

Eligible Services

E-Rate Office Hour

January 13, 2022



Universal Service
Administrative Co.

DISCLAIMER

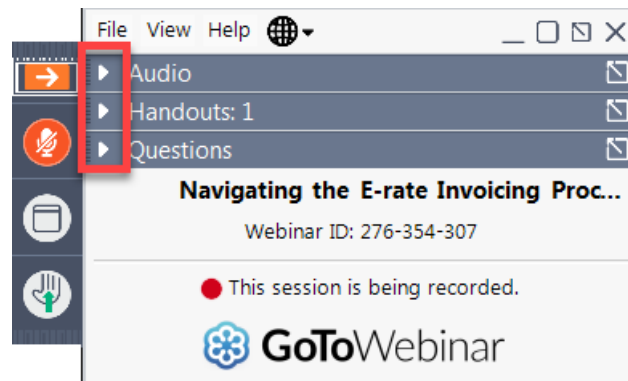
To accommodate all attendees, real-time closed captions will be present during this presentation. This is a new feature we are testing out to improve webinar accessibility for all. We understand it is a significant change and appreciate your patience. We apologize in advance for any transcription errors or perceived distractions. Thank you for your support.

Housekeeping – Webinar Panel

- The webinar panel is located on the right-hand side of the screen.
- Open the panel by clicking the orange arrow.

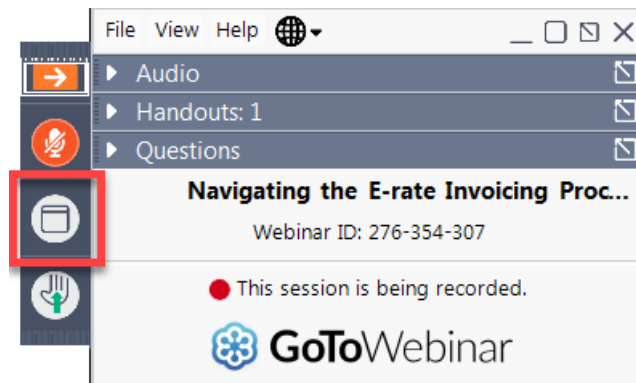


- Use the white arrows to open the sections in the panel.

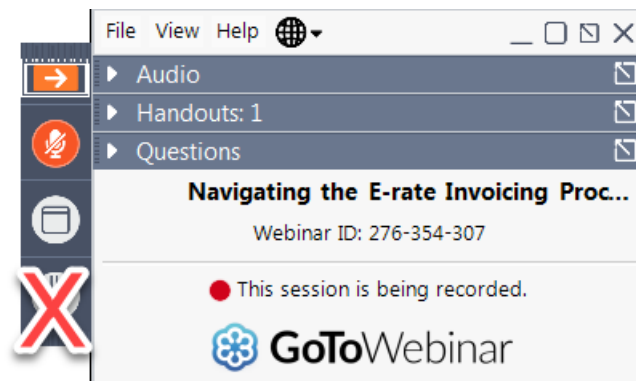


Housekeeping – Webinar Panel

- You can use the panel to view the presentation in full screen or window mode.

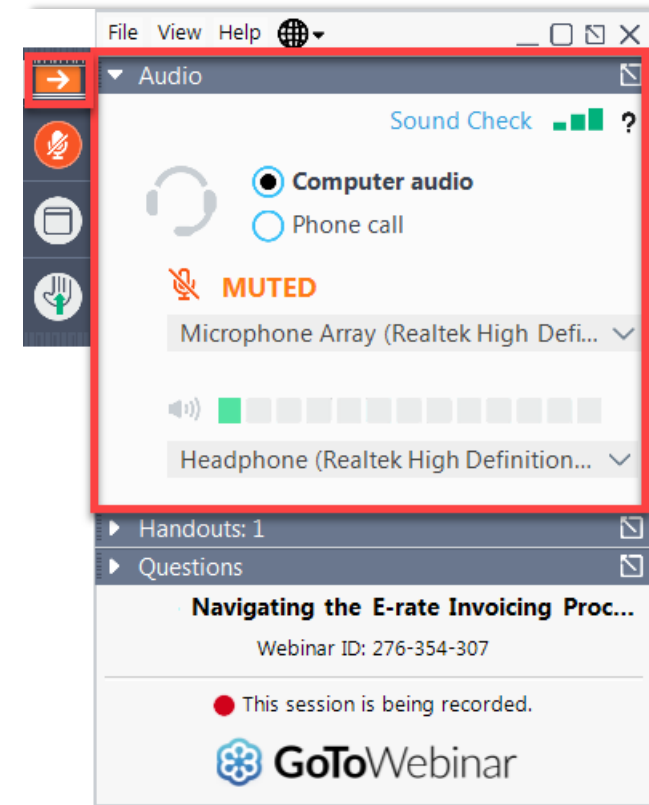


- We are not using the hand raise function.



