Service Provider Selection and the FCC Form 471
Question and Answer (Q&A) Session
January 25, 2024
Disclaimer

To accommodate all attendees, real-time closed captions will be present during this presentation. We apologize in advance for any transcription errors or distractions. Thank you for your support.
Housekeeping

• Audio is available through your computer’s speakers
• The audience will remain on mute
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Housekeeping Q&A

• There will be a live Q&A session focused on today’s topics.

• Tips for submitting questions:
  • Use the Questions box in your webinar control panel anytime during the presentation.
  • Click the box with the arrow above the Questions box to expand it and see all written answers.
  • Write in full sentences.
  • Ask one question at a time.
  • Ask questions related to today’s webinar content.
E-Rate Customer Service Center (CSC)

Call us at (888) 203-8100
Monday – Friday 8 a.m. to 8 p.m. ET

Create a customer service case in the E-Rate Productivity Center (EPC):

1. Log in to EPC.
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Meet the Team

Lisette LaForge
Associate Manager of Program Management | E-Rate Program

Derrick Harrison
Program Analyst | E-Rate Program

Shawn Jensen
Senior Program Analyst | E-Rate Program
Agenda

• Question & Answer Overview
• FCC Form 471 Video Series
• E-Rate Pre-Commitment Process Webinar
• Question & Answer Session
Question & Answer Overview
Question & Answer Webinar and Training Series

• Provide targeted program information.
• Assist program participants with timely and topic relevant questions.
• Equip program participants with knowledge about E-Rate resources.
• Recommended for: Applicants and service providers
• E-Rate experience level: All
Question & Answer Webinars

• USAC team members will provide a high-level overview of the topic materials.

• Participants should read the assigned materials and watch assigned videos in advance of the webinar event and come prepared with questions to ask during the Q & A session.

• Questions related to the topics and experience level will be given priority.
Question & Answer: Prerequisites

• [E-Rate Pre-Commitment Process Webinar and Slides](#)
• [Step 2: Selecting Service Providers](#)
• [FCC Form 471 Filing](#)
• [FCC Form 471 Checklist](#)
• [FCC Form 471 Video Series](#)
FCC Form 471 Video Series
FCC Form 471 Video Series

- Category One: Starting Your FCC Form 471
- Category One: Creating Funding Requests
- Category One: Certification

- Category Two: Starting Your FCC Form 471
- Category Two: Creating Funding Requests
- Category Two: Certification

- How to Create a Contract Record
- How to Create a Contract Record “CABIO”
E-Rate Pre-Commitment Process Webinar
E-Rate Pre-Commitment Process Webinar: 10/05/2023

- Application Process
- Competitive Bidding (FCC Form 470)
- Evaluating Bids
- Requesting Funding (FCC Form 471)
- Application Review
- Funding Commitments
- Document Retention
Resources

• Selecting a Service Provider Page
• Competitive Bidding Infographic
• FCC Form 471 Filing Page
• Form 471 Checklist
• FY2024 Filing Window
• FAQs
Housekeeping – Q&A

• Use the “Questions” box in your webinar control panel to submit your question in writing.
  • Click the box with the arrow above the questions box to expand it.
  • Ask questions related to webinar content.
Questions?
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UPCOMING WEBINARS

Our next webinar is on: February 22 at 2 p.m. ET

Pre-Commit (FCC Forms 470, 471, ESL, etc.) E-Rate Question & Answer (Q&A) Session

Recommended for: Applicants and service providers

E-Rate Experience Level: All

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