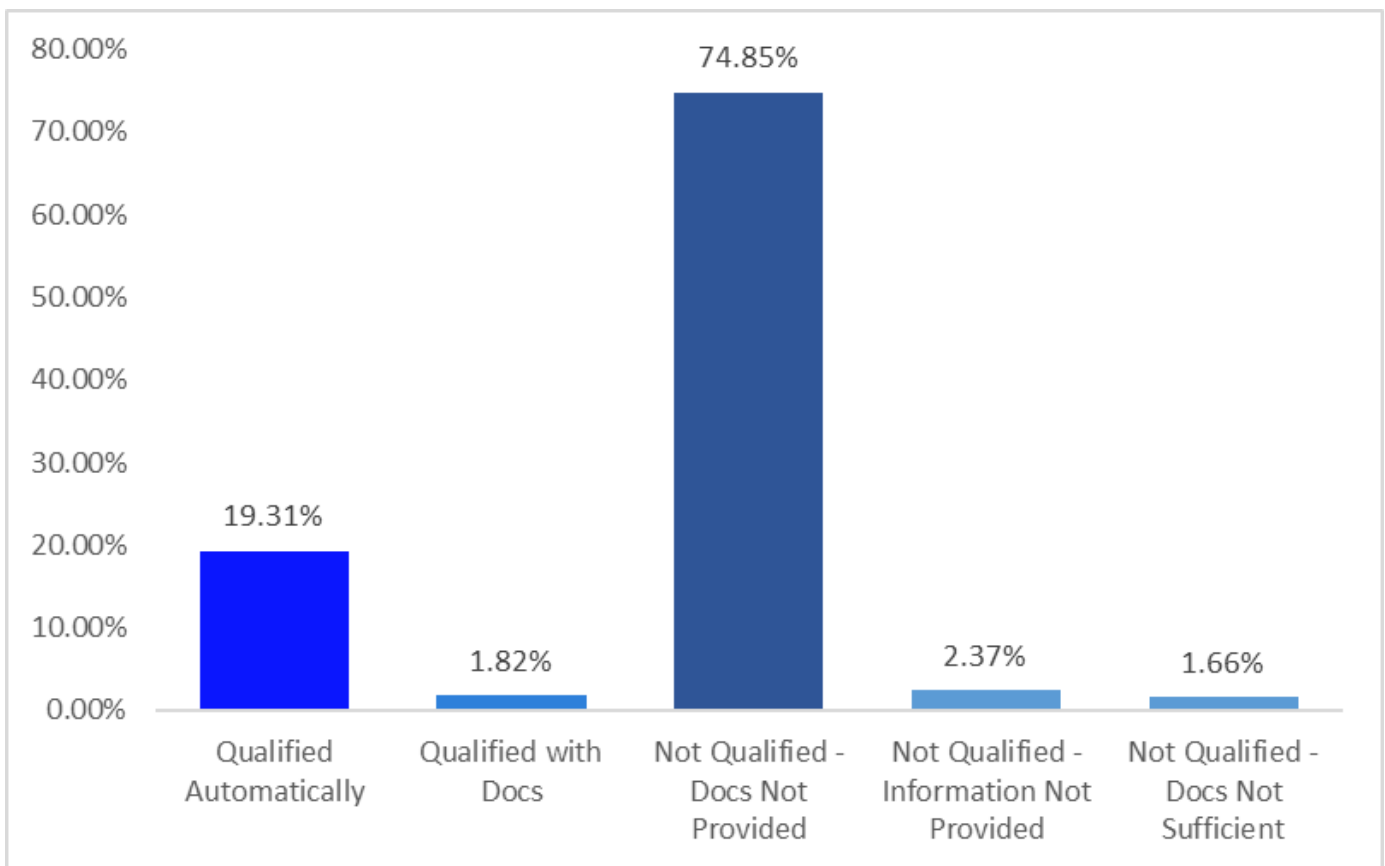


Overall Qualification Result

After all application checks were concluded, including eligibility status checks and NLAD validations¹, 2,136,064 applications were qualified to receive Lifeline (21.13% pass rate) either automatically or by submitting documentation.

Q1 2026 Overall Qualification Result

After Eligibility Status Result and including NLAD validations



¹ NLAD validations refer to duplicate subscriber, duplicate address, identity, and Address Management System (AMS) checks.

² This category refers to application errors that can be resolved without uploading documentation (e.g., pending consumer certifications, Lifeline Household Worksheet not complete, or AMS errors are unresolved).

