



## **Session 1: FCC Form 470 Demo**

E-rate Walkthrough Series  
for Tribal Applicants

February 9, 2021



Universal Service  
Administrative Co.

# Housekeeping – Webinar Panel

- The webinar panel is located on the right-hand side of the screen.
- Open the panel by clicking the orange arrow.
- Use the white arrows to open the sections in the panel.



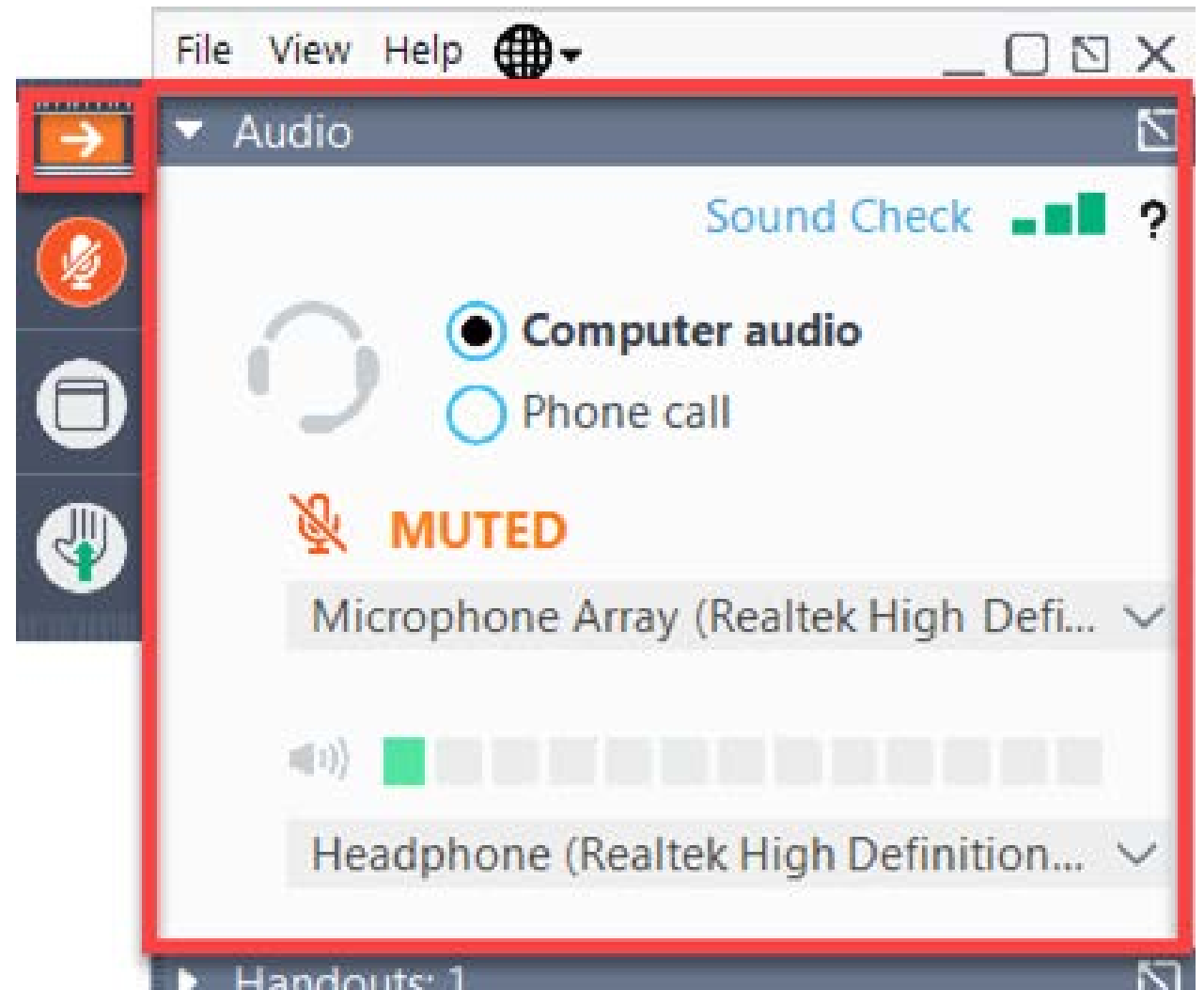
# Housekeeping – Webinar Panel

- Use the panel to view the presentation in full screen or window mode.



