Service Provider Selection and the FCC Form 471

E-Rate Office Hour

January 24, 2023
DISCLAIMER

To accommodate all attendees, real-time closed captions will be present during this presentation. We apologize in advance for any transcription errors or distractions. Thank you for your support.
Housekeeping – Webinar Panel

- The webinar panel is located on the right-hand side of the screen.
- Open the panel by clicking the orange arrow.
- Use the white arrows to open the sections in the panel.
Housekeeping – Webinar Panel

- You can use the panel to view the presentation in full screen or window mode.

- We are not using the hand raise function.
Housekeeping – Audio

- Use the “Audio” section of your control panel to select an audio source.
- Choose one of the audio options:
  - Your computer's audio
  - Call in using an access code and audio PIN.
- The audience will remain on mute.
Housekeeping – Technical Issues

• Use the “Sound Check” link and click question mark icon for audio help.

• Exit webinar and click the check system requirements link in the event confirmation email to determine whether your computer meets the requirements to see and hear the webinar.

• If issues persist, call 833-851-8340 to troubleshoot with GoToWebinar.
Housekeeping – Resources

• The **slide deck** is available when you click the arrow to expand the “**Handouts**” tab.

• A recording of this webinar will be available after the event via the registration link.
Housekeeping – Q&A

- There will be a live Q&A session focused on today’s topics.

Tips for submitting questions:
  - Use the “Questions” box in your webinar control panel anytime during the presentation.
  - Click the box with the arrow above the questions box to expand it and see all written answers.
  - Write in full sentences.
  - Ask one question at a time.
  - Ask questions related to webinar content.
E-Rate Customer Service Center (CSC)

Call us at (888) 203-8100
Monday – Friday 8 a.m. to 8 p.m. ET

Create a customer service case in the E-Rate Productivity Center (EPC):
1. Log in to EPC.
2. Select the Contact Us link from the upper right menu on the landing page.
MEET THE TEAM

Dusan Stamenkovic
Manager | E-Rate program

Ben Yehuda
Assistant Program Analyst | E-Rate

Erin Hargis
Associate Manager | E-Rate
Agenda

• Office Hours Overview and Purpose
• FCC Form 471 Video Series
• E-Rate Pre-Commitment Process Webinar
• Q & A
Office Hours Overview
Office Hour Webinar and Training Series

• Provide targeted program information.

• Assist program participants with timely and topic relevant questions.

• Equip program participants with knowledge about E-Rate resources.

• Recommended for: Applicants and service providers

• E-Rate experience level: All
Office Hour Webinars

• USAC team members will provide a high level overview of the topic materials.

• Participants should read the assigned materials and watch assigned videos in advance of the webinar event and come prepared with questions to ask during the Q & A session.

• Questions related to the topics and experience level will be given priority.
Office Hour: Prerequisites

- FCC Form 471 Video Series
- E-Rate Pre-Commitment Process Webinar
FCC Form 471 Videos
FCC Form 471 Video Series

- Category One: Starting Your FCC Form 471
- Category One: Creating Funding Requests
- Category One: Certification

- Category Two: Starting Your FCC Form 471
- Category Two: Creating Funding Requests
- Category Two: Certification

- How to Create a Contract Record
E-Rate Pre-Commitment Process Webinar
E-Rate Pre-Commitment Process Webinar: 10/20/2022

• Application Process
• Competitive Bidding (FCC Form 470)
• Evaluating Bids
• Requesting Funding (FCC Form 471)
• Application Review
• Funding Commitments
• Document Retention
Resources

- Selecting a Service Provider page
- FCC Form Filing Page
- Form 471 Checklist
- FY2023 Filing Window
- FAQs
Housekeeping – Q&A

• Use the “Questions” box in your webinar control panel to submit your question in writing.
  • Click the box with the arrow above the questions box to expand it.
  • Ask questions related to webinar content.
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UPCOMING WEBINARS

Our next webinar is on: January 26 at 2 p.m. ET

E-Rate Eligible Services-Office Hours

Recommended for: Applicants and service providers

E-Rate Experience Level: All

Go to the E-Rate Webinars page for additional information.
Take Our Survey

- We want to hear about your webinar experience.
- A survey will appear on your screen at the end of the webinar.
- If you are not able to complete the survey today, one will be emailed to you within one to two business days.
- We appreciate your feedback!
Thank You!