Monthly E-Rate Tribal e-Newsletter February 2020

February 6, 2020

Dear Tribal Stakeholder,

Happy February! In this e-newsletter, you will find information about this month's E-rate Tribal Teleconference and our upcoming webinars for the E-rate Program and the Lifeline Program.

Monthly E-rate Tribal Teleconference

Tuesday, February 11, 2020
4:00 p.m. (ET)
Add to calendar

Teleconference Topics

- FCC Form 470 reminders
- FY2020 Eligible Services Overview
- Category Two Budgets
- Preparing to file FCC Form 471
- Upcoming webinars

Join by Phone

- Toll Free: (844) 740-1264
- Access code: 738 516 558

Important Resources

Weekly SL News Brief

The Schools and Libraries (E-rate) Program News Brief provides tips to help you through the application process and other timely information. [Last week's SL News Brief](#) includes information about:

- Upcoming Dates and Deadlines
- E-rate Webinars
- The FCC's Amortization Requirement Report and Order

[Click here](#) to browse through other recent editions of the news brief.

Client Service Bureau

Need Technical Assistance for the E-rate Program? You have two options:

- Open a customer service case in the E-rate Productivity Center (EPC)
- Call Client Service Bureau (CSB) at (888) 203-8100

The CSB is operational on Monday through Friday between 8:00 a.m. and 8:00 p.m. (ET).

Tribal Training Webinars

On January 29, 2020, USAC conducted a webinar on the FCC Form 470 for Tribal E-rate applicants in coordination with the Bureau of Indian Education. It included a demonstration of the form and important announcements from the BIE Coordinator, Margo Ragan. A recording of the webinar is [available online](#) (after filling out the registration form).

Next Tribal Training: FCC Form 471

Thursday, February 27, 2020
3:00 p.m. (ET)

USAC will conduct a webinar designed to help Tribal E-rate applicants successfully file an FY2020 FCC Form 471. The event will include a step-by-step demonstration of filing the form and will be followed by a Q&A session.

Register Now

Additional E-rate Webinars

During the FY2020 application filing window, USAC is conducting a series of office hour webinars that will focus on specific E-rate topics covered in our [online training](#) and [video series](#).

Below is the schedule of upcoming webinars showing the topic, the time, the recommended audience, the E-rate experience level (beginner, advanced, all) and the specific training materials that attendees should review in advance of the webinar.

If you are interested in attending, register for the webinar and watch the training module(s) and/or other assigned materials. When the webinar starts, we will provide a short summary of the materials you should have reviewed, and then open the floor for questions. As with our regular webinars, we will give preference to questions about the topic under discussion.

Advanced Eligible Services

Thursday, February 06, 2020
1:00 p.m. (ET)

This office hour webinar will focus on our online E-rate Program Training Series module, "Eligible Services" and the Funding Year (FY) 2020 Eligible Services List. Attendees should review these items before the webinar.

- **Recommended for:** Applicants and service providers
- **E-rate experience level:** Advanced
- **Prerequisites for this webinar** – Review one or both of these items:
    - [Eligible Services](#) (40 minutes)
    - [FY2020 Eligible Services List](#)

Register Now

Eligible Services for Beginners

Thursday, February 06, 2020
2:30 p.m. (ET)

This office hour webinar will focus on our online E-rate Program Training Series module, "Eligible Services" and the Funding Year (FY) 2020 Eligible Services List. Attendees should review these items before the webinar.

- **Recommended for:** Applicants and service providers
- **E-rate experience level:** Beginner

- **Prerequisites for this webinar –** Review one or both of these items:
  - [Eligible Services](40 minutes)
  - [FY2020 Eligible Services List]

<div style="background:#1a73e8;color:white;text-align:center;padding:10px;">Register Now</div>

Service Provider Selection and FCC Form 471

Thursday, February 27, 2020
1:00 p.m. (ET)

This office hour webinar will focus on our online E-rate Program Training Series module, "Application Process" and our FCC Form 471 video series. Attendees should review these items before the webinar.

- **Recommended for:** Applicants and service providers
- **E-rate experience level:** All
- **Prerequisites for this webinar –** Review one or more of these items:
  - [Application Process – Beginner] (15 minutes)
  - [Application Process – Advanced] (25 minutes)
  - [FCC Form 471 video series]

<div style="background:#1a73e8;color:white;text-align:center;padding:10px;">Register Now</div>

To learn more about these webinars and view recordings of past events, please visit the E-rate Program's [Webinars] page.

More USAC Opportunities:

Tribal Advocate Training Webinar for the Lifeline Program

Please feel free to share this webinar invitation with colleagues and other tribal community advocates.

The [Lifeline Program] is one of the four federal benefit programs administered by the Universal Service Administrative Company. Lifeline helps households obtain affordable connectivity services by providing a discount to low-income consumers.

Lifeline subscribers may receive up to $9.25 off their monthly phone or internet bill and

Lifeline subscribers that live on federally recognized tribal lands may receive up to $34.25 off their monthly bill. Consumers qualify for Lifeline through participation in [government programs](#) (such as SNAP or Tribal TANF) or if their [income](#) is at or below 135% of the Federal Poverty Guidelines.

For more information about the Lifeline Program, visit [Lifeline Support](#). Review information about the enhanced tribal discount by visiting [Lifeline's Tribal Lands page](#).

Lifeline Tribal Advocate Training Webinar

Wednesday, February 19, 2020
3:00 p.m. (ET)

This training will provide an overview of the National Verifier Lifeline application process and tribal specific information.

- An introduction to the Universal Service Administrative Company
- An overview of the Lifeline Program
- Changes with Lifeline's new application system, the National Verifier
- A review of available resources

<div style="background:blue;color:white;text-align:center">Register Now</div>

Questions or Suggestions?
Contact USAC Tribal Liaison, Kraynal Alfred, at TribalLiaison@usac.org or (202) 572-5733.