Service Provider Selection and the FCC Form 471

E-Rate Office Hour

January 20, 2022
DISCLAIMER

To accommodate all attendees, real-time closed captions will be present during this presentation. This is a new feature we are testing out to improve webinar accessibility for all. We understand it is a significant change and appreciate your patience. We apologize in advance for any transcription errors or distractions. Thank you for your support.
Housekeeping – Webinar Panel

- The webinar panel is located on the right-hand side of the screen.
- Open the panel by clicking the orange arrow.

- Use the white arrows to open the sections in the panel.
Housekeeping – Webinar Panel

• You can use the panel to view the presentation in full screen or window mode.

• We are not using the hand raise function.
Housekeeping – Audio

• Use the “Audio” section of your control panel to select an audio source.

• Choose one of the audio options:
  • Your computer's audio
  • Call in using an access code and audio PIN.

• The audience will remain on mute.
Housekeeping – Technical Issues

• Use the “Sound Check” link and click question mark icon for audio help.

• Exit webinar and click the check system requirements link in the event confirmation email to determine whether your computer meets the requirements to see and hear the webinar.

• If issues persist, call 833-851-8340 to troubleshoot with GoToWebinar.
Housekeeping – Resources

• The slide deck is available when you click the arrow to expand the “Handouts” tab.

• A recording of this webinar will be available after the event via the registration link.
Housekeeping – Q&A

• There will be a live Q&A session focused on today’s topics.

• Tips for submitting questions:
  • Use the “Questions” box in your webinar control panel anytime during the presentation.
  • Click the box with the arrow above the questions box to expand it and see all written answers.
  • Write in full sentences.
  • Ask one question at a time.
  • Ask questions related to webinar content.
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Call us at (888) 203-8100

Monday – Friday 8 a.m. to 8 p.m. ET

Create a customer service case in the E-Rate Productivity Center (EPC):

1. Log in to EPC.
2. Select the Contact Us link from the upper right menu on your landing page.
MEET THE TEAM

Dusan Stamenkovic
Manager | E-Rate program

Erin Hargis
Program Analyst | E-Rate

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Communications Specialist | E-Rate program
Agenda

- Office Hours Overview and Purpose
- FCC Form 471 Video Series
- E-Rate Pre-Commitment Process Webinar
- Q & A
Office Hours Overview
Office Hour Webinar and Training Series

• Provide targeted program information.

• Assist program participants with timely and topic relevant questions.

• Equip program participants with knowledge about E-Rate resources.

• Recommended for: Applicants and service providers

• E-Rate experience level: All
Office Hour Webinars

• USAC team members will provide a high level overview of the topic materials.
• Participants should read the assigned materials and watch assigned videos in advance of the webinar event and come prepared with questions to ask during the Q & A session.
• Questions related to the topics and experience level will be given priority.
Office Hour: Prerequisites

E-Rate Pre-Commitment Process Webinar

FCC Form 471 Video Series
FCC Form 471 Videos
FCC Form 471 Video Series

- Category One: Starting Your FCC Form 471
- Category One: Creating Funding Requests
- Category One: Certification

- Category Two: Starting Your FCC Form 471
- Category Two: Creating Funding Requests
- Category Two: Certification

- How to Create a Contract Record
E-Rate Pre-Commitment Process Webinar
E-Rate Pre-Commitment Process Webinar: 11/16/2021

- Application Process
- Competitive Bidding (FCC Form 470)
- Evaluating Bids
- Requesting Funding (FCC Form 471)
- Application Review
- Funding Commitments
- Document Retention
Housekeeping – Q&A

- Use the “Questions” box in your webinar control panel to submit your question in writing.
  - Click the box with the arrow above the questions box to expand it.
  - Ask questions related to webinar content.
Questions?
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- We appreciate your feedback!
Thank You!