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## E-Rate Open Data Course 1: Open Data Overview September 28, 2023

Universal Service Administrative Co.

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## Disclaimer

To accommodate all attendees, real-time closed captions will be present during this presentation. We apologize in advance for any transcription errors or distractions. Thank you for your support.

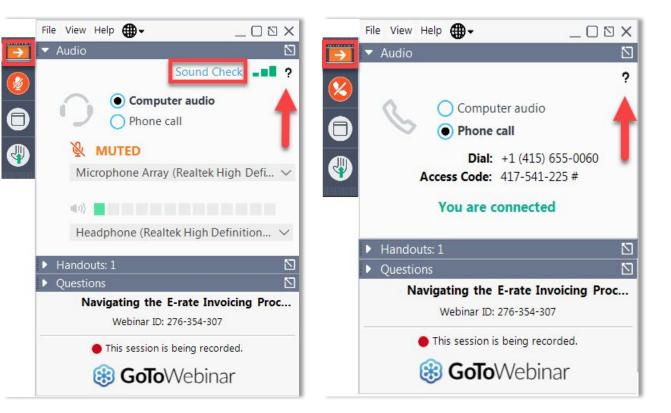
## Housekeeping

- Audio is available through your computer's speakers.
- The audience will remain on mute.
- Enter questions at any time using the "Questions" box.
- If your audio or slides freeze, restart the webinar.
- A copy of the slide deck is in the "Handouts" section of webinar panel.



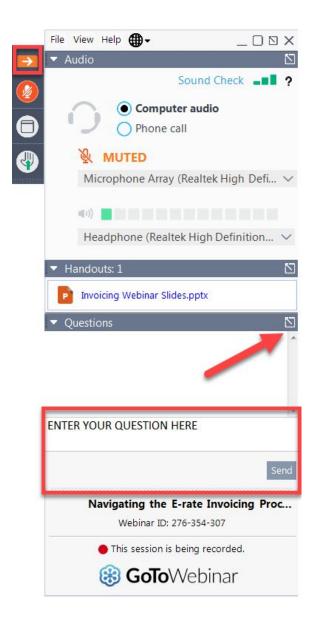
## **Housekeeping – Technical Issues**

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## Housekeeping Q & A

- There will be a live Q&A session focused on today's topics.
- Tips for submitting questions:
  - Use the **Questions** box in your webinar control panel anytime during the presentation.
  - Click the box with the arrow above the questions box to expand it and see all written answers.
  - Write in full sentences.
  - Ask one question at a time.
  - Ask questions related to webinar content.



#### **E-Rate Customer Service Center (CSC)**



#### Call us at (888) 203-8100

Monday – Friday 8 a.m. to 8 p.m. ET



#### Create a customer service case in the <u>E-Rate Productivity Center (EPC)</u>:

- 1. Log in to EPC.
- 2. Select the **Contact Us** link from the upper right menu on the landing page.

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#### **MEET THE TEAM**



#### Lorenzo Sanchez

Lead Data Analyst | E-Rate



#### **Thomas Nesbitt**

Director | E-Rate

# What we will cover



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Open Data introduction

Learn to navigate the open data platform

Explain the various open data sets and tools available

Search for tools

Walk through a tool use case

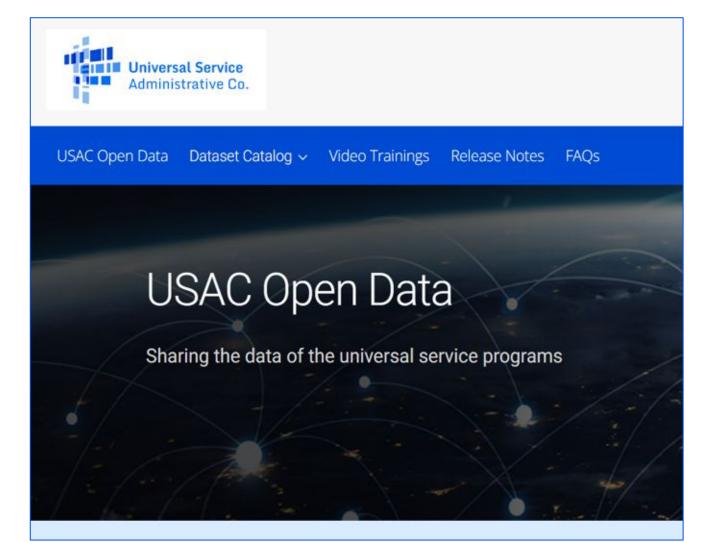


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Review additional resources

## What is Open Data?

- USAC's Open Data is a web portal where you can access:
  - Raw data submitted by universal service program participants
  - Self-service tools connected to USAC data
- As part of USAC's Open Data initiative, we make this data open and accessible to the general public.
  - Anyone is free to use, re-use, and redistribute the data in our datasets