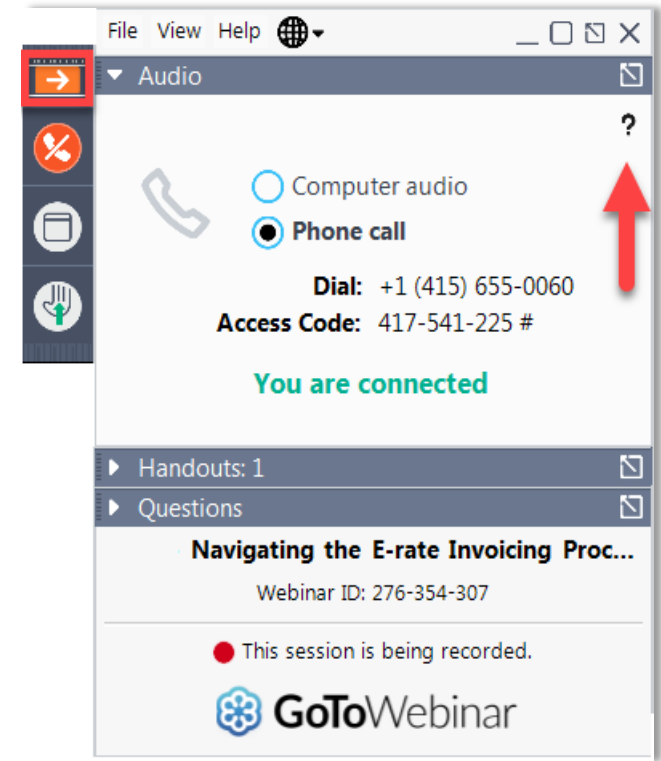
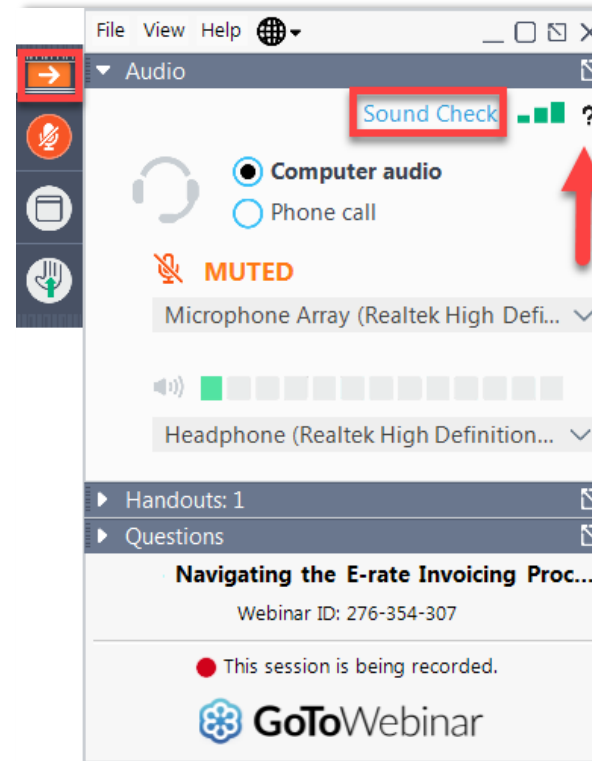
Housekeeping – Audio

- Use the “Audio” section of your control panel to select an audio source.
- Choose one of the audio options:
 - Your computer's audio
 - Call in using an access code and audio PIN.
- The audience will remain on mute.



