Use the following resources to find out more about the topics we covered today.

**Selecting a Service Provider**

- Application Process - Beginner training module
- Application Process – Advanced training module

**Applicant Process:**
- Selecting a Service Provider

**Service Provider Process:**
- Winning the Bid

**FCC Form 471**

The following links provide information about the FCC Form 471:
- FCC Form 471 Filing
- FCC Form 471 video tutorials – A step-by-step walkthrough of the form and how to search for forms

**Learn More About E-rate**

- Sign up for the weekly Schools and Libraries Program News Brief for information about upcoming deadlines, application process tips, and training events.
- Go to the website for:
  - An overview of the applicant and service provider processes
  - Application Process Flowchart and a Glossary of Terms
  - Form user guides
  - Information about the E-rate Productivity Center (EPC)
  - Information about the Funding Year 2020 application filing window
- Visit our Webinars page to view webinar recordings and see the upcoming schedule.
- Learn about our Online Training Series.
- Visit our Videos page to view video tutorials.
- Schools and libraries in Tribal communities are invited to sign up for Tribal Training events.

**Contact Us**

We’re always here to help. You can call our Client Service Bureau at (888) 203-8100 on weekdays from 8:00 a.m. to 8:00 p.m. ET.