



Monthly E-Rate Tribal e-Newsletter

March 5, 2021

Dear Tribal Stakeholder,

February 25, 2021 was the deadline for many program participants to:

1. Timely certify an FCC Form 470 for **Funding Year (FY) 2021**.
2. [Certify an invoice](#) for **FY2019** recurring services or [request an invoice deadline extension](#) for those services.

If you missed either of these deadlines, the [February 26, 2021 SL News Brief](#) offers guidance in the section called, "What To Do If You Missed the February 25 Invoice Deadline, the Deadline to Request an Extension, or the FCC Form 470 Deadline."

Join us on March 9 for the second webinar in the series designed to walk applicants through an FY2021 FCC Form 471. It will include a step-by-step demonstration of filing the form and a Q&A session.

Session 2: FCC Form 471 Walkthrough Demo

Tuesday, March 9, 2021

4:00 p.m. ET

[Register](#)

- **Recommended for:** Tribal E-rate Applicants
- **E-rate Experience Level:** All levels

To prepare for the webinar, we recommend that you review the [E-rate program's website](#):

- Brand new to E-rate? Learn how to [Get Started](#).
- Learn about [FCC Form 471](#).
- Review the steps in the application process:
 - Step 3: [Applying for Discounts](#)

- Follow the step-by-step guides offered in the [instructional video series for FCC Form 471](#).
- News Brief: [January 22, 2021](#)
 - FY2021 FCC Form 471 Bulk Upload Templates

[Watch the recording](#) of Session 1: FCC Form 470 Walkthrough Demo

Important Resources

The weekly Schools and Libraries (E-rate) program [News Brief](#) provides tips to help you through the application process and other timely information.

News Brief: [February 26, 2021](#)

Tip of the Week: The [bulk upload template user guide](#) is now available on the FCC Form 471 Filing page. Please follow this user guide when completing your templates, or refer to the [January 22 SL News Brief](#) for filing tips.

- What To Do If You Missed the February 25 Invoicing and/or FCC Form 470 Deadlines
- Retaining E-Rate Program Documentation Requirements

News Brief: [February 19, 2021](#)

- Reminder of February 25 Invoicing Deadline
- Update on Invoice Deadline Changes Due to a Revised Funding Commitment Decision Letter
- FCC Form 470 Reminders

News Brief: [February 12, 2021](#)

- February 17 Webinar Details
- FAQs from Eligible Services Webinars

News Brief: [February 5, 2021](#)

- FCC Public Notice DA 21-98
- FCC Form 470 Reminders

E-rate Program Technical Assistance

All USAC customer support centers remain open, including the Client Service Bureau (CSB). Please be patient if you experience longer than usual wait times with our customer service teams as circumstances continue to change.

You have two options for requesting assistance:

- Open a customer service case in the [E-rate Productivity Center \(EPC\)](#); or
- Call the CSB at (888) 203-8100. CSB is operational Monday through Friday between 8:00 a.m. and 8:00 p.m. ET.

Questions or Suggestions?

Contact USAC Tribal Liaison, **Kraynal Alfred**, at TribalTraining@usac.org or (202) 572-5733.