#### What is it for?

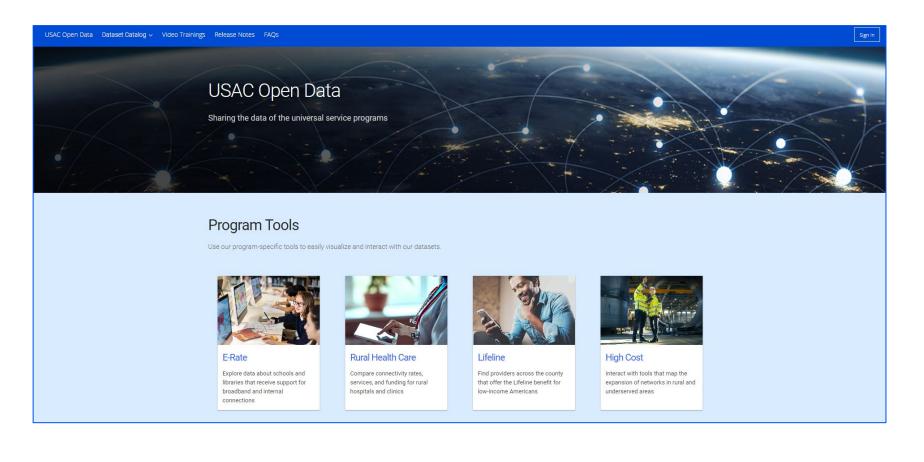
- Make universal service fund program data available to the public in an equitable and reliable way
- Provide transparency, visibility, and self-service in a highly secure platform
- Help stakeholders answer universal service fund program questions using the available data

#### How does Open Data accomplish this for E-Rate?

- Provides E-Rate data related to:
  - FCC Form 470 (competitive bidding)
  - FCC Form 471 (request for discount on services and funding commitments)
  - FCC Forms 472/474 (reimbursements)
  - Category 2 FY2021+ budgets
  - E-Rate Productivity Center (EPC) related data
- Allows searching large datasets of aggregated E-Rate information using a variety of filters
- Allows creating customized reports and visualizations
- Provides data export options in multiple formats including Excel

#### How to access Open Data

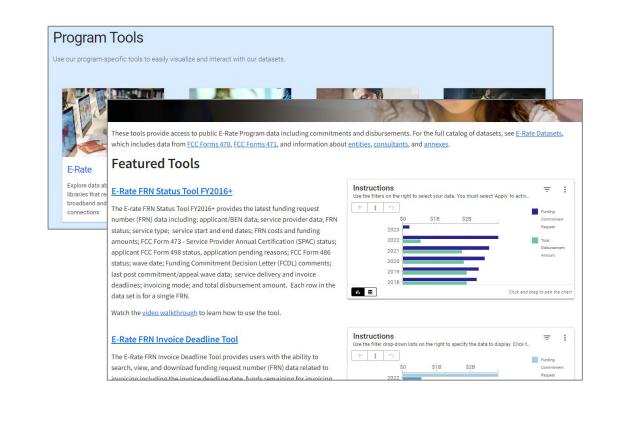
#### Access USAC Open Data Website: <u>https://opendata.usac.org/</u>



