



Use the following resources to find out more about the topics we covered today.

Eligible Services

[Eligible Services](#) training module

[Eligible Services Overview](#)

[FY2020 Eligible Services List \(ESL\)](#)

Learn More About E-rate

- [Sign up](#) for the weekly [Schools and Libraries Program News Brief](#) for information about upcoming deadlines, application process tips, and training events.
- Go to the [website](#) for:
 - An overview of the [applicant](#) and [service provider](#) processes
 - [Application Process Flowchart](#) and a [Glossary of Terms](#)
 - [Form user guides](#)
 - Information about the [E-rate Productivity Center \(EPC\)](#)
 - Information about the [Funding Year 2020 application filing window](#)
- Register for [webinars](#) provided throughout the year.
- Visit our [Webinars](#) page to view webinar recordings and see the upcoming schedule.
- Learn about our [Online Training Series](#).
- Visit our [Videos](#) page to view video tutorials.
- Schools and libraries in Tribal communities are invited to sign up for [Tribal Training](#) events.

We're always here to help. You can call our Client Service Bureau at (888) 203-8100 on weekdays from 8:00 a.m. to 8:00 p.m. ET.