



Eligible Services (Advanced Session)

E-rate Office Hour Webinar

February 2, 2021



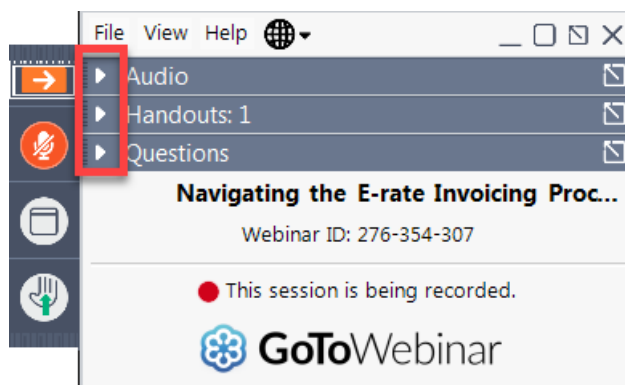
Universal Service
Administrative Co.

HOUSEKEEPING – WEBINAR PANEL

- The webinar panel is located on the right-hand side of the screen.
- Open the panel by clicking the orange arrow.

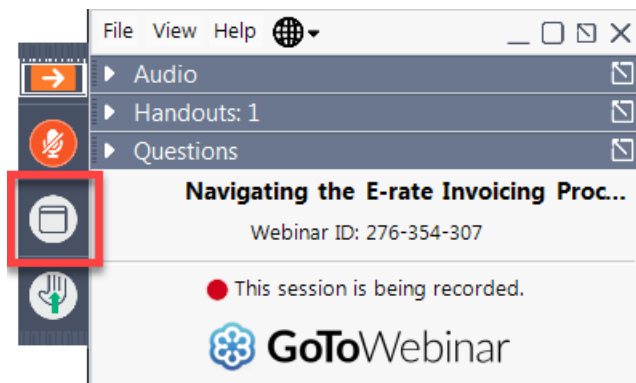


- Use the white arrows to open the sections in the panel.



HOUSEKEEPING – WEBINAR PANEL

- You can use the panel to view the presentation in full screen or window mode.

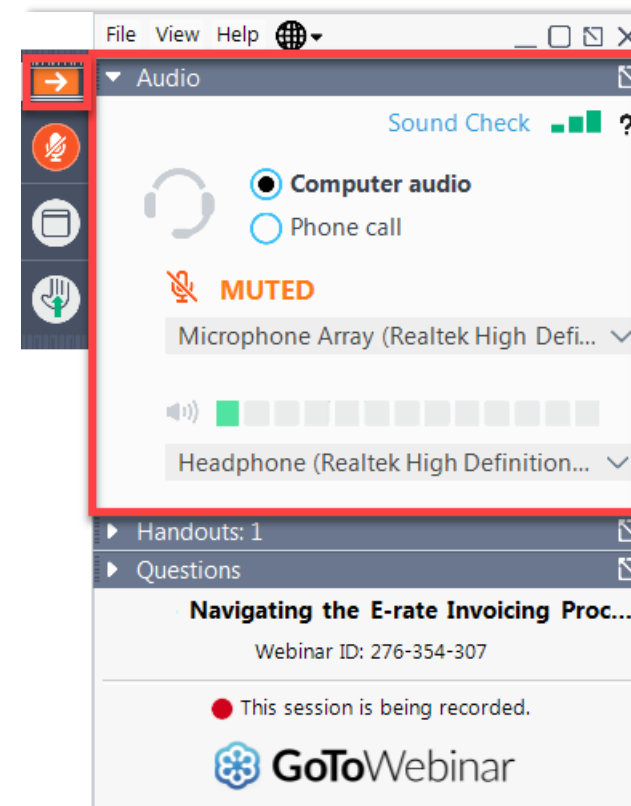


- We are not using the hand raise function.



