



Tribal Outreach

Reminder: FCC Form 471 Walkthrough Demo for Tribal Applicants

February 24, 2021

Dear Tribal Stakeholder,

Remember to join us on March 9 when the E-rate program staff will walk through the steps for filing FY2021 FCC Forms 471.

Tomorrow, **February 25, 2021** is the latest date that you can certify an FCC Form 470 for FY2021 and still have time to wait the required 28 days and certify your FCC Form 471 before the window closes on **March 25 at 11:59 p.m. EDT**.

Session 2: FCC Form 471 Walkthrough Demo

Tuesday, March 9, 2021

4:00 p.m. ET

[Register](#)

- **Recommended for:** Tribal E-rate Applicants
- **E-rate Experience Level:** All levels

To prepare for the webinar, we recommend that you review the [E-rate program's website](#):

- Brand new to E-rate? Learn how to [Get Started](#).
- Learn about [FCC Form 471](#).
- Review the steps in the application process:
 - Step 3: [Applying for Discounts](#)
- Follow the step-by-step guides offered in the [instructional video series for FCC Form 471](#).
- News Brief: [January 22, 2021](#)
 - FY2021 FCC Form 471 Bulk Upload Templates

- [Watch the recording](#) of Session 1: FCC Form 470 Walkthrough Demo

More Resources

E-rate Office Hour Webinars: Recorded and Upcoming

- During the FY2021 application filing window, USAC will conduct a series of office hour webinars that will focus on E-rate topics related to FCC Forms 470 and 471.

Below is the schedule of webinars for January and February showing the topic, the time, the recommended audience, the recommended E-rate experience level, and the specific materials that attendees should review in advance of the webinar. Please note that you will need to register to watch a recording of past events.

Date and Time	Topic	Audience	Level	Materials to Review
Watch the Recording	Eligible Services	Applicants and service providers	Advanced	<ul style="list-style-type: none"> • FY2021 Eligible Services List
Watch the Recording	Eligible Services	Applicants and service providers	Beginner/Intermediate	<ul style="list-style-type: none"> • Eligible Services webinar • FY2021 Eligible Services List
Watch the Recording	FCC Form 470 and Competitive Bidding	Applicants and service providers	Beginner/Intermediate	<ul style="list-style-type: none"> • FCC Form 470 video series • LCP page • Pre-Commitment Process webinar
Watch a recording	Service Provider Selection and FCC Form 471	Applicants and service providers	Beginner/Intermediate	<ul style="list-style-type: none"> • FCC Form 471 video series • Pre-Commitment Process webinar

E-rate Program Technical Assistance

All USAC customer support centers remain open, including the Client Service Bureau (CSB). Please be patient if you experience longer than usual wait times with our customer service teams as circumstances continue to change.

You have two options for requesting assistance:

- Open a customer service case in the [E-rate Productivity Center \(EPC\)](#); or
- Call the CSB at (888) 203-8100. CSB is operational Monday through Friday between 8:00 a.m. and 8:00 p.m. ET.

Questions or Suggestions?

Contact USAC Tribal Liaison, **Kraynal Alfred**, at TribalTraining@usac.org or (202) 572-5733.