Session 1: FCC Form 470 Demo

E-rate Walkthrough Series for Tribal Applicants

February 9, 2021
Housekeeping – Webinar Panel

- The webinar panel is located on the right-hand side of the screen.
- Open the panel by clicking the orange arrow.
- Use the white arrows to open the sections in the panel.
Housekeeping – Webinar Panel

• Use the panel to view the presentation in full screen or window mode.
Housekeeping – Audio

- Use the “Audio” section of your control panel to select an audio source.
- Choose one of the audio options:
  - Your computer's audio.
  - Call in using an access code and audio PIN.
- The audience will remain on mute until the Q&A begins.
Housekeeping – Technical Issues

• Use the “Sound Check” link and click question mark icon for audio help.

• Determine whether your computer meets the requirements.
  • Exit webinar, and click the "check system requirements" link in the event confirmation email.

• If issues persist, call 877-582-7011 to troubleshoot with GoToWebinar.
Housekeeping - Resources

• Slide deck and other resources are available during the live webinar.
  • Click the white arrow to expand the “Handouts” tab.
• A recording will be available after the event on the E-rate Tribal Training page.
Housekeeping – Q&A

• Q&A session(s) will focus on today’s topics.

• How to submit questions
  • Use the “Questions” box in your webinar control panel anytime during the presentation.
  • Ask questions related to the webinar content.
  • One question at a time.
  • Write in full sentences.

• Do not use the hand raise function.
Meet Our Team

John Noran
Senior Manager | E-rate
Presenter

Kraynal Alfred
USAC Tribal Liaison | Shared Services
Moderator
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Agenda

• Starting Your Form
  • Q&A Session

• Service Requests: Category One & Two
  • Q&A Session

• Technical Contact Information and Procurement Information
  • Q&A Session

• Certification
  • Q&A Session
Live Demo

FCC Form 470
Instructional Videos

• If you missed the live demo or would like to review a specific topic, you may watch the following instructional videos on the E-rate Videos Page:
  • Starting Your FCC Form 470 (4:08 minutes).
  • Service Requests: Category One (4:11 minutes).
  • Service Requests: Category Two (3:46 minutes).
  • FCC Form 470 Technical Contact, Procurement Information, and Certification (4:42 minutes).
Reminders

• **Next Webinar:**  
  [FCC Form 471 Walkthrough Demo](#)  
  March 9, 2021  
  4:00 p.m. ET

• Today’s recording will be posted the [E-rate Tribal Training](#) page.  
• More webinars are available on the [E-rate Webinar](#) page.
Additional Resources

- **Subscribe** to the weekly SL News Brief and SL Tribal Training Newsletter:
  - Deadline reminders.
  - Monthly call agenda.

- Call the Client Service Bureau:
  - (888) 203-8100.
  - Monday – Friday 8:00 a.m. to 8:00 p.m. ET.

- **Email** Kraynal Alfred, USAC Tribal Liaison.
Take Our Survey

• We want to hear about your webinar experience.
• Expect an email from invites@mailer.surveygizmo.com with a unique survey link in 1-2 business days.
• We appreciate your feedback!
Thank You!