



Universal Service
Administrative Co.

Tribal Outreach

Monthly E-Rate Tribal e-Newsletter

July 10, 2020

Dear Tribal Stakeholder,

The E-rate Program announced the [Virtual E-rate Information Series for Tribal Applicants](#), an opportunity for prospective and experienced Tribal applicants to learn more about the program and to share information on best practices. Please join us and share the information with your networks.

Monthly E-rate Tribal Teleconference

Tuesday, July 14, 2020

4:00 p.m. ET

[Add to calendar](#)

Teleconference Topics

- Multifactor Authentication
- FCC Form 470 for FY2021
- Reminders for Deadline Extensions
- Upcoming: [Virtual E-rate Information Series for Tribal Applicants](#)
 - **Session 1: The E-rate Program Information Overview for Tribal Schools and Tribal Libraries**
 - Wednesday, July 29, 2020 at 3:00 p.m. ET - [Register](#)
 - **Session 2: Best E-rate Practices Shared by Tribal Schools (A Community-Led Discussion)**
 - Wednesday, August 5, 2020 at 3:00 p.m. ET - [Register](#)
 - **Session 3: Best E-rate Practices Shared by Tribal Libraries (A Community-Led Discussion)**
 - Thursday, August 6, 2020 at 3:00 p.m. ET - [Register](#)
 - **Session 4: FAQ Session for Tribal Schools and Libraries with the USAC E-rate Team**
 - Tuesday, August 11, 2020 at 4:00 p.m. ET - [Register](#)
- Questions and Answers

Join by Phone

- Toll Free: (844) 740-1264
- Access code: 738 516 558

Important Resources

The weekly Schools and Libraries (E-rate) Program [News Brief](#) provides tips to help you through the application process and other timely information.

News Brief: [June 26, 2020](#)

- MFA for EPC and BEAR Form Filers Coming in July 2020
- Requesting a 30-Day Extension of the Invoice Deadline

News Brief: [June 19, 2020](#)

- Updates to Three Search Tools and the Tools Page

News Brief: [June 12, 2020](#)

- FCC Form 470 for FY2021
- Extended FCC Form 486 Deadlines Updated in EPC
- EPC Updates

News Brief: [June 5, 2020](#)

- Tips for Filing FCC Form 486
- Description of COMAD Process

E-rate Program Technical Assistance

All USAC customer support centers remain open, including the Client Service Bureau. Please be patient if you experience longer than usual wait times with our customer service teams as circumstances continue to change.

You have two options for requesting assistance:

- Open a customer service case in the [E-rate Productivity Center \(EPC\)](#); or
- Call the Client Service Bureau (CSB) at (888) 203-8100. CSB is operational Monday through Friday between 8:00 a.m. and 8:00 p.m. (ET).

Questions or Suggestions?

Contact USAC Tribal Liaison, **Kraynal Alfred**, at TribalTraining@usac.org or (202) 572-5733.