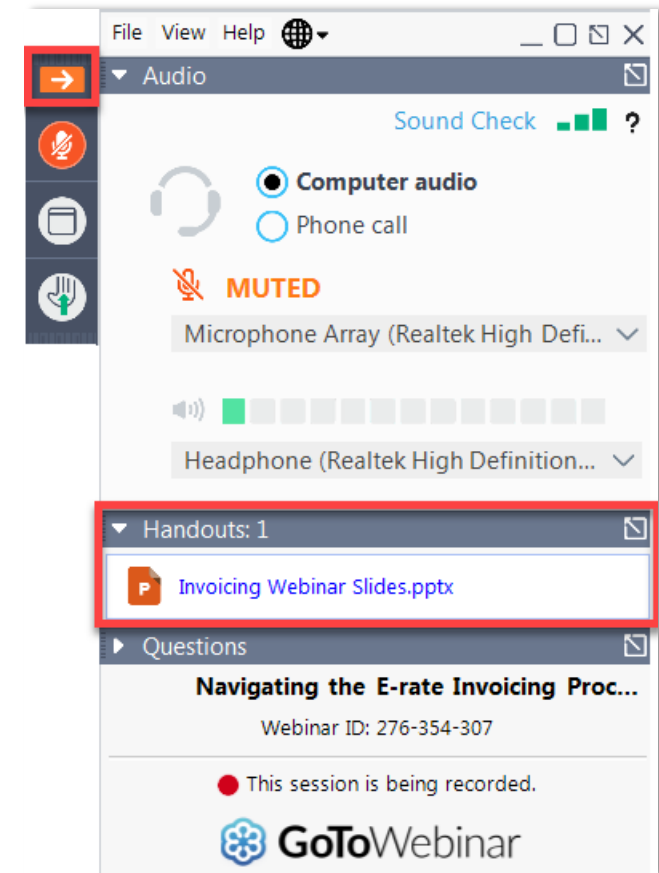
Housekeeping – Technical Issues

- Use the “Sound Check” link and click question mark icon for audio help.
- Exit webinar and click the check system requirements link in the event confirmation email to determine whether your computer meets the requirements to see and hear the webinar.
- If issues persist, call 833-851-8340 to troubleshoot with GoToWebinar.



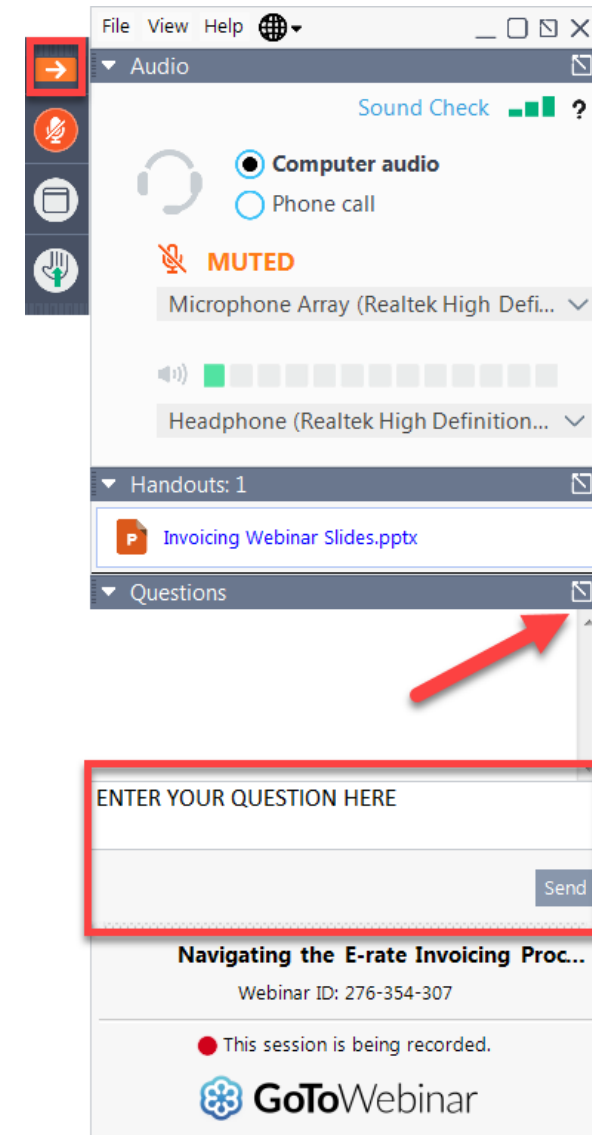
Housekeeping – Resources

- The **slide deck** is available when you click the arrow to expand the “**Handouts**” tab.
- A recording of this webinar will be available after the event via the registration link.



