



Monthly E-Rate Tribal e-Newsletter

August 6, 2021

Dear Tribal Stakeholder,

This month's E-rate Tribal Teleconference is canceled, but we encourage you to watch the recording of the most recent webinar held on Equipment Transfers and review the supporting materials, the [webinar slides](#) and [infographic](#), that are now available on the [E-rate Webinars](#) page.

We also recommend reviewing the [July 23 SL News Brief](#) for suggested activities to work on this summer.

Other Announcements

Emergency Connectivity Fund Program Tribal Applicant Office Hours

Wednesday, August 11, 2021

4:00 p.m. ET

[Register](#)

If you are applying for the Emergency Connectivity Fund Program, [register](#) for the Emergency Connectivity Fund Program's Office Hours Session for Tribal Applicants on Wednesday, August 11, 2021, which is the last session before the current application window closes.

USAC's Emergency Connectivity Fund Program office hour sessions are meant to create a space for applicants to ask questions to Emergency Connectivity Fund Program subject matter experts.

About the Emergency Connectivity Fund Program

The Federal Communications Commission (FCC) opened the [Emergency Connectivity Fund Program](#)'s 45-day application filing window on June 29, 2021 and it will close on August 13, 2021 at 11:59 p.m. ET.

Applicants and service providers can also contact the Emergency Connectivity Fund Customer Support Center (CSC) with questions at (800) 234-9781 Monday – Friday from 8 a.m. to 8 p.m. ET.

Important Resources

The weekly Schools and Libraries (E-rate) program [News Brief](#) is on summer break. For current reminders, notifications, and website outages, you can refer to the [Announcements](#) and [Upcoming Dates](#) pages on the USAC website.

News Brief: [July 23, 2021](#)

- SL News Brief Takes a Summer Break
- Sign Up for the July 27 Webinar
- Emergency Connectivity Fund Program Reminders and Updates

News Brief: [July 16, 2021](#)

- Register for July 27 Equipment Transfer Webinar
- Troubleshooting Issues with One Portal Access

News Brief: [July 9, 2021](#)

- Emergency Connectivity Fund Program Filing Window Dates
- BEAR PIN Removal Update
- Feedback Requested on IT Enhancements
- FCC Form 500 and Equipment Transfers

News Brief: [July 2, 2021](#)

- FY2022 FCC Form 470 Deployed
- Additional Information on PIN Removal Process

E-rate Program Technical Assistance

All USAC customer support centers remain open, including the Client Service Bureau (CSB). Please be patient if you experience longer than usual wait times with our customer service teams as circumstances continue to change.

You have two options for requesting assistance:

- Open a customer service case in the [E-rate Productivity Center \(EPC\)](#); or
- Call the CSB at (888) 203-8100. CSB is operational Monday through Friday between 8 a.m. and 8 p.m. ET.

Questions or Suggestions?

Contact USAC Tribal Liaison, **Kraynal Alfred**, at TribalTraining@usac.org or (202) 572-5733.