**Lifeline Program Eligibility Status Result
First Quarter 2026**

State	Approved Automatically	Approved with Docs	Not Approved – Docs Not Sufficient	Not Approved – Docs Not Provided	Total
AK	2,925	394	402	1,297	5,018
AL	21,617	3,952	4,243	28,672	58,484
AR	16,162	1,016	1,899	14,563	33,640
AS		445	93	64	602
AZ	44,761	1,849	3,136	84,901	134,647
CA	355,131	61,199	80,671	188,212	685,213
CO	31,673	287	823	6,843	39,626
CT	7,341	151	329	2,499	10,320
DC	2,916	189	375	685	4,165
DE	1,878	155	294	619	2,946
FL	105,829	6,646	10,025	281,376	403,876
GA	63,898	2,665	5,349	42,058	113,970
GU	50	13	7	14	84
HI	3,546	299	402	2,647	6,894
IA	13,448	339	866	5,747	20,400
ID	3,492	260	432	2,018	6,202
IL	45,948	1,989	5,141	40,020	93,098
IN	32,873	898	2,207	19,306	55,284
KS	3,157	1,291	1,372	2,954	8,774
KY	55,790	550	2,402	65,343	124,085
LA	49,713	1,947	3,858	60,143	115,661
MA	13,691	1,017	1,722	8,264	24,694
MD	36,637	1,595	2,328	43,272	83,832
ME	3,971	174	319	1,359	5,823
MI	203,537	426	2,023	638,304	844,290
MN	18,319	821	1,968	16,306	37,414
MO	37,715	268	1,594	16,652	56,229
MP		204	40	48	292
MS	25,278	1,365	2,542	46,508	75,693
MT	1,989	155	302	1,468	3,914
NC	25,465	660	1,938	8,909	36,972
ND	2,027	408	363	1,281	4,079
NE	3,413	337	558	2,472	6,780
NH	1,285	125	224	365	1,999
NJ	30,980	2,579	4,156	49,558	87,273
NM	10,365	607	997	2,596	14,565
NV	53,891	412	1,209	181,830	237,342
NY	595,902	4,700	10,029	3,778,699	4,389,330
OH	70,824	2,502	4,836	39,129	117,291
OK	78,603	30,908	7,944	342,102	459,557
OR	15	3	1	3	22
PA	108,203	1,042	3,910	155,433	268,588
PR	101,748	13,728	4,305	16,624	136,405
RI	4,075	319	466	1,703	6,563
SC	32,106	508	2,198	37,200	72,012
SD	1,729	422	454	1,023	3,628
TN	36,357	900	2,824	31,430	71,511
TX	2	9	14	96	121
UT	9,977	156	474	2,912	13,519
VA	88,736	979	2,352	592,100	684,167
VI	46	5	5	77	133
VT	1,513	63	131	863	2,570
WA	40,828	2,635	3,178	24,436	71,077
WI	47,786	328	1,476	62,635	112,225
WV	30,013	390	989	225,217	256,609
WY	435	96	162	758	1,451
Total	2,579,609	157,380	192,357	7,181,613	10,110,959

**Lifeline Overall Qualification Result
First Quarter 2026**

State	Qualified Automatically	Qualified with Docs	Not Qualified - Docs Not Sufficient	Not Qualified - Docs Not Provided	Not Qualified - Information Not Provided	Total
AK	2,372	474	181	1,518	473	5018
AL	18,290	4,295	988	30,387	4,524	58484
AR	13,479	1,498	547	16,013	2,103	33640
AS		400	1	64	137	602
AZ	35,227	2,560	1,655	91,414	3,791	134647
CA	263,209	58,883	27,600	228,356	107,165	685213
CO	26,631	694	1,687	9,335	1,279	39626
CT	6,084	341	186	3,250	459	10320
DC	2,370	237	89	1,014	455	4165
DE	1,587	187	38	820	314	2946
FL	85,087	8,164	4,096	295,087	11,442	403876
GA	54,217	3,669	3,042	46,969	6,073	113970
GU	36	18	3	17	10	84
HI	2,903	366	209	2,959	457	6894
IA	11,246	629	665	6,854	1,006	20400
ID	2,941	356	153	2,276	476	6202
IL	39,138	2,829	1,639	43,726	5,766	93098
IN	26,846	1,824	1,674	22,406	2,534	55284
KS	2,601	1,374	61	3,260	1,478	8774
KY	42,950	2,027	3,678	72,524	2,906	124085
LA	42,622	2,782	2,526	63,458	4,273	115661
MA	10,960	1,258	355	10,081	2,040	24694
MD	31,211	1,693	1,793	46,051	3,084	83832
ME	3,338	282	122	1,702	379	5823
MI	166,173	1,484	11,444	662,512	2,677	844290
MN	15,315	1,090	1,124	17,736	2,149	37414
MO	29,036	971	2,531	21,818	1,873	56229
MP		190	5	48	49	292
MS	18,706	1,808	1,420	50,914	2,845	75693
MT	1,650	213	89	1,633	329	3914
NC	21,636	1,335	667	11,006	2,328	36972
ND	1,707	472	71	1,424	405	4079
NE	2,944	410	78	2,734	614	6780
NH	1,111	145	14	472	257	1999
NJ	23,419	2,940	1,350	54,998	4,566	87273
NM	8,884	970	279	3,214	1,218	14565
NV	40,701	729	2,738	191,590	1,584	237342
NY	386,137	6,493	58,779	3,925,499	12,422	4389330
OH	59,454	3,943	2,687	45,690	5,517	117291
OK	55,507	31,140	3,673	359,416	9,821	459557
OR	8	3	1	7	3	22
PA	87,282	2,199	4,795	169,856	4,456	268588
PR	82,674	19,931	6,014	21,135	6,651	136405
RI	3,370	411	169	2,119	494	6563
SC	24,646	910	1,756	42,296	2,404	72012
SD	1,362	490	91	1,167	518	3628
TN	27,853	1,517	2,081	36,934	3,126	71511
TX	2	3	1	96	19	121
UT	8,228	373	561	3,745	612	13519
VA	61,006	1,785	5,717	612,862	2,797	684167
VI	34	7	7	80	5	133
VT	1,263	94	64	1,001	148	2570
WA	34,822	3,280	1,677	27,589	3,709	71077
WI	39,533	772	2,492	67,609	1,819	112225
WV	22,085	757	2,136	230,481	1,150	256609
WY	364	102	18	797	170	1451
Total	1,952,257	183,807	167,517	7,568,019	239,359	10110959