Use the following resources to find out more about the topics we covered today.

**Competitive Bidding**

*Starting Funding Year (FY) 2020* training module  
*Gift Rules Video* (Under “Program Rules and Requirements” section)

**Applicant Process:**
- Competitive Bidding
- Selecting a Service Provider

**Service Provider Process:**
- Responding to Bids
- Winning the Bid

**FCC Form 470**

The following links provide information about the [FCC Form 470](#):
- [FCC Form 470 User Guide](#) – A step-by-step walkthrough of the form  
- [FCC Form 470 C1 Services Drop-Down Menu Reference Table](#) - Refer to the table for guidance on which drop-down option(s) to choose when filing Category One (C1) service requests on your FCC Form 470.
- Read the [June 29, 2018 SL News Brief](#) for additional C1 service examples.
- [FCC Form 470 Search Guide](#) – Learn how to search for posted forms.
- [FCC Form 470 video tutorials](#) – A step-by-step walkthrough of the form and how to search for forms

**Learn More About E-rate**

- [Sign up](#) for the weekly [Schools and Libraries Program News Brief](#) for information about upcoming deadlines, application process tips, and training events.
- Go to the [website](#) for:
  - An overview of the [applicant](#) and [service provider](#) processes
  - [Application Process Flowchart](#) and a [Glossary of Terms](#)
  - [Form user guides](#)
  - Information about the [E-rate Productivity Center (EPC)](#)
  - Information about the [Funding Year 2020 application filing window](#)
- Register for [webinars](#) provided throughout the year.
- Visit our [Webinars](#) page to view webinar recordings and see the upcoming schedule.
- Learn about our [Online Training Series](#).
- Visit our [Videos](#) page to view video tutorials.
- Schools and libraries in Tribal communities are invited to sign up for [Tribal Training](#) events.

**Contact Us**

We’re always here to help. You can call our Client Service Bureau at (888) 203-8100 on weekdays from 8:00 a.m. to 8:00 p.m. ET.