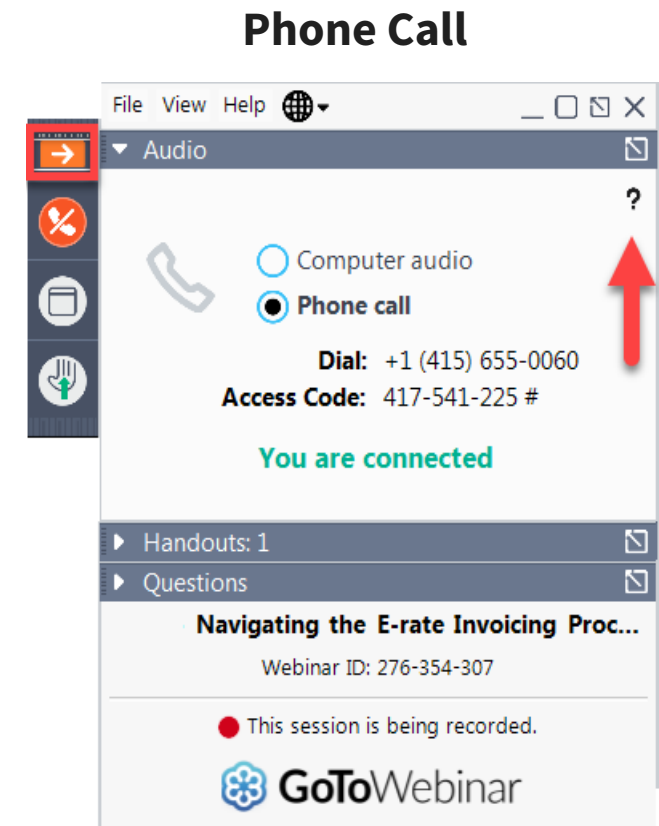
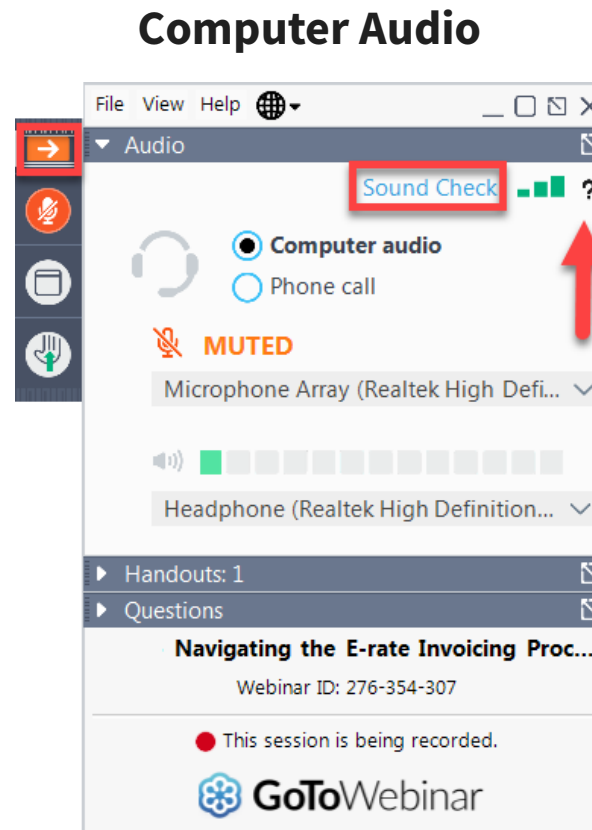
# Housekeeping – Audio

- Use the “Audio” section of your control panel to select an audio source.
- Choose one of the audio options:
  - Your computer's audio.
  - Call in using an access code and audio PIN.
- The audience will remain on mute until the Q&A begins.