#### **Datasets and tools**

#### Open Data <u>Datasets</u> vs. <u>Tools</u>: How do they differ?

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p k ne	ch				
Categories	~	16 Results filtered by Catagona - Erata × View Types - Datasets × Clear All	Sort by Alphabetical		
E-Rate		E-Rate C2 Budget Tool Data FY2021+ Erate	@ Dataset		
E-rate Emergency Connectivity	×	The C2 Budget Tool Data FY2021+ Set is designed to assist applicants in determining their C2 budgets for each five-year cycle beginning with the first budget cycle, which starts in FY2021 and ends in FY2025. The data set and tool should be More	Updated February 7, 2023 Views 24.231		
Fund		Tags broadband, c2, c2 budget tool, erate, e rate, and 9 more API Docs			
High Cost Lifeline		E-Rate Invoices and Authorized Disbursements (FCC Forms 472 and 474)	🏟 Dataset		
View Types	~	Erate The E-Rate Invoices and Authorized Disbursements (FCC Forms 472 and 474) dataset provides invoicing data for	Internet		
Calendars		The E-Rate Invoices and Authorized Disbursements (FCC Forms 4/2 and 4/4) dataset provides invoicing data for updated applicants, service providers, and other stakeholders so they can track invoice lines completed and authorized for More 1/269			
Charts		Tags         471, 472, 474, applicant, applicant contact information, and 21 more         API Docs			
Data Lens pages		E-Rate Open Competitive Bidding: Basic Information (FCC Form 470 and	🏟 Dataset		
Datasets	×	Related Information)			



#### **Key E-Rate Open Data tools**

Datasets	Tools
E-Rate Supplemental Entity Information	<u>E-Rate Entity Search Tool</u>
E-Rate Request for Discount on Services: FRN Status	<ul> <li><u>E-Rate FRN Status Tool FY2016+</u></li> </ul>
(FCC Form 471 and Related Information)	<u>E-Rate FRN Invoice Deadline Tool</u>
E-Rate Request for Discount on Services (all datasets)	• E-Rate FCC Form 471 Download Tool
E-Rate Invoices and Authorized Disbursements (FCC Forms 472 and 474)	<ul> <li><u>E-Rate Invoice Disbursements Data Lookup</u> <u>Tool</u></li> </ul>
E-Rate C2 Budget Tool Data FY2021+	<ul> <li><u>E-Rate C2 Budget Tool FY2021+</u></li> </ul>

#### **Search Open Data for E-Rate assets**

#### Dataset Catalog: <u>https://opendata.usac.org/browse?category=E-Rate</u>

Universal Service Administrative Co.			
USAC Open Data Dataset Catalog ~ Video Trainings Release Notes FA	Q Search		
	Categories 🗸	16 Results filtered by Categories - E-Rate × View Types - Datasets × Clear All	Sort by Alphabetical 🗸
	E-Rate ×	E-Rate C2 Budget Tool Data FY2021+ ERate	🏟 Dataset
	Emergency Connectivity Fund	The C2 Budget Tool Data FY2021+ Set is designed to assist applicants in determining their C2 budgets for each five-year cycle beginning with the first budget cycle, which starts in FY2021 and ends in FY2025. The data set and tool should be More	Updated June 29, 2023 Views 6.881
	High Cost	Tags         broadband, c2, c2 budget tool, erate, e rate, and 9 more         API Docs	
	Lifeline Rural Health Care	E-Rate Invoices and Authorized Disbursements (FCC Forms 472 and 474)	🏟 Dataset
	View Types ~	The E-Rate Invoices and Authorized Disbursements (FCC Forms 472 and 474) dataset provides invoicing data for applicants, service providers, and other stakeholders so they can track invoice lines completed and authorized for More	Updated June 28, 2023 Views
	Charts	Tags 471, 472, 474, applicant, applicant contact information, and 21 more API Docs	1,792
	Data Lens pages Datasets X	E-Rate Open Competitive Bidding: Basic Information (FCC Form 470 and Related Information)	🏟 Dataset
	External Datasets	E Rate This dataset contains information from the basic information section of each FCC Form 470, including applicant details	Updated
	Files and Documents	such as contact information, application number, Billed Entity Number (BEN), and funding year, and related information More	June 29, 2023 Views 49,497
	Filtered Views	Tags 470, applicant, applicant contact information, applicant information, basic information, and 13 more API Docs	
	Forms	E-Rate Open Competitive Bidding: Consortium Entity Information (FCC	🏟 Dataset

#### **Demo: E-Rate FRN Status Tool FY2016+**

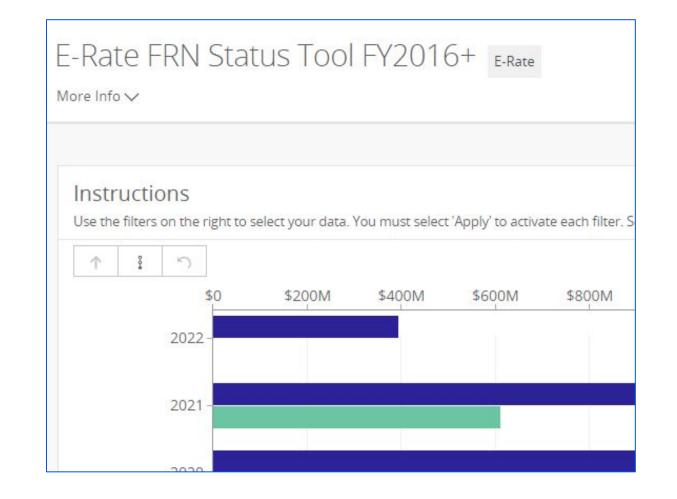
#### Use Case <u>E-Rate FRN Status Tool</u> <u>FY2016+</u>:

As an applicant, what is the status

of all funding requests I've

submitted for the most recent

funding year?

