



## Monthly E-Rate Tribal e-Newsletter

October 8, 2021

Dear Tribal Stakeholder,

This month's E-rate Tribal Teleconference is canceled, but the Emergency Connectivity Fund Program will host the "Office Hours for Tribal Applicants" webinar on Tuesday, October 12, 2021. This webinar is the last opportunity for program experts to answer your questions before the program's second application window closes.

### Other Announcements

#### Emergency Connectivity Fund Office Hours Session for Tribal Applicants

**Tuesday, October 12, 2021**

**4 p.m. ET**

[Register](#)

In view of outstanding demand and the recent spike in coronavirus cases, the FCC announced in a [press release](#) that they will open a second application filing window for schools and libraries to request funding for connected devices and broadband connections for off-campus use by students, school staff, and library patrons for the current 2021-22 school year.

During this window, eligible schools and libraries, in addition to the consortia of schools and libraries, can submit requests for funding to purchase eligible equipment and services between July 1, 2021 and June 30, 2022 to meet the remote learning needs of students, school staff, and library patrons with unmet needs.

More detail on the Program is available in the [FCC Order](#) that established the Emergency Connectivity Fund Program. To learn more, please visit [EmergencyConnectivityFund.org](https://www.fcc.gov/emergency-connectivity-fund) and [sign up](#) for Emergency Connectivity Fund Program emails.

Applicants and service providers can also contact the Emergency Connectivity Fund Customer Support Center (CSC) with questions at (800) 234-9781 Monday through Friday from 8 a.m. to 8 p.m. ET.

## Important Resources

The weekly Schools and Libraries (E-rate) program [News Brief](#) is on break. For current reminders, notifications, and website outages, you can refer to the [Announcements](#) and [Upcoming Dates](#) pages on the USAC website.

### E-rate Program Technical Assistance

All USAC customer support centers remain open, including the Client Service Bureau (CSB). Please be patient if you experience longer than usual wait times with our customer service teams as circumstances continue to change.

You have two options for requesting assistance:

- Open a customer service case in the [E-rate Productivity Center \(EPC\)](#); or
- Call the CSB at (888) 203-8100. CSB is operational Monday through Friday between 8:00 a.m. and 8:00 p.m. ET.

Contact USAC Tribal Liaison, , at [TribalTraining@usac.org](mailto:TribalTraining@usac.org) or (202) 572-5733.