



Monthly E-Rate Tribal e-Newsletter

May 6, 2021

Dear Tribal Stakeholder,

The E-Rate program held a two-part webinar series yesterday on the E-Rate Invoicing Dataset. The first session demonstrated how to use the E-Rate Invoice Disbursements Data Lookup Tool. The second session showed how to create custom dataset views, apply filters (including relative date filters), create chart tools, and aggregate measures. Visit the [E-Rate Webinar page](#) to learn more about these sessions and other upcoming events.

Monthly E-Rate Tribal Teleconference

E-Rate Program Integrity Assurance (PIA) Process Overview

Tuesday, May 11, 2021

4:00 p.m. ET

[Register](#)

Join us for a new, interactive E-Rate Tribal Teleconference as USAC's E-Rate team reviews the PIA process. During this session, our E-Rate staff will provide a detailed overview of the following PIA information:

- How to prepare for the PIA process,
- What to do when you receive a PIA alert, and
- When to respond to a PIA inquiry.

Register today and bring your questions—we look forward to having you!

Important Resources

The weekly Schools and Libraries (E-Rate) program [News Brief](#) provides tips to help you through the application process and other timely information.

News Brief: [April 30, 2021](#)

- Filing FCC Form 486 Early
- Supply Chain Office Hours Session for Service Providers on May 26

News Brief: [April 23, 2021](#)

- Detailed Information on Invoicing Dataset
- Two Webinars on Invoicing Dataset

News Brief: [April 16, 2021](#)

- Invoicing Dataset

News Brief: [April 9, 2021](#)

- PIA Review

E-Rate Program Technical Assistance

All USAC customer support centers remain open, including the Client Service Bureau (CSB). Please be patient if you experience longer than usual wait times with our customer service teams as circumstances continue to change.

You have two options for requesting assistance:

- Open a customer service case in the [E-Rate Productivity Center \(EPC\)](#); or
- Call the CSB at (888) 203-8100. CSB is operational Monday through Friday between 8:00 a.m. and 8:00 p.m. ET.

Questions or Suggestions?

Contact USAC Tribal Liaison, **Kraynal Alfred**, at TribalTraining@usac.org or (202) 572-5733.