

# **Eligible Services 101**

2021 Applicant and Service Provider Training

November 17, 2021



Universal Service  
Administrative Co.

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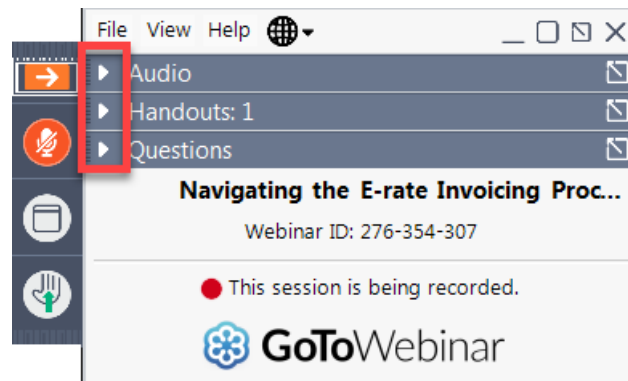
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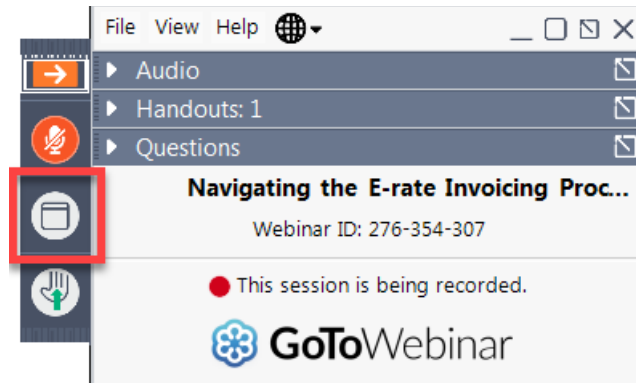


- Use the white arrows to open the sections in the panel.

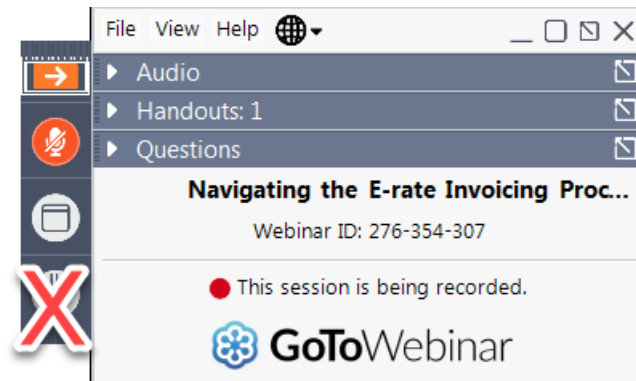


# Housekeeping – Webinar Panel

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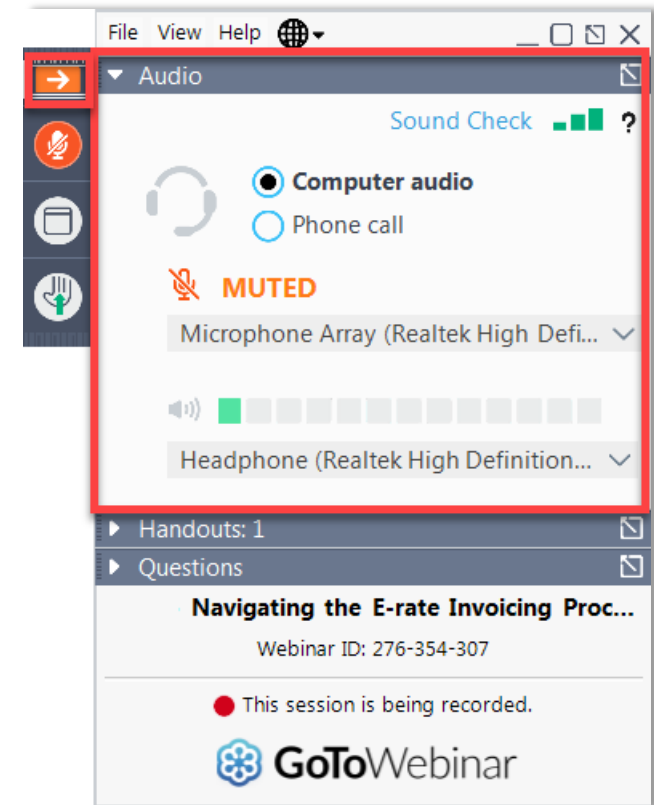


- We are not using the hand raise function.



