



Use the following resources to find out more about the topics we covered today.

Selecting a Service Provider

[Application Process - Beginner](#) training module
[Application Process – Advanced](#) training module

Applicant Process:

- [Selecting a Service Provider](#)

Service Provider Process:

- [Winning the Bid](#)

FCC Form 471

The following links provide information about the FCC Form 471:

- [FCC Form 471 Filing](#)
- [FCC Form 471 video tutorials](#) – A step-by-step walkthrough of the form and how to search for forms

Learn More About E-rate

- [Sign up](#) for the weekly [Schools and Libraries Program News Brief](#) for information about upcoming deadlines, application process tips, and training events.
- Go to the [website](#) for:
 - An overview of the [applicant](#) and [service provider](#) processes
 - [Application Process Flowchart](#) and a [Glossary of Terms](#)
 - [Form user guides](#)
 - Information about the [E-rate Productivity Center \(EPC\)](#)
 - Information about the [Funding Year 2020 application filing window](#)
- Visit our [Webinars](#) page to view webinar recordings and see the upcoming schedule.
- Learn about our [Online Training Series](#).
- Visit our [Videos](#) page to view video tutorials.
- Schools and libraries in Tribal communities are invited to sign up for [Tribal Training](#) events.

Contact Us

We're always here to help. You can call our Client Service Bureau at (888) 203-8100 on weekdays from 8:00 a.m. to 8:00 p.m. ET.