Housekeeping – Q&A

- **There will be a live Q&A session focused on today's topics.**
- Tips for submitting questions:
 - Use the “Questions” box in your webinar control panel anytime during the presentation.
 - Click the box with the arrow above the questions box to expand it and see all written answers.
 - Write in full sentences.
 - Ask one question at a time.
 - Ask questions related to webinar content.



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Create a customer service case in the E-Rate Productivity Center (EPC):

1. Log in to EPC.
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MEET THE TEAM



Bernie Manns

Director | E-Rate program



Nkeshi Free

Communications Specialist | E-Rate program

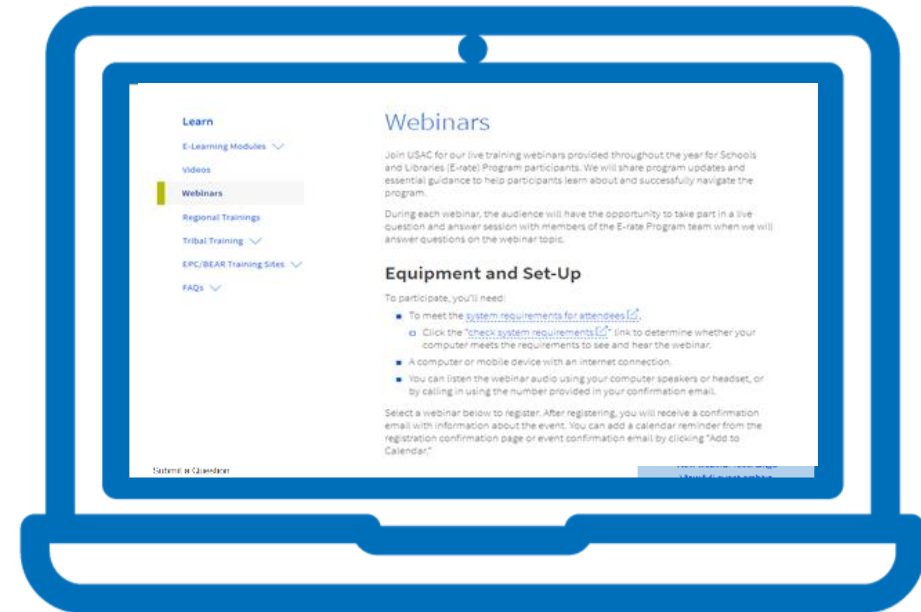
Agenda

- Office Hours Overview and Purpose
- Funding Year 2022 Eligible Services List
- Eligible Services Training Webinar
- Q & A

Office Hours Overview

Office Hour Webinar and Training Series

- Provide targeted program information.
- Assist program participants with timely and topic relevant questions.
- Equip program participants with knowledge about E-Rate resources.
- Recommended for: Applicants and service providers
- E-Rate experience level: All



Office Hour Webinars

- USAC team members will provide a high level overview of the topic materials.
- Participants should read the assigned materials and watch assigned videos in advance of the webinar event and come prepared with questions to ask during the Q & A session.
- Questions related to the topics and experience level will be given priority.

