Service Provider Selection and the FCC Form 471 (Beginner/Intermediate Session)

E-Rate Office Hour Webinar
February 17, 2021
HOUSEKEEPING – WEBINAR PANEL

- The webinar panel is located on the right-hand side of the screen.
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- Use the white arrows to open the sections in the panel.
HOUSEKEEPING – WEBINAR PANEL

• You can use the panel to view the presentation in full screen or window mode.

• We are not using the hand raise function.
HOUSEKEEPING – AUDIO

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Computer Audio

Phone Call

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HOUSEKEEPING – RESOURCES

• The **slide deck** is available when you click the arrow to expand the “**Handouts**” tab.

• A recording of this webinar will be available after the event via the registration link.
HOUSEKEEPING – Q&A

• There will be a live Q&A session focused on today’s topics.

• Tips for submitting questions:
  • Use the “Questions” box in your webinar control panel anytime during the presentation.
  • Click the box with the arrow above the questions box to expand it and see all written answers.
  • Write in full sentences.
  • Ask one question at a time.
  • Ask questions related to webinar content.
CLIENT SERVICE BUREAU (CSB)

Call us at (888) 203-8100
Monday – Friday 8:00 a.m. to 8:00 p.m. ET

Create a customer service case in the E-Rate Productivity Center (EPC):

1. Log in to EPC.
2. Select the **Contact Us** link from the upper right menu on your landing page.
MEET OUR TEAM

Dusan Stamenkovic
Manager
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John Noran
Senior Manager
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Latoya Anderson
Senior Manager
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Nkeshi Free
Communications Specialist
E-Rate Program
AGENDA

1. Office Hours Overview and Purpose
2. FCC Form 471 Video Series
3. 2020 E-Rate Pre-Commitment Process Webinar
4. Q&A
• Assist program participants in formulating pertinent questions.

• Provide targeted program information.

• Help program participants.
OFFICE HOUR WEBINARS

- Participants should read the assigned materials and watch assigned videos in advance of the webinar and come prepared to ask questions during the Q&A.
- USAC team members will provide a high level overview of the materials.
- Questions related to the topics and experience level will be given priority.
Service Provider Selection and the FCC Form 471 Office Hour

- **Recommended for:** Applicants and service providers
- **E-Rate experience level:** Beginner/Intermediate
- **Prerequisites for this webinar – Review one or more of these items:**
  - FCC Form 471 Video Series
  - E-Rate Pre-Commitment Process webinar

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FCC Form 471 Video Series

- Category One: Starting Your FCC Form 471 (3:36 minutes)
- Category One: Creating Funding Requests (5:25 minutes)
- Category One: Certification (4:30 minutes)
- Category Two: Starting Your FCC Form 471 (4:32 minutes)
- Category Two: Creating Funding Requests (13:03 minutes)
- Category Two: Certification (4:31 minutes)
- How to Create a Contract Record (5:04 minutes)
E-Rate Pre-Commitment Process Webinar Recording (11/5/2020)

- Application Process
- Competitive Bidding (FCC Form 470)
- Evaluating Bids
- Requesting Funding (FCC Form 471)
- Application Review
- Funding Commitments
- Document Retention
HOUSEKEEPING – Q&A

- Use the “Questions” box in your webinar control panel to submit your question in writing.
  - Click the box with the arrow above the questions box to expand it.
  - Ask questions related to webinar content.
Q&A SESSION

SUBMIT YOUR QUESTIONS DURING THE LIVE WEBINAR
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Spring Webinar Schedule
Coming Soon!

Go to the E-Rate Webinars page for additional information.

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WEBINAR SURVEY

We would like your feedback on today’s webinar.
Please fill out the webinar survey by using the link emailed to you after the event.
THANK YOU!