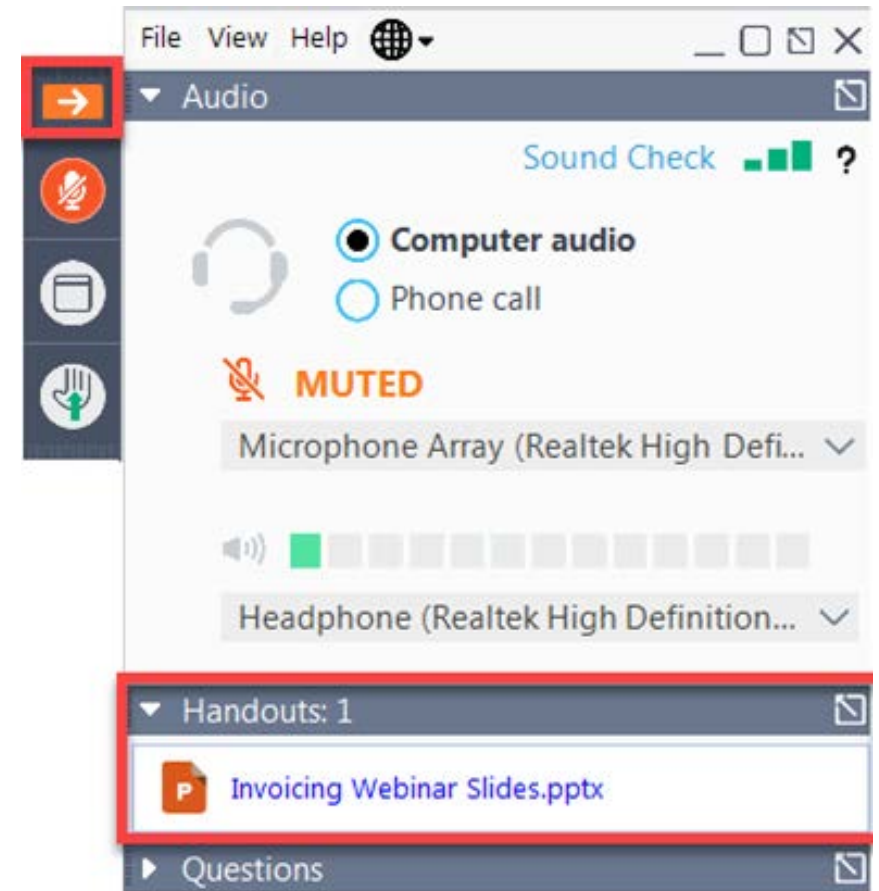
# Housekeeping – Technical Issues

- Use the “Sound Check” link and click question mark icon for audio help.
- Determine whether your computer meets the requirements.
  - Exit webinar, and click the "[check system requirements](#)" link in the event confirmation email.
- If issues persist, call 877-582-7011 to [troubleshoot](#) with GoToWebinar.



# Housekeeping - Resources

- Slide deck and other resources are available during the live webinar.
  - Click the white arrow to expand the “Handouts” tab.
- A recording will be available after the event on the [E-rate Tribal Training](#) page.



# Housekeeping – Q&A



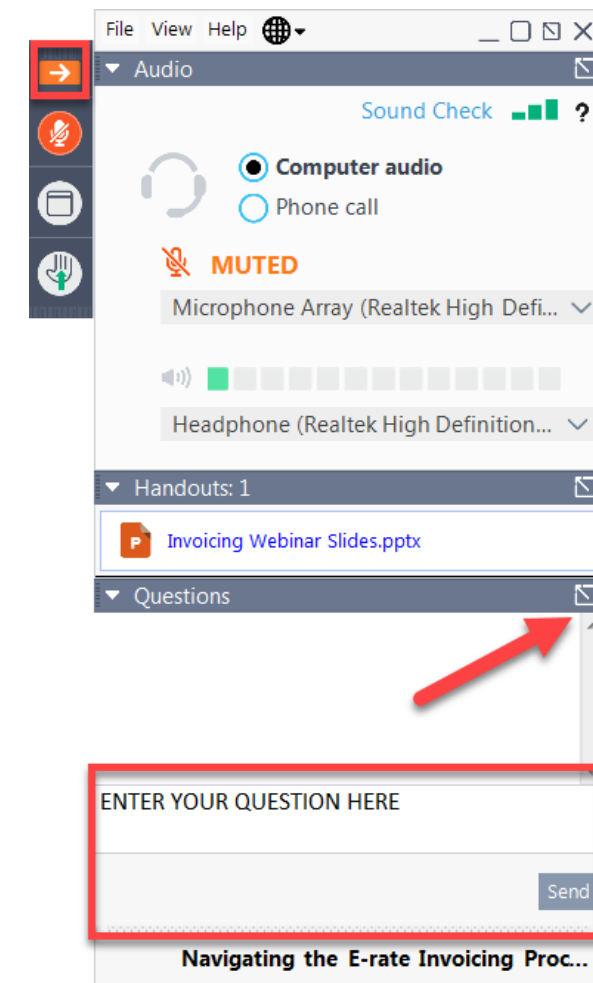
- Q&A session(s) will focus on today's topics.



- How to submit questions
  - Use the “Questions” box in your webinar control panel anytime during the presentation.
  - Ask questions related to the webinar content.
  - One question at a time.
  - Write in full sentences.



