

Payment Quality Assurance (PQA) Program

High Cost Program

When selected for participation in USAC's Payment Quality Assurance Program, High Cost Program beneficiaries are required to provide the requested documents and information within 10 business days.

The materials requested can include the following:

Cost Companies

- Cost Study Worksheet
- Trial balance
- List of acquired exchanges
- Billing system report
- Revenue documentation relating to true-up payments
- CPR records
- Depreciation calculation schedules
- ARC revenue documentation

Average Schedule Companies

- Billing system/NECA reports
- Exchange map
- Revenue documentation relating to the true-up payments
- ARC revenue documentation

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