E-Rate System Consolidation

Available for Public Use Updated: 9/21/2023

SCOPE OF CHANGE

USAC is integrating its current legacy applications into EPC to give users a **single platform** to conduct all their E-Rate transactions. The first phase will include **creation and submission of invoices**, **and the Service Provider Annual Certification form**. These changes will occur in a phased approach with implementation of certain features **around October/November 2023**.

PHASE (7)

What this system consolidation means:

- The information you submit will be the same, however, the interface will look different.
- System integration goals will improve functionality and ease user pain-points for invoicing processes.
- Some aspects of submitting certain transactions will change such as setting up user access, navigating the system, and responding to outreach requests.

What's not changing:

- Invoicing processes and rules will remain consistent when invoicing.
- Payment processing will continue on a twice-weekly basis.
- FY2015 and earlier appeals submissions will be consistent with the current appeal submission process in EPC.

What to expect over the next few months:

- USAC expects to begin the phased cutover from legacy systems to EPC around October/November 2023.
- USAC will provide outreach and training including webinars, training modules, website content, and video tutorials.

We will communicate more updates and details as the upgrade progresses. Go to the E-Rate System Consolidation page for the latest updates and information.

The E-Rate <u>Announcements</u> page and <u>Upcoming Dates</u> page will provide information about training materials and upcoming events.

<u>Subscribe</u> to the <u>E-Rate News Brief</u> to stay on top of the updates.

If you have any questions, please reach out via the <u>Contact Us</u> page.

