



Use the following resources to find out more about the topics we covered today.

Competitive Bidding

[Starting Funding Year \(FY\) 2020](#) training module

[Gift Rules Video](#) (Under “Program Rules and Requirements” section)

Applicant Process:

- [Competitive Bidding](#)
- [Selecting a Service Provider](#)

Service Provider Process:

- [Responding to Bids](#)
- [Winning the Bid](#)

FCC Form 470

The following links provide information about the [FCC Form 470](#):

- [FCC Form 470 User Guide](#) – A step-by-step walkthrough of the form
- [FCC Form 470 C1 Services Drop-Down Menu Reference Table](#) - Refer to the table for guidance on which drop-down option(s) to choose when filing Category One (C1) service requests on your FCC Form 470.
- Read the [June 29, 2018 SL News Brief](#) for additional C1 service examples.
- [FCC Form 470 Search Guide](#) – Learn how to search for posted forms.
- [FCC Form 470 video tutorials](#) – A step-by-step walkthrough of the form and how to search for forms

Learn More About E-rate

- [Sign up](#) for the weekly [Schools and Libraries Program News Brief](#) for information about upcoming deadlines, application process tips, and training events.
- Go to the [website](#) for:
 - An overview of the [applicant](#) and [service provider](#) processes
 - [Application Process Flowchart](#) and a [Glossary of Terms](#)
 - [Form user guides](#)
 - Information about the [E-rate Productivity Center \(EPC\)](#)
 - Information about the [Funding Year 2020 application filing window](#)
- Register for [webinars](#) provided throughout the year.
- Visit our [Webinars](#) page to view webinar recordings and see the upcoming schedule.
- Learn about our [Online Training Series](#).
- Visit our [Videos](#) page to view video tutorials.
- Schools and libraries in Tribal communities are invited to sign up for [Tribal Training](#) events.

Contact Us

We’re always here to help. You can call our Client Service Bureau at (888) 203-8100 on weekdays from 8:00 a.m. to 8:00 p.m. ET.

[Schools and Libraries \(E-rate\) Program](#)

January 29, 2020 E-rate Office Hour – FCC Form 470 and Competitive Bidding