



Universal Service
Administrative Co.

Tribal Outreach

FCC Forms 470 & 471 Webinar Series for Tribal Applicants

January 26, 2021

Dear Tribal Stakeholder,

The [Funding Year \(FY\) 2021 Application Filing Window](#) opened on January 15, 2021 and will close on March 25, 2021. February 25, 2021 is the latest date that you can certify an FCC Form 470 for FY2021 and still have time to wait the required 28 days and certify your FCC Form 471 before the window closes on March 25 at 11:59 p.m. EDT.

Join us on February 9, 2021 and March 9, 2021 for a two-part webinar series for Tribal applicants to walk through the FCC Form 470 and FCC Form 471. Each event will include a question and answer session with E-rate Program staff.

Throughout the FY2021 filing window, USAC will conduct additional webinars to help participants file their applications. Information on upcoming events is provided below in the more resources section.

All sessions will be recorded and closed to the press. No cost is associated with attendance at this virtual series or any USAC E-rate training.

After registering, you will receive a confirmation email with information about the event.

FCC Forms 470 & 471 Webinar Series

Session 1: FCC Form 470 Walkthrough Demo

Tuesday, February 9, 2021

4:00 p.m. ET

[Register](#)

Join us for the first webinar in the series designed to walk applicants through the steps for filing an FY2021 FCC Form 470. The webinar will include a step-by-step demonstration of filing the form and will be followed by a Q&A session.

- **Recommended for:** Tribal E-rate Applicants
- **E-rate Experience Level:** All levels

To prepare for the webinar, we recommend that you review the [E-rate Program's website](#):

- Brand new to E-rate? Learn how to [Get Started](#).
- Learn more about the [FCC Form 470](#) and [Eligible Services](#).
- Review the steps in the application process:
 - Step 1: [Competitive Bidding](#)
 - Step 2: [Selecting a Service Provider](#)
- Follow the step-by-step guides offered in the [instructional video series for FCC Form 470](#).
- [Subscribe](#) to the weekly Schools and Libraries (E-rate) Program News Brief. It provides tips to help you through the application process and other timely information.
 - SL News Brief: [January 8, 2021](#)
 - SL News Brief: [January 15, 2021](#)

Session 2: FCC Form 471 Walkthrough Demo

Tuesday, March 9, 2021

4:00 p.m. ET

[Register](#)

Join us for the second webinar in the series designed to walk applicants through an FY2020 FCC Form 471. It will include a step-by-step demonstration of filing the form and a Q&A session.

- **Recommended for:** Tribal E-rate Applicants
- **E-rate Experience Level:** All levels

To prepare for the webinar, we recommend that you review the [E-rate Program's website](#):

- Brand new to E-rate? Learn how to [Get Started](#).
- Learn about [FCC Form 471](#).
- Review the steps in the application process:
 - Step 3: [Applying for Discounts](#)
- Follow the step-by-step guides offered in the [instructional video series for FCC Form 471](#).

More Resources

Upcoming E-rate Office Hour Webinars

During the FY2021 application filing window, USAC will conduct a series of office hour webinars that will focus on E-rate topics related to FCC Forms 470 and 471.

Below is the schedule of webinars for January and February showing the topic, the time, the recommended audience, the recommended E-rate experience level, and the specific materials that

attendees should review in advance of the webinar. Note that two different Eligible Services webinars, one for advanced users and one for beginners, are being held on the same day.

Date and Time	Topic	Audience	Level	Materials to Review
Wednesday, January 27, 2021 at 11:00 a.m. ET Register	Eligible Services	Applicants and service providers	Advanced	<ul style="list-style-type: none"> • FY2021 Eligible Services List
Wednesday, January 27, 2021 at 1:00 p.m. ET Register	Eligible Services	Applicants and service providers	Beginner/Intermediate	<ul style="list-style-type: none"> • Eligible Services webinar • FY2021 Eligible Services List
Wednesday, February 3, 2021 at 2:00 p.m. ET Register	FCC Form 470 and Competitive Bidding	Applicants and service providers	Beginner/Intermediate	<ul style="list-style-type: none"> • FCC Form 470 video series • LCP page • Pre-Commitment Process webinar
Wednesday, February 17, 2021 at 2:00 p.m. ET Register	Service Provider Selection and FCC Form 471	Applicants and service providers	Beginner/Intermediate	<ul style="list-style-type: none"> • FCC Form 471 video series • Pre-Commitment Process webinar

Recorded Webinars

USAC offers more resources to help you navigate through the application process. The full list of recordings for this year's E-rate fall training series is available on the [E-rate Tribal Training page](#). Below is a selected list of relevant webinars.

- **E-rate Productivity Center (EPC) Demo:** Join us for a walkthrough of the E-rate Productivity Center (EPC), the account and application management portal for the E-rate Program.
 - [Watch a recording](#)
- **Pre-Commitment Process:** During this webinar, we discuss the E-rate Pre-Commitment Process (getting started, competitive bidding, applying for discounts, and Program Integrity Assurance (PIA) review).
 - [Watch a recording](#)
 - [Webinar slides](#)

- **Category Two (C2) Budgets:** During this webinar, we discuss C2 budgets. We provide an overview of C2 budgets and C2 budget guidance for FY2021.
 - [Watch a recording](#)
 - [Webinar slides](#)
- **Post-Commitment Process:** During this webinar, we discuss the E-rate Post-Commitment Process and other post-commitment activities, including starting services, the Children’s Internet Protection Act (CIPA), service substitutions, appeals, and more.
 - [Watch a recording](#)
 - [Webinar slides](#)
- **Post-Training FAQ Session for Tribal Applicants:** During this session, USAC answered the questions and concerns generated from the nine-part E-rate Training Series.
 - [Watch a recording](#)

E-rate Program Technical Assistance

All USAC customer support centers remain open, including the Client Service Bureau (CSB). Please be patient if you experience longer than usual wait times with our customer service teams as circumstances continue to change.

You have two options for requesting assistance:

- Open a customer service case in the [E-rate Productivity Center \(EPC\)](#); or
- Call the CSB at (888) 203-8100. CSB is operational Monday through Friday between 8:00 a.m. and 8:00 p.m. ET.

Questions or Suggestions?

Contact USAC Tribal Liaison, **Kraynal Alfred**, at TribalTraining@usac.org or (202) 572-5733.