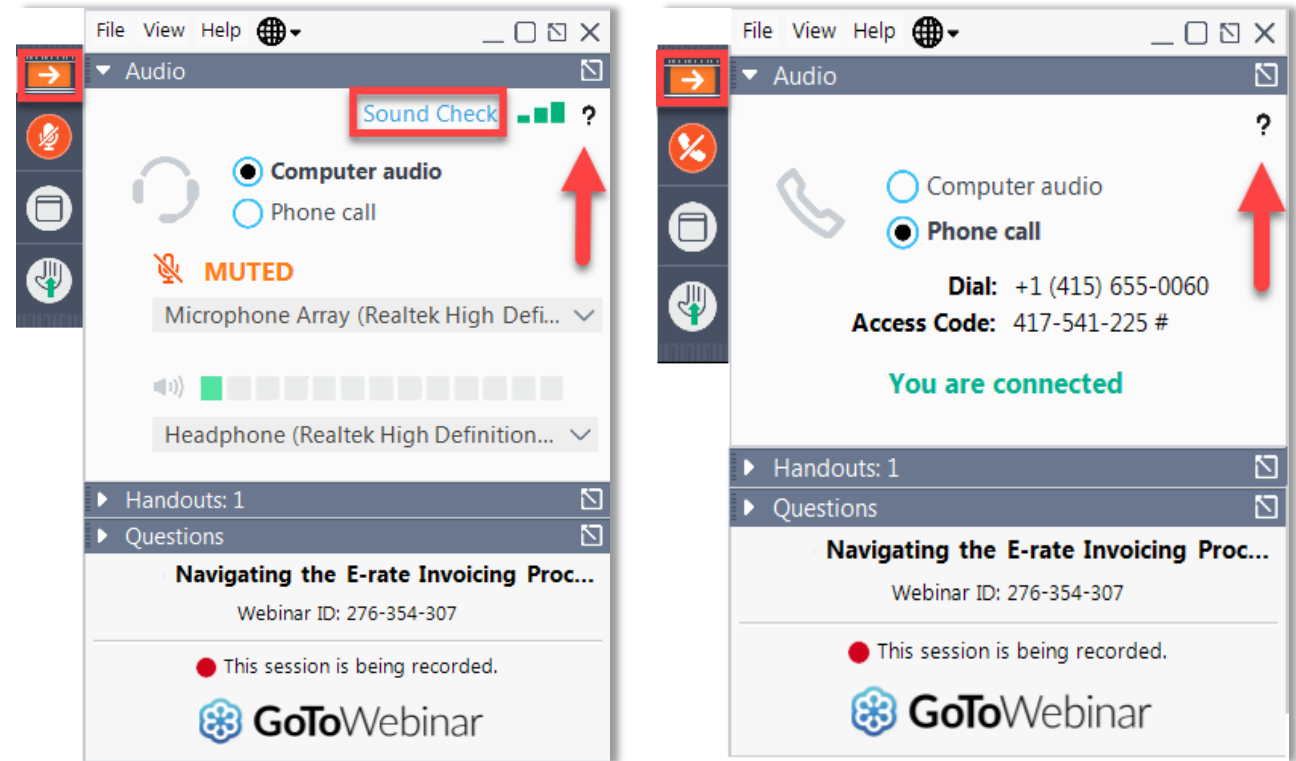
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- Use the “Audio” section of your control panel to select an audio source.