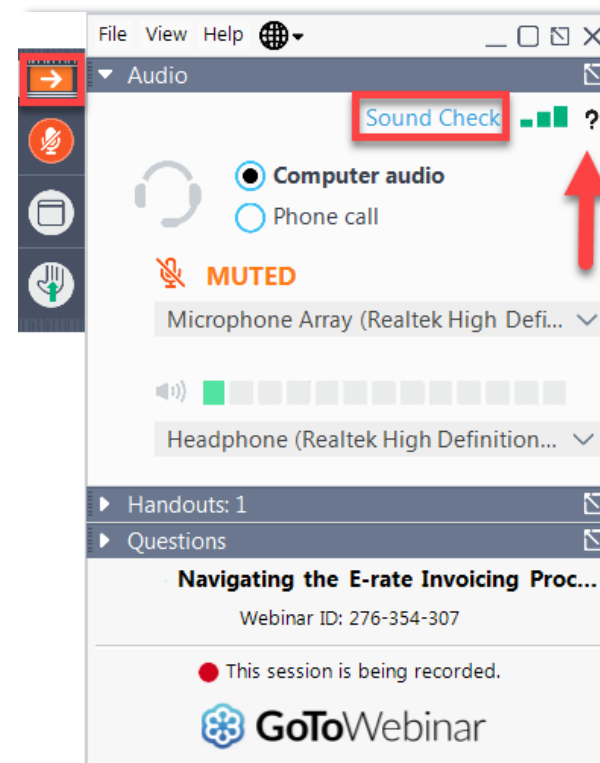
HOUSEKEEPING – AUDIO

- Use the “Audio” section of your control panel to select an audio source.
- Choose one of the audio options:
 - Your computer's audio
 - Call in using an access code and audio PIN.
- The audience will remain on mute.

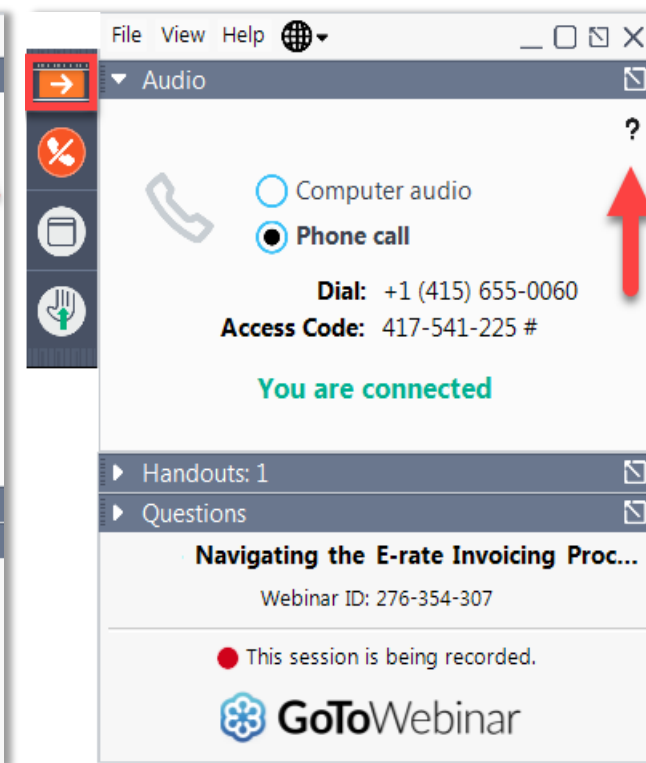


HOUSEKEEPING – TECHNICAL ISSUES

- Use the “Sound Check” link and click question mark icon for audio help.
- Exit webinar and click the [check system requirements](#) link in the event confirmation email to determine whether your computer meets the requirements to see and hear the webinar.
- If issues persist, call 833-851-8340 to [troubleshoot with GoToWebinar](#).



