

# **UNIVERSAL SERVICE ADMINISTRATIVE CO. (USAC)**

## **REQUEST FOR QUOTE (RFQ) - IT-19-044 FOR**

### **ORACLE LICENSE ASSESSMENT AND CERTIFICATION**

#### **I. BACKGROUND**

USAC is the administrator for the Federal Communications Commission (FCC or Commission) with respect to the FCC's universal service programs. The goal of the programs is to ensure that all Americans have access to robust, affordable broadband and voice services. USAC administers the Universal Service Fund (USF) under the oversight of the FCC, consistent with section 254 of the Communications Act of 1934, as amended, 47 U.S.C. § 254; Part 54 of the Code of Federal Regulations; orders, written directives, and other instructions promulgated by the FCC; and other laws as applicable, including government and FCC accounting requirements. As part of its duties and subject to the FCC's rules and oversight, USAC bills contributors to the USF, collects USF contributions, and disburses universal service support payments through the following four programs:

- The High Cost Program, which provides support for connectivity in rural and underserved communities;
- The Lifeline Program, which provides support to low-income consumers;
- The Rural Health Care Program, which provides support for rural health care providers; and
- The E-rate Program, which provides support to eligible schools and libraries and consortia of eligible schools and libraries.

#### **II. OBJECTIVES:**

USAC is requesting quotes to acquire consulting services from external firms to support Assessment of USAC's current Oracle License and Certification of USAC's Unlimited License Agreement (ULA).

Primary goals of this RFQ are to:

- Assess USAC's current Oracle License and ULA
- Provide recommendations and best practices on how to work with Oracle for certifying our current ULA

#### **III. SCOPE OF WORK**

- Evaluate effectiveness of current processes being used to identify Oracle products in use and recommend any changes to improve accuracy
- Identify and document any occurrences of Oracle license non-compliance
- Identify and document opportunities for license optimization
- Make high-level recommendations based on best practices for Oracle on VMware to optimize and streamline Oracle licensing on VMware clusters or any other platform
- Recommend negotiation strategies and options based on Oracle product needs and any apparent compliance issues
- High-level assessment of business continuity options to optimize Oracle licensing, including: VMware High Availability features as an alternative to Oracle Real Application Clusters, VSphere and replication as an alternative to Oracle data guard.
- Provide recommendations and best practices on how to work with Oracle during the last process of certifying USAC's current ULA (Unlimited License Agreement) which was expired February 28, 2018.

## **DELIVERABLES**

The contractor will produce the following deliverables:

- A final report including analysis of USAC's current Oracle License Footprint, recommendations and best practices on how to work with Oracle pertaining to Oracle License and ULA
- Participate in all certification meetings between USAC and Oracle and advise on the direction for Oracle ULA/Licenses

## **IV. PROJECT TIMELINE**

12 Months from award effective date

## **V. PLACE OF PERFORMANCE**

700 12th Street NW, Suite 900  
Washington, DC 20005

## **VI. INSTRUCTIONS FOR SUBMISSION OF QUOTES**

Offeror's quote should include the following:

1. Solicitation number: IT-19-044
2. A description of services being offered in sufficient detail to evaluate compliance with the requirements in the RFQ.
3. Proposed firm fixed price or time and material to carry out all the services stated in this RFQ
4. Name, address and telephone number of the Offeror.
5. Company TIN and Duns number.

This will be a firm-fixed-price or time and material (labor hour) with a not-to-exceed value award and, ultimately, the total price amount is the amount taken into consideration when reviewing the quote. The total fixed price and/or the hourly unit price must include all wages and other direct and indirect costs, including general and administrative expenses, overhead, materials, taxes, shipping, and profit.

**Please email quotes and questions to [noor.jalal@usac.org](mailto:noor.jalal@usac.org). Quotes must be received by USAC no later than April 25, 2019 at 3:00 PM ET. Questions must be received by USAC no later than April 15, 2019 at 3:00 PM.** USAC reserves the right to amend, revise or cancel this RFQ at any time at the sole discretion of USAC and no legal or other obligations are assumed by USAC by virtue of the issuance of this RFQ, including any commitment to procure the products or services sought herein.

USAC will evaluate all Quotes that are submitted in compliance with the requirements of this RFQ. USAC will issue a purchase order to the responsible Offeror(s) submitting the lowest priced technically acceptable Quote.

In order to be deemed responsible, a prospective contractor must have adequate resources to perform the contract, or the ability to obtain them, and a satisfactory record of integrity and business ethics. A responsible offeror will be deemed technically acceptable if: (1) it has the required qualifications and certifications stated under Section III; and (2) it proposes to provide, and has the apparent capability to provide, all the items and/services identified this RFQ in accordance with the terms of this RFQ, including the [Terms and Conditions](#) and all attachments hereto.