Eligible Services Office Hour: Prerequisites

- Eligible Services 101



FY2022 Eligible Services List

Federal Communications Commission		DA 21-1602
Before the Federal Communications Commission Washington, D.C. 20554		
In the Matter of)	
Modernizing the E-Rate Program for Schools and Libraries)	WC Docket No. 13-184
)	
)	
)	
ORDER		
Adopted: December 17, 2021		Released: December 17, 2021
By the Chief, Wireline Competition Bureau:		
I. INTRODUCTION		
<p>¹ In this Order, the Wireline Competition Bureau (Bureau) adopts the final eligible services list for funding year 2022 for the schools and libraries universal service support program (more commonly referred to as the E-Rate program).¹ Specifically, based on the record before us, we adopt the proposals set forth in the Bureau's Public Notice seeking comment on the proposed eligible services list for funding year 2022.² In addition, we release the eligible services list for funding year 2022 and authorize the Universal Service Administrative Company (USAC) to open the annual FCC Form 471 application filing window within 60 days after the release of this Order.³ In doing so, we find good cause to waive the requirement in section 54.502(e) of the Commission's rules that the final eligible services list be released at least 60 days prior to the opening of the application filing window to ensure that the funding year 2022 filing window is opened with enough time for applicants to submit and USAC to process funding year 2022 FCC Form 471 applications.⁴</p>		
II. FUNDING YEAR 2022 ELIGIBLE SERVICES LIST		
A. Background		
<p>2. Sections 254(c)(1), (c)(3), (h)(1)(B), and (h)(2) of the Communications Act collectively grant the Commission authority to specify the services that will be supported for eligible schools and libraries and to design the specific mechanisms for support.⁵ Pursuant to this authority, the Commission</p>		
<p>¹ The Bureau annually updates the eligible services list, which specifies the services and products that are eligible for E-Rate funding each funding year. See 47 CFR § 54.502(a) ("All supported services are listed in the Eligible Services List as updated annually in accordance with paragraph (d) of this section."); see also 47 CFR § 54.502(e) (detailing the procedures for seeking comment on the draft eligible services list).</p>		
<p>² Wireline Competition Bureau Seeks Comment on Proposed Eligible Services List for the E-Rate Program, WC Docket No. 13-184, Public Notice, DA 21-1062, 1 (WCB 2021) (Funding Year 2022 Eligible Services List Public Notice).</p>		
<p>³ See Schools and Libraries Universal Service Support Mechanism, Eligible Services List for Funding Year 2022 (FY 2022 Eligible Services List), Appendix B, below. 47 CFR § 54.502(e) (requiring the final eligible services list to be released at least 60 days prior to the opening of the application filing window).</p>		
<p>⁴ 47 CFR § 54.502(e).</p>		
<p>⁵ 47 U.S.C. §§ 254(c)(1), (c)(3), (h)(1)(B), (h)(2).</p>		

FY2022 Eligible Services List

Eligible Services Office Hour: ESL FY2022

- Category One Services
- Category Two Services
- Eligibility Limitations for Category Two Services
- Eligibility Explanations for Certain Category One and Two Services
- Miscellaneous

Federal Communications Commission **DA 21-1602**

**Before the
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Eligible Services 101

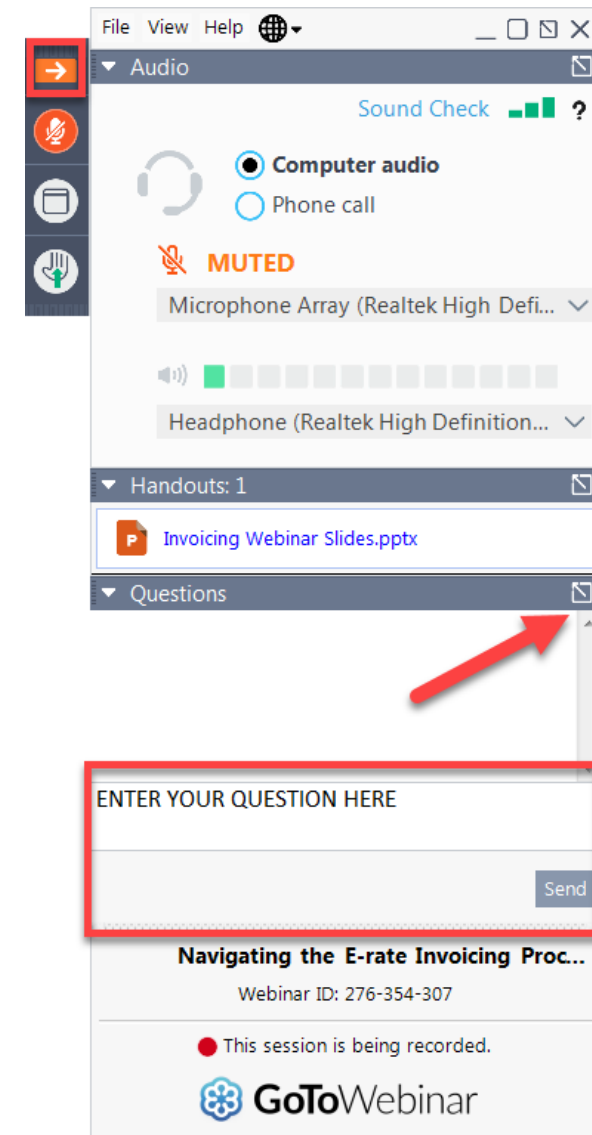
Eligible Services 101: Recording: 11/17/2021

- Eligible Services
- Category One
- Category Two
- Early Installation
- Basic Fiber



Housekeeping – Q&A

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Questions?

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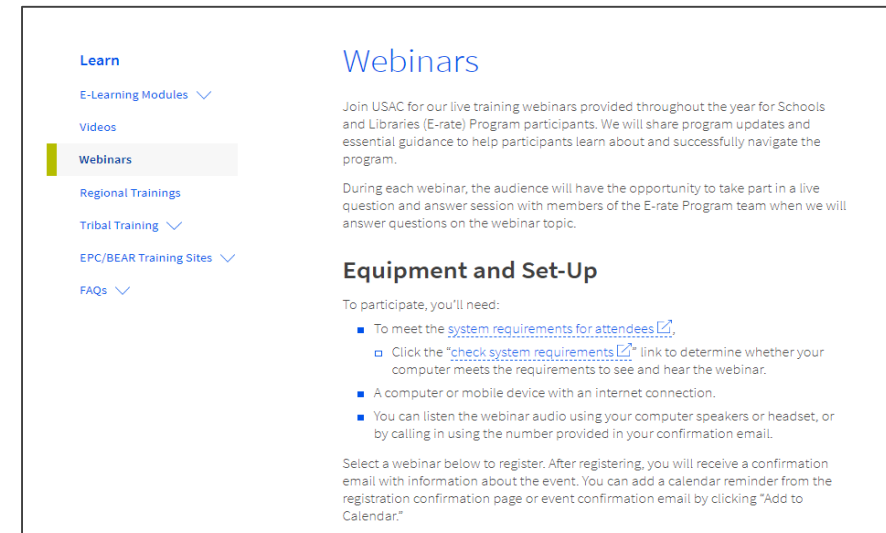
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Upcoming Webinars

Check the E-Rate Webinars page for updates on future webinars.

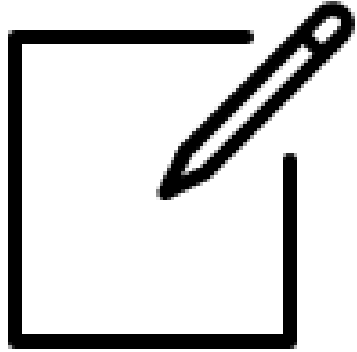
For additional information subscribe to the [E-Rate News Brief](#)



The screenshot shows a web page with a left sidebar and a main content area. The sidebar has a 'Learn' header and a list of links: 'E-Learning Modules', 'Videos', 'Webinars' (highlighted with a yellow bar), 'Regional Trainings', 'Tribal Training', 'EPC/BEAR Training Sites', and 'FAQs'. The main content area has a 'Webinars' header. Below it, a paragraph states: 'Join USAC for our live training webinars provided throughout the year for Schools and Libraries (E-rate) Program participants. We will share program updates and essential guidance to help participants learn about and successfully navigate the program.' Another paragraph follows: 'During each webinar, the audience will have the opportunity to take part in a live question and answer session with members of the E-rate Program team when we will answer questions on the webinar topic.' Below this is a section titled 'Equipment and Set-Up'. It starts with 'To participate, you'll need:' followed by a bulleted list: '■ To meet the [system requirements for attendees](#),', '■ Click the ["check system requirements"](#) link to determine whether your computer meets the requirements to see and hear the webinar.', '■ A computer or mobile device with an internet connection.', and '■ You can listen the webinar audio using your computer speakers or headset, or by calling in using the number provided in your confirmation email.' At the bottom, a paragraph says: 'Select a webinar below to register. After registering, you will receive a confirmation email with information about the event. You can add a calendar reminder from the registration confirmation page or event confirmation email by clicking "Add to Calendar."'.

Go to the E-Rate [Webinars](#) page for additional information.

Take Our Survey



- We want to hear about your webinar experience.
- Expect an email from USAC E-Rate Outreach Team invites@mailersurveygizmo.com with a unique survey link in 1-2 business days.
- We appreciate your feedback!

Thank You!





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