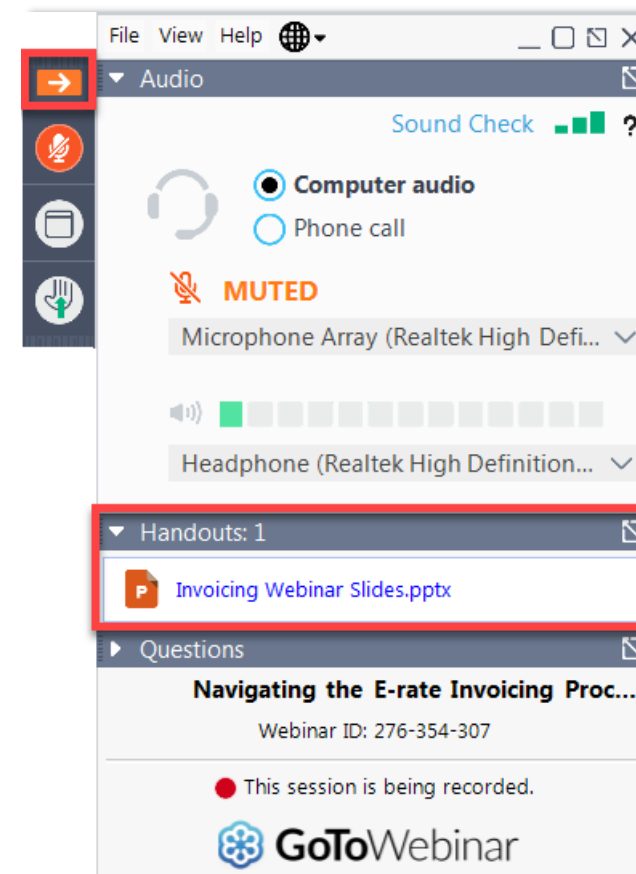
Computer Audio



Phone Call

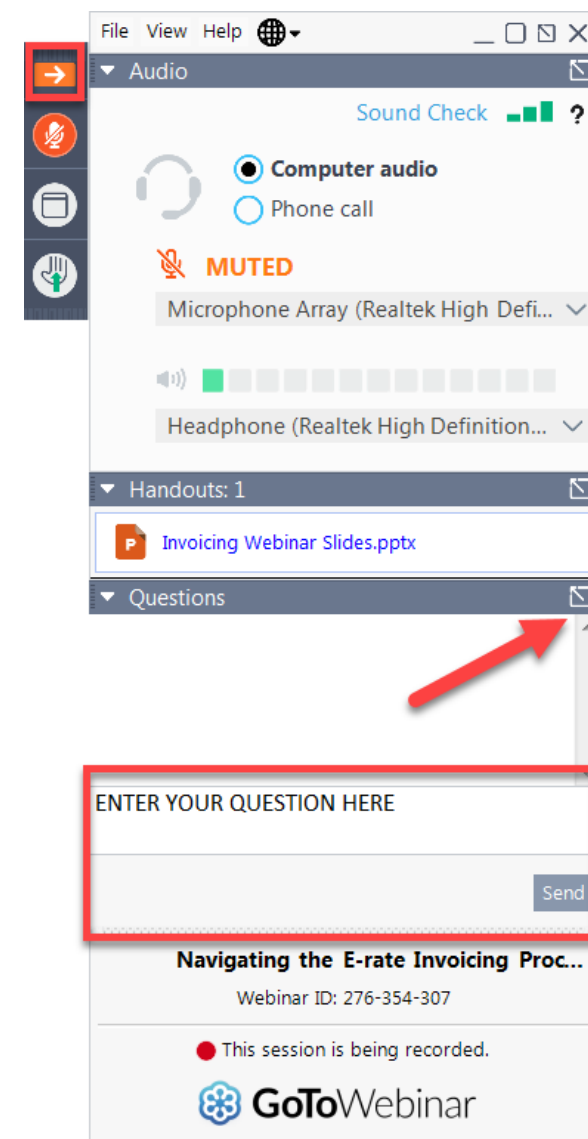
HOUSEKEEPING – RESOURCES

- The **slide deck** is available when you click the arrow to expand the “**Handouts**” tab.
- A recording of this webinar will be available after the event via the registration link.



HOUSEKEEPING – Q&A

- **There will be a live Q&A session focused on today's topics.**
- Tips for submitting questions:
 - Use the “Questions” box in your webinar control panel anytime during the presentation.
 - Click the box with the arrow above the questions box to expand it and see all written answers.
 - Write in full sentences.
 - Ask one question at a time.
 - Ask questions related to webinar content.