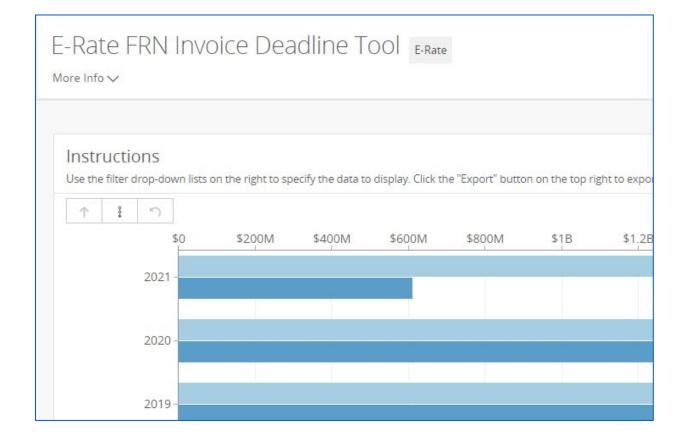


## **Demo: E-Rate FRN Invoice Deadline Tool**

#### Use Case <u>E-Rate FRN Invoice Deadline</u> <u>Tool</u>:

As a service provider, how much funding is remaining for funding requests where we are listed as the service provider and that are:

 Invoicing ready, not expired, and with SPI as the invoicing method?
 What are the invoicing deadlines?



#### **Open Data Resources**

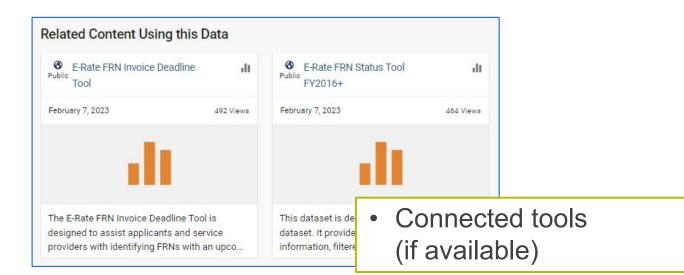
• You can find a list of all major Open Data updates (new assets, enhancements, and resolved issues) in our <u>Release Notes</u> page

USAC Open Data	Dataset Catalog 🗸	Video Trainings	Release Notes	FAQs
U	SAC Op	en Dat	a	
Sha	ring the data of t	he universal se	ervice program	s

#### **Dataset resources**

#### Each Dataset includes the following resources:

Columns in this Dataset					
Column Name	Description	Туре			
Application Number	Unique application number is generated at the time an applica	Plain Text	Т	~	
Funding year	Funding year for the application.	Plain Text	Т	~	
Billed Entity State	Applicant's state.	Plain Text	Т	~	
Form Version	Indicates whether the form version of the application is "curre	Plain Text	Т	~	
Window Status	Indicates whether the application has been certified in the win	Plain Text	Т	~	
Billed Entity Number	Unique number assigned to the billed entity/ applic	Liot	of		umns with short
Applicant's Organization Name	Applicant organization name.				
		des	cri	ptio	ns



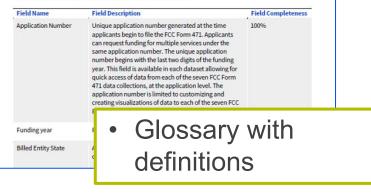
#### Universal Service Administrative Co. E-rate Request for Discount on Services: Funding Request Number Status FCC Form 471 and Related Information Dataset Glossary This dataset contains data about the Funding Request Number (FRN) listed within each FCC Form 471, along with related information on the Funding Commitment Decision Letter (FCDL), wave information, the FCC Form 486, invoicing, and disbursements.

Use this dataset to answer questions such as:

- What are the individual service types?
- What quantity of service did the applicant request?
- Which service provider is supplying service and what is the length of the contract?
- What invoicing mode is being used?
- How much funding has been disbursed?

