



Monthly E-Rate Tribal e-Newsletter

April 9, 2021

Dear Tribal Stakeholder,

The Funding Year (FY) 2021 application filing window closed on March 25, 2021 at 11:59:59 p.m. EDT. You are still able to file and certify your form, but you will receive an out-of-window status for the form. You may request a waiver of the window filing requirement from the Federal Communications Commission (FCC). Please note that your waiver request may or may not be granted.

Join us on Tuesday for the E-Rate Tribal Teleconference. The E-Rate staff will be on the call to answer your questions about filing the FCC waiver or a Receipt Acknowledgment Letter (RAL) modification. We will also provide a brief overview on preparing for the E-Rate Program Integrity Assurance (PIA) process.

Monthly E-Rate Tribal Teleconference

Tuesday, April 13, 2021

4:00 p.m. ET

[Add to calendar](#)

Teleconference Topics

- Filing an FCC Waiver
- Filling a RAL Modification
- PIA Process
- New Certification Requirements for National Supply Chain

Join by Phone

- Toll Free: (844) 740-1264
- Access code: 180 466 1197

Important Resources

The weekly Schools and Libraries (E-Rate) Program [News Brief](#) provides tips to help you through the application process and other timely information.

News Brief: [April 2, 2021](#)

- New Certification Requirements for National Supply Chain

News Brief: [March 26, 2021](#)

- Next Steps Related to the FY2021 Application Filing Window

News Brief: [March 19, 2021](#)

- FY2021 FCC Form 473 Available
- Last-minute FCC Form 471 Filing Tips

News Brief: [March 12, 2021](#)

- New One Portal Terms and Conditions
- Extended CSB Hours
- Interim SPIN
- FCC Form 471 Filing Reminders

E-Rate Program Technical Assistance

All USAC customer support centers remain open, including the Client Service Bureau (CSB). Please be patient if you experience longer than usual wait times with our customer service teams as circumstances continue to change.

You have two options for requesting assistance:

- Open a customer service case in the [E-Rate Productivity Center \(EPC\)](#); or
- Call the CSB at (888) 203-8100. CSB is operational Monday through Friday between 8:00 a.m. and 8:00 p.m. ET.

Questions or Suggestions?

Contact USAC Tribal Liaison, **Kraynal Alfred**, at TribalTraining@usac.org or (202) 572-5733.