The screenshot displays a webinar control panel with several sections:

- Audio:** Shows "Computer audio" selected, "MUTED" status, and microphone/headphone settings.
- Handouts:** Lists "Invoicing Webinar Slides.pptx".
- Questions:** A section with a red arrow pointing to a box containing the text "ENTER YOUR QUESTION HERE" and a "Send" button.
- Webinar Title:** "Navigating the E-rate Invoicing Proc..."
- Webinar ID:** "276-354-307"
- Status:** "This session is being recorded."
- Logo:** GoToWebinar

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Monday – Friday 8:00 a.m. to 8:00 p.m. ET



Create a customer service case in the E-rate Productivity Center (EPC):

1. Log in to EPC.
2. Select the **Contact Us** link from the upper right menu on your landing page.



MEET OUR TEAM



Bernie Manns
Director

E-rate Program



Nkeshi Free
Communications Specialist

E-rate Program

AGENDA

1. Office Hours Overview and Purpose
2. Funding Year 2021 Eligible Services List
3. Q&A

OFFICE HOUR WEBINARS & TRAINING SERIES



- Assist program participants in formulating pertinent questions.
- Provide targeted program information.
- Help program participants.

OFFICE HOUR WEBINARS

- Participants should read the assigned materials and watch assigned videos in advanced of the webinar and come prepared to ask questions during the Q&A.
- USAC team members will provide a high level overview of the materials.
- Questions related to the topics and experience level will be given priority.

Eligible Services for Advanced Office Hour

- **Recommended for:** Applicants and service providers
- **E-rate experience level:** **Advanced**
- **Prerequisites for this webinar – Review the FY2021 ESL**
- [FY2021 Eligible Services List](#)

Federal Communications Commission		DA 28-1418
Before the Federal Communications Commission Washington, D.C. 20554		
In the Matter of)	
Modernizing the E-Rate Program for Schools and)	WC Docket No. 18-184
Libraries)	
ORDER		
Adopted: November 30, 2020		Released: November 30, 2020
By the Chief, Wireless Competition Bureau:		
I. INTRODUCTION		
<p>1. In this Order, the Wireless Competition Bureau (Bureau) adopts the final eligible services list for funding year 2021 for the schools and libraries universal service support program (more commonly referred to as the E-Rate program).¹ Specifically, based on the record before us, we adopt the proposals set forth in the Bureau's Public Notice seeking comment on the proposed eligible services list for funding year 2021.² In addition, we release the eligible services list for funding year 2021 and authorize the Universal Service Administrative Company (USAC) to open the annual application filing window within 60 days after release of this Order.³ In doing so, we find good cause to waive the requirement in section 54.502(d) of the Commission's rules that the final eligible services list be released at least 60 days prior to the opening of the application filing window to ensure that the funding year 2021 filing window is opened with enough time for USAC to process and applicants to submit applications.⁴</p>		
II. FUNDING YEAR 2021 ELIGIBLE SERVICES LIST		
A. Background		
<p>2. Sections 254(c)(1), (c)(3), (d)(3)(B), and (d)(2) of the Communications Act collectively grant the Commission authority to specify the services that will be supported for eligible schools and libraries and to design the specific mechanisms for support.⁵ Pursuant to this authority, the Commission delegated responsibility to the Bureau to annually seek public comment on the proposed eligible services list.⁶</p>		
<p>¹ The Bureau annually updates the eligible services list, which specifies the services and products that are eligible for E-Rate funding each funding year. See 47 CFR § 54.502(d). All supported services are listed in the Eligible Services List as updated annually in accordance with paragraph (d) of this section.² See also 47 CFR § 54.502(d) (detailing the procedure for seeking comment on the final eligible services list).</p>		
<p>³ Wireless Competition Bureau seeks Comment on Proposed Eligible Services List for the E-Rate Program, WC Docket No. 18-184, Public Notice, DA 20-767, 1 (FCCB 2020) (opening final 2021 Eligible Services List Public Notice).</p>		
<p>⁴ See Schools and Libraries Universal Service Support Mechanism, Eligible Services List for Funding Year 2021 (FY2021 Eligible Services List), Appendix B, below, 47 CFR § 54.502(d) (requiring the final eligible services list be released at least 60 days prior to the opening of the application filing window).</p>		
<p>⁵ 47 CFR § 54.502(d).</p>		
<p>⁶ 47 U.S.C. §§ 254(c)(1), (c)(3), (d)(3)(B), (d)(2).</p>		
<p>⁷ See 47 CFR § 54.502(d).</p>		