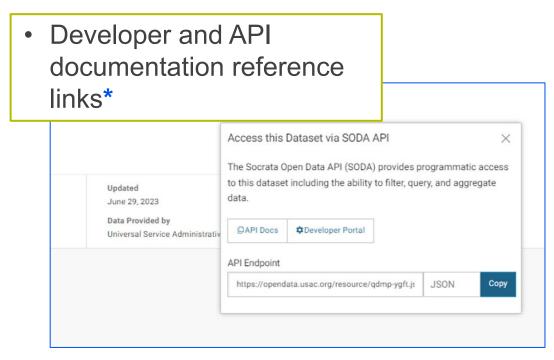
The information within the FRN information data collection from the FCC Form 471 is self-reported by applicants.

USAC is committed to sharing the highest quality data possible. We conduct a full analysis of all datasets to determine if they are complete prior to publishing. Each dataset field is described with a "field completeness" metric that ranges from 0 to 100 percent. Any value less than 100 percent indicates a field with missing values. In most cases, missing values are the result of "not required" fields.



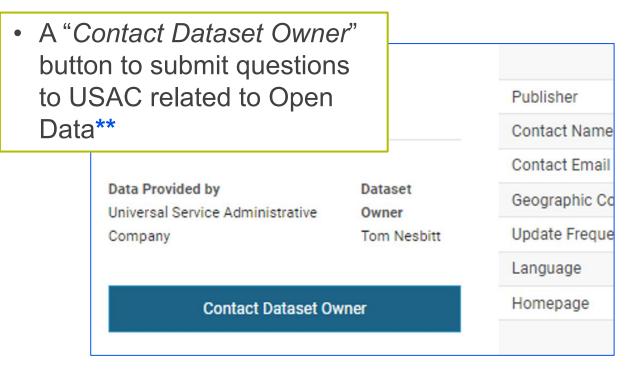
## **Dataset resources (contd.)**

Each Dataset includes the following additional resources:



\*For developer/API questions, contact the Socrata support team at:

https://support.socrata.com/hc/en-us/requests/new



\*\*For E-Rate program or application specific questions, contact the program team directly. See <u>https://www.usac.org/e-rate/contact-us/</u>

Open Data Webinar Part 2



Uses for custom reports



Creating an Open Data account



Demo: Creating a custom report



Uses for visualizations



Demo: Creating a simple chart visualization

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## **Questions?**

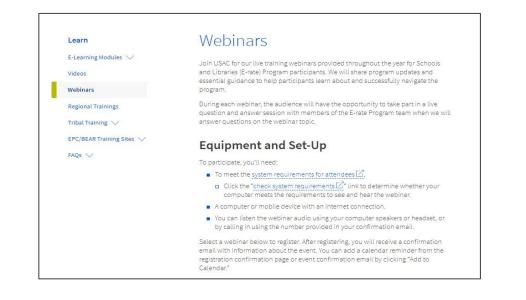
### **UPCOMING WEBINARS**

Our next webinar is on: 10/03/23 at 2 p.m. ET

#### **Topic: 2023 Fall Training E-Rate Program Overview**

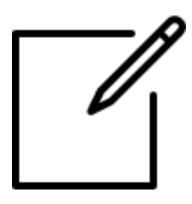
**Recommended for:** Applicants and Service Providers

E-Rate Experience Level: All



Go to the E-Rate <u>Webinars</u> page for additional information.

#### **Take Our Survey**



- We want to hear about your webinar experience.
- A survey will appear on your screen at the end of the webinar.
- If you are not able to complete the survey today, one will be emailed to you within one to two business days.
- We appreciate your feedback!



## **Thank You!**

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## **Key Terms**

Term	Definition
Dataset	A set of numbers or values that relate to a specific topic
Tool	A user-friendly interface that facilitates viewing or exporting data from datasets
Raw data	Data that has not been altered or processed for use
Self-service	A system of serving oneself without needing assistance from another person
<b>Open Data Assets</b>	Any object within Open Data including datasets and tools

## **Key Terms**

Term	Definition
<b>Open Data Assets</b>	Any object within Open Data including datasets and tools
Use case	When or why someone would utilize a process
Aggregated	Grouped numbers or values
Filter	Feature to remove unwanted information, leaving the user with only the information they want to view
ΑΡΙ	An application programming interface (API) allows two applications to communicate with each other usually via code written in a programming language