



## Monthly E-Rate Tribal e-Newsletter

January 8, 2021

Dear Tribal Stakeholder,

Happy New Year! We are excited to announce the [E-rate Tribal Training page](#) has a new look!

Two important dates are approaching fast:

- The administrative window closes on January 13, 2021 at 11:59 p.m. ET. Please review your entity's Tribal designation to ensure it is properly indicated in the E-rate Productivity Center (EPC); and
- The FY2021 Application Filing Window opens January 15, 2021.

Join us for this month's E-rate Tribal Teleconference as we prepare for these application milestones.

## Monthly E-rate Tribal Teleconference

**Tuesday, January 12, 2021**

**4:00 p.m. ET**

[Add to calendar](#)

### Teleconference Topics

- The Administrative Window
- FY2021 Application Filing Window
- Order (FCC 20-178)
- Website Updates
- System Enhancement Suggestions

Join by Phone

- Toll Free: (844) 740-1264
- Access code: 180 466 1197

## Determine and Designate Your Entity's Tribal Status

Before the administrative window closes on January 13, 2021 at 11:59 p.m. ET, we encourage you to review the Tribal designations for your entities in the E-rate Productivity Center (EPC). USAC uses the Tribal designation to understand who is participating in the program, provide Tribal outreach and training, assess Tribal training efforts through participation, report and analyze data about Tribal lands and Tribal entities.

**An E-rate school or library entity may self-designate as a Tribal entity in EPC if it meets any of the following descriptions:**

- the majority of students or library patrons served are Tribal members;
- the entity is located partially or entirely on Tribal land;
- the entity is a school operated by or receiving funding from the Bureau of Indian Education (BIE); or
- the entity is a school or library operated by a Tribal Nation.

If you need help finding the Tribal checkbox in EPC, watch the new [instructional video](#) on how to find and designate your entity's Tribal status.

**Note:** The "Tribal" box does not apply to a school district or library system. USAC cannot check the "Tribal" box on your behalf.

## Important Resources

The weekly Schools and Libraries (E-rate) Program [News Brief](#) provides tips to help you through the application process and other timely information.

**News Brief: [December 22, 2021](#)**

- Letter to the Field for FY2021
- FY2021 Application Filing Window Opens January 15, 2021

**News Brief: [December 18, 2021](#)**

- FCC Extends Gift Rule Waiver
- CSB Reduced Hours

- AUP Audits
- Winter Deferral Period Starts Today

**News Brief: [December 11, 2021](#)**

- Order (FCC 20-178)
- Payment Quality Assurance (PQA) Requests Going Out
- Usability Modifications to USAC Website
- Additions/Corrections to Three Fall Training FAQs

## E-rate Program Technical Assistance

All USAC customer support centers remain open, including the Client Service Bureau. Please be patient if you experience longer than usual wait times with our customer service teams as circumstances continue to change.

You have two options for requesting assistance:

- Open a customer service case in the [E-rate Productivity Center \(EPC\)](#); or
- Call the Client Service Bureau (CSB) at (888) 203-8100. CSB is operational Monday through Friday between 8:00 a.m. and 8:00 p.m. ET.

**Questions or Suggestions?**

Contact USAC Tribal Liaison, **Kraynal Alfred**, at [TribalTraining@usac.org](mailto:TribalTraining@usac.org) or (202) 572-5733.