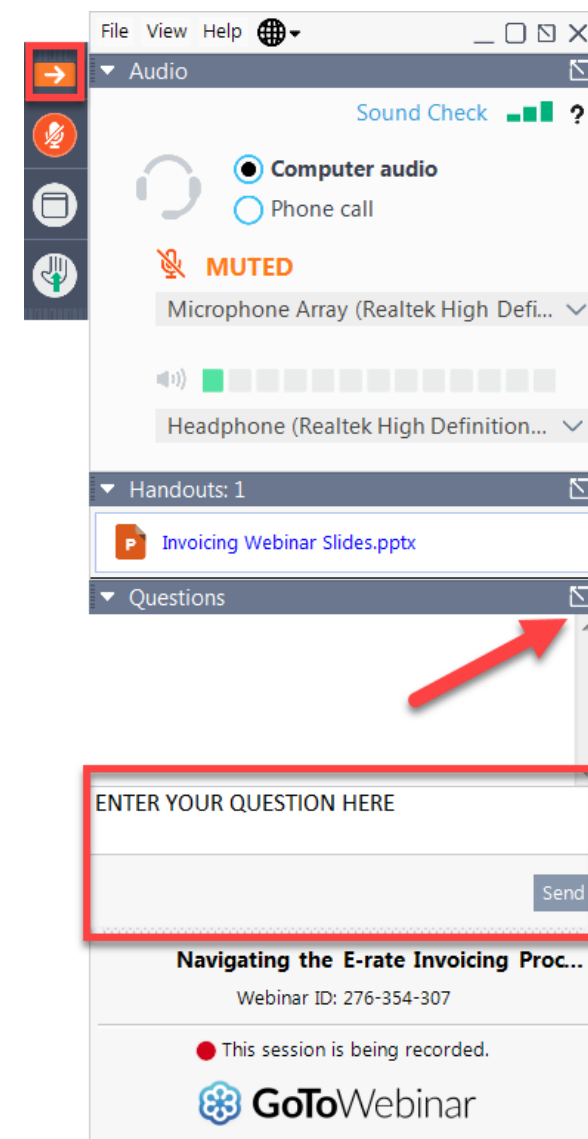
Funding Year 2021 Eligible Services List

Federal Communications Commission	DA 20-1418
Before the Federal Communications Commission Washington, D.C. 20554	
In the Matter of Modernizing the E-Rate Program for Schools and Libraries))) WC Docket No. 13-184
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<small>¹ The Bureau annually updates the eligible services list, which specifies the services and products that are eligible for E-Rate funding each funding year. See 47 CFR § 54.502(a) ("All supported services are listed in the Eligible Services List as updated annually in accordance with paragraph (d) of this section."); see also 47 CFR § 54.502(d) (detailing the procedures for seeking comment on the draft eligible services list).</small>	
<small>² <i>Wireline Competition Bureau Seeks Comment on Proposed Eligible Services List for the E-Rate Program</i>, WC Docket No. 13-184, Public Notice, DA 20-767, 1 (WCB 2020) (<i>Funding Year 2021 Eligible Services List Public Notice</i>).</small>	
<small>³ See <i>Schools and Libraries Universal Service Support Mechanism, Eligible Services List for Funding Year 2021 (FY2021 Eligible Services List)</i>, Appendix B, below. 47 CFR § 54.502(d) (requiring the final eligible services list to be released at least 60 days prior to the opening of the application filing window).</small>	
<small>⁴ 47 CFR § 54.502(d).</small>	
<small>⁵ 47 U.S.C. §§ 254(c)(1), (c)(3), (h)(1)(B), (h)(2).</small>	
<small>⁶ See 47 CFR § 54.502(d).</small>	

- Category One Services
- Category Two Services
- Eligibility Limitations for Category Two Services
- Eligibility Explanations for Certain Category One and Two Services
- Miscellaneous

HOUSEKEEPING – Q&A

- Use the “Questions” box in your webinar control panel to submit your question in writing.
- Click the box with the arrow above the questions box to expand it.
- Ask questions related to webinar content.