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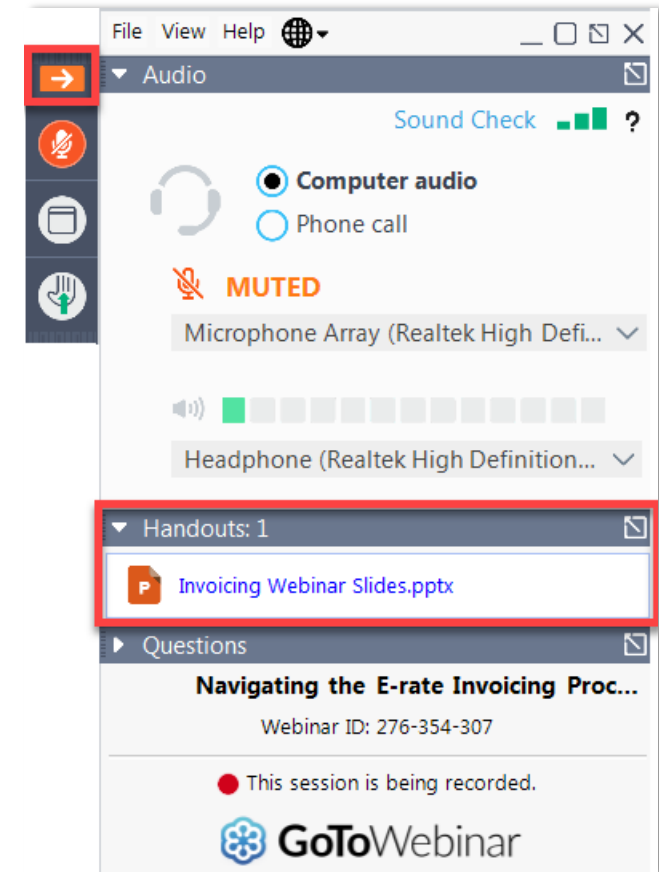
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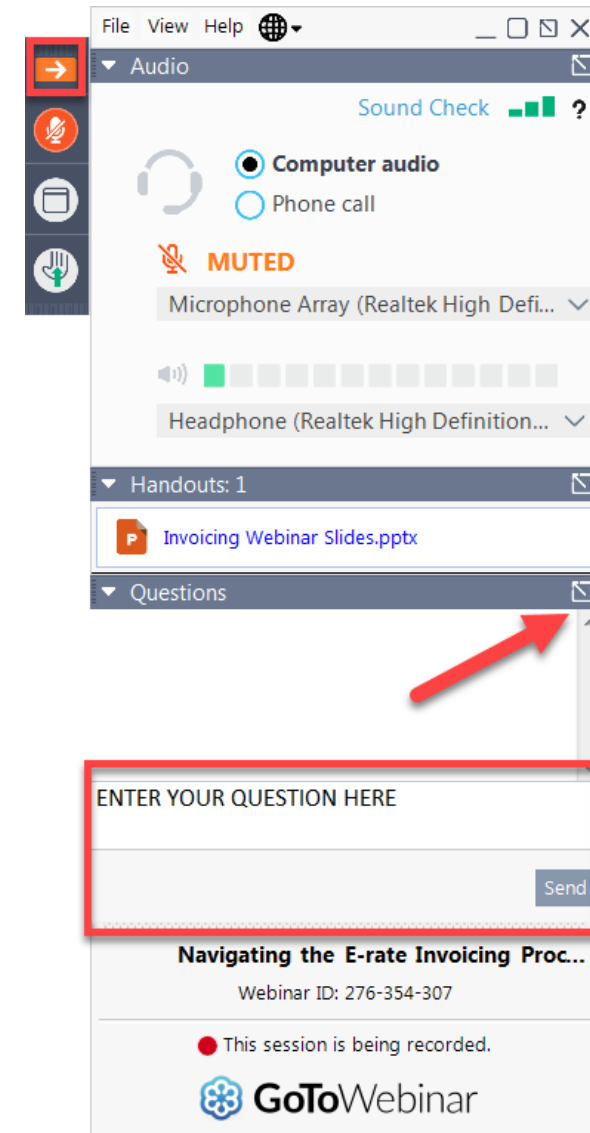
# Housekeeping – Resources

