



Monthly E-Rate Tribal e-Newsletter

April 09, 2020

Important Reminder:

Wednesday, April 29, 2020 at 11:59:59 p.m. EDT - The Funding Year (FY) 2020 FCC Form 471 filing window will close.

Dear Tribal Stakeholder,

USAC's Washington, DC office is closed with all staff working remotely. USAC remains fully operational. You can reach team members using their USAC email and telephone numbers. More information is available on [USAC's COVID-19 Response](#) web page.

Monthly E-rate Tribal Teleconference

Tuesday, April 14, 2020

4:00 p.m. ET

[Add to calendar](#)

Teleconference Topics

- FCC Form 471 Reminders
- New FCC Orders
- E-rate's Operations During the COVID-19 Pandemic
- Open to Suggestions for Communications
- Questions and Answers

Join by Phone

- **Toll Free:** (844) 740-1264
- **Access code:** 738 516 558

Important Resources

The Schools and Libraries (E-rate) Program News Brief provides tips to help you through the application process and other timely information. The issues from the last four weeks contain important updates about adjustments made to the E-rate Program in response to COVID-19.

[April 03, 2020](#)

- Program Deadlines Extended by FCC Order 20-364
- SL News Brief Archive Expanded

[March 27, 2020](#)

- FCC's Public Notice on Community Use
- FCC Form 470 Reminders
- FY2020 Category Two Budget Tool Reminders

[March 20, 2020](#)

- Waiver of FCC's Gift Rules Through 9/30/2020
- April 1 Deadline to File FY2020 FCC Form 470
- Update on FCC's Supply Chain Order

[March 13, 2020](#)

- Extended FY2020 Application Filing Window
- Getting Ready to File FCC Form 471

E-rate Program Technical Assistance

All USAC customer support centers remain open, including the Client Services Bureau. Please be patient if you experience longer than usual wait times with our customer service teams as circumstances continue to change.

You have two options for requesting assistance:

- Open a customer service case in the [E-rate Productivity Center \(EPC\)](#); or
- Call the Client Service Bureau (CSB) at (888) 203-8100. CSB is operational Monday through Friday between 8:00 a.m. and 8:00 p.m. (ET).

Questions or Suggestions?

Contact USAC Tribal Liaison, **Kraynal Alfred**, at TribalTraining@usac.org or (202) 572-5733.