The screenshot displays the GoToWebinar control panel interface. At the top, there is a menu bar with 'File', 'View', 'Help', and a globe icon. Below this is a 'Questions' section, which is currently expanded. The 'Questions' section contains a text input field with the placeholder text 'ENTER YOUR QUESTION HERE' and a 'Send' button. A red box highlights the 'Questions' section, and a red arrow points to the 'Send' button. Above the 'Questions' section, there is a 'Handouts' section with one handout titled 'Invoicing Webinar Slides.pptx'. To the left of the 'Questions' section, there is a vertical toolbar with several icons, including a microphone, a document, and a hand. A red box highlights the top icon in this toolbar, which is a right-pointing arrow. Below the 'Questions' section, there is a section titled 'Navigating the E-rate Invoicing Proc...' with the text 'Webinar ID: 276-354-307' and a red dot icon followed by the text 'This session is being recorded.' At the bottom, there is the GoToWebinar logo.

Q&A SESSION

SUBMIT YOUR QUESTIONS DURING THE LIVE WEBINAR

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UPCOMING WEBINARS

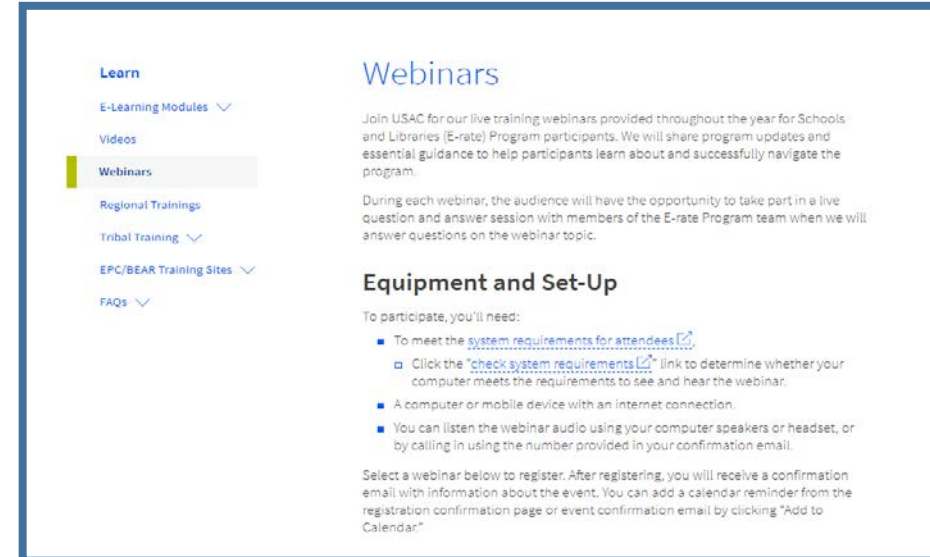
February 3 at 2:00 p.m. ET.

[E-rate Office Hour: FCC Form 470 and Competitive Bidding](#)

Recommended for: Applicants and service providers
E-rate Experience Level: Beginner/Intermediate

Prerequisites (Review one or more):

- [FCC Form 470 video series](#)
(Six videos: 4-12 minutes long)
- [E-rate Pre-Commitment Process webinar](#)
(Register to watch the recording)
- [Lowest Corresponding Price page](#)
(Review the page)



Go to the E-rate [Webinars](#) page for additional information.

WEBINAR SURVEY

We would like your feedback on today's webinar.

Please fill out the webinar survey by using the link emailed to you after the event.

Webinar Survey

1. Are you an applicant, a service provider, or a consultant?

- Applicant
- Service provider
- Consultant
- Other

2. Please rate your overall webinar experience.

- Excellent
- Good
- Fair
- Poor

3. The content of the webinar was (select all that apply):

- What I expected when I signed up
- Relevant and useful to my work
- New information for me
- Easy to understand
- Other

Thank You!



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