



## Monthly E-Rate Tribal e-Newsletter

July 7, 2021

Dear Tribal Stakeholder,

Join us on Tuesday to receive program updates from the E-Rate staff. Please bring your questions for us to answer.

If you are interested in learning more about the new Emergency Connectivity Fund Program, scroll down to the "Other Announcements" section for more details.

## Monthly E-Rate Tribal Teleconference

**Tuesday, July 13, 2021**

**4 p.m. ET**

[Add to calendar](#)

### Teleconference Topics

- BEAR PIN Removal Process
- Supply Chain Order
- FCC Form 470
- Disposal and Transfer of Equipment
- Q&A Session

### Join by Phone

- Toll Free: (844) 740-1264
- Access code: 180 466 1197

## Important Resources

The weekly Schools and Libraries (E-Rate) program [News Brief](#) provides tips to help you through the application process and other timely information.

**News Brief: [July 2, 2021](#)**

**TIP OF THE WEEK: Remember that, starting July 1, FY2021 applicants can no longer check the Early Filing box on the FCC Form 486.** You must now wait until services have started before certifying your FCC Form 486 for FY2021.

- FY2022 FCC Form 470 Deployed
- Additional Information on PIN Removal Process

**News Brief: [June 25, 2021](#)**

- Certify Incomplete FCC Forms 470 by June 25
- Update on FY2022 FCC Form 470
- Change to One Portal Dashboard
- Reminders on Disposal and Transfer of Equipment

**News Brief: [June 18, 2021](#)**

- Schedule for BEAR PIN Removal
- Supply Chain Order Reminders

**News Brief: [June 11, 2021](#)**

- Update on Removal of BEAR PIN Requirement
- EPC Deployment News

**News Brief: [June 4, 2021](#)**

- Certify Incomplete FCC Forms 470 by June 25
- Requesting a Deadline Extension to Complete FY2020 Special Construction

## Other Announcements

Emergency Connectivity Fund Program

**Tribal Applicant Office Hours**

**Thursday, July 8, 2021**

**4 p.m. ET**

[Register](#)

The FCC and USAC opened the Emergency Connectivity Fund Program application filing window on Tuesday, June 29, 2021 at 9 a.m.

The Emergency Connectivity Fund Program will provide up to \$7.17 billion in support to schools and libraries for the purchase of laptop and tablet computers, Wi-Fi hotspots, modems, routers, and broadband connectivity during the COVID-19 pandemic for off-campus use by students, school staff, and library patrons who would otherwise lack connected devices and/or broadband connections sufficient to fully engage in remote learning.

This application filing window is open for 45 days and will close on August 13 2021. During this window applicants can submit requests for funds to support equipment and services purchases made between July 1, 2021 and June 30, 2022 for the 2021-22 school year. The FCC's announcement of the application filing window is available on their [website](#).

The FCC has scheduled a [virtual training and Tribal listening session](#) on the Emergency Connectivity Fund Program on July 15 at 2 p.m. The virtual training and listening session will start with an overview of the Fund, followed by an opportunity for Tribal participants to ask questions and provide feedback based on their experiences with the Fund to date. USAC staff will then provide an overview of the application process. To register, please send an email with your name, contact information, and Tribal affiliation to [JulySessionECF@fcc.gov](mailto:JulySessionECF@fcc.gov). Registration will allow full interactive online participation via WebEx. The event will also be recorded and subsequently posted on the [Commission's YouTube channel](#).

Please visit the [FCC website](#) for a set of FAQs that cover a number of topics including eligible entities, eligible equipment and services, eligible locations, reasonable support amounts, and unmet needs for more information about the Program.

[Sign up](#) to stay informed about the Emergency Connectivity Fund Program and receive information about future training sessions.

Applicants and service providers can also contact the Emergency Connectivity Fund Customer Support Center (CSC) with questions at (800) 234-9781 Monday – Friday from 8 a.m. to 8 p.m. ET.

## E-Rate Program Technical Assistance

All USAC customer support centers remain open, including the Client Service Bureau (CSB). Please be patient if you experience longer than usual wait times with our customer service teams as circumstances continue to change.

You have two options for requesting assistance:

- Open a customer service case in the [E-Rate Productivity Center \(EPC\)](#); or
- Call the CSB at (888) 203-8100. CSB is operational Monday through Friday between 8:00 a.m. and 8:00 p.m. ET.

**Questions or Suggestions?**

Contact USAC Tribal Liaison, **Kraynal Alfred**, at [TribalTraining@usac.org](mailto:TribalTraining@usac.org) or (202) 572-5733.