



Lifeline Program's 2022 Q2 Tribal Training

May 25, 2022

Dear Tribal Leader,

The Lifeline program is excited to announce that we will host a virtual Tribal training where Tribal Nations can provide feedback. The Lifeline program, which is administered by the Universal Service Administrative Company (USAC) under the policy guidance of the Federal Communications Commission (FCC), offers a monthly discount of up to \$9.25 toward phone or internet services for eligible consumers and up to \$34.25 for eligible consumers living on <u>Tribal lands</u>.

Additionally, qualifying residents of Tribal lands can receive reimbursement for the full cost of starting service with certain phone or internet companies at their primary residence, up to \$100, through Lifeline's Tribal Link Up benefit.

This year, USAC will continue to host free quarterly Lifeline trainings for Tribal partners (e.g., Tribal governments and government agencies and nonprofits serving Tribal communities) to enhance collaboration with Tribal communities. Lifeline's next Tribal training will feature a review of the Lifeline program and how to resolve applications errors.

Lifeline Program's Q2 Tribal Training

Lifeline's Q2 Tribal webinar is on **Wednesday, June 15, 2022** from **3 p.m. to 4 p.m. ET**. To attend, fill out the information on the event's <u>registration page</u>.

During this interactive training session, Lifeline's subject matter experts provide attendees with important updates to ensure Tribal partners remain informed and have the tools and information they need to more effectively help eligible Tribal consumers apply for Lifeline service. This training will focus on a review of Lifeline's Q1 webinar and focus on how to resolve application errors within the National Verifier.

More about Lifeline

Educational resources for Tribal consumers are available on Lifeline's consumer website LifelineSupport.org:

• Review the Lifeline Tribal Toolkit and Tribal Flyer.

- Training videos and more resources are available on the <u>Lifeline Support Community Outreach</u> page.
- Review the presentation of the <u>Tribal Q1: Lifeline Overview and Open Forum</u>.

Questions or Suggestions?

Contact us at LifelineProgram@usac.org.