- Do not use the hand raise function.





# Meet Our Team



**John Noran**

Senior Manager | E-rate

Presenter



**Kraynal Alfred**

USAC Tribal Liaison | Shared Services

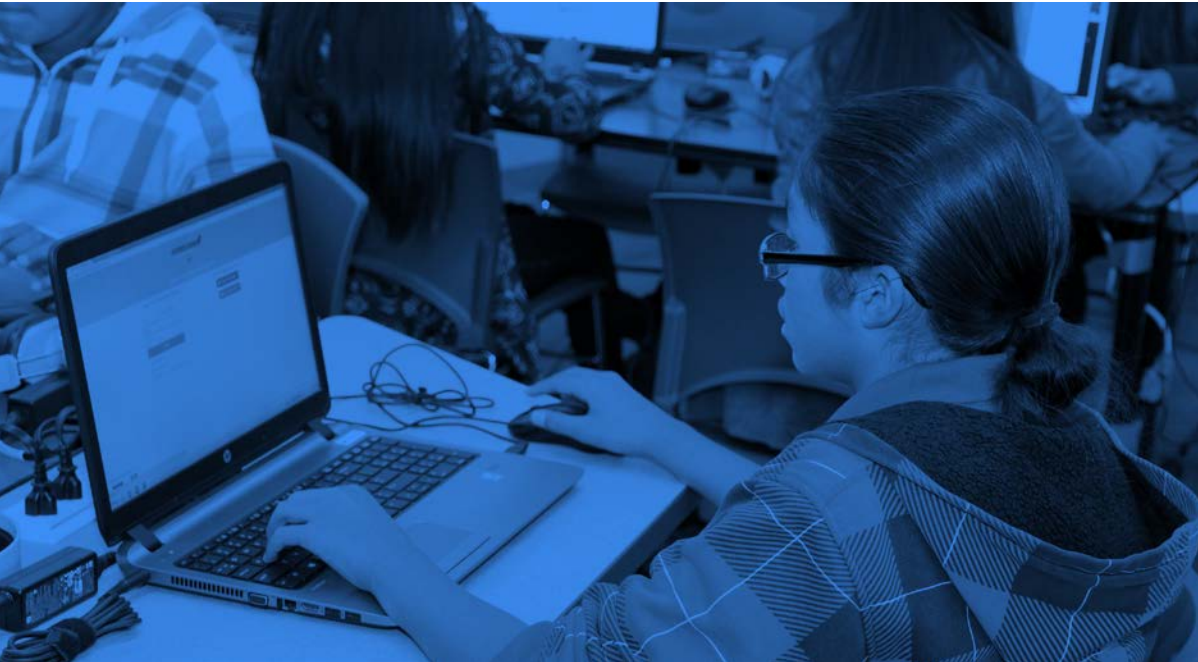
Moderator

[Tribaltraining@usac.org](mailto:Tribaltraining@usac.org)



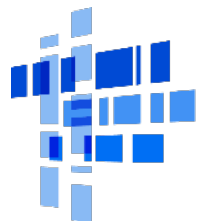
# Agenda

- **Starting Your Form**
  - Q&A Session
- **Service Requests: Category One & Two**
  - Q&A Session
- **Technical Contact Information and Procurement Information**
  - Q&A Session
- **Certification**
  - Q&A Session



## Live Demo

FCC Form 470



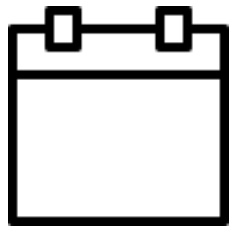
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# Instructional Videos



- If you missed the live demo or would like to review a specific topic, you may watch the following instructional videos on the [E-rate Videos Page](#):
  - Starting Your FCC Form 470 (4:08 minutes).
  - Service Requests: Category One (4:11 minutes).
  - Service Requests: Category Two (3:46 minutes).
  - FCC Form 470 Technical Contact, Procurement Information, and Certification (4:42 minutes).

# Reminders



- **Next Webinar:**  
[FCC Form 471 Walkthrough Demo](#)  
March 9, 2021  
4:00 p.m. ET



- Today's recording will be posted the [E-rate Tribal Training](#) page.
- More webinars are available on the [E-rate Webinar](#) page.

## Additional Resources



- [Subscribe](#) to the weekly SL News Brief and SL Tribal Training Newsletter:
  - Deadline reminders.
  - Monthly call agenda.

