



Universal Service
Administrative Co.

Tribal Outreach

Monthly E-Rate Tribal e-Newsletter

June 04, 2020

Dear Tribal Stakeholder,

USAC launched the [USAC's COVID-19 Response](#) page, an enhanced website serving as a one-stop resource detailing the available relief provided in connection with the COVID-19 pandemic across each of the universal service programs.

The USAC's COVID-19 Response page includes information regarding the FCC Chairman's [Keep Americans Connected Initiative](#) and a summary of the [E-rate COVID-19 Resource](#) page. A special edition of the Schools and Libraries (E-rate) Program News Brief, issued on [May 21, 2020](#), highlights this important announcement.

Monthly E-rate Tribal Teleconference

Tuesday, June 09, 2020

4:00 p.m. ET

[Add to calendar](#)

Teleconference Topics

- [E-rate COVID -19 Resources Page](#)
- FCC Form 486
- Program Integrity Assurance (PIA) Review
- Summer Contact Period ("Summer Deferral")

Join by Phone

- Toll Free: (844) 740-1264
- Access code: 738 516 558

Important Resources

The weekly Schools and Libraries (E-rate) Program [News Brief](#) provides tips to help you through the application process and other timely information.

News Brief: [May 29, 2020](#)

- Legacy Tool Updates
- Filing FCC Form 486 Early

News Brief: [May 22, 2020](#)

- Summer Deferral Starts Today

News Brief: [May 15, 2020](#)

- Filing an FCC Waiver
- Children's Internet Protection Act (CIPA)

E-rate Program Technical Assistance

All USAC customer support centers remain open, including the Client Service Bureau. Please be patient if you experience longer than usual wait times with our customer service teams as circumstances continue to change.

You have two options for requesting assistance:

- Open a customer service case in the [E-rate Productivity Center \(EPC\)](#); or
- Call the Client Service Bureau (CSB) at (888) 203-8100. CSB is operational Monday through Friday between 8:00 a.m. and 8:00 p.m. ET.

Questions or Suggestions?

Contact USAC Tribal Liaison, **Kraynal Alfred**, at TribalTraining@usac.org or (202) 572-5733.