



Use the following resources to find out more about the topics we covered today.

- Learn more about the [E-rate Productivity Center \(EPC\)](#).
- Visit our [Videos](#) page to view video tutorials.
- Visit our [Webinars](#) page to view webinar recordings and see the upcoming schedule.
- Learn about our [Online Training Series](#).

### Recently Issued by FCC

- December 3, 2019 - [Category Two Budget Report and Order](#) (FCC 19-117)
- December 9, 2019 - [FY2020 Eligible Services List](#) (DA 19-1249)

### Learn More About E-rate

- [Sign up](#) for the weekly [Schools and Libraries Program News Brief](#) for information about upcoming deadlines, application process tips, and training events.
- Go to the [website](#) for:
  - An overview of the [applicant](#) and [service provider](#) processes
  - [Application Process Flowchart](#) and a [Glossary of Terms](#)
  - [Form user guides](#)
- Register for [webinars](#) provided throughout the year.
- Schools and libraries in Tribal communities are invited to sign up for [Tribal Training](#) events.

### Contact Us

We're always here to help. You can call our Client Service Bureau at (888) 203-8100 on weekdays from 8:00 a.m. to 8:00 p.m. ET.