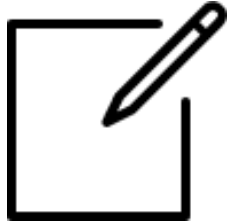


- Call the Client Service Bureau:
  - (888) 203-8100.
  - Monday – Friday 8:00 a.m. to 8:00 p.m. ET.



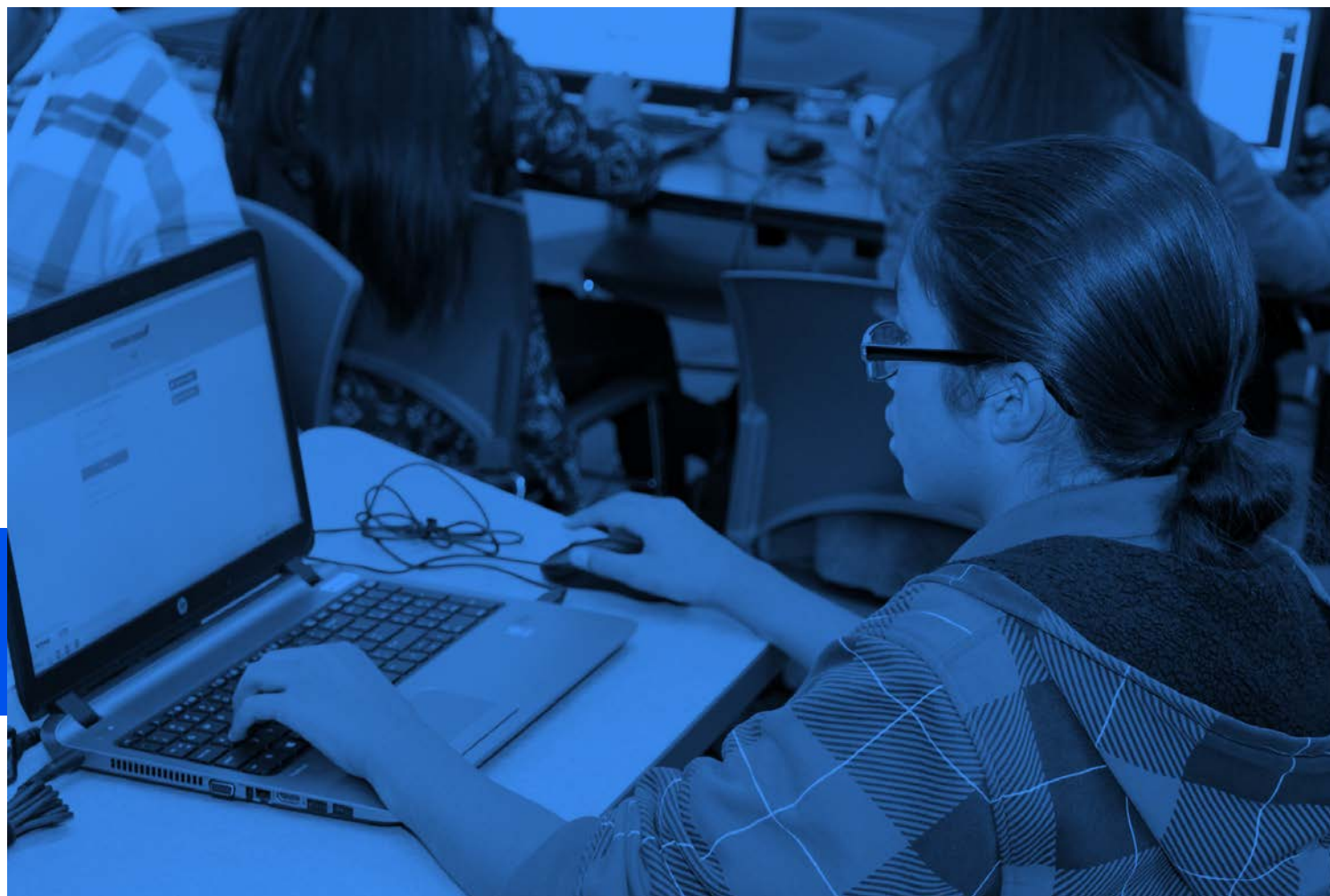
- [Email](#) Kraynal Alfred, USAC Tribal Liaison.

# Take Our Survey



- We want to hear about your webinar experience.
- Expect an email from [invites@mailersurveygizmo.com](mailto:invites@mailersurveygizmo.com) with a unique survey link in 1-2 business days.
- We appreciate your feedback!

Thank You!







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