- The **slide deck** is available when you click the arrow to expand the “**Handouts**” tab.
- A recording of this webinar will be available after the event via the registration link.



# Housekeeping – Q&A

- **There will be a live Q&A session focused on today's topics.**
- Tips for submitting questions:
  - Use the “Questions” box in your webinar control panel anytime during the presentation.
  - Click the box with the arrow above the questions box to expand it and see all written answers.
  - Write in full sentences.
  - Ask one question at a time.
  - Ask questions related to webinar content.





# Client Service Bureau (CSB)



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**Create a customer service case in the E-rate Productivity Center (EPC):**

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# MEET THE TEAM



**Bernie Manns**

Director | E-rate program



**Nkeshi Free**

Communications Specialist | E-rate program

# AGENDA

- Eligible Services
- Early Installation
- Basic Fiber Concepts
- Question and Answer

# Eligible Services

# Eligible Services

## Category One (C1)

- Data Transmission and/or Internet Access
- No budget (limit) on funding request

## Category Two (C2)

- Internal Connections, Managed Internal Broadband Services, and Basic Maintenance of Internal Connections
- Budget (limit) on funding request
- Budget covers a five-year period

# Eligible Services

**Category One** includes services needed to support broadband connectivity to eligible schools and/or libraries.

Eligible services include:

- Data Transmission and/or
- Internet Access services

# Eligible Services

Examples of **Category One (C1)** services include:

- Leased lit fiber or leased dark fiber
- Internet access
- Satellite service
- DS-1 (T-1), DS-3 (T-3), etc.
- DSL
- Broadband over power lines

# Eligible Services

- **Category Two** includes services needed for broadband connectivity within schools and/or libraries, and services needed to bring broadband into and provide it throughout schools and libraries.
- There are three service types:
  - Internal Connections
  - Basic Maintenance of Internal Connections
  - Managed Internal Broadband Services



## Eligible Services - Services Summary

- Internal Connections (IC) - The equipment and services used to bring broadband into, and provide it throughout, schools and libraries.
- Basic Maintenance of Eligible Broadband Internal Connections (BMIC) – Basic maintenance and technical support appropriate to maintain reliable operation for eligible broadband internal connections.
- Managed Internal Broadband Services (MIBS) – Third-party operation, management, and monitoring of eligible broadband internal connections (owned or leased equipment).

# Eligible Services

Examples of **Category Two (C2)** services include:

- Internal Connections
  - Cabling, routers, switches, and modems
  - Right to use software or Client Access Licenses
- Basic maintenance of Internal Connections (BMIC)
  - The repair and upkeep of eligible internal connections.
  - Multi-year maintenance service subscriptions
  - Note: Only maintenance services provided in the applicable funding year are eligible. (i.e., a 3- year subscription should be requested over 3 years)
- Managed internal broadband services (MIBS)
  - Managed Wi-Fi agreement

# Eligible Services

- **Category One (C1)** services are not limited in cost as long as they are cost-effective.
- **Category Two (C2)** services are limited by a pre-discount cost ceiling (“Category Two budget”)
  - Budget period is five years.
  - Budget is calculated based on:
    - Schools: number of full-time students in the school
    - Libraries: square footage of the library branch

# Eligible Services List (ESL)

- Each year, the FCC releases a list of services that are eligible for the upcoming funding year at least 60 days before the opening of the application filing window.
- The ESL for each funding year provides general guidance on what products and services are eligible under the E-rate program for the upcoming funding year.



# Eligible Services List (ESL)

- The ESL also provides helpful information such as eligibility conditions for each category of service for each specified funding year.
- Applicants can only receive funding for eligible products or services that are being used for educational purposes.



# Eligible Services List (ESL)

- The Eligible Services List for Funding Year (FY) 2022 will be posted on the USAC website on the [Eligible Services List](#) webpage when it becomes available.
  - (The rules provide that the ESL will be released at least 60 days prior to the opening of the application filing window.)
- This page also contains Eligible Services Lists for prior funding years.

## Eligible Services – Recurring Services

- **Recurring services** are services that are billed on a monthly basis – (e.g., broadband internet access service.)
- Recurring services must be received during the relevant funding year to be eligible for E-rate funding.
- For FY2022, this means that recurring services must be received between July 1, 2022 through June 30, 2023.

## Eligible Services – Non-Recurring Services

- **Non-recurring services** are one-time charges for services and/or equipment that are delivered and installed at eligible locations (e.g., wiring, other cabling or wireless installations and equipment).
- Applicants and service providers have until September 30 of the relevant funding year to deliver and install non-recurring C2 services.
- For FY2022, this means non-recurring C2 services can be delivered from July 1, 2022 through September 30, 2023.
- This service delivery deadline can be extended under certain circumstances.



# Early Installation

# What is Early Installation?

- Some **Category One** non-recurring components can be installed as early as January 1, prior to the July 1 start of the funding year, if certain conditions are met.
- **Category Two** non-recurring services can be installed beginning April 1 before the start of the funding year.



## Early Installation – Category One

Early installation for non-recurring **Category One** services can occur provided the following conditions are met:

- Construction begins after selection of the service provider;
- The service provider must be selected pursuant to an FCC Form 470 posting;
- A Category One recurring service must depend on the installation of the infrastructure; and
- The Category One recurring service's actual start date is on or after July 1 of the funding year.

## Early Installation – Category Two

- Early installation of non-recurring **Category Two** services:
  - Services cannot start until after the **28-day competitive bidding process** is completed and the service provider is selected.
  - Funding is not guaranteed until USAC issues a funding commitment decision.

# Early Installation Reminders

- The invoices (BEAR or SPI) cannot be dated before July 1 of the funding year.
- Funding is **not** guaranteed until USAC issues a funding commitment decision.

# Basic Fiber Concepts

# Introduction to Fiber - Types of Eligible Fiber

## 1. Leased lit fiber

The applicant pays a monthly fee to the service provider who provides the fiber, the connections, the network equipment, and the data transport and/or internet access service. The service provider also manages and maintains the network.

## 2. Leased dark fiber

The applicant leases a portion of a fiber network owned by a service provider and pays separately for the network equipment, maintenance and operations, and data transport and/or internet access service over that fiber.

# Introduction to Fiber - Types of Eligible Fiber

## 3. Self-provisioned network

Applicant ownership of a high-speed broadband network. The applicant hires a vendor to construct the network or a portion of the network, and thereafter completely or partially owns and maintains that network or portion. An E-rate eligible entity may share the services and equipment used to construct and/or operate a self-provisioned network supported by E-rate funding with an ineligible third-party entity so long as the ineligible third-party entity pays its fair share of the costs, i.e., its pro-rata portion of the undiscounted costs of the network.

**Note:** Although included as a fiber option, a self-provisioned network may utilize technologies other than fiber. The applicant owns the network that it hires a service provider to construct. The applicant must pay for the network equipment, pay to maintain the network, and pay for any data transport and/or internet access services separately.



# Fiber – What is Network Equipment?

Network Equipment includes the electronics and equipment **necessary** to make a **Category One** fiber service functional.

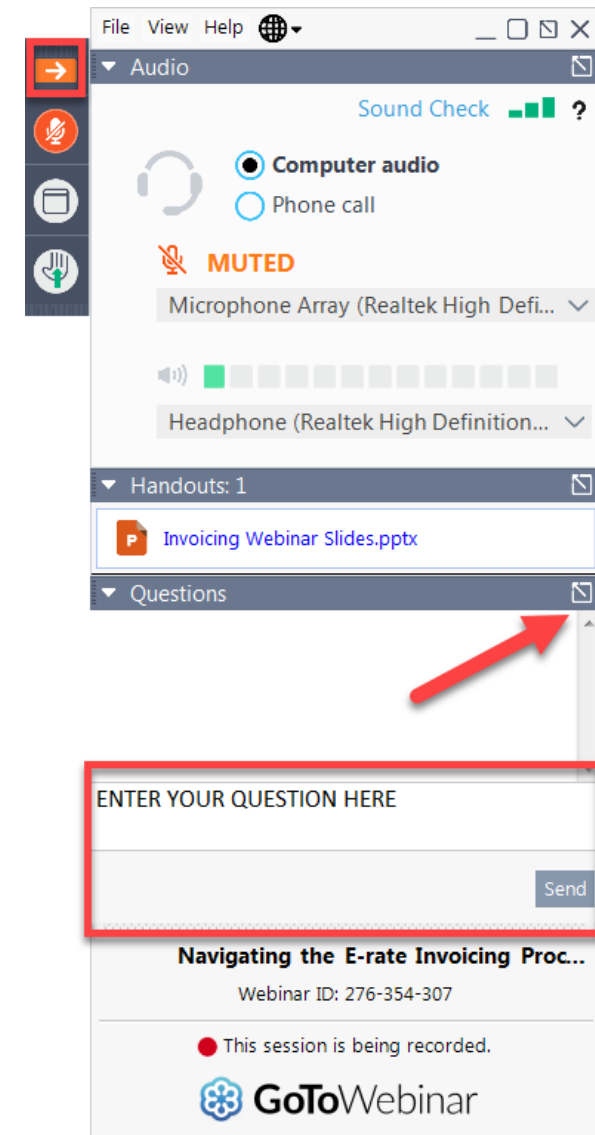


# Fiber – What is Network Equipment?

- A single piece of Network Equipment (also called basic terminating equipment) is eligible under **Category One**.
  - The single piece must be located at the demarcation – the point at which the service provider would start to check if service were interrupted.
- Other pieces of Network Equipment can be eligible as **Category Two** Internal Connections.

# Housekeeping – Q&A

- Use the “Questions” box in your webinar control panel to submit your question in writing.
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# Questions?

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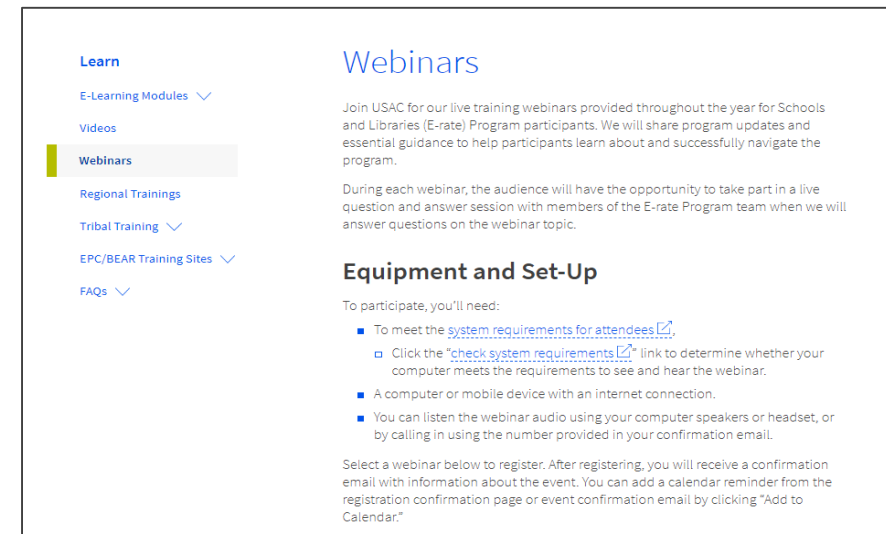
# UPCOMING WEBINARS

**Our next webinar is on:  
November 17 at 3 p.m. ET**

## Category Two Budgets

**Recommended for:** Applicants and service providers

**E-rate Experience Level:** Beginner

A screenshot of a web page titled "Webinars". On the left is a sidebar menu with the heading "Learn" and several items: "E-Learning Modules" with a dropdown arrow, "Videos", "Webinars" (highlighted with a yellow bar), "Regional Trainings", "Tribal Training" with a dropdown arrow, "EPC/BEAR Training Sites" with a dropdown arrow, and "FAQs" with a dropdown arrow. The main content area has the heading "Webinars" and a paragraph: "Join USAC for our live training webinars provided throughout the year for Schools and Libraries (E-rate) Program participants. We will share program updates and essential guidance to help participants learn about and successfully navigate the program." Below this is another paragraph: "During each webinar, the audience will have the opportunity to take part in a live question and answer session with members of the E-rate Program team when we will answer questions on the webinar topic." Then there is a section titled "Equipment and Set-Up" with the text "To participate, you'll need:" followed by a bulleted list: "■ To meet the [system requirements for attendees](#),", "■ Click the [\"check system requirements\"](#) link to determine whether your computer meets the requirements to see and hear the webinar.", "■ A computer or mobile device with an internet connection.", and "■ You can listen the webinar audio using your computer speakers or headset, or by calling in using the number provided in your confirmation email." At the bottom of the main content area is a paragraph: "Select a webinar below to register. After registering, you will receive a confirmation email with information about the event. You can add a calendar reminder from the registration confirmation page or event confirmation email by clicking \"Add to Calendar.\"",

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## Webinars

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### Equipment and Set-Up

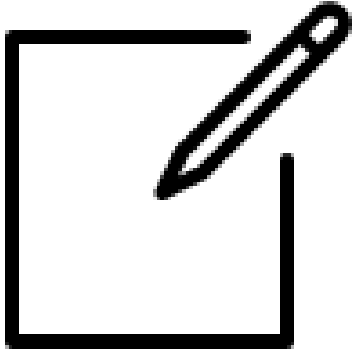
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Go to the E-rate [Webinars](#) page for additional information.

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- We want to hear about your webinar experience.
- Expect an email from USAC E-rate Outreach Team [invites@mailersurveygizmo.com](mailto:invites@mailersurveygizmo.com) with a unique survey link in 1-2 business days.
- We appreciate